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- Dr. Simon Hambidge, CEO, Denver Health’s Community Health Services, NACHC MEMBER
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All conference presentations and handouts provided by speakers will only be available on the PCA & HCCN Conference Mobile App. Hard copies of slides or handouts will not be provided on-site. To access presentation materials, download the mobile app (refer to page 4 for download instructions). It is your responsibility to download these materials to your electronic device and/or print copies if you would like to have them available in paper form. Please note that only those presentations provided to NACHC, by conference speakers, will be available on the mobile app.

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HOW TO PARTICIPATE
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NACHC Registration is in the Las Olas Foyer. Registered attendees can pick up their registration packets and badges during the following hours:

- Monday, November 14: 11:00am – 4:00pm
- Tuesday, November 15: 7:00am – 5:00pm
- Wednesday, November 16: 7:00am – 10:00am

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NACHC Speaker/Sponsor Check-In is in the Las Olas Foyer. All speakers and sponsors are expected to report to this location upon conference arrival. Speakers will receive badges and registration packets. Sponsors will receive badges and booth packets. Speaker/Sponsor Check-In hours are as follows:

- Monday, November 14: 11:00am – 4:00pm
- Tuesday, November 15: 7:00am – 5:00pm
- Wednesday, November 16: 7:00am – 10:00am

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We, the Board of Directors, staff, and members of the National Association of Community Health Centers acknowledge that this event is taking place on the traditional and unceded territories of the Tequesta and Seminole Peoples. As these words of acknowledgement are spoken and heard, the ties that these nations have to their traditional homelands are renewed and reaffirmed. Let us also acknowledge the painful history of genocide and forced removal from this territory. We honor the many diverse Indigenous peoples still connected to this land on which we gather and pay our respect to them. May this acknowledgement serve as a proclamation of our organizations’ continued commitment to Justice, Equity, Diversity, and Inclusion and to growing and deepening our awareness of and appreciation for the vibrant Indigenous communities who continue to thrive and uphold their sacred relation to this land.
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Conference Program
(as of October 24, 2022 and subject to change)

Sunday, November 13

Preconference Meetings (by invitation only)

Monday, November 14

9:30am – 11:30am  
NACHC Board of Directors Meeting  
Atlantic 1-3

9:30am – 11:30am  
NACHC Board of Directors Meeting  
Atlantic 1-3

11:00am – 4:00pm  
Registration  
Las Olas Foyer

11:00am – 4:00pm  
Registration  
Las Olas Foyer

11:00am – 4:00pm  
Speaker/Sponsor Check-In  
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11:00am – 4:00pm  
Speaker/Sponsor Check-In  
Las Olas Foyer

11:00am – 6:30pm  
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11:00am – 6:30pm  
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12:30pm – 1:00pm  
Conference Opening  
Welcome Remarks  
Las Olas Ballroom

12:30pm – 1:00pm  
Conference Opening  
Welcome Remarks  
Las Olas Ballroom

1:00pm – 1:45pm  
Opening Keynote  
Las Olas Ballroom

1:00pm – 1:45pm  
Opening Keynote  
Las Olas Ballroom

1:45pm – 2:00pm  
Break with Sponsors  
Las Olas Foyer

1:45pm – 2:00pm  
Break with Sponsors  
Las Olas Foyer

This program is supported by the Health Resources and Services Administration (HRSA) of the US Department of Health and Human Services (HHS) as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the US Government. For more information, please visit HRSA.gov.
Monday, November 14, continued

2:00pm – 3:00pm

**GENERAL SESSION**

**HGS1  General Session: 2023 Post Election Landscape – Impact of 2022 Elections**

This conference will take place one week after the 2022 federal election cycle ends. NACHC policy staff will provide perspective and updates on the outcomes of 2022 congressional midterm elections and resulting impacts on House and Senate dynamics, as well as expected 2023 congressional activity relevant to health center priorities.

**Learning Objectives:**
- Provide perspective on outcomes of 2022 congressional midterm elections and impacts on House and Senate dynamics.
- Relatedly, provide updates and input on expected 2023 congressional activity.

**Moderator:**
Joe Dunn, Senior Vice President, Public Policy and Research Division, NACHC

**Presenter(s):**
- The Honorable Greg Walden, Former Member, US House of Representatives (OR-2) and Chairman, Alpine Advisors
- Joan Watson-Patko, MSW, Executive Director, Oregon Primary Care Association
- Jeremy Crandall, Director, Federal and State Policy, NACHC

3:00pm – 3:30pm

**Break with Sponsors**

3:30pm – 5:00pm

**EDUCATION SESSIONS**

**HMA1  Lessons Learned from the Massachusetts Flexible Services Program: Addressing Health-Related Social Needs Through Health Center Community Organization Partnerships**

**Topic: Policy and Advocacy**

The Massachusetts Medicaid Flexible Services program is an innovative demonstration project addressing social drivers of health for patients with complex health needs. Through a Medicaid 1115 waiver, this $149 million investment is designed to improve health outcomes and reduce total cost of care. This session will highlight the lessons learned from the state’s largest Flexible Services program, led by Community Care Cooperative (C3) - a health center-based accountable care organization. On behalf of their network of community health Centers, C3 has partnered with twenty-one community-based organizations to address food insecurity and housing instability for nearly 10,000 Medicaid patients. Their health center-CBO model has been highly successful, with 91 percent of patients successfully connecting to services. Early program data demonstrates improvement in food and nutrition security, housing stability, diabetes control, and a decrease in ED visits and health care costs.

Panelists will share insights about program planning, implementation, partnership data sharing, and evaluation. This session will also highlight workflows at 19 FQHCs to leverage health-related social needs screening and closed-loop program referrals in order to improve patient engagement and quality of care, while supporting households’ food insecurity, housing instability, and health needs. The presenters will share recommendations on ways in which this program model can be adapted to other state Medicaid programs and funding streams such as grant-funded programs and health care community benefit programs, providing specific takeaways and advice for conference attendees looking to replicate this model. For more information on the C3 Flexible Services Program visit [fsp.communitycarecoorperative.org](http://fsp.communitycarecoorperative.org).
Learning Objectives:
- Identify elements of this health center community-based organization partnership program that would be replicable in your community and beneficial to the SDOH and health equity needs of your patients.
- Adapt patient engagement strategies based on the lessons learned from this program which serves a diverse population.
- Employ evaluation strategies in your own work that build upon the outcomes attained through this program.

Moderator(s):
- Nalani Tarrant, PMP, MPH, Deputy Director, Social Drivers of Health, NACHC
- Yuriko de la Cruz, MPH, CPHQ, Program Manager, Social Drivers of Health, NACHC

Presenter(s):
- Kim Prendergast, MPP, RDN, Senior Director, Social Health, Community Care Cooperative
- Annie Pham, MHSA, Manager, Flexible Services, Community Care Cooperative

HMB1  The Current State of 340B: The Impact on Health Centers and Why Advocacy Matters
Atlantic 3-4

Learning Objectives:
- Understand the status of 340B legislative opportunities.
- Understand manufacturer restriction updates on the 340B program.
- Identify key issues plaguing the 340B program and what the future outlook is for the program.

Moderator:
- Vacheria Keys, Esq., Director of Regulatory Affairs, NACHC

Presenter(s):
- Sue Veer, MBA, President and CEO, Carolina Health Centers, Inc.
- Colleen Meiman, National Policy Advisor, State and Regional Associations of Community Health Centers
- Ben Browning, MPA, Vice President and COO, Florida Association of Community Health Centers, Inc.

HMC1  CCBHCs: Upsides and Downsides for Health Centers Into the Future
Atlantic 5-6

Learning Objectives:
- Foster in-depth dialogue across PCAs and HCCNs about their experiences with CCBHCs.
- Identify specific policy positions and priorities related to CCBHCs.
- Provide additional policy input and background on CCBHCs as necessary.
HMD1 The Future of Medicaid: Federal Developments, the PHE, and State Priorities

Topic: Policy and Advocacy

Looking ahead to the next 6-12 months, Medicaid is about to experience profound and significant evolutions at the federal and state levels. Whether Congress takes action on any Medicaid-related Build Back Better Act provisions, HHS and CMS continue pursuit of administrative activities to strengthen the program, and states develop their responses to the pending end of the federal public health emergency (PHE), the federal Medicaid program may look profoundly different in the future. Speakers, from the national and state levels (from both blue and red states), will discuss how these policy developments will impact Medicaid enrollees and health centers.

Learning Objectives:
- Develop greater understanding of the various potential federal and state policy actions that will impact Medicaid.
- Identify offensive and defensive strategies to respond to future challenges and opportunities.

Moderator:
Erin Prendergast, Deputy Director, Federal and State Policy, NACHC

Presenter(s):
Tricia Brooks, MBA, Research Professor, Georgetown University McCourt School of Public Policy’s Center for Children and Families
Stephanie Brooks, Policy Director, Colorado Community Health Network
Rachel Craig, MS, Public Affairs Coordinator, Association for Utah Community Health
Ollie Idowu, JD, MPH, President and CEO, Illinois Primary Health Care Association
Jenny Walden, Indiana Navigator, CAC, SHIP, CHW, Outreach and Enrollment Specialist, Indiana Primary Health Care Association

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Tuesday, November 15

7:00am – 8:00am  Networking Breakfast  Las Olas Ballroom
7:00am – 8:00am  PCA/HCCN Communicator Breakfast  Rio Vista 2
7:00am – 4:30pm  Sponsor Tabletop Displays Open  Las Olas Foyer
7:00am – 5:00pm  Registration  Las Olas Foyer
7:00am – 5:00pm  Speaker/Sponsor Check-In  Las Olas Foyer
8:00am – 8:30am  Break with Sponsors  Las Olas Foyer
8:30am – 9:30am  HGS2 General Session: Workforce  Las Olas Ballroom

Keynote

Luis Padilla, MD, FAAFP
Associate Administrator, Bureau of Health Workforce and Director, National Health Service Corps, Health Resources and Services Administration, US Department of Health and Human Services

9:30am – 10:00am  Break with Sponsors  Las Olas Foyer
10:00am – 11:30am  EDUCATIONS SESSIONS

HTuA1 Peer-to-Peer: PCA and HCCN Workforce Support  Atlantic 1-2

Topic: Workforce

PCAs and HCCNs have extraordinary opportunities to support the health center workforce. Engage with your colleagues to learn about innovative models and partnerships for a workforce that reflects the communities we serve.

Learning Objectives:
- Engage in discussion of the PCA role with teaching health centers, dental therapy, and apprenticeships.
- Identify an idea to develop at your PCA or HCCN.

Moderator:
Gerrard Jolly, MA, Director, Career Advancement Strategies, NACHC
Peer-to-Peer: Responding to Evolving Workplace Culture

Topic: Workforce

Workplace culture is integral to retaining and recruiting a vibrant health center workforce. Collaborate with colleagues to discover unique approaches to support a healthy health center and the community it serves.

Learning Objectives:
- Engage in discussion of workforce culture topics related to engaging young adult learners, learning organizations, and stepping back from the “culture of busy.”
- Identify an idea to develop at your PCA or HCCN.

Moderator:
Deila Davis, MPP, MBA, Deputy Director, Federal Affairs, NACHC

Presenter(s):
Lori Nichols, MSPH, Director, Business and Partnership Development, NIMAA/ConferMED
Shannon A. Connell, Workforce Manager, Colorado Community Health Network
Gretchen Gates, MSW, LICSW, LCSW, NACHC Faculty Consultant, Enso Integrated Health, LLC

HRSA Bureau of Health Workforce Programs and Partnerships

Topic: BHW Workforce Staff

Audience: Designed for PCA Workforce Leads and Staff

Health centers need additional workforce resources, including those designed to recruit and retain primary care clinicians. The HRSA Bureau of Health Workforce (BHW) has more than 50 grant, scholarship, and loan reimbursement programs designed to support training, recruitment, and retention of primary care clinicians. One of these programs, the National Health Service Corps (NHSC), has a FY21 field strength of over 20,000 clinicians, with over 60 percent serving in health centers. Understanding the NHSC’s mission, and how the NHSC links to other BHW training programs, is key to supporting workforce initiatives in health centers.

In this session, participants will learn about NHSC and see how BHW is partnering with Primary Care Associations and health centers to support the health workforce in rural and underserved communities across the country.

Learning Objectives:
- Identify ways to bolster the primary care workforce in health centers through the NHSC and other BHW programs.
- Understand how exemplary partnership models, forged between BHW programs and stakeholders, are supporting primary care workforce needs in rural and underserved communities.

Presenter(s):
Israil Ali, MPA, Director, Division of National Health Service Corps, Bureau of Health Workforce, HRSA
Jeff Jordan, Director, Division of Regional Operations, Bureau of Health Workforce, HRSA
Tuesday, November 15, continued

11:30am – 12:00pm  Break with Sponsors  Las Olas Foyer

12:00pm – 2:00pm  Conference Luncheon and Presentation of 2022 Henry J. Fiumelli Award  Las Olas Ballroom

Presenter(s):

Amy Behnke, JD
Chief Executive Officer, Health Center Association of Nebraska and Chair, NACHC PCA Leadership Committee

Jason Greer
Chief Executive Officer, Colorado Community Managed Care Network, Inc. and Chair, NACHC HCCN Task Force Committee

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2:00pm – 2:30pm  Break with Sponsors  Las Olas Foyer

2:30pm – 3:30pm  HGS3 General Session: Value-Based Care  Las Olas Ballroom

Presenter(s):

Dora Hughes, MD, MPH
Chief Medical Officer, CMS Innovation Center, US Centers for Medicare and Medicaid Services

James Macrae, MA, MPP
Associate Administrator, Bureau of Primary Health Care, Health Resources and Services Administration, US Department of Health and Human Services

3:30pm – 3:45pm  Break with Sponsors  Las Olas Foyer
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EDUCATION SESSIONS

**HTuA2 Value Transformation Framework Roadmap and Value-Based Care Working Session**

**Topic: Value-Based Care**

Roll up your sleeves and join in the design! This will be an interactive working session where PCAs, HCCNs, and NACHC staff gather to discuss and develop a curriculum and roadmap to support health centers in the transition to value-based care. The curriculum will leverage the Value Transformation Framework (VTF) and existing and planned PCA/HCCN activities, and can be structured at several levels to meet health centers where they are in their value-based care journey. The outcome of this workshop will be a roadmap that is deployed through the NACHC Elevate 2023 ‘University.’

**Learning Objectives:**
- Co-design an FQHC value-based care ‘University’ to support advancement of health center value-based care models.
- Share and leverage current and planned PCA/HCCN value-based care activities.

**Moderator:**
Cheryl Modica PhD, MPH, BSN, RN, Director, Quality Center, NACHC

**Presenter(s):**
Cindy Keltner, MPA, Vice President of Health Quality and Access, California Primary Care Association
Russell E. Dexter, MBA, CPHQ, Chief Quality Officer, Community Health Center Association of Connecticut
**HTuB2  National Health Workforce Trends and Tools**

**Topic:** BHW Workforce Staff

**Audience:** Designed for PCA Workforce Leads and Staff

The landscape of health workforce occupations is ever-evolving given changes in factors that impact the supply of and demand for health professionals. Regional and state shortages can easily be masked by national trends. Since its establishment in 2014, the National Center for Health Workforce Analysis (NCHWA) has publicly released its health workforce reports in static formats on the web. As part of efforts to make its data more accessible, NCHWA has created a range of tools to help users visualize and interact with its data.

In this session, participants will hear highlights of NCHWA’s findings, including the latest available projections data which provides insight into the first year of the pandemic. Participants will also learn where to find and how to use a variety of public facing tools that can help them interact with the workforce projections, the Area Health Resources Files, the National Sample Survey of Registered Nurses, and more.

**Learning Objectives:**
- Understand national health workforce trends related to supply and demand for a wide variety of occupations tracked by NCHWA.
- Discover available national, state, and county level data relevant to workforce diversity of over 30 occupations tracked in the Area Health Resources Files.
- Discover newly released data resources that enable users to visualize the health workforce projections, clinician and diversity data in the Area Health Resource Files, and the National Sample Survey of Registered Nurses.

**Presenter(s):**
Stephen Pegula, MS, Branch Chief, National Center for Health Workforce Analysis, HRSA

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**Conference Reception**

6:00pm – 8:00pm

**Sponsored by**

**Lona Cocina & Tequileria**

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We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

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Wednesday, November 16

7:00am – 8:00am  Networking Breakfast  Las Olas Ballroom
7:00am – 9:00am  Sponsor Tabletop Displays Open  Las Olas Foyer
7:00am – 10:00am  Registration  Las Olas Foyer
7:00am – 10:00am  Speaker/Sponsor Check-In  Las Olas Foyer
8:00am – 8:15am  Break with Sponsors  Las Olas Foyer
8:15am – 9:45am  EDUCATION SESSIONS  Atlantic 1-2

HWA1  UDS+: Modernizing HRSA’s UDS to Address Knowledge Gaps and Knowledge Gaps and Improve Quality Outcomes

Topic: Emerging Issues

The Health Resources and Services Administration (HRSA) and the Office of the National Coordinator for Health Information Technology (ONC) have partnered to modernize HRSA’s Uniform Data System (UDS) and transform some UDS tables from reporting aggregate data at the health center level to disaggregated data at the patient level. UDS Patient-Level Submission (UDS+) implementation will begin with the 2023 UDS reports that health centers will submit by February 15, 2024. Patient-level data will better support health centers to identify and analyze important factors that influence care-seeking behavior, quality of care, and health outcomes.

This session will provide an overview of UDS+ and suggest ways that PCAs, HCCNs, and NTTAPs will be able to use this data to gain insights that are fundamental to improving care delivery, achieving health equity, and can significantly impact treatment outcomes, particularly for underserved and vulnerable populations.

Learning Objectives:
- Understand how US Core Data for Interoperability (USCDI) standards can help revolutionize Health Center Program data.
- Understand that precise measurement of sociodemographic differences is critical to accurately assess patient risk and make meaningful clinical decisions.
- Inform PCAs and HCCNs how UDS+ will address some of the above challenges.

Moderator:
Gracy Trinoskey-Rice, Policy Research and Data Analyst, NACHC

Presenter(s):
Alek Sripipatana, PhD, MPH, Director, Data and Evaluation, Office of Quality Improvement, Bureau of Primary Health Care
**NTTAP Featured Session**

NTTAP Featured highlights the 21 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA’s Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and look-alikes.

**HWB1 Helping Health Centers Reach 80% Blood Pressure Control: New Evidence, Strategies, and Tools for PCAs and HCCNs**

**Topic: Emerging Issues**

Tired of flat returns in hypertension management? This session will focus on specific evidence-based strategies PCAs and HCCNs can offer training on and disseminate to their health centers that will yield 80 percent blood pressure control. Presenters will introduce key tools to assist in using these strategies.

This session will also include an interactive panel, featuring two of our current Million Hearts HCCNs as well as one of our clinical advisors, to share practical approaches and lessons learned in using these strategies and tools to achieve substantial improvements in hypertension outcomes.

**Learning Objectives:**

- Identify the most impactful strategies organizations can implement to improve blood pressure control outcomes.
- Discuss how new tools and measures, around treatment intensification, can be integrated into clinical decision support and other quality improvement activities to improve health equity around hypertension management.
- Describe ways PCAs and HCCNs can facilitate team-based approaches to evidence-based hypertension management.

**Moderator:**

Meg Meador MPH, CPHI, CPHQ, Director, Clinical Integration and Education, NACHC

**Presenter(s):**

Mary Blankson, DNP, APRN, FNP-C, FAAN, Chief Nursing Officer, Community Health Center, Inc.
Warria Esmond, MD, Chief Clinical Officer, Alliance Chicago and Chief Medical Officer, Settlement Health
Jefferson Xu, MPH, Manager, Population Health and Quality Improvement Program, Community Health Network

**HWC1 Monkeypox Vaccination, New Types PrEP, Injectable HIV Care: Emerging Topics in LGBTQ Care**

**Topic: Emerging Issues**

In this session, participants will understand the challenges faced by health centers and PCAs as they roll out new HIV prevention and care strategies, and are faced with new emerging threats—like monkeypox. After a period of chaos and instability during the COVID pandemic, is everything back to normal? Our panelists will discuss their perspectives and consider potential solutions.

**Learning Objectives:**

- Understand system level challenges to rapidly responding to a new pandemic, such as monkeypox.
- Identify the challenges faced by health centers as they seek to implement new strategies for HIV prevention and care.
- Explore potential solutions, at different levels (i.e., policy, state, health center, national), for these emerging issues and how we can advocate for change.
HWD1 COMMITTING to Addressing Pediatric Weight: Family-Centered Approaches for Health Center Teams

Topic: Emerging Issues

Per the Morbidity and Mortality Weekly Report of September 17, 2021, “... among a cohort of 432,302 persons, aged 2–19 years, the rate of body mass index (BMI) increase approximately doubled during the pandemic compared to a pre-pandemic period.” Health centers are in a unique position to support families in their communities to advance healthy weight and prevent the poor outcomes especially exacerbated by the COVID pandemic. Through 3+ years of work together with their PCAs, NACHC, CDC, and other community partners, six health centers have been successfully engaging families to do just that.

During this session, health center, PCA, and HCCN clinicians will share specific tools, operational strategies, and new data measures to advance pediatric healthy weight, incorporating:
- family-centered approaches that reduce weight stigma and bias;
- evidence-based clinical guidelines; and
- clinical-community linkages.

Specific state association and health center partnership strategies will also be described.

Learning Objectives:
- Define the current state of pediatric obesity, especially as it relates to the COVID pandemic.
- Explore specific tools, activities, data strategies, and community engagement strategies that health centers can employ to improve healthy weight in families.
- Describe the role of PCAs and HCCNs in spread and scale of innovative healthy weight programming and partnerships.

Moderator:
Jessica Wallace, MPH, MSHS, PA-C, Clinician, Denver Health

Presenter(s):
Sonja Fuqua, PhD, RN, PCMH CCE, Chief Clinical Services Officer, Community Health Center Association of Mississippi
Nivedita Mohanty, MD, Chief Research Officer, AllianceChicago
Kyskie Bolton, MS, RDN, LDN, WIC Program Coordinator, G.A. Carmichael Family Health
It is often said that data is liquid gold. To that end, and in support of the Federal Government’s Open Data requirements, the Bureau of Health Workforce (BHW) has reorganized its health workforce data pages on the HRSA Data Warehouse [data.hrsa.gov] and augmented its publicly available data holdings. These resources are aimed at helping stakeholders – including PCAs and CHCs – find useful data that can be incorporated into relevant documents such as their workforce plans, community health assessments, and grant applications for BHW training programs.

In this session, participants will learn about recently released data assets. The session will feature a live demonstration of a new BHW Footprint Map which, for the first time ever, allows users to visualize all of HRSA’s health workforce assets in a single tool. As time allows, other resources, such as the Health Workforce Connector, which health centers can utilize to recruit health professionals, and the newly released Program Applicant and Award Dashboards, which can be used to analyze National Health Service Corps (NHSC) applications and awards at state and national levels, will be demonstrated. The session will also feature a discussion with participants about their data and information needs, which can help to inform HRSA’s future plans for the externalization of additional data or new data formats.

**Learning Objectives:**
- Identify more than a dozen newly released data resources relevant to BHW’s training grant programs and service programs such as the NHSC and Nurse Corps.
- Watch a live demonstration of the new BHW Footprint Map, which allows users to visualize any location in the country on a map, with an additional data layer of all of HRSA’s funded workforce investments, including health centers and look-alike facilities, participants, alumni, and training grant sites.
- Participate in a discussion with CHC and PCA staff on workforce data needs that can help BHW shape its future data investments to better meet stakeholder needs.

**Presenter(s):**
- **Michael Arsenault** MA, MBA, Director, Division of Business Operations, Bureau of Health Workforce, HRSA
- **Elizabeth Kittrie, DrPH(c),** Senior Advisor, Office of the Associate Administrator, Bureau of Health Workforce, HRSA
Wednesday, November 16, continued

10:00am – 12:00pm

**HGS4  General Session: HRSA Partners: The Bureau of Primary Health Care and Bureau of Health Workforce**

**Keynotes**

- **James Macrae, MA, MPP**
  Associate Administrator, Bureau of Primary Health Care, Health Resources and Services Administration, US Department of Health and Human Services

- **Tonya Bowers, MHS**
  Deputy Associate Administrator, Bureau of Primary Health Care, Health Resources and Services Administration, US Department of Health and Human Services

- **Luis Padilla, MD, FAAFP**
  Associate Administrator, Bureau of Health Workforce and Director, National Health Service Corps, Health Resources and Services Administration, US Department of Health and Human Services

12:00pm – 12:30pm

**Wrap-Up and Conference Closing**

**Jennifer Nolty**, Director, PCA and Network Relations, NACHC

Las Olas Ballroom
Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). Founded in 2000 under the direction of health center leadership, CHV is tasked with creating solutions to the economic pressures facing health centers.

By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements and much more, CHV helps health centers reduce costs.

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# Key to Moderators and Presenters

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Jeff Brandes  
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CareMessage is a patient activation platform designed especially for safety-net healthcare organizations. With a core focus on health centers and free clinics, CareMessage allows providers to communicate with patients at scale, prompting patients to action via technology products that are designed to create more equitable health outcomes.

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Email: benjamin@certintell.com  
Website: https://certintell.com

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Phone: (732) 740-9641  
Email: breilly@nachc.com  
Website: www.communityhealthventures.com
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Contact: Jerry Lotierzo  Address: 455 Business Center Drive, Suite 100, Horsham, PA 19044  Phone: (631) 732-4101  Email: jlotierzo@lsaweb.com  Website: www.lsaweb.com

Pacific Companies

Pacific Companies is a national organization and NACHC Corporate Member that specializes in recruiting CMOs, physicians, behavioral health providers, dentists and APPs to FQHC mission-minded facilities. Locums and Permanent. Feel free to contact Harold Livingston at (214) 205-2299 or hlivingston@pacificcompanies.com with any recruitment needs and to discuss the NACHC discounts available to your facility.

Contact: Harold Livingston  Address: 75 Enterprise, Suite 220, Aliso Viejo, CA 92656  Phone: (214) 205-2299  Email: hlivingston@pacificcompanies.com  Website: www.pacificcompanies.com

PharmaForce

PharmaForce is a 2-time Best in KLAS TPA working with covered entities in 45 states that was built by 340B Stakeholders that ran 340B programs and built a solution for you, the end user.

Contact: Justin Rolling  Address: 225 Wilmington-West Chester Pike, Chadds Ford, PA 19317  Phone: (205) 777-8521  Email: JRolling@thepharmaforce.com  Website: www.thepharmaforce.com
Quest Diagnostics

Quest Diagnostics empowers people to take action to improve health outcomes.

Contact: Dawn Berg  
Address: 500 Plaza Drive, Secaucus, NJ 07094  
Phone: (701) 720-3971  
Email: dawn.a.berg@questdiagnostics.com  
Website: www.questdiagnostics.com

Scribe-X and MyTeam

Scribe-X Medical Scribe Services and MyTeam Medical Staffing Services empower health centers to ease provider burden and improve patient care. Real-time documentation in the EHR relieves provider burden, our educational resources nurture and upskill allied healthcare professionals, and our comprehensive staffing options are efficient and cost-effective to fit your health center’s needs.

Contact: Warren Johnson  
Address: 931 SW King Avenue, Portland, OR 97205  
Phone: (971) 221-2325  
Email: warren@scribe-x.com  
Website: www.scribe-x.com

Streamline Data Science

Streamline is a first-of-its-kind analytics group working to improve provider utilization through a platform that lets leaders better track and manage their key metrics, as well as predict where and when they are likely to see patient no-shows. Our customers have seen a 5-percentage point improvement in their utilization within the first year, which translates to a $1M+ financial improvement for a midsized CHC. This has led to improved patient access, stronger financial sustainability, and an increase in reach as the CHCs open new locations.

Contact: Charlie Drain  
Address: 1270 4th Street, NE, Washington, DC 20002  
Phone: (504) 281-0477  
Email: cdrain@streamlinedatascience.io  
Website: www.streamlinedatascience.io

Upstream USA

Upstream USA is on a mission to reduce unintended pregnancy in the United States. Through free, expertly-led training and technical assistance, Upstream works in partnership with health centers to strengthen reproductive care and autonomy by increasing equitable access to the full range of contraceptive options.

Contact: Sarah Cannady  
Address: 2 Oliver Street, Suite 402, Boston, MA 02109  
Phone: (919) 475-3205  
Email: scannady@upstream.org  
Website: www.upstream.org

Vigilance Health, Inc.

Vigilance Health is an innovative, progressive healthcare organization that helps partners transform the way they deliver care. Thousands of providers have depended on Vigilance Health for help transitioning to electronic health records. Today, the organization partners with providers, health systems, and payers to implement population health management solutions. With a focus on health coaching, Vigilance Health’s care management solutions lead to improved patient outcomes, a more engaged patient population, and increased revenue.

Contact: Mark Davis  
Address: 2815 Townsgate Road, Suite 130, Westlake Village, CA 91361  
Phone: (805) 823-0981  
Email: mdavis@vigilancehit.com  
Website: www.vigilancehealth.com
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