INNOVATION SPOTLIGHT

Broader mobile unit partnerships for COVID-19 and beyond

Golden Valley Health Centers
Merced, California | gvhc.org

The Challenge

Golden Valley Health Center wanted to broaden their relationships to provide care for people when and where it was convenient for them.

The Solution

Golden Valley's mobile units were accustomed to collaboration with municipal agencies, social service organizations, and other healthcare providers. The need for COVID-19 response services led the health center to new and interesting partnerships including agricultural employers, advocacy groups, small businesses, local universities, religious groups, flea markets, and even a local minor league baseball team. Many of these relationships expanded and now offer a host of medical services.

The Impact

- February 2020 to August 2021 (18 months), the mobile team provided:
  - 2,703 health screenings
  - Wound care for 269 patients
  - 3,416 hygiene kits
  - Scheduling for in-clinic visits for 131 patients
  - 2,023 COVID-19 vaccines

2021 Health Center Data

- 135,755 total patients
- 78.7% racial and ethnic minority patients
- 35.7% of patients best served in a language other than English
- 11.5% of patients are uninsured
- 74.8% of patients have Medicaid/CHIP insurance
- Special populations served: people experiencing homelessness, and migrant and agricultural workers

The relationships the organization [Golden Valley Health Centers] has built with small businesses and organizations outside of the world of healthcare have been markedly impactful on [the] reach among patients who avoid or have difficulty navigating the healthcare system.

Andrew Barnett
Manager of Foundation Philanthropy

Innovation spotlight produced with support from the Leon Lowenstein Foundation
November 2022