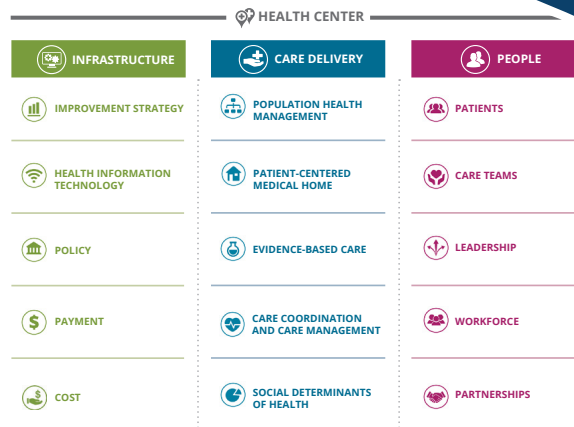




VALUE TRANSFORMATION

The Quality Center's work is driven by NACHC's conceptual model, the Value Transformation Framework (VTF).

- The VTF is designed to help health centers transform systems from a volume-based to value-driven model of care.
- Since 2017, The Quality Center has operationalized the VTF through a variety of projects, including the "Elevate" national learning forum.
- The VTF defines value as the Quintuple Aim: improved health outcomes, improved patient experiences, improved staff experiences, reduced costs, and improved equity.
- The VTF has been applied to clinical and non-clinical areas.



NATIONAL COLLABORATION

Elevate's national peer-to-peer learning forum has grown in reach, offerings, and impact.

2017 LAUNCHED	2018	2019	2020	2021
8 Health Centers 2 States	6 Health Centers 2 States	115 Health Centers 17 PCAs/HCCNs 16 States	425 Health Centers 66 PCAs/HCCNs 50 States & U.S. Territories	544 Health Centers 78 PCAs/HCCNs/NTTAPs 48 CDC Cancer Grantees 50 States & U.S. Territories

TRANSFORMATION CURRICULUM

- 23 Webinars during 2020-21 FY
- 10 Evidence-based Action Guides
- 10 1-page briefs for each Action Guide
- 8 Updated Reimbursement Tips
- 8 Videos
- 5 Online modules
- 20+ Library of recorded learning sessions
- 506 Average attendance at monthly virtual forums
- + A collection of resources and tools

VALUE TRANSFORMATION FRAMEWORK ASSESSMENT

The assessment tool that allows health center, PCA, and HCCN staff to assess progress in the VTF's 15 change areas.

2019-2021	VTF Assessments completed	1,308
2019-2021	Average self-assessment score improvement	2.91 to 3.07 (5-point scale)
2019 and 2020	Health center composite score improvement 53 Health Centers with 3+ assessments completed each year	42 (79%) Health Centers 5+ points average increase

IMPACT+

Improved health outcomes

Higher performance on clinical measures for six high-cost, high-impact clinical measures: colorectal cancer screening (p<0.001), hypertension (p<0.001); obesity (p=0.001); depression (p<0.001); diabetes (p=0.045); and cervical cancer screening (p=0.011).

Improved patient and staff experience

Highly rated even as new processes and changes in health center operations occurred.

Reduced costs

Decrease in overall median cost.

+Comparison between health centers participating in Elevate vs non-participating health centers. Health outcomes and costs measured by UDS for the period of 2017-19. Patient and staff experience data was collected using project-developed surveys in 2017-18.