



**NACHC'S
QUALITY
IMPROVEMENT
ADVISORY BOARD**

2017 - 2025



Launched in August 2017, NACHC's QI Advisory Board is a national cross-section of health center, PCA, and HCCN representatives that guides the direction and priorities of the Quality Center's quality improvement and transformation activities. The QI Advisory Board serves as the front-line voice for quality issues impacting health centers. Additionally, QI Advisory Board Members act as a resource for relevant stakeholders inside and outside of NACHC and provide expertise to NACHC staff during the development and implementation of programming, training, and materials.

NACHC's QI Advisory Board Compendium highlights the 45 individuals who have served as QI Advisory Board members from its inception in August 2017 through the present. The Quality Center is incredibly grateful for the time, knowledge, and innovation each member has contributed to the QI Advisory Board. We look forward to continuing to highlight the outstanding contributions of the individuals and cohorts to come.

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Betty Bibbins
MD

President of the Board of Directors
Eastern Shore Rural Health System Inc., VA

Dr. Betty Bibbins is a retired healthcare management professional that currently services as President of the Board of Directors for Eastern Shore Rural Health System, Inc. as well as the Secretary of the Board of Visitors for Eastern Virginia Medical School and a member of the QA/AI Committee at Eastern Shore Rural Health System, Inc. She has served as the founder, CEO, and executive physician educator of a national healthcare consulting educational organization as well as a on a number of other advisory boards for the American College of Physician Advisors, American Association for Integrity in Healthcare Documentation, and others.



Jennifer Durst
BA, CPHQ

Director of Quality Improvement
CommuniCare+OLE, CA

Jennifer Durst is a dedicated QI leader with over 13 years of experience in Community Health Center Quality Improvement. As the Director of Quality Improvement at CommuniCare+OLE since 2020, she oversees teams across ten primary care health centers in Northern California's Napa, Solano, and Yolo counties. Jennifer's expertise spans Patient Relations, Quality, and Compliance within FQHCs and Tribal Health settings. She is passionate about integrating service delivery, technology, and innovation to build equitable systems for care teams and patients alike. Jennifer is a proud graduate of UCSF Healthforce Center's Clinic Leadership Institute (CLI), where she honed her leadership skills and deepened her understanding of the Health Center Movement and healthcare management. In addition, she has made significant contributions to the healthcare community, serving as Chair of the California Primary Care Association's Quality Improvement Peer Network for the past two years.



Michael Edwards

● Co-Chair ●

Director of Training and Quality
MS Health Safe Net, MS

Michael T. Edwards is the Director of Training and Quality for Mississippi Health Safe Net (MS's HRSA funded HCCN). He assists FQHCs in the network with EMR and reporting issues. Michael conducts monthly user group meetings with HCCN members to discuss on-going issues and relate promising practices/ solutions. He has worked in the FQHC environment for over 10 years and gained knowledge regarding reporting requirements for UDS, Patient Centered Medical Home, various grants, and ad-hoc situations. Prior to this role, he learned about clinical workflows pre and post EMR implementation at East Central MS Health Care Inc in Sebastopol MS as EMR (Electronic Medical Records) Coordinator.



Angela Herman-Nestor
MPA, CPHQ, PCMH-CCE

Director of Health Care Transformation
and Quality Initiatives
Missouri Primary Care Association, MO

Angela Herman-Nestor has been serving in public health and healthcare throughout her career with a deep partnership with community health centers. She has been a leader within her PCA, state, regional, and national partners. She currently serves on the Midwest Clinician Network's Quality Committee, on the Diabetes Shared Learning Network Health Equity and SDOH subcommittee, and as the Director of Health Care Transformation and Quality Initiatives at the Missouri Primary Care Association. Angela has received her Bachelor's in Human and Environmental Sciences and Master's in Public Administration from the University of Missouri-Columbia. She is a Certified Professional in Health Care Quality and NCQA Patient Centered Medical Home Certified Content Expert.



Sarah Joy
BA

Quality Improvement and Risk Manager
Hill Country Health & Wellness Center, CA

Sarah Joy is the Quality Improvement and Risk Manager at Hill Country Community Clinic, an FQHC in Northern California. She has been working with Hill Country since 2017 and works collaboratively with the administrative team as well as the medical, dental, and behavioral health departments. Sarah assists Hill Country with federal and state reporting requirements. Additionally, she acts as the organization's Privacy Officer and oversees patient grievances and high-risk incident response.



Maria Mikhataykina
DBA, BSN, NEA-BC, FACHE

Vice President of Quality
Legacy Community Health, TX

With over 15 years of clinical and operational mastery, **Dr. Mikhataykina** shines as a certified Nurse Executive and esteemed Fellow of the American College of Healthcare Executives. As the Vice President of Quality, she's an advocate for excellence, innovation, and operational efficiency, breathing life into an advancement culture. Dr. Mikhataykina holds a nursing degree from UT Arlington, an Executive MBA from Texas Woman's University, and a Doctorate in Business Administration from Walden University. Her journey through diverse healthcare settings has fortified her understanding of quality dynamics and compliance. With visionary leadership, Dr. Mikhataykina has guided cross-functional teams to achieve unprecedented quality excellence. She excels in strategizing, communicating, and fostering collaboration, yielding enhanced hospital throughput, health plan STAR ratings, and elevated employee and customer satisfaction. An innovator at heart, she has harnessed technology and data-driven methodologies to streamline quality processes, amplify efficiency, and ensure reliable products. Her background in various ambulatory, hospital, and managed care settings give her a deep understanding of the complexity of our healthcare today. Dr. Mikhataykina is a respected thought leader, contributing to industry conferences and prestigious journals. She passionately mentors emerging healthcare leaders, nurturing the nursing community. She envisions a future where the value of healthcare and quality becomes a guiding principle in every facet of the operation. She's committed to driving transformative change, empowering all employees to embody excellence in every service and product.



Hari Nallapaneni
MD, MBA

Chief Medical Officer
CareSTL Health, MO

Dr. Hari Nallapaneni is the Chief Medical Officer and lead of quality improvement at CareSTL Health. He has worked both internationally and domestically in the healthcare setting, and also has significant experience in artificial intelligence in healthcare. His focus on quality improvement and value based care has redesigned quality at CareSTL Health with a focus on data-driven prevention of care gaps. CareSTL Health has since received the highest quality badge recognition by HRSA. Dr. Nallapaneni continues to have a passion for improving care at CareSTL Health and beyond.



Sabrina Newell
RN

Clinic and Compliance Director
Compass Community Health, OH

Sabrina Newell, RN is the Clinic and Compliance Director for Compass Community Health (CCH). Sabrina has been with CCH for the past ten years and working in healthcare for over 25 years. She leads the NCQA Patient Centered Medical Home program, manages and improves CQMs, and collaborates with the state Primary Care Association on quality improvement and leadership initiatives.



An Nguyen
DDS, MPH

Chief Dental Officer
Clinica Family Health, CO

An Nguyen, DDS, MPH is a public health dentist, wife, mom, maker of things, and an avid systems thinker in all aspects of her life. She is an advocate for person-centered, transformative solutions that improve the lives of marginalized people and their communities, and her approach to this work comes from a place of deep, personal connection and professional investment. She currently serves as Chief Dental Officer at Clinica Family Health, a large federally qualified health center and a nationally recognized leader in health quality and health equity. She was honored by the Colorado Dental Association with the Exceptional Service Award in 2017 and by Oral Health Coalition of Colorado as 2018's Outstanding Dentist of the Year. Dr. Nguyen is current President for the National Network for Oral Health Access, holds an appointment as adjunct faculty for the University of Colorado, School of Dental Medicine, serves on multiple state and national health-related boards, and is a frequent advisor for dental quality, integration, and chronic disease management initiatives. She is a proud graduate of Rhodes College, the School of Public Health at Saint Louis University, the College of Dentistry at the University of Tennessee, and the Healthcare Executive Program at UCLA's Anderson School of Management.



Donisha Reed
MPH

**Director of Population and
Community Health Programs**
TCA Health, IL

Donisha Reed is a public health leader, wellness consultant, yoga teacher, and outdoor enthusiast. She is the current Director of Population and Community Health Programs for TCA Health, in Chicago, IL, where she provides leadership, planning, and evaluation strategies for HIV prevention, community health workers, health insurance enrollment, quality improvement, and food access. She earned her bachelor's degree in health sciences from Purdue University and an MPH in Behavioral, Social, and Community Health from Indiana University's School of Public Health.



Kimberly Wittner
MSN, RN

**Administrator of Clinical Services and
Compliance Officer**

Valley Health Partners Community Health Center, PA

Kimberly Wittner, RN, MSN is the Administrator of Clinical Services and Compliance Officer for Valley Health Partners (VHP). She has been in healthcare for over 20 years in an array of roles with the last 14 years of her career dedicated to the community practice setting. Kimberly has been with VHP since inception. Within her role, she oversees clinical education, compliance, patient safety, patient satisfaction, payor work, and PCMH. She co-chairs VHP's Quality Board committee and works closely with VHP's CMO on quality improvement activities.



Sonia Ayala
MA, LCSW

Director of Care Management
Esperanza Health Centers, IL

Sonia Ayala leads our care management and community health worker teams at Esperanza Health Centers as Director of Care Management. She was initially hired as a Care Manager 7 years ago, and then promoted to several leadership positions throughout the years. Sonia is a first-generation graduate—she earned two masters degrees in social work and women and gender studies from Loyola University Chicago. Sonia is also a Licensed Clinical Social Worker, and her passion is to serve our immigrant communities of color.



Kristie Bennardi
ASN

Chief Executive Officer/Chief Financial Officer
Keystone Rural Health Consortia, Inc., PA

Kristie Bennardi serves as the Chief Executive Officer and Chief Financial Officer of Keystone Rural Health Consortia, Inc. located in Northwest Pennsylvania. With 30 years' experience as a nurse, she started her career in Community Health Centers as a Quality Coordinator. She has been CEO/CFO of Keystone for the past 10 years bringing the value her clinical and quality experience into her position as the CEO. Kristie has also served in the past as a HRSA clinical reviewer and a grant reviewer. Kristie currently services on the Board of the PA Primary Care Association as well as Chair of the Clinical Integration and Program Committees.



Rachel Goss
BS

Senior Director of Transformation
Iowa Primary Care Association, IA

Rachel Goss, has worked in healthcare for over 15 years serving in a variety of roles across large and small hospitals, health systems, and non-profit organizations. From Radiologic Technologist, Clinical Education Coordinator, Quality Director, Regional Director of Health Services, Executive Director, and most-recently in her role as Senior Director of Transformation at the Iowa PCA, Rachel brings her unique background and direct-care experience to inform the work she does, prioritizing the patient's unique needs while also acknowledging the ever-changing healthcare environment. Rachel is also an Army Veteran and is open about sharing personal lived experiences of how poverty and social needs can impact your health.



Becca Hayes
MD, MEHP

Vice President of Clinical Affairs
North Carolina Community Health Center
Association, NC

Dr. Becca Hayes is a board-certified Internal Medicine and Pediatric Physician and holds a Master of Education in the Health Professions and a LEAN Green Belt. Dr. Hayes is currently the Vice President of Clinical Affairs at the North Carolina Community Health Center Association where she is responsible for the clinical programs of the PCA, HCCN, and CIN. She currently serves as Physician Advisor to an FQHC and has previously served as a Chief Medical Officer.



Hope Kraatz
RN, MSN, CCMC

Assistant Clinical Director
Integrated Health Partners, CA

Hope Kraatz, RN, MSN, CCMC is the Assistant Clinical Director for Integrated Health Partners. Integrated Health Partners is one of the leading Clinically Integrated Network servicing 9 FHQC's with over 300,000 low-income and under insured healthcare lives in the San Diego, Riverside and San Bernadino counties. Hope is a Registered Nurse with over 22 years of experience in the healthcare sector and has worked with many payors and providers on a national level to building care management programs that improve integration and quality of care. Hope has a master's degree in Nursing from Gonzaga University and is a board-certified Case Manager. Her work is recognized nationally and is currently servicing as a Subject Matter Expert for the Commission of Certified Case Managers.



Kimberly Lambrecht
BSN, RN

Director of Health Center Informatics
Nevada PCA, NV

Kimberly Lambrecht, BSN, RN is the Director of Health Center Informatics at Nevada Primary Care Association. She has been in healthcare for over 20 years and 15 of those years have been working with FQHCs. She has both clinical and operational experience in the largest FQHC in Nebraska and the largest FQHC in Nevada. As the Director of Health Center Informatics, she leads the population health software project and practice transformation including coordinating, implementing, and assessing the quality improvement and health outcome initiatives in Nevada's FQHCs



Rajiv Modak
MD, FAAP

Chief Quality Officer
El Rio Health, AZ

Dr. Rajiv Modak currently serves as the Chief Quality Officer at El Rio Community Health Center in Tucson, Arizona. He also serve as Pediatric Medical Director and has been a General Pediatrician at El Rio for the last 20 years.



Ayotola Olugbenga
M.Sc.

● **Co-Chair** ●

Population Health Manager
Brockton Neighborhood Health Center, MA

Ayotola Olugbenga is a certified Lean Six Sigma professional currently serving as the Population Health Manager at Brockton Neighborhood Health Center in Brockton, Massachusetts. She has multinational experience in Root Cause Analysis, Continuous Quality Improvement, Change Management and in working with multidisciplinary teams. Prior to joining BNHC, Ayotola's work experience spans the banking, telecommunications and healthcare industries where she utilized concrete and evidence-based data to assess risks and make management decisions.



Tonya X. Cook
DMD, MPH

**Vice President
Chief Dental Officer**
Star Community Health, PA

Dr. Tonya X. Cook joined the Federally Qualified Health Centers as a staff dentist at the Plainfield Health Center (Plainfield, NJ) in 2000. In 2006, she joined the Jewish Renaissance Medical Center in Perth Amboy, New Jersey, as a Chief Dental Officer, where she managed an eleven-chair Dental Department, two mobile dental units, and dental services at seven school-based medical/dental health centers in the Newark Public School System. In 2016 she joined CAMcare Health Corporation as Vice President/Chief Dental Officer/Chief Clinical Officer in Camden, New Jersey. She served as the dental representative for the New Jersey Primary Care Association Board of Directors; she is a committee member of the New Jersey Oral Health Coalition-New Jersey Dental Association, a member of the American Dental Association, a committee member of the Dental Advisory Council-New Jersey Family Care and a member of the New Jersey Preventive Health Advisory Committee. Currently, she is the Chief Dental Officer for Star Community Health in Allentown Pennsylvania.



Carlisle Harrison
MA

Board of Directors Member
Fetter Health Care Network, SC

Carlisle Harrison is a career health care administrator with experience in hospitals, clinics, and corporate operations worldwide. Retired USAF Medical Service Corps officer, Former Chairman and current Fetter Health Care Network Board of Directors member.



Eric Imondi

Executive Director of Nursing
Evara Health, FL

Eric Imondi has worked as a registered nurse for over 25 years in hospital settings from trauma-burn-critical care to Dialysis, including multidepartment operations and clinical lead. For the past 2 years he has worked as Executive Director of Nursing at Evara Health to help lead the organization in its clinical department to help improve quality of care for patients.



Summer Kirby
MBA

Chief Executive Officer
Compass Community Health, OH

Summer Kirby serves as the Chief Executive Officer of Compass Community Health (CCH) located in Portsmouth, Ohio. Prior to serving as Chief Financial Officer at CCH, she previously held executive level consumer and commercial banking positions with responsibility for financial analysis, strategic planning, risk management for over fifteen years. Summer presently serves on the Board of her state Primary Care Association, Ohio Association of Community Health Center (OACHC), is Chair of the OACHC HCCN and services on the Board of Directors for OSIS and Desco Federal Credit Union.



Allison Kos
DO

Chief Medical Officer
Progressive Community Health Centers, WI

Dr. Allison Kos is a family medicine physician and the Chief Medical Officer at Progressive Community Health Centers in Milwaukee, WI. She has over 15 years of experience in driving clinical programmatic change leading to reduced healthcare disparities in vulnerable populations. Additionally, her experience includes the advancement of value-based care in FQHCs and creating mutually beneficial relationships with payors with the goal of highlighting the expertise and successes that FQHCs have in caring for those in most need.



Secretary of the Board of Directors
Community Health Centers, FL

Dale Price
MSW, LCSW,
EMDR Certified



Veena Channamsetty
MD, FAAFP

Chief Medical Officer
Community Health Center, Inc., CT

Dr. Veena Channamsetty is a board-certified Family Physician and is the Chief Medical Officer of one of the largest Federally Qualified Health Centers in the nation. As the CMO, Dr. Channamsetty focuses on patient-centered care that promotes health equity through clinical excellence, research, innovation, and training.



Jeniqua Duncan
DO, MBA

Chief of Value-Based Care
CareSouth Carolina, Inc., SC

Dr. Jeniqua Duncan is a board-certified Family Physician and has an MBA in Healthcare Leadership. As the Chief of Value Based Care at CareSouth Carolina, Inc., Dr. Duncan has benefited from the resources of the Quality Center and sees her involvement on the Advisory Board as a way to give back.



Cheralyn Johnson
FNP-BC, IA,
MSN, RN, BSN

Family Nurse Practitioner
North Shore Community Health Center, MA

Cheralyn Johnson is an IHI-certified Improvement Advisor and an Epic-certified Provider Builder with over seven years of experience serving in multiple Boston-area Federally Qualified Health Centers. Cheralyn currently serves as the Director of Technology, Integration, and Analytics at Community Technology Cooperative. Cheralyn serves as a co-chair of the Continuous Learning and Improvement Taskforce of the Massachusetts Healthcare Patient Safety & Quality Consortium.



Cynthia Keltner
MPA

Director of Care Transformation
California Primary Care Association, CA

Cynthia J. Keltner, currently serves as the Director of Care Transformation for the California Primary Care Association. In this role Cynthia is responsible for the implementation of the CPCA's work on the transition to value-based care and the readiness effort to ensure clinics are successful in transforming to an Alternative Payment Methodology.



Jin Nam
MSN, MS, RN, BSN
● Co-Chair ●

Director of Practice Transformation
AllianceChicago, IL

Jin Nam worked as a registered nurse in various capacities for 18 years in hospital systems, including as a clinician, multidepartment operations leader, and in process and quality improvement. For the past five years, Jin has served as the Director of Transformation at AllianceChicago to support community health centers on initiatives related to quality improvement.



Joseph "Joe" Panerio-Langer
MD

Chief Medical Officer
Brockton Neighborhood Health Center, MA

Dr. Joe Panerio-Langer is Chief Medical Officer at Brockton Neighborhood Health Center in Brockton, Massachusetts. Dr. Panerio-Langer has practiced primary care internal medicine in Brockton since 2009 with special interests in substance use and quality improvement.



Mike Renaud
BA

Vice President of Quality & Patient Engagement
Presbyterian Medical Services, NM

Mike Renaud is the Chief Operating Officer at Hana Health. He formerly served as the Vice President of Quality and Patient Engagement for Presbyterian Medical Services. He has over 15 years of experience in FQHC's and is driven by a fanatical belief in "giving our everything" for the people we serve.



Rebecca Rudd
RN, PCMH CCE
Six Sigma Lean Green Belt

Manager of Consulting Services, OSIS HCCN
Grant Program Director
OSIS, OH

Rebecca Rudd is the Manager of Consulting Services and HCCN Grant Director at OSIS. Rebecca is a Nextgen Certified Professional and NCQA Certified Content Expert along with a Six Sigma Lean Green Belt. Prior to joining OSIS in 2013, she was employed for 14 years with a Federally Qualified Health Center in many roles including Practice Manager and Director of Operations/QI/EHR. Her nursing background includes surgery, hospice, home care, pediatrics, family medicine, and community health.



Vija Sehgal
PhD, MD, MPH

Chief Quality Officer
Waianae Coast Comprehensive Health Center, HI

Dr. Vija Sehgal, Chief Quality Officer and Director of Pediatric Services, has been a practicing pediatrician at the Waianae Coast Comprehensive Health Center on Oahu, Hawaii for the past 28 years. With a background in Infectious Disease Epidemiology, Dr. Sehgal oversees the Health Center's Population Health and Community Health programs, including several School Based Health Centers.



Sunil D'Cunha
MD, MBBS, FACP

● Co-Chair ●

Chief Medical Officer

Charter Oak Community Health Center, CT

Dr. Sunil D'Cunha currently serves as the Chief Medical Officer at Charter Oak Health Center. Dr. D'Cunha is a board-certified Internal Medicine Physician and Assistant Professor of Medicine at the University of Connecticut. Dr. D'Cunha has over 20 years of clinical experience in community health centers in Connecticut and is a member of the Quality Assurance Committee of the Community Health Center Association of Connecticut.



Kellee Farris
PhD

Chief Executive Officer

Lee County Cooperative Clinic, AR

Dr. Kellee Mitchell Farris holds a doctorate in Public Health. Dr. Farris has been the CEO at Lee County Cooperative Clinic (LCCC) in Marianna, Arkansas for three years. Dr. Farris has been with LCCC for 10 years, prior to becoming CEO, Dr. Farris worked as the Quality Improvement Coordinator.



Josephine "Josie" Jones
MPA, RN, BA

BOD Chairwoman

Signature Health, OH

Josephine Jones serves as Consulting Director of Behavioral Health for Lake Hospital System and as Chair of the Signature Health Board. Josie serves as a part of Signature Health because she believes that Federally Qualified Health Centers, with their focus on meeting the needs of underserved areas of the country and underserved clients, are absolutely necessary for the health of the nation.



Debbie Lester
MA, LMSW

Chief Quality and Social Impact Program Officer
Urban Health Plan, Inc., NY

Debbie Lester is the Chief Quality and Social Impact Program Officer at Urban Health Plan. Debbie has worked in community health for over 30 years leading quality improvement teams and implementing patient support programs that address the social determinants of health.



Michael "Mike" Schnake
CPA

BOD Secretary/Treasurer
Jordan Valley Community Health Center, MO

Mike Schnake, a retired CPA, currently serves as Vice Chair of the Board of Directors of Jordan Valley Community Health Center (JVCHC) in Springfield, Missouri. Prior to joining the JVCHC Board, Mike's professional career as a CPA spanned nearly 34 years at BKD, LLP where he was a Partner and served as team leader for the firm's community health center practice providing a range of specialized accounting and consulting services for health centers across the nation.



Kim Schwartz
MA, CBC

Chief Executive Officer
Roanoke Chowan Community Health Center, NC

Kim Schwartz currently serves as the Chief Executive Officer of Roanoke Chowan Community Health Center (RCCHC), a Federally Qualified Community Health Center in Eastern North Carolina. Kim leads RCCHC's team as a member of the Institute of Health Improvement (IHI) Leadership Alliance, represents US Congressional District 1 on the North Carolina Medical Care Advisory Committee, serves on the Board of OCHIN, and is past Chair of the North Carolina Community Health Center Association.



Tracie Zeagler
RN, BSN

QI/QA Compliance Officer
Kinston Community Health Center, NC

Tracie Zeagler has worked at Kinston Community Health Center in Kinston, North Carolina, for the past seven years, starting out as a triage nurse for two years, then as the Quality Improvement/Quality Assurance Coordinator for four years. Tracie is currently the Director of Health Informatics and Information Management. She also has a clinical background in pediatrics, critical care, and post-operative care.



David Gonzales
MD, FACP

Vice President, Clinical Affairs
Presbyterian Medical Services, NM

Dr. David Gonzales served as the Vice President of Clinical Affairs at Presbyterian Medical Services (PMS). Dr. Gonzales led and coordinated the clinical aspects of all PMS programs, assured the quality of services, and served as the Chief Clinical Officer of the organization. In addition to his leadership and operational expertise, Dr. Gonzales brought a depth of knowledge in care management and palliative medicine.



Cally Johnson
MPH

Director, Operational Excellence
OCHIN, OR

Cally Johnson is the Director of Operational Excellence at OCHIN, a national nonprofit health IT organization, with two decades of experience transforming health care delivery to advance health equity through technology, data insights, and expertise.



Alyssa Palmer

Quality Director
Southside Community Health Services, MN

Alyssa Palmer supports a continuous improvement philosophy and offers a unique perspective that enhances organizational culture, ensuring excellence in patient and staff engagement and satisfaction with a broad understanding of the Quadruple Aim and public health. Alyssa engages staff through training and collaboration to develop and standardize policies and procedures from the ground up. Her realistic, low-cost methods have proven successful with metrics.



Director, Quality Improvement
Massachusetts League of Community
Health Centers, MA

Barbara Proffitt is the Director of Quality Improvement at the Massachusetts League of Community Health Centers. In this role, Barbara has worked with over 25 community health centers in helping them achieve PCMH recognition and in increasing their level of recognition. Barbara has an extensive career working in healthcare, quality improvement, health informatics, utilization, and case management.

Barbara Proffitt
RN-BHA, CPHQ,
PCMH CCE

● Co-Chair ●



Ellen Ross
MAIOP

**Director of Population Health
and Healthcare Innovation**
UCFS Healthcare, CT

Ellen Ross is the Director of Population Health and Healthcare Innovation for UCFS Healthcare, headquartered in Norwich, Connecticut. In this role, Ellen directs the development and implementation of a comprehensive population health and quality improvement plan focused on evidence-based, patient-centered care, improved health outcomes, and cutting-edge system innovations. She has contributed to a number of publications through her evaluation work.



Doug Spegman
MD, MSPH, FACP

Chief Clinical Officer
El Rio Santa Cruz Neighborhood
Health Center, Inc., AZ

Dr. Doug Spegman obtained his Medical Degree and completed a residency in Internal Medicine at Johns Hopkins and received a Master's degree in Public Health from UNC-Chapel Hill. Dr. Spegman completed his service with the National Health Service Corps at El RioCommunity Health Center in Tucson, Arizona, and currently serves as Chief Clinical Officer at El Rio, where he has worked for the last 28 years.



Grace Wang
MD, MPH

Family Physician
International Community Health Services, WA

Dr. Grace Wang is a board-certified family physician at International Community Health Services, a Federally Qualified Health Center in Seattle, Washington. Dr. Wang has worked in primary care and public health in New York City and Seattle. Dr. Wang recently joined NACHC's Clinical Affairs Division as Senior Fellow for Public Health Integration and Innovation.



Angela Herman-Nestor
MPA, CPHQ, PCMH-CCE

● Co-Chair ●

Director of Health Care Transformation and Quality Initiatives
Missouri Primary Care Association, MO

Angela Herman-Nestor joined the Missouri Primary Care Association in August of 2004 and now serves as the Director of Health Care Transformation and Quality Initiatives for the Association. Angela provides leadership and facilitates technical assistance and training with health centers and partners on quality improvement, PCMH, data quality/integrity, and more. In addition, she provides leadership and facilitation for the Association's health reform efforts for the MO HealthNet (Medicaid) Primary Care Health Home Initiative by serving on the state team.



Smriti "Simmi" Isaac
MA, MHA, CHCEF,
PCMH-CCE

Associate Director of Operational Excellence
Michigan Primary Care Association

Simmi Isaac served as the Associate Director of Operational Excellence at the Michigan Primary Care Association (MPCA). Simmi supported data-driven QI initiatives via MPCA's Integrated Data System, Azara DRVS, and worked closely with MPCA's members on practice transformation initiatives and moving the meter on the Quadruple Aim.



Lannett Kane
RN, BSN

Clinical Director
Peoples Community Health Clinic, IA

Lanette Kane has worked at Peoples Community Health Clinic for 31 years in a variety of roles and currently serves as the Clinical Director. Lanett truly believes in the organizational mission, high-quality care provided to patients, and the need Community Health Centers fill for their patients, communities, and country.



Paul Kaye
MD

Senior Physician Advisor
Sun River Health, NY

Dr. Paul Kaye is a pediatrician who served as Chief Medical Officer of Hudson River HealthCare (now Sun River Health) for almost 20 years. Dr. Kaye has been an active participant in health center quality improvement since joining NACHC in 1991, including serving as faculty during the Health Disparities Collaboratives, chairing the Clinical Practice Committee twice, and serving a term as the National Clinician Representative to the NACHC Board.



Alan Mitchell

Executive Director
HealthEfficient, NY

Alan Mitchell is the Executive Director of HealthEfficient, which operates a Health Center Controlled Network with its partner PCAs. With 12+ years of experience in population health, quality improvement, and health information technology, Alan focuses on strategy, governance, finance, partnerships, and executive oversight of HealthEfficient's programs and services.



**VP, Chief Medical Officer and
Chief Operating Officer**
Golden Valley Health Centers (GVHC), CA

Dr. Ellen Piernot is Board Certified in both Family Medicine and Clinical Informatics. Dr. Piernot has been with GVHC since 2015 and has oversight of all the medical, behavioral health, and dental providers, as well as all of the operations including the centralized call centers, provider recruiting, nursing, and quality.

Ellen Piernot
MD, MBA, CPE

● Co-Chair ●



Perry Pong
MD

Chief Medical Officer
Charles B. Wang Community Health Center, Inc., NY

Dr. Perry Pong has been the Chief Medical Officer at Charles B. Wang Community Health Center for the last 11 years. Dr. Pong tries to balance the burdens faced by the clinical team with maintaining meaning and excellence in CBWCHC's work. Dr. Pong has embraced the leadership role to help guide staff and prioritize multiple and ever changing quality and regulatory requirements. Dr. Pong enjoys sharing with others his health center's experience in caring for their mostly Asian and Asian American patients.



Board Chair
STRIDE Community Health Center, CO

Jean Sisneros has been a Board Member for STRIDE Community Health Center for ten years and has served as Board Chair for three years. Jean has been a patient of CHCs for over ten years.

Jean Sisneros



Felix Valbuena, Jr.
MD, DABFM, FAFP

Chief Executive Officer

Community Health & Social Services (CHASS) Center, MI

Dr. Felix Valbuena, a bilingual/bicultural physician, is committed to providing culturally proficient health care in one's native language to ensure a better understanding of, and compliance with, medical treatment. Dr. Valbuena is an active supporter of Federally Qualified Health Centers, currently serving as Clinician Representative on the Board of Directors of the NACHC and Board Member of the Michigan Primary Care Association. He is a Fellow with the American Academy of Family Physicians (AAFP) and a Diplomate of the American Board of Family Medicine. Dr. Valbuena is also Contracted Academic Faculty in the Department of Family Medicine at Henry Ford Hospital.



Greg Wolverton
FHIMSS

Chief Information Officer

Kentucky Health Center Network, KY

Greg Wolverton is a technology, innovation, and quality improvement professional, author, and futurist who has achieved much success in leading large-scale technology and quality improvement initiatives in multi-state healthcare environments. Greg has demonstrated success as a technology and innovation leader and is considered an expert in healthcare technology, innovation, and process development.



Alicia Anderson
MBA, FACHE
● Co-Chair ●

Director of Quality Improvement
Fenway Health, MA

Alicia Anderson is the Director of Quality Improvement at Fenway Health. Alicia oversees the quality and risk management functions of the organization and ensures ongoing compliance with accrediting and recognition bodies, including The Joint Commission and the National Center for Quality Assurance (NCQA). Under Alicia's direction, Fenway has achieved Patient-Centered Medical Home recognition and has been recognized by HRSA as a National Quality Leader among health centers. She is certified as a Black Belt in Six Sigma quality improvement methodology and is a certified healthcare executive with the American College of Healthcare Executives.



Emily Caves
CCS-P

Quality Improvement Coordinator
NorthLakes Community Clinic, WI

Emily Caves served as QI Coordinator with NorthLakes Community Clinic. There she helped build an evidence-based data driven clinical environment that allowed providers and staff to get the clinical information and analytics needed for patient-centric decisions and care. She participated in several QI initiatives with the Wisconsin Primary Care Association to foster sharing and collaboration across health centers, and with external partners, around practice redesign.



Dulcye Field
CPME, CPHQ

Chief Operations Office
Columbia Basin Health Association, WA

Dulcye Field brought healthcare executive skills in budgeting, operations management, strategic planning, and business process improvement. While serving on the QI Advisory Board, Dulcye worked as the Chief Operating Officer at Columbia Basin Health Administration (CBHA). During her 15-year tenure at CBHA, Dulcye led the organization as both COO and Chief Clinical Officer. Dulcye currently works as the Vice President of Business Development at the Neenan Company.



Jay Floyd
MD

Medical Director
Coastal Community Health Services, GA

Dr. Jay Floyd serves as the Medical Director at Coastal Community Health Services for nearly seven years. Dr. Floyd is a compassionate physician with more than 31 years of experience in the healthcare field. He is highly skilled in clinical research and internal medicine. Dr. Floyd is a champion of health systems transformation, having participated in NACHC's first cancer transformation initiative, the precursor to today's national Elevate learning forum.



Patty Linduska
RN, PCMH CCE

● Co-Chair ●

Senior Director of Training and Technical Assistance
Alaska Primary Care Association, Inc., AK

Patty Linduska is a Registered Nurse with over 48 years of experience in rural health care, and over 24 years in the community health center world. Patty has been the Senior Director of Training and Technical Assistance at the Alaska Primary Care Association (APCA) for over eight years, managing many of the diverse programs and services APCA provides to health centers across the state. Patty loves to use her experiences to help health centers in Alaska.



Lily Mitchell
RN, MSN

Director of Clinical Quality
People's Community Clinic, TX

Lily Mitchell is a nurse who loves community health centers and spreadsheets. While serving on the QI Advisory Board, Lily worked as Director of Clinical Quality at People's Community Clinic. Lily currently works at CareFirst BlueCross BlueShield, where she leads organizational efforts to find, gather, organize, and use clinical and claims data to fuel meaningful quality measurement. She keeps her connection to health centers active by serving on the compliance and risk management subcommittee for Healthcare for the Homeless in Baltimore.