

## Education Sessions At-A-Glance

(as of September 15, 2023 and is subject to change)

All times listed are Pacific.

### Monday, October 23

12:30pm – 5:00pm	<b>Exhibitor Check-In</b>	Paris Foyer
3:00pm – 5:00pm	<b>Registration and Speaker Check-In</b>	REG O/D A&B Registration Desk

### Tuesday, October 24

	Champagne 1-2	Champagne 3-4	Concorde A-B	Concorde C
7:30am – 4:00pm	<b>Registration and Speaker Check-In</b>		REG O/D A&B Registration Desk	
7:30am – 4:00pm	<b>Exhibitor Check-In</b>		Paris Foyer	
8:30am – 10:00am	<b>IGS1 Opening General Session</b>		Concorde A-B	
9:30am – 6:30pm	<b>EXPO Hall Open</b>		Rivoli A-C	
10:00am – 11:00am	<b>Refreshment Break in EXPO Hall</b>		Rivoli A-C	
11:00am – 12:15pm	<b>ITuA1</b> Using AI and NLP Analytical Innovations to Improve SDoH Data Capture and Care Management Services at CareSouth Carolina	<b>ITuB1</b> HRSA Grant Management Through the Federal Financial Reporting Process	<b>ITuC1</b> Cybersecurity in Healthcare: Managing Threats and Protecting Patients	<b>ITuD1</b> It's More Than Just Pay: Recruiting and Retaining a High-Performing Workforce
	OPERATIONS/HIT	FINANCE	HIT/OPERATIONS	WORKFORCE
12:15pm – 1:45pm	<b>Lunch and Networking Time in EXPO Hall</b>		Rivoli A-C	
1:45pm – 3:00pm	<b>ITuA2</b> The Health Center Team Charting the Course to Health Equity: Appropriate Person-Centered Communication in Action	<b>ITuB2</b> Demonstrated Results: Creating a Positive Workplace Culture to Improve Outcomes	<b>ITuC2</b> A Health Center's Journey to Integrated Data	<b>ITuD2</b> No Task Is Too Big When Done Together: A Year One Look Back at a Health Center Merger on Hawai'i Island
	OPERATIONS	WORKFORCE/OPERATIONS	HIT/OPERATIONS	OPERATIONS/FINANCE
3:00pm – 3:45pm	<b>Refreshment Break in EXPO Hall</b>		Rivoli A-C	
3:45pm – 5:00pm	<b>ITuA3</b> Becoming a Performance-Driven Organization: A Case Study in Sustaining Patient-Centered Outcomes	<b>ITuB3</b> Enabling Data-Driven Care Through Improved Governance, Interoperability, and Analytics	<b>ITuC3</b> Finance Forecasting and Strategic Planning: Navigating the Financial Implications of Key Decisions	<b>ITuD3</b> Leveraging an AI Solution To Get Providers Home for Dinner
	OPERATIONS/WORKFORCE	HIT	FINANCE	HIT/WORKFORCE
5:00pm – 6:30pm	<b>Conference Reception in EXPO Hall</b>		Rivoli A-C	

## Wednesday, October 25

	Champagne 1-2	Champagne 3-4	Concorde A-B	Concorde C
7:00am – 9:30am	<b>Exhibitor Check-In</b> Paris Foyer			
7:00am – 12:30pm	<b>Registration</b> REG O/D A&B Registration Desk			
7:00am – 3:45pm	<b>Speaker Check-In</b> REG O/D A&B Registration Desk			
7:30am – 8:30am	<b>Continental Breakfast in EXPO Hall</b> Rivoli A-C			
7:30am – 10:30am	<b>EXPO Hall Open</b> Rivoli A-C			
8:30am – 10:00am	<b>IGS2 Closing General Session</b> Concorde A-B			
10:00am – 10:30am	<b>Refreshment Break in EXPO Hall</b> Rivoli A-C			
10:30am – 11:45am	<b>IWA1</b> Revenue Cycle Management Starts with Scheduling	<b>IWB1</b> Transforming Health Center Culture: Shared Experiences in Fostering Alignment Between Health Center Departments to Strengthen Health Center Operations	<b>IWC1</b> From Data to Impact: Understanding HIT Interoperability Policies and HRSA UDS+ Reporting for Data-Driven Decision-Making	<b>IWD1</b> Navigating Value-Based Care: Strategies for Contract Negotiation, Implementation, and Lessons Learned
	FINANCE	WORKFORCE	HIT	FINANCE
11:45am – 1:15pm	<b>Lunch on your own</b>			
1:15pm – 2:30pm	<b>IWA2</b> Developing, Implementing, and Refining In-House Clinical Training Programs	<b>IWB2</b> Cybersecurity Strategies to Secure Health Center Operations	<b>IWC2</b> Building Operational Resiliency Against Climate Change and an Unreliable Power Grid	<b>IWD2</b> Health Center Enrollment and Credentialing: Avoidable Negligence
	WORKFORCE/OPERATIONS	HIT	OPERATIONS	FINANCE
2:30pm – 3:00pm	<b>Refreshment Break</b> REG O/D A&B Foyer			
3:00pm – 4:15pm	<b>IWA3</b> The Federal Audits of the Present	<b>IWB3</b> Innovating Together: Collaborative Strategies for Optimizing Electronic Health Record Systems	<b>IWC3</b> Leaving No Stone Unturned: The Quest for Excellence in Health Center Pharmacy Programs	<b>IWD3</b> From Disparities to Parities: How One LA Community Health Center Levelled the Healthcare Playing Field
	FINANCE/OPERATIONS	<b>INTERACTIVE SESSION</b> HIT	FINANCE/OPERATIONS	OPERATIONS

Some sessions of this conference program are supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling \$6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](http://HRSA.gov).