COMMUNITY HEALTH INSTITUTE

CHI & EXPO

Manchester Grand Hyatt, San Diego, CA
Conference: August 27–29 | Committee Meetings: August 25–26

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2023-2024 NACHC Board of Directors

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Contact us at healthcenters@eclinicalworks.com

*Included in $599 package or higher: One laboratory interface for orders outbound and results inbound, one radiology interface for orders outbound and results inbound, one departmental interface for reports inbound, CCDA bidirectional through CommonWell and Carequality.

System generated images appearing in this brochure are fictitious. Any resemblance to real persons, past or present, is purely coincidental.
Welcome to the 2023 Community Health Institute (CHI) & EXPO of the National Association of Community Health Centers (NACHC)!

Use this event as your opportunity to gather, connect, and engage with dynamic speakers and education sessions.

Community Health Centers are at the forefront of a new era of opportunity and change. We have planned a conference experience to help participants navigate the demands and trends of our rapidly evolving primary health care landscape.

The CHI program agenda includes the latest policy updates on our strategic priorities: protecting 340B, building a strong and resilient primary care workforce, and ensuring sustainable funding. Cutting-edge education sessions drill down on the essentials for health center operations like technology-based solutions, strategic partnerships, board development, value-based care fundamentals, and strategies that expand and improve primary care and population health integration.

On behalf of the NACHC Board, officers, staff, and the over 30 million patients we serve – we offer our thanks to each of you, for your dedicated work and sustained support and engagement. Our heartfelt thanks also extend to our many grassroots advocates, State/Regional Primary Care Associations (S/RPCAs), Health Center Controlled Networks (HCCNs), corporate partners and sponsors, as well as elected leaders who support our mission and make progress possible.

Together, we will be “Leveraging Transformation and Health Equity” as we lead the nation to a healthier and stronger future for ALL.

Rachel A. Gonzales-Hanson
Interim President and CEO
NACHC House of Delegates Annual Meeting

Grand Hall

Sunday, August 27, 2023 • 10:00am - 12:00pm (doors open at 9:30am)

This year, NACHC will elect three Officers: Chair-Elect, Speaker of the House, and Treasurer; and two Nationally-Elected Board Representatives: one Clinician Representative and one Health Center Board Member Representative.

Be present and cast your vote for the following:

**NACHC Executive Committee**
- Chair Elect
- Speaker of the House
- Treasurer

**NACHC Board of Directors**
- One Clinician Representative
- One Health Center Board Member

NACHC members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Grand Hall for each candidate campaigning for NACHC office. Campaign signage and literature cannot be posted or displayed anywhere in the Manchester Grand Hyatt, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management prohibits the affixing of signage to walls or structures within its edifice.

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ENGAGE SAFETY Needles and Syringes

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- Thumb
- Finger
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- 1cc Luer Lock Low Dead Space
- 1cc and 3cc Luer Lock Syringes with Needle

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General Information
WE ARE STRONGER TOGETHER

Join Today! Visit the NACHC Booth and mention this ad to receive 20% off your first-year Organizational Membership Dues!

Become a member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations and students.

“NACHC is the only national organization dedicated solely to CHCs and the people we serve. Their leadership in preserving patient-centered boards, securing federal funding to care for the uninsured, and advocating for COVID-19 resources, are just a few of the reasons I am grateful for NACHC’s work.

- Dr. Simon Hambidge, CEO, Denver Health’s Community Health Services, NACHC MEMBER
Accessing Conference Handouts

Conference handouts can be accessed on the NACHC Mobile App and the NACHC Conferences virtual platform. The NACHC Mobile App is only accessible on mobile devices (smartphones, tablets, or Kindles). Download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device. All conference attendees, in-person or virtual, have access to the NACHC Conferences virtual platform.

If you wish to access session handouts, evaluations, and speaker bios, simply log in to the NACHC Mobile App (see page 12 for details) or the NACHC Conferences virtual platform (https://conferences.nachc.org/nachc/) from your device; you can do this both during and ahead of the conference. Use your NACHC login and password to access the site.

Forgot your password? Go to the nachc.org website; on the right-side menu, click Membership; under Membership Management, click Forgot Your Password and enter your email address. You will immediately receive an email with your iMIS login and password. Once you have logged in to the virtual platform, click My Account at the top of the page, then click Live Events on the left-hand navigation bar on the page that follows. From here, you can select the conference and access additional information for that event, including handouts, session evaluations, certificates, and recorded sessions shortly after the event concludes.
Wi-Fi

Thanks to a generous sponsorship by Health Choice Network, complimentary WiFi access will be available throughout the CHI conference areas and EXPO Hall.

Follow these simple steps for access:

**To Log In:**
1. Search for NACHC CHI and double click it to connect.
2. Enter password: Connect2HCN
3. Open a web browser and the Welcome page and the Terms and Conditions of Use will appear.
4. Once you have reviewed and accepted the Terms and Conditions of Use, you will be redirected to the Health Choice Network website, where you can begin browsing the internet.

**Time Limit:**

Your internet access will have a time limit of three hours. You can reconnect immediately after three hours by opening a new web browser window and accepting the Terms and Conditions of Use. If you are unable to access the Terms and Conditions of Use page, disconnect the NACHC CHI network and connect again.

Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting, and does not screen or restrict access to any content placed on or accessible through the internet.

Conference Code of Conduct

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue, including talks, workshops, social events, and all online social media/networking platforms. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.
WHEN IT COMES TO COLON CANCER, WHO WILL YOU SCREEN FOR?

Scan the QR code for more info, or visit: Cologuard.com

Solutions Spotlight Presentation:
Improving Access and Uptake of Stool-Based Colorectal Cancer Screening
Monday, August 28th - 12:45-1:15pm - Seaport Foyer

¿POR QUIÉN TE EXAMINARÍAS CONTRA EL CÁNCER DE COLON?

Escanea el código QR o visita: Cologuard.com
Interact with speakers and colleagues both on-site and online!

- Submit questions for presenters
- Participate in real-time polls
- Receive important updates

To access the NACHC MOBILE APP, you will need your iMIS login and password.

**How to locate and download the Mobile App from Google Play Store or Apple:**

1. Launch the Google Play Store or App Store
2. Search for *NACHC Mobile*
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ≡ icon
10. Tap 2023 Convention & Community Health Institute

Once you have downloaded the app, you **MUST** log in to access presentations and participate in polls and feedback requests.

*Note: Adobe Reader **MUST** be installed on your Android device to open the presentations.*

**Forgot your iMIS login and password?**

1. Go to a browser and type in *[NACHC.org]*
2. On the top menu, click Membership
3. Under Membership Management, click *Forgot your Password?*
4. Enter your email address

You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk in the Palm Foyer.
HOW TO PARTICIPATE:

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real time. You will see everyone’s comments and/or questions and you can up-vote the ideas you agree with.
Registered attendees can pick up their badges, conference materials, and credentialing for the House of Delegates Meeting in the Palm Foyer during the following hours:

<table>
<thead>
<tr>
<th>Date</th>
<th>Registration Time</th>
<th>Credentialing Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, August 25</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
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<tr>
<td>Saturday, August 26</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
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<tr>
<td>Sunday, August 27</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 10:00am</td>
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<tr>
<td>Monday, August 28</td>
<td>7:30am – 4:00pm</td>
<td></td>
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<tr>
<td>Tuesday, August 29</td>
<td>7:30am – 11:00am</td>
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</tbody>
</table>

**Speaker/Exhibitor Check-In**

NACHC’s Speaker/Exhibitor Check-In is in the Palm Foyer. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets.

<table>
<thead>
<tr>
<th>Date</th>
<th>Speaker Check-in Time</th>
<th>Exhibitor Check-in Time</th>
</tr>
</thead>
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<td>7:30am – 2:00pm</td>
<td>7:30am – 10:00am</td>
</tr>
</tbody>
</table>

NACHC gratefully acknowledges the following sponsors:

- **Lanyards**
- **Tote Bags**
- **Notebooks**
Hotel Information

**HEADQUARTERS HOTEL**
Manchester Grand Hyatt  
1 Market Place  
San Diego, CA 92101  
Hotel Direct: (619) 232-1234

Hotel Indigo San Diego Gaslamp Quarter  
509 9th Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 727-4000

The Westgate Hotel  
1055 2nd Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 238-1818

Pendry San Diego  
550 J Street  
San Diego, CA 92101  
Hotel Direct: (619) 738-7000

The Westin San Diego Gaslamp Quarter  
910 Broadway Circle  
San Diego, CA 92101  
Hotel Direct: (619) 239-2200

Hard Rock Hotel San Diego  
207 Fifth Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 702-3000  
Reservations: (877) 344-7625

Kimpton Alma San Diego  
1047 Fifth Avenue  
San Diego, CA 92101  
Hotel Direct: (619) 515-3000  
(800) KIMPTON

Embassy Suites by Hilton San Diego Bay Downtown  
601 Pacific Highway  
San Diego, CA 92101  
Hotel Direct: (619) 239-2400

Omni San Diego Hotel  
675 L Street  
San Diego, CA 92101  
Hotel Direct: (800) 843-6664

Marriott Marquis San Diego Marina  
333 West Harbor Drive  
San Diego, CA 92101  
Hotel Direct: (877) 622-3056

Hilton San Diego Bayfront  
1 Park Blvd  
San Diego, CA 92101  
Hotel Direct: (619) 564-3333

*Note: NACHC does not provide transportation to and from hotels.*

*NACHC gratefully acknowledges the following sponsor:*

Hotel Key Cards

*NACHC gratefully acknowledges the following sponsor:*

Water Bottles

#NACHCEvents
Where Care Comes Full Circle

Our whole-person model of care focuses on the full spectrum of physical well-being, mental health, psychosocial needs, and community support. Through this approach, we are helping our members achieve maximum independence and improve their quality of life.

To see how we keep care at the heart of our work, please visit www.amerihealthcaritas.com
Conference Basics

Business Center
The Manchester Grand Hyatt “FedEx” Business Center can serve as your extended office while you’re in town. Located on the lobby level, the business center offers a full range of services including: photocopying, faxing, shipping, and much more. You can contact the business center at (619) 236-7956.

**Business Center Hours:**
- Monday-Friday: 7:30am – 6:00pm
- Saturday-Sunday: 8:00am – 4:00pm
*(hours are subject to change)*

Cellular Telephones – *PLEASE Turn OFF Your Cell Phone*
Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire
We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members
Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be in the Palm Foyer for your convenience.

Job Board
A job board will be on display near NACHC Registration in the Palm Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found
Please check with the hotel’s front desk for lost and found items.

Membership
Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference, you can obtain a membership application by visiting the NACHC booth (#512) in the Seaport Ballroom. Prior to the opening of the EXPO Hall, NACHC Membership will be located at a kiosk in the Palm Foyer.
2023 CHI Track Titles and Descriptions

Track titles are referenced in both the conference At-A-Glance and within each session description as a topic/subject matter guide for conference participants.

340B Compliance and Policy: For decades health centers have participated in the 340B Program, supporting critical, comprehensive services to the patients who need it most. As federal grantees, health centers have unique challenges related to the 340B Program. This track will provide a deep dive into 340B compliance and policy topics specifically from the health center perspective. Additionally, attendees will have the opportunity for peer-to-peer learning and networking with others in the 340B community.

Advocacy and Mobilization: From the grassroots to the grass tops, mobilizing health center advocates must be a priority for all. This track educates and equips learners with essential skills necessary for sustained messaging and action on policy and legislative issues critical to the survival of the Health Center Program.

Health Center Essentials: Understanding the basic elements of the Health Center Program is essential for serving your community. This track highlights foundational concepts in financial and site operations; program compliance and performance improvement; and health care access for special and vulnerable populations.

Health Center Governance: A strong board that understands its role and effective governance practices is better able to govern and help the health center adapt and thrive in the changing and complex health care environment. This track focuses on health center board roles and responsibilities, and good governance practices, and highlights critical issues for health centers through a governance lens. While these sessions are geared to a board member audience, staff who work with boards may also find them useful.

Policy Analysis: How are recent changes in policy impacting your health center? This track identifies policy issues and the implications on the Health Center Program, site operations, funding, payers, and program requirements, in addition to understanding and applying the latest health center research demonstrating health center value.

Population Health and Quality Improvement: Providing your health center with the necessary tools to understand the evolving needs of your community and the use of a deliberate and defined improvement process is necessary to systematically improve the way care is delivered and improve population health. This track showcases educational sessions on care coordination and population health management, utilizing data to drive quality improvement, and highlighting effective case studies of health centers transforming their practice to provide value-based and competent care.

Value-Based Care/Payment Innovation and Transformation: Some health centers are in the beginning stages of using innovative approaches to transform care and advance toward value-based models of care and payment, and others are further down the path. Regardless, each stage along the continuum will impact the system of care. Understanding what transformation means to your health center and state is a critical part of the practice transformation process. This track delivers education and peer dialogue on the changing health care delivery system including new value-based care models, reimbursement via accountable care models, managed care contracting, and alternative payment methodologies.

Workforce Investment in the Future: Are you investing in your health center’s staff and leaders? Do you want to build and maintain a high-performing, compassionate health center workforce that delivers high-quality, cost-effective, patient-centered care for the foreseeable future? This track explores resources, techniques, drivers and models to recruit, retain, train and care for your workforce; highlights current trends that make this all the more necessary; and examines approaches to make the case for growing workforce investments.
Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned, complete the Session Evaluation on the NACHC Mobile App or the conference virtual platform, and go to the NACHC Online Library at https://conferences.nachc.org/nachc to download a certificate of completion to submit to state licensing organizations when applying for credits.

ACCOUNTING PROFESSIONALS (CPE)
The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.NASBARegistry.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based
Program Level: Basic
Duration of Training: 2.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for 10 continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

PHYSICIANS (CME)
This program is being considered by the American Academy of Family Physicians (AAFP) for 8.25 continuing education contact hours.

SOCIAL WORKERS (CE)
This program is being considered by the National Association of Social Workers (NASW) for 7 continuing education contact hours. (Provider #886419070)

OTHER HEALTH PROFESSIONALS (CE)
The NACHC Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations

To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended, if participating in person.
- Respond to alertness checks if participating virtually.
- Complete session evaluations on the NACHC Mobile App or the NACHC Conferences virtual platform at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and valuable feedback is provided for the development of future NACHC programs.
In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the NACHC Online Library at https://conferences.nachc.org/nachc.

**Printing Certificates**

To print continuing education certificates, in-person attendees must have their badges scanned and complete session evaluations. Following the conference, all scans must be verified prior to printing certificates. This process takes a few days after the conference to complete. Once complete, in-person attendees should visit the NACHC Conferences virtual platform at https://conferences.nachc.org/nachc; sign in with your iMIS login and password, access the CHI Conference, click on “Evaluations” on the left-side menu, and print your certificate.

For virtual attendees, once you have responded to alertness checks following a session: complete the session evaluation on the NACHC Conferences virtual platform and print your certificate. In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the NACHC Online Library at https://conferences.nachc.org/nachc.

**NACHC Online Library — Continuing education right at your fingertips**

The world of NACHC events is just a click away! The NACHC Online Library is your online portal to educational content from all NACHC events. All CHI education sessions are FREE to ALL paid 2023 CHI attendees.

This valuable online service provides access to meeting content on digital media — WHenever you need it — captured live and available to you via the NACHC Online Library! View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The NACHC Online Library provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE/CEU) credits in the professional disciplines currently offered on-site at NACHC conferences.
- Session recordings.

Note: To access the NACHC Online Library, visit https://conferences.nachc.org/nachc and log in using your iMIS login and password (refer to page 12 for iMIS login). If you need login assistance or additional information, contact trainings@nachc.com or call (301) 347-0400.

This icon designates sessions that will be live-streamed or audio-streamed and recorded for the NACHC Online Library. These sessions will also be available online after the conference concludes and are FREE to ALL paid 2023 CHI attendees.

**Consent to Use of Photographic Images**

Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC’s use and distribution (both now and in the future) of the registrant’s or attendee’s image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.
Even caregivers need to prepare for tomorrow.

Of course, you work to provide the right care with kindness and compassion every day. We strive to do the same in helping you prepare for your own tomorrow. Let’s talk about building the future you want.
Visit the NACHC Information Center

Visit staff at the NACHC Information Center where you can learn more about NACHC activities and the many ways that NACHC supports community health centers. Stop by, ask questions, and discover the benefits and information resources NACHC has to offer.

Become an Advocacy Leader in the Community Health Center Movement!

The NACHC Grassroots Advocacy team is working with health center advocates across the country to re-ignite the power of the health center movement. Community is who we are and what we do. Working together, we are creating opportunities to invite new and veteran health center supporters to increase your capacity and confidence as an advocacy leader. Sign up at www.hcadvocacy.org/join to join our organizing and mobilizing efforts to support Community Health Centers and the 30 million patients we serve.

Conviértete en una líder en el movimiento del centro de salud

El equipo de advocacia de NACHC está trabajando con los promotores de los centros de salud en todo el país para revivir el poder de este movimiento. Comunidad es lo que somos y lo que hacemos. Trabajando juntos, creamos oportunidades para invitar defensores nuevos y veteranos de los centros de salud para incrementar su capacidad y confianza como líderes. Inscríbase en www.hcadvocacy.org/join para unirse a nuestros esfuerzos de organización y movilización para ayudar a los centros de salud comunitarios y los 30 millones de pacientes que servimos.

NACHC gratefully acknowledges the following sponsor:
Daily Rundown Emails

NACHC gratefully acknowledges the following sponsor:
Know Before You Go Email
Social Media and Conference Contest

Join the CHI Conversation on Social Media
Engage online about your CHI & EXPO experience by using #NACHCEvents when you post about the conference on Facebook, Twitter, LinkedIn, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

Social Media Contest: Win $100 Amazon Gift Card
Join the fun on social media by posting photos from CHI and you or your organization could win a $100 gift card!

Instructions

- Post a photo from your personal or organizational account on the social media channel of your choice – Twitter, LinkedIn, Facebook, or Instagram
- Include a message about why health centers are important to you
- Use the #NACHCEvents hashtag
- Contest runs from Sunday through midnight on Monday
- Make sure your social media stream is visible (not private)

You or your organization will have a chance of winning one of two $100 Amazon gift cards in a random drawing. We’ll choose two winners attending in-person.

Winners announced: We will announce the Social Media Contest winners Tuesday at 10:15am PT on social media and at the NACHC booth (#512) in the Seaport Ballroom.

Remember to follow NACHC’s social media channels:

- @NACHC
- LinkedIn.com/company/NACHC
- @NACHC
- Facebook.com/nachc

#NACHCEvents
Networking Events

Sunday, August 27

**Health Center Board Member Appreciation Breakfast**  
8:30am – 9:30am  
Gaslamp A-D  
NACHC invites Health Center Board Members to this Appreciation Breakfast. This informal networking event provides an opportunity to meet other committed volunteers who serve on health center boards throughout the United States. Continental breakfast will be provided.

**EXPO Opening Reception**  
5:00pm – 6:30pm  
Seaport and Harbor Locations  
Help us celebrate the opening of the 2023 CHI EXPO! Connect with colleagues and industry professionals. Explore new products and services to improve your health center operations and elevate patient care.

**Poster Presentations**  
5:00pm – 6:30pm  
Harbor Foyer  
The 2023 Poster Presentations provide a unique opportunity to learn about current health center research activities and innovations. There are 39 posters addressing the topics most relevant to you and your health center. To vote for your favorite Clinical Practice Innovation, Health Center Workforce Strategies, and Research posters, download the NACHC Mobile App. To provide ample time for poster review, the 2023 Poster Presentations are scheduled for both Sunday and Monday during CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.  
*(For a complete description of 2023 posters and diagram of the presentation area, refer to the **Poster Presentation Guide** in your conference tote bag.)*

**Nurses’ Meet Up**  
5:45pm – 6:30pm  
Golden Hill AB  
APRNs, RNs, and LPNs:  
Network with NACHC nurses and learn about professional opportunities like the Nurse Empowerment Program and scholarships. Hear about nurse workshops to support the growth of the nursing workforce in your health center and help plan future nurse offerings in 2024. Join us and be a participant in the community health nurses’ team photo.
New Member Welcome Reception
6:30pm – 7:30pm
Balboa A
NACHC welcomes all new members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas, and learn about the many benefits of NACHC Membership.

Monday, August 28

Continental Breakfast in EXPO Hall
7:30am – 8:30am
Seaport and Harbor Locations
Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.

Sponsored by

Poster Presentations (continued)
12:30pm – 1:30pm
Harbor Foyer
(For a complete description of 2023 posters and diagram of the presentation area, refer to the Poster Presentation Guide in your conference tote bag.)

Sponsored by

“Carnival” Theme Party
6:30pm – 9:00pm
Grand Hall
Join NACHC for an event filled with yummy carnival fare and fun games – on us! Celebrate with old friends and colleagues, and get to know new faces as we continue to build relationships and partnerships in community health.
Casual dress attire is encouraged.

Tuesday, August 29

Continental Breakfast in EXPO Hall
7:30am – 8:30am
Seaport and Harbor Locations
Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.

Sponsored by
FQHC Provider Credentialing Services

Range of Professional Credentialing Services

- Provider Enrollment and Primary Source Verification Credentialing
- NPI 1 and NPI 2 setups
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- Tracking compliance datasets
- Adding providers to initial contract enrollment, linkage re-validation
- Medicare 855s and Medicaid individual and group enrollment
- Facility Credentialing and maintenance
- Medicaid and Medicare group enrollment

SAVE TIME AND MONEY! Our expert credentialing specialists will complete your provider’s credentialing applications, submit to payors, and provide you with timely follow-up including ongoing monitoring!

ADVANCE CVO offers:
- License for every state including re-certifications
- CAQH maintenance
- Secure Provider Portal to view your credential status
- U.S. based expert credentialing team that knows how to navigate varying enrollment processes
- Fixed pricing per application (no hidden fees)
- Nationwide including Alaska, Hawaii, and Puerto Rico
- All Commercial Healthcare Payors
- All Government Payors (Medicare, Medicaid, Tri-Care)

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714-457-7615

FQHC Providers
All Specialties
All Commercial Insurances
All Government Payers (Medicare, Medicaid, Tri-Care)
340B Day

Join NACHC and health center experts as we discuss the most emerging issues in 340B, compliance best practices, and advocacy strategies to protect 340B savings at the federal and state levels. 340B Day will provide opportunities to meet with peers in the health center community, through breakout sessions and roundtable discussions.

The 340B Day program is sponsored by

Verity Solutions

340B Day events scheduled during the 2023 CHI:

Monday, August 28

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:45am – 10:00am</td>
<td>CMC1</td>
<td>From the C-Suite to the Boardroom: The Team Approach to 340B (see page 78 for session details)</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td>CMC2</td>
<td>Expanding Behavioral Health and HIV Services with 340B Savings (see page 84 for session details)</td>
</tr>
<tr>
<td>2:45pm – 3:15pm</td>
<td></td>
<td>Refreshment Break&lt;br&gt;This break is scheduled for 340B Day participants only.</td>
</tr>
<tr>
<td>3:15pm – 4:30pm</td>
<td>CMC3</td>
<td>Navigating the 340B Program: How to Make Medication Affordable for All Patients (see page 91 for session details)</td>
</tr>
</tbody>
</table>

Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Events Team.

Angelique A. Wilkins, MPS<br>Senior Vice President, Communications and Events

Jason G. Watkins, CAE, CMP<br>Associate Vice President, Event Operations

Lisette Garrity, CMP<br>Director, Event Logistics

Laura Headrick<br>Manager, Exhibits & Sponsorships

Helene Slavin, DES<br>Specialist, Strategic Event Development

Vernetta Copeland<br>Director, Special Events and Sponsorships

Brian Kirkland, CAE, DES<br>Director, Strategic Event Development

Elizabeth Breidenbach, DES<br>Specialist, Meeting Logistics and Virtual Events

Taylor Walker<br>Specialist, Event Logistics
Learning Labs, Peer-to-Peer (P2P) Networking Sessions, and Timely, 20-Minute Tips (T³s)

(These interactive sessions are In-Person Only.)

**Learning Labs**

A Learning Lab is a hands-on training model where participants exchange ideas and new learning via critical thinking, problem-solving, and collaborative activities. As a team, you will test theories and craft strategies for the workplace and discuss real-life business issues and practices that have succeeded at health centers. This is an opportunity to connect with colleagues who can advise and coach you on issues beyond the classroom setting.

**Learning Lab scheduled during the 2023 CHI & EXPO:**

**Monday, August 28**

8:00am – 10:00am  |  **CMI1**  
Using Social Drivers of Health Data to Develop Interventions to Improve Patient Care  
(In-Person Only)  
(see page 76 for session details)

**Peer-to-Peer (P2P) Networking Sessions**

Peer-to-Peer (P2P) Networking Sessions, facilitated by industry experts, address topics impacting health centers, such as legislative and regulatory practices, operational issues, and other challenges unique to health center management and patient care. P2Ps are innovative opportunities for learning in small-group settings where participants network on issues most relevant to health centers.

**P2P Networking Sessions scheduled during the 2023 CHI & EXPO:**

**Sunday, August 27**

1:30pm – 2:45pm  |  **CSI1**  
Growing a Family Healthy Weight Program from the Ground Up  
(In-Person Only)  
(see page 70 for session details)

**Monday, August 28**

1:30pm – 2:45pm  |  **CMI2**  
The Change Areas Tour  
(In-Person Only)  
(see page 88 for session details)

3:15pm – 4:30pm  |  **CMI3**  
Meet Adolescent Sexual and Reproductive Health Care Standards! Learn About the New Quality for Teens Change Package Design for Health Centers  
(In-Person Only)  
(see page 95 for session details)
Tuesday, August 29

8:45am – 10:00am  CTuH1  America's Cup
Protecting and Advancing Gender- Affirming Healthcare – A Guided Discussion (In-Person Only)
(see page 106 for session details)

8:45am – 10:00am  CTuI1  Regatta
New Tools to Enhance Audience- Informed Communication (In-Person Only)
(see page 106 for session details)

1:30pm – 2:45pm  CTuH2  America's Cup
Health Center Workforce Pathways, Partnerships, and Performance Improvements (In-Person Only)
(see page 112 for session details)

1:30pm – 2:45pm  CTuI2  Regatta
Health Center Workforce Pathways, Partnerships, and Performance Improvements (In-Person Only)
(see page 113 for session details)

Timely, 20-Minute Tips (T³s)

In a business environment where we constantly do more with less; priorities and processes change frequently; and innovative technologies enter the marketplace today, but are nearly obsolete tomorrow — it is essential that organizations move quickly and proactively in addressing such challenges. NACHC’s Timely, 20-Minute Tips (T³s) are presentations that provide “quick and easy” ideas and best practices for community health centers.

T³ session scheduled during the 2023 CHI & EXPO:

Monday, August 28

2:10pm – 2:30pm  T3-1  Seaport Foyer
Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus (In-Person Only)
(see page 86 for session details)
Poster Presentations

Sunday, August 27, 2023, 5:00pm – 6:30pm
Monday, August 28, 2023, 12:30pm – 1:30pm

CHI & EXPO is the ideal place to learn about current health center research activities and innovations. The 2023 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions. To provide ample time for poster review, the 2023 Poster Presentations are scheduled for both Sunday and Monday during CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

2023 NACHC Poster Presentation Awards

There are 39 posters, including 9 A.T. Still University posters, to be presented during the 2023 poster session. Choose the Best in Show posters! Vote for your favorite Clinical Practice Innovation, Health Center Workforce Strategies, and Research posters on the NACHC Mobile App by clicking on “Vote for the Best Posters.” When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of innovation, and value of information to other health centers.

All poster voting MUST be completed by 3:00pm on Monday, August 28.
When voting, refer to the conference program for instructions on downloading the app.
All 2023 CHI Poster Presentation winners will be announced during Tuesday’s general session.

Prizes will be awarded to the TOP three winners in each category of Clinical Practice Innovation, Health Center Workforce Strategies, and Research:
First Place: $250 AND a Complimentary Registration for the 2024 CHI & EXPO!
Second Place: $150
Third Place: $100

A.T. Still University (ATSU)

This is the thirteenth graduating class of A.T. Still University (ATSU), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America’s primary care physicians through the university’s innovative model of medical education, linking osteopathic training to the nation’s community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.

The mission of the National Center for Community Health Research (NCCHR), a research alliance between NACHC and A.T. Still University, is to conduct quality research that considers the range of personal, social, economic, and environmental factors influencing health status; focus on underrepresented communities and vulnerable populations served by health centers; and address health equity by improving health, wellness, and well-being.
Join us in the Solutions Spotlights Theater, in the Seaport Foyer, for a series of presentations from leading health center partners. These Solutions Spotlights feature industry innovation, case studies, and best practices relevant to the business of community health care. Each session is designed to deliver practical, “real-world” solutions in just 30 minutes!

**Solutions Spotlights scheduled during the 2023 CHI & EXPO:**

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
<th>Session Title</th>
<th>Sponsored by</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sunday, August 27</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>12:15pm – 12:45pm</td>
<td>SS1</td>
<td>Solutions Spotlight: Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</td>
<td>TIMEDOC HEALTH</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(see page 62 for session details)</td>
<td></td>
</tr>
<tr>
<td>1:00pm – 1:30pm</td>
<td>SS2</td>
<td>Solutions Spotlight: Launching Innovation: Reaching Beyond the Boundaries of Familiarity</td>
<td>MEDICUS IT</td>
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<tr>
<td></td>
<td></td>
<td>(see page 63 for session details)</td>
<td></td>
</tr>
<tr>
<td>5:15pm - 5:45pm</td>
<td>SS3</td>
<td>Solutions Spotlight: Maximize Value: Unleash the Potential of Your Health IT System</td>
<td>Greenway</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(see page 70 for session details)</td>
<td></td>
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<tr>
<td><strong>Monday, August 28</strong></td>
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</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>SS4</td>
<td>Solutions Spotlight: Mobile Healthcare in America</td>
<td>MISSION MOBILE MEDICAL</td>
</tr>
<tr>
<td></td>
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<td>(see page 81 for session details)</td>
<td></td>
</tr>
<tr>
<td>12:45pm – 1:15pm</td>
<td>SS5</td>
<td>Solutions Spotlight: Improving Access and Uptake of Stool-Based Colorectal Cancer Screening</td>
<td>cologuard by EXACT SCIENCES</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(see page 83 for session details)</td>
<td></td>
</tr>
<tr>
<td>2:45pm – 3:15pm</td>
<td>SS6</td>
<td>Solutions Spotlight: The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning</td>
<td>The Hebets Company</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(see page 90 for session details)</td>
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</tbody>
</table>
THANK YOU

NACHC, for 18 years of partnership and dedication to people and communities in need across the country

Direct Relief
What Is a User Group?
Connect with your peers at a NACHC Electronic Health Record User Group!

NACHC supports several user groups, specifically for health centers, that utilize select Electronic Health Record (EHR) platforms. These user groups provide a vehicle for health centers to meet and discuss common issues, share experiences, and gain valuable insight on accomplishments and best practices.

**EHRs Currently Supported**
- athenaOne
- athenaPractice/athenaFlow
- eClinicalWorks
- Greenway Intergy
- NextGen

**Benefits**
- ✔ Connect with other health centers that use the same EHR you do
- ✔ Discuss the issues and enhancements most important to health centers
- ✔ Led by health center, HCCN, and/or PCA staff on a voluntary basis
- ✔ Online forums to exchange ideas, lessons learned, and best practices
- ✔ Groups meet both virtually and in person
- ✔ NACHC provides support via WebEx, conference calls, and meeting space at our major conferences

**Saturday, August 26**

<table>
<thead>
<tr>
<th>Time</th>
<th>User Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am - 10:30am</td>
<td>NACHC athenaOne User Group</td>
</tr>
<tr>
<td>11:00am - 12:30pm</td>
<td>NACHC athenaPractice/athenaFlow User Group</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>NACHC NextGen User Group</td>
</tr>
</tbody>
</table>

**Sunday, August 27**

<table>
<thead>
<tr>
<th>Time</th>
<th>User Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am – 10:30am</td>
<td>NACHC Greenway Intergy User Group</td>
</tr>
<tr>
<td>11:00am – 12:30pm</td>
<td>NACHC eClinical Works User Group</td>
</tr>
</tbody>
</table>

*To learn more or to sign up for NACHC User Groups, please contact Phillip Stringfield at pstringfield@nachc.com.*
# Committee Meetings

## THURSDAY, AUGUST 24, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Cortez Hill AB</td>
</tr>
</tbody>
</table>

## FRIDAY, AUGUST 25, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBTQ+ Health Task Force</td>
<td>La Jolla AB</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Harbor F</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Health Care for the Homeless Committee</td>
<td>Harbor D</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Harbor G</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Harbor AB</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Healthy Aging</td>
<td>Harbor E</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Pharmacy, Policy, and Operations</td>
<td>Balboa C</td>
</tr>
<tr>
<td>11:00am – 1:00pm</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Balboa AB</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Bylaws Committee</td>
<td>Harbor C</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Harbor D</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee on Service Integration for Behavioral Health/HIV</td>
<td>Harbor F</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Care in Public Housing Task Force</td>
<td>Balboa C</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Harbor E</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Harbor G</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>PCA Emergency Management Advisory Coalition</td>
<td>Harbor AB</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Consumer/Board Member Committee</td>
<td>Harbor C</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Harbor HI</td>
</tr>
</tbody>
</table>

## SATURDAY, AUGUST 26, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td>Harbor G</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Balboa AB</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Advocacy Task Force</td>
<td>Skyline</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Harbor HI</td>
</tr>
<tr>
<td>1:30pm – 2:30pm</td>
<td>State Legislative Coordinators Meeting</td>
<td>Harbor HI</td>
</tr>
<tr>
<td>3:00pm – 5:30pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Coronado Ballroom</td>
</tr>
</tbody>
</table>

## SUNDAY, AUGUST 27, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:00am</td>
<td>Environmental Health and Climate Change Interest Group</td>
<td>Old Town AB</td>
</tr>
<tr>
<td>12:00pm – 1:00pm</td>
<td>Task Force for Undoing Racism</td>
<td>Nautical</td>
</tr>
</tbody>
</table>
At-A-Glance
FOR unmatched industry insight, **VIS**ion matters

FORward **VIS**ion revives

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# Education Sessions At-A-Glance
(as of July 24 and subject to change)

All times listed are Pacific.

## Friday, August 25, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am –</td>
<td>PCA/HCCN General Session (Invitation Only + Special Registration Required)</td>
<td>Grand Hall D</td>
</tr>
<tr>
<td>2:00pm –</td>
<td>Credentialing</td>
<td>Palm Foyer</td>
</tr>
<tr>
<td>2:00pm –</td>
<td>Registration and Speaker/Exhibitor Check-In</td>
<td>Palm Foyer</td>
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</table>

## Saturday, August 26, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>7:30am –</td>
<td>Credentialing</td>
<td>Palm Foyer</td>
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<tr>
<td>7:30am –</td>
<td>Registration and Speaker Check-In</td>
<td>Palm Foyer</td>
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<tr>
<td>7:30am –</td>
<td>Exhibitor Check-In</td>
<td>Palm Foyer</td>
</tr>
<tr>
<td>8:30am –</td>
<td>Preconference Training: Exploring Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change (Separate Registration Required + In-Person Only)</td>
<td>Gaslamp AB</td>
</tr>
<tr>
<td>8:30am –</td>
<td>NACHC Board Member Boot Camp (Separate Registration Required + In-Person Only)</td>
<td>Grand Hall</td>
</tr>
<tr>
<td>9:00am –</td>
<td>NACHC athenaOne User Group</td>
<td>Solana Beach AB</td>
</tr>
<tr>
<td>11:00am –</td>
<td>NACHC athenaPractice/athenaFlow User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>1:30pm –</td>
<td>NACHC NextGen User Group</td>
<td>Solana Beach AB</td>
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</tbody>
</table>

## EXPLANATION OF SESSION CODES

The first letter of the code is the meeting: C = CHI. The second letter of the code indicates the day of the week: S = Sunday, M = Monday, and Tu = Tuesday. The third letter in the code indicates the location with each letter A–I representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, 3rd, or 4th time slot of each day.
<table>
<thead>
<tr>
<th>Rooms</th>
<th>Harbor AB</th>
<th>Harbor C</th>
<th>Harbor DEF</th>
<th>Harbor G</th>
<th>Harbor HI</th>
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<tbody>
<tr>
<td>7:00am – 5:00pm</td>
<td>Exhibitor Check-In</td>
<td>Palm Foyer</td>
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<td>7:30am – 9:30am</td>
<td>C-Suite Breakfast (Invitation Only)</td>
<td>Cityview</td>
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<td>Health Center Board Member Appreciation Breakfast</td>
<td>Gaslamp A-D</td>
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<td>9:00am – 10:30am</td>
<td>NACHC Greenway Intergy User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Meeting (Doors open at 9:30am)</td>
<td>Grand Hall</td>
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<td>11:00am – 12:30pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Solana Beach AB</td>
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<td>12:00pm – 1:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Seaport and Harbor Locations</td>
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<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
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<tr>
<td>12:15pm – 12:45pm</td>
<td>Solutions Spotlight: SS1 Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</td>
<td>Seaport Foyer</td>
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<td>12:15pm – 12:45pm</td>
<td>Solutions Spotlight: SS2 Launching Innovation: Reaching Beyond the Boundaries of Familiarity</td>
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<td>1:30pm – 2:45pm</td>
<td>CSA1 The Power of a Coaching Mindset</td>
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<td>1:30pm – 2:45pm</td>
<td>CSB1 Building the Foundation with Data, Analytics, and Policy: Learning from the OCHIN Network that Drives Sustainable and Equitable Value-Based Payment Fundamentals for Community-Based Providers</td>
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<td>1:30pm – 2:45pm</td>
<td>CSC1 The FTCA Program: A Critical Program for Health Centers in Leveraging Their Resources</td>
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<td>CSD1 NACHC Federal Update: The Latest Developments on Capitol Hill</td>
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<td>CSG1 Understanding Value-Based Transformation: A Session for Health Center Board Members</td>
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<td>CSE1 Energy Solutions and Strategies for Health Centers to Build Resiliency Against Power Outages Driven by Climate Change</td>
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<td>CSF1 Effective Tools to Launch a School-Based Health Center</td>
<td>1:30pm – 2:45pm</td>
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<td>CSH1 Conversation on Advancing Health Equity at the Intersection of Social Drivers of Health and Emotional Health (In-Person Only)</td>
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<td>CSI1 Growing a Family Health Weight Program from the Ground Up</td>
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<td></td>
<td>P2P NETWORKING SESSION (In-Person Only) Limited to 50 participants</td>
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<td></td>
<td>Population Health &amp; Quality Improvement</td>
<td>Health Center Governance/Value-Based Care/Population Health &amp; Quality Improvement</td>
<td>Advocacy &amp; Mobilization/Population Health &amp; Quality Improvement</td>
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Legend: 340B Day | In-Person Only

#NACHCEvents
### Sunday, August 27, 2023, continued

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>3:00pm – 5:00pm</td>
<td><strong>CGS1 Opening General Session</strong></td>
<td>Grand Hall</td>
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<tr>
<td>5:00pm – 6:30pm</td>
<td><strong>EXPO Opening Reception</strong></td>
<td>Seaport and Harbor Locations</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td><strong>Poster Presentations</strong></td>
<td>Harbor Foyer</td>
</tr>
<tr>
<td>5:15pm – 5:45pm</td>
<td><strong>Solutions Spotlight:</strong></td>
<td>Seaport Foyer</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td><strong>New Member Welcome Reception</strong></td>
<td>Balboa A</td>
</tr>
</tbody>
</table>

Some sessions of this conference program are supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

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customerservice@rsnortheast.com    www.rsnortheast.com
## Sunday, August 27, 2023, continued

<table>
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<tr>
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<td><strong>CGS1 Opening General Session</strong></td>
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<td>5:00pm – 6:30pm</td>
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<td><strong>Poster Presentations</strong></td>
<td>Harbor Foyer</td>
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<tr>
<td><strong>Solutions Spotlight:</strong></td>
<td>Seaport Foyer</td>
<td>5:15pm – 5:45pm</td>
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<tr>
<td><strong>SS3 Maximize Value: Unleash the Potential of Your Health IT System</strong></td>
<td>Sponsored by Greenway</td>
<td>5:15pm – 5:45pm</td>
</tr>
<tr>
<td><strong>New Member Welcome Reception</strong></td>
<td>Balboa A</td>
<td>6:30pm – 7:30pm</td>
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</table>

**Find us at Booth 317**

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#NACHCEvents

NACHC 2023 Community Health Institute (CHI) & EXPO
## Monday, August 28, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Events</th>
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<tbody>
<tr>
<td>7:00am – 5:00pm</td>
<td>Palm Foyer</td>
<td>Exhibitor Check-In</td>
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<tr>
<td>7:30am – 8:30am</td>
<td>Seaport and Harbor Locations</td>
<td>Continental Breakfast in EXPO Hall</td>
</tr>
<tr>
<td>7:30am – 3:30pm</td>
<td>Seaport and Harbor Locations</td>
<td>EXPO Hall Open</td>
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<tr>
<td>7:30am – 4:00pm</td>
<td>Palm Foyer</td>
<td>Registration and Speaker Check-In</td>
</tr>
</tbody>
</table>
| 08:45am – 10:00am |                              | **CMA1**
Exploring Community-Oriented Primary Care: A.T. Still and Health Center Partnerships |
| 08:45am – 10:00am |                              | **CMB1**
The Changing Role of the CFO from Scorekeeper to Strategist
**SPECIAL EXHIBITOR SESSION**
Sponsored by
FORV/S
| 08:45am – 10:00am |                              | **CMC1**
340B Day
From the C-Suite to the Boardroom: The Team Approach to 340B
Sponsored by
Verity Solutions
| 08:45am – 10:00am |                              | **CMD1**
| 08:45am – 10:00am |                              | **CME1**
Basics and Beyond: Approaches for Building an Adult Immunization Program Inside and Outside the Health Center
| 10:00am – 10:30am | Seaport and Harbor Locations   | Refreshment Break in EXPO Hall                                          |
| 10:00am – 10:30am |                              | **Solutions Spotlight:**
**SS4** Mobile Healthcare in America
Sponsored by
MISSION MOBILE MEDICAL
| 10:00am – 10:30am |                              | **CGS2**
General Session
Grand Hall
| 12:00pm – 12:30pm | Seaport and Harbor Locations   | Refreshment Break in EXPO Hall (Lunch on your own)                      |
| 12:30pm – 1:30pm | Harbor Foyer                   | **Poster Presentations (continued)**                                    |
| 12:30pm – 1:30pm |                              | **Solutions Spotlight:**
**SS5** Improving Access and Uptake of Stool-Based Colorectal Cancer Screening
Sponsored by
cologuard

### Legend
- **340B Day**
- **In-Person Only**
### Monday, August 28, 2023, continued

<table>
<thead>
<tr>
<th>Coronado AB</th>
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<th>Rooms</th>
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<tr>
<th>CMF1</th>
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<tbody>
<tr>
<td>“I Will Not Let You Fail”: The Deep Commitment to DEI</td>
<td>From Clinic to Community: CHWs, Population Health, and Health Equity</td>
<td>8:00am–10:00am Health Center Board Leadership: Key Skills for New Committee Chairs and New Officers (In-Person Only)</td>
<td>8:045am – 10:00am Using Social Drivers of Health Data to Develop Interventions to Improve Patient Care LEARNING LAB (In-Person Only) Limited to 50 participants</td>
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<thead>
<tr>
<th>Workforce Investment in the Future</th>
<th>Population Health &amp; Quality Improvement</th>
<th>Health Center Governance</th>
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<thead>
<tr>
<th>Solutions Spotlight: SS4 Mobile Healthcare in America</th>
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**Legend:**
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- In-Person Only

#NACHCEvents

NACHC 2023 Community Health Institute (CHI) & EXPO 43
<table>
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<tr>
<td>1:30pm – 2:45pm</td>
<td>CMA2 UDS+ and Preparing Your Health Center for Patient-Level Reporting</td>
<td>CMB2 The Modern GPO: More Than Supply Chain SPECIAL EXHIBITOR SESSION Sponsored by COMMUNITY HEALTH VENTURES</td>
<td>All 340B Day Sessions are sponsored by Verity Solutions CMC2 340B Day Expanding Behavioral Health and HIV Services with 340B Savings</td>
<td>CMD2 Passport Required! Joy and Purpose in Global Collaboration CME2 Succession Planning: An Important Responsibility for Health Center Boards</td>
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<td>Health Center Essentials/Population Health &amp; Quality Improvement</td>
<td>Health Center Essentials</td>
<td>340B Compliance &amp; Policy</td>
<td>Workforce Investment in the Future</td>
<td>Health Center Governance</td>
</tr>
<tr>
<td>2:10pm – 2:30pm</td>
<td>Timely, 20-Minute Tip (T³): (In-Person Only) Seaport Foyer T3-1 Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>2:45pm – 3:15pm</td>
<td>Refreshment Break in EXPO Hall Seaport and Harbor Locations</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3:15pm – 4:30pm</td>
<td>CMA3 The Current Outlook of CHC Finances: Where Do We Go from Here?</td>
<td>CMB3 Chronic Care Management: Leveraging CCM to Drive Benefits to Patients and Your Community Health Center SPECIAL EXHIBITOR SESSION Sponsored by McKesson</td>
<td>CMC3 340B Day Navigating the 340B Program: How to Make Medication Affordable for All Patients</td>
<td>CMD3 Demonstrated Results: Creating a Positive Workplace Culture to Improve Outcomes CME3 Intimate Partner Violence and Human Trafficking: Building Community Partnerships, Safely Optimizing UDS Data Collection with a New EHR SmartForm</td>
<td></td>
</tr>
<tr>
<td>6:30pm – 9:00pm</td>
<td>“Carnival” Theme Party Grand Hall</td>
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</tr>
</tbody>
</table>

Legend:  
- **340B Day**  
- **In-Person Only**
<table>
<thead>
<tr>
<th>Coronado AB</th>
<th>Coronado CDE</th>
<th>America’s Cup</th>
<th>Regatta</th>
<th>Rooms</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CMF2</strong></td>
<td><strong>CMG2</strong></td>
<td><strong>CMH2</strong></td>
<td><strong>CM12</strong></td>
<td>1:30pm – 2:45pm</td>
</tr>
<tr>
<td>Expanding Access to Dental Care by Adding Dental Therapists to Your Care Team: What You Need to Know</td>
<td>How Healthy is Your Health Center? How to Promote a Trauma-Informed Care Environment for Patients and Staff</td>
<td>The Teaching Health Center Planning and Development Program: An Overview and Update (In-Person Only)</td>
<td>The Change Areas Tour P2P NETWORKING SESSION (In-Person Only)</td>
<td></td>
</tr>
<tr>
<td>Workforce Investment in the Future</td>
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<td>Workforce Investment in the Future</td>
<td>Value-Based Care/ Payment Innovation &amp; Transformation</td>
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<tr>
<td><strong>CMH3</strong></td>
<td><strong>CM2</strong></td>
<td><strong>CM13</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Center Governance Practices: Learning from Peers About Board Orientation, Education, and Board Self-Assessment (In-Person Only)</td>
<td></td>
<td>Meet Adolescent Sexual and Reproductive Health Care Standards! Learn About the New Quality for Teens Change Package Designed for Health Centers P2P NETWORKING SESSION (In-Person Only)</td>
<td>Limited to 50 participants</td>
<td></td>
</tr>
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<td>Health Center Governance</td>
<td>Population Health &amp; Quality Improvement</td>
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</table>

**Legend:**
- 340B Day
- In-Person Only

**Monday, August 28, 2023, continued**
### Tuesday, August 29, 2023

<table>
<thead>
<tr>
<th>Time</th>
<th>Rooms</th>
<th>Harbor AB</th>
<th>Harbor C</th>
<th>Harbor DEF</th>
<th>Harbor G</th>
<th>Harbor HI</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td></td>
<td>Continental Breakfast in EXPO Hall</td>
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<td></td>
<td></td>
<td>Seaport and Harbor Locations</td>
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<td><strong>Sponsored by</strong></td>
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<td></td>
<td></td>
<td>OnBoard, Terumo, CARDINAL HEALTH, United Healthcare</td>
<td></td>
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</tr>
<tr>
<td>7:30am – 10:00am</td>
<td></td>
<td>Exhibitor Check-In</td>
<td></td>
<td></td>
<td></td>
<td>Palm Foyer</td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td></td>
<td>EXPO Hall Open</td>
<td></td>
<td></td>
<td></td>
<td>Seaport and Harbor Locations</td>
</tr>
<tr>
<td>7:30am – 11:00am</td>
<td></td>
<td>Registration</td>
<td></td>
<td></td>
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<td>Palm Foyer</td>
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<tr>
<td>7:30am – 2:00pm</td>
<td></td>
<td>Speaker Check-In</td>
<td></td>
<td></td>
<td></td>
<td>Palm Foyer</td>
</tr>
<tr>
<td>8:45am – 10:00am</td>
<td></td>
<td><strong>CTuA1</strong> Health Center Advocacy: Making Mission Matter</td>
<td><strong>CTuB1</strong> Exploring the Nexus of Health and Housing: A Case Study Approach to Providing Care for People Experiencing Homelessness</td>
<td><strong>CTuC1</strong> 340B Federal and State Policy Update</td>
<td><strong>CTuD1</strong> Climate for Health Ambassador Action</td>
<td><strong>CTuE1</strong> The Needs Assessment, Strategic Planning, and the Board: Learning and Peer Sharing for Health Center Board Members</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Advocacy &amp; Mobilization</td>
<td>Population Health &amp; Quality Improvement</td>
<td>340B Compliance &amp; Policy</td>
<td>Advocacy &amp; Mobilization</td>
<td>Health Center Governance</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td></td>
<td>Refreshment Break in EXPO Hall (10:15am Prize Drawings)</td>
<td></td>
<td></td>
<td></td>
<td>Seaport and Harbor Locations</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td></td>
<td><strong>CGS3</strong> Closing General Session</td>
<td></td>
<td></td>
<td></td>
<td>Grand Hall</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td></td>
<td>Lunch on your own</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td></td>
<td><strong>CTuA2</strong> Building Hope, Building Power: Strengthening Health Center Advocacy with Community Organizing</td>
<td><strong>CTuB2</strong> Patient Voice: Incorporating Qualitative Patient Feedback into System Transformation and Improvement</td>
<td><strong>CTuC2</strong> Clinical Research Diversity and Equity: The Role of Community Health Centers</td>
<td><strong>CTuD2</strong> Innovations in Maternal and Child Health Care in the Fourth Trimester and Beyond</td>
<td><strong>CTuE2</strong> The Business Case for Investing in and Sustaining Strong Outreach Programs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Advocacy &amp; Mobilization</td>
<td>Population Health &amp; Quality Improvement</td>
<td>Health Center Essentials</td>
<td>Value-Based Care/ Payment Innovation &amp; Transformation</td>
<td>Health Center Essentials</td>
</tr>
</tbody>
</table>
### Continental Breakfast in EXPO Hall
- **Location:** Seaport and Harbor Locations
- **Sponsored by:**
  - OnBoard
  - Terumo
  - United Healthcare
- **Time:** 7:30am – 8:30am

### Exhibitor Check-In
- **Location:** Palm Foyer
- **Time:** 7:30am – 10:00am

### EXPO Hall Open
- **Location:** Seaport and Harbor Locations
- **Time:** 7:30am – 10:30am

### Registration
- **Location:** Palm Foyer
- **Time:** 7:30am – 11:00am

### Speaker Check-In
- **Location:** Palm Foyer
- **Time:** 7:30am – 2:00pm

#### Tuesday, August 29, 2023, continued

<table>
<thead>
<tr>
<th>Room</th>
<th>Schedule</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coronado AB</td>
<td>CTuF1</td>
<td>Stronger Together: A Leadership Panel on Building Collaborations and Partnerships Between Look-Alikes and 330-Funded Health Centers</td>
</tr>
<tr>
<td>Coronado CDE</td>
<td>CTuG1</td>
<td>Welcoming Refugees and Other Newcomers to Your Health Center</td>
</tr>
<tr>
<td>America’s Cup</td>
<td>CTuH1</td>
<td>Protecting and Advancing Gender-Affirming Healthcare – A Guided Discussion</td>
</tr>
<tr>
<td>Regatta</td>
<td>CTuI1</td>
<td>New Tools to Enhance Audience-Informed Communication</td>
</tr>
</tbody>
</table>

**P2P NETWORKING SESSION**
- (In-Person Only)
- Limited to 50 participants

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Coronado AB</td>
<td>CTuF2</td>
<td>Inequity in Health Information Technology: Reproductive Health Data Elements, Federal Standards, and Interoperability Challenges</td>
</tr>
<tr>
<td>Coronado CDE</td>
<td>CTuG2</td>
<td>The Delta Center: Advancing Behavioral Health and Primary Care Integration</td>
</tr>
<tr>
<td>America’s Cup</td>
<td>CTuH2</td>
<td>Health Center Workforce Pathways, Partnerships, and Performance Improvements</td>
</tr>
<tr>
<td>Regatta</td>
<td>CTuI2</td>
<td>Templates for Success! Leveraging Your Care Team for Chronic Disease Management</td>
</tr>
</tbody>
</table>

**P2P NETWORKING SESSION**
- (In-Person Only)
- Limited to 50 participants

### Refreshment Break in EXPO Hall (10:15am Prize Drawings)
- **Location:** Seaport and Harbor Locations
- **Time:** 10:00am – 10:30am

### CGS3  Closing General Session
- **Location:** Grand Hall
- **Time:** 10:30am – 12:30pm

### Lunch on your own
- **Time:** 12:30pm – 1:30pm

<table>
<thead>
<tr>
<th>Room</th>
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</table>

**P2P NETWORKING SESSION**
- (In-Person Only)
- Limited to 50 participants

### Legend:
- **340B Day**
- **In-Person Only**
RESOURCES FROM NATIONAL TRAINING AND TECHNICAL ASSISTANCE PARTNERS (NTTAPs)

HealthCenterInfo.org

Find what you need when you need it! Curated technical assistance resources to advance health center operational excellence and support effective health center governance.

HEALTH CENTER RESOURCE CLEARINGHOUSE
Thursday, August 24
Friday, August 25
Saturday, August 26
Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are managed, staffed, and real time decisions are delivered locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.

True Partners in Care

Centene state health plans reflect our core belief that healthcare is best delivered locally.
## Schedule
### Thursday, August 24

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 6:00pm</td>
<td>Preconference Training: Exploring PACE for Your Health Center - Peer-to-Peer Learning Exchange and Site Visits to San Ysidro Health PACE (Separate Registration Required + In-Person Only)</td>
<td>La Jolla AB</td>
</tr>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Cortez Hill AB</td>
</tr>
</tbody>
</table>

### Friday, August 25

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBTQ+ Health Task Force</td>
<td>La Jolla AB</td>
</tr>
<tr>
<td>9:00am – 1:00pm</td>
<td>PCA/HCCN General Session (Invitation Only + Special Registration Required)</td>
<td>Grand Hall D</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Harbor F</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Health Care for the Homeless Committee</td>
<td>Harbor D</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Harbor G</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Harbor AB</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Healthy Aging</td>
<td>Harbor E</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Pharmacy, Policy, and Operations</td>
<td>Balboa C</td>
</tr>
<tr>
<td>11:00am – 1:00pm</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Balboa AB</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Bylaws Committee</td>
<td>Harbor C</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Harbor D</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee on Service Integration for Behavioral Health/ HIV</td>
<td>Harbor F</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Care in Public Housing Task Force</td>
<td>Balboa C</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Harbor E</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Harbor G</td>
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<tr>
<td>1:30pm – 3:30pm</td>
<td>PCA Emergency Management Advisory Coalition</td>
<td>Harbor AB</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td><strong>Credentialing</strong></td>
<td>Palm Foyer</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td><strong>Registration and Speaker/Exhibitor Check-In</strong></td>
<td>Palm Foyer</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Consumer/Board Member Committee</td>
<td>Harbor C</td>
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<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Harbor HI</td>
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## Saturday, August 26

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<thead>
<tr>
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<tbody>
<tr>
<td>7:30am – 2:00pm</td>
<td>ARE Grantee Meeting (Invitation Only)</td>
<td>Old Town AB</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td><strong>Credentialing</strong></td>
<td>Palm Foyer</td>
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<tr>
<td>7:30am – 4:00pm</td>
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<td>Palm Foyer</td>
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<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td>Harbor G</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Balboa AB</td>
</tr>
<tr>
<td>8:30am – 12:30pm</td>
<td>Preconference Training: Exploring Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change (Separate Registration Required + In-Person Only)</td>
<td>Gaslamp AB</td>
</tr>
<tr>
<td>8:30am – 2:45pm</td>
<td>NACHC Board Member Boot Camp (Separate Registration Required + In-Person Only)</td>
<td>Grand Hall</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Advocacy Task Force</td>
<td>Skyline</td>
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<td>9:00am – 10:30am</td>
<td>NACHC athenaOne User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Harbor HI</td>
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<tr>
<td>11:00am – 12:30pm</td>
<td>NACHC athenaPractice/athenaFlow User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>12:30pm – 1:30pm</td>
<td>PCA Luncheon (Invitation Only)</td>
<td>Marina Room</td>
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<td>1:30pm – 2:30pm</td>
<td>State Legislative Coordinators Meeting</td>
<td>Harbor HI</td>
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<tr>
<td>1:30pm – 3:00pm</td>
<td>NACHC NextGen User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>3:00pm – 5:30pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Coronado Ballroom</td>
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</tbody>
</table>
Conference Activities
Friday, August 25 | Saturday, August 26

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

*NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of their respective vendor products or services.

This icon designates sessions that will be live-streamed or audio-streamed and recorded for the NACHC Online Library.

Friday, August 25

9:00am – 1:00pm  
**PCA/HCCN General Session**  
(Invitation Only + Special Registration Required)

2:00pm – 6:00pm  
**Credentialing**

2:00pm – 6:00pm  
**Registration and Speaker/Exhibitor Check-In**

Saturday, August 26

7:30am - 2:00pm  
**ARE Grantee Meeting** (Invitation Only)

7:30am – 4:00pm  
**Credentialing**

7:30am – 4:00pm  
**Registration and Speaker Check-In**

7:30am – 5:00pm  
**Exhibitor Check-In**

8:30am – 12:30pm  
**Preconference Training** (Special Registration Required + In-Person Only)
**Exploring Health Center Pathways to Health Equity Workshop: Unpacking Our Personal Stories and Creating Space for Transformational Change**
9:00am – 10:30am
**CBC1 Part 1: Overview of Health Center Board Roles**

*Separate Registration Required. This program is In-Person Only and not included in the full-conference registration. (refer to Board Member Boot Camp registration form)*

Note: This program will begin promptly at 9:00am. Please be in the meeting room before that time. Coffee will be provided for all Boot Camp participants from 8:30am – 10:00am.

The opening segment of Board Member Boot Camp includes:
- Welcome and Orientation to the program including a chance to meet fellow health center board members;
- An Introduction to the three major categories of board roles: Strategy, Oversight and Policy, and Board Functioning;
- A high-level overview of board-focused requirements that are part of the Health Resource and Services Administration’s (HRSA’s) Health Center Program;
- Discussion of individual board member duties; and
- An introduction to some fundamentals related to effective board functioning (meetings, committees, culture).

*Presenter(s):*
- **Avni Shridharani, MHS**, President, Community Health Strategies LLC
- **Alecia Cyprian, PhD**, Chief Executive Officer, Southeast Community Health Systems
- **Deborah Morrison**, Board Chair, Roanoke Chowan Community Health Center and Magistrate Judge, North Carolina Administrative Office of the Courts (District 6)
- **Emily Heard, MA**, Director, Health Center Governance Training, NACHC

10:45am – 12:15pm
**CBC2 Part 2: Essential Components of Health Center Board Oversight**

This segment will address how a board carries out its oversight role. It will address key areas of board oversight - including financial and quality - in some detail including the important intersection between these two components.

*Presenter(s):*
- **Avni Shridharani, MHS**, President, Community Health Strategies LLC
- **Alecia Cyprian, PhD**, Chief Executive Officer, Southeast Community Health Systems
- **Steven Sera, AAMS®**, Board Chair, MHC Healthcare
- **Gervean Williams, MS, MIT**, Director, Finance Training and Technical Assistance, NACHC

12:15pm – 1:15pm
**Lunch on your own**
1:15pm – 2:45pm
**CBC3 Part 3: Supporting the Health Center Mission: Introduction to Advocacy and Storytelling for Health Center Board Members and Program Wrap-Up**

Patient-majority, community-based health center boards and their members play a critical role in advocating for and building relationships to support the health center mission. This segment will define advocacy, as well as discuss the role of the board and the individual board member in allowable forms of advocacy. It will also include time for participants to practice sharing their own stories to support the health center mission.

*Presenter(s):*
- Deborah Morrison, Board Chair, Roanoke Chowan Community Health Center and Magistrate Judge, North Carolina Administrative Office of the Courts (District 6)
- Emily Heard, MA, Director, Health Center Governance Training, NACHC
- Susan Burton, Director, National Grassroots Advocacy, NACHC

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<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>9:00am – 10:30am</td>
<td>NACHC athenaOne User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>11:00am – 12:30pm</td>
<td>NACHC athenaPractice/athenaFlow User Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>12:30pm – 1:30pm</td>
<td>PCA Luncheon (Invitation Only)</td>
<td>Marina Room</td>
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<tr>
<td>1:30pm – 3:00pm</td>
<td>NACHC NextGen User Group</td>
<td>Solana Beach AB</td>
</tr>
<tr>
<td>3:00pm – 5:30pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Coronado Ballroom</td>
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</tbody>
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Sunday, August 27
Delivering the support your community needs

Count on McKesson to provide the right products and services to help you meet today’s challenges and prepare for what’s ahead.

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866.MCK.ANSWer (866.625.2679)
mms.mckesson.com/community-health-centers
# Schedule

**Sunday, August 27**

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>7:00am – 5:00pm</td>
<td>Exhibitor Check-In</td>
<td>Palm Foyer</td>
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<tr>
<td>7:30am – 9:30am</td>
<td>C-Suite Breakfast (Invitation Only)</td>
<td>Sponsored by Aledade</td>
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<tr>
<td>7:30am – 10:00am</td>
<td>Credentialing</td>
<td>Palm Foyer</td>
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<td>Registration and Speaker Check-In</td>
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<td>8:00am – 10:00am</td>
<td>340B Work Group</td>
<td>Gaslamp A-D</td>
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<tr>
<td>8:30am – 9:30am</td>
<td>Health Center Board Member Appreciation Breakfast</td>
<td>Old Town AB</td>
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<tr>
<td>8:30am – 10:00am</td>
<td>Environmental Health and Climate Change Interest Group</td>
<td>Solana Beach AB</td>
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<tr>
<td>9:00am – 10:30am</td>
<td>NACHC Greenway Intergy User Group</td>
<td>Grand Hall</td>
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<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Meeting (Doors open at 9:30am)</td>
<td>Solana Beach AB</td>
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<tr>
<td>11:00am – 12:30pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Nautical</td>
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<tr>
<td>12:00pm – 1:00pm</td>
<td>Task Force for Undoing Racism</td>
<td>Seaport and Harbor</td>
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<tr>
<td>12:00pm – 1:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Locations</td>
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<tr>
<td>12:00pm – 1:30pm</td>
<td>State of Medicaid Unwinding: Lunch &amp; Learn (Invitation Only)</td>
<td>Vista A-C</td>
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<tr>
<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Seaport and Harbor</td>
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<tr>
<td>12:15pm – 12:45pm</td>
<td>SS1 Solutions Spotlight: Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</td>
<td>Seaport Foyer</td>
</tr>
<tr>
<td>1:00pm – 1:30pm</td>
<td>SS2 Solutions Spotlight: Launching Innovation: Reaching Beyond the Boundaries of Familiarity</td>
<td>Seaport Foyer</td>
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<tr>
<td>1:30pm – 2:45pm</td>
<td>Education Sessions</td>
<td>Seaport Foyer</td>
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<tr>
<td>3:00pm – 5:00pm</td>
<td>Opening General Session</td>
<td>Grand Hall</td>
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<tr>
<td>5:00pm – 6:30pm</td>
<td>EXPO Opening Reception</td>
<td>Seaport and Harbor</td>
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<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations</td>
<td>Harbor Foyer</td>
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<tr>
<td>5:15pm – 5:45pm</td>
<td>SS3 Solutions Spotlight: Maximize Value: Unleash the Potential of Your Health IT System</td>
<td>Seaport Foyer</td>
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<tr>
<td>5:45pm – 6:30pm</td>
<td>Nurses’ Meetup</td>
<td>Golden Hill AB</td>
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<tr>
<td>6:30pm – 7:30pm</td>
<td>New Member Welcome Reception</td>
<td>Balboa A</td>
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</table>
Opening General Session
Sunday, August 27, 3:00pm – 5:00pm

CGS1 Opening General Session

Master of Ceremonies
Sue Veer, MBA, CMPE, Secretary, NACHC Board of Directors and President and CEO, Carolina Health Centers Inc.

Welcome to California
Francisco J. Silva, Esq., MBA, President and CEO, California Primary Care Association

Chair-Elect of the Board Remarks and Introduction of NACHC President and CEO
Paloma Hernandez, MS, MPH, Chair-Elect, NACHC Board of Directors and President and CEO, Urban Health Plan Inc.

NACHC President and CEO Remarks
Kyu Rhee, MD, MPP, President and CEO, NACHC

Keynote
Erica Keswin

Erica Keswin is a workplace strategist who has worked for the past 20 years with some of the most iconic brands in the world as a consultant, speaker, writer, podcast host, and professional dot-connector. Her first book, Bring Your Human to Work: Ten Sure-Fire Ways to Design a Workplace That is Good for People, Great for Business, and Just Might Change the World, serves as a powerful guide to a workplace revolution that honors relationships and puts people first.

Erica's next book is Rituals Roadmap: The Human Way to Transform Everyday Routines Into Workplace Magic (McGraw-Hill 2021). In her game-changing keynotes, she highlights how relationships are the most powerful driver of success while teaching audiences how to bring their human to work even when they can’t go to work.

Presentation of Awards of Excellence and Lifetime Achievement Awards
Virginia “Ginger” Fuata, Consumer/Board Member Representative, NACHC Board of Directors and First Vice-Chair, Board of Directors, Waianae Coast Comprehensive Health Center (see page 61 for a complete list of awardees)
2023 NACHC Community Health Care Awards of Excellence and Lifetime Achievement Awards

The following NACHC Awards will be presented during the 2023 CHI. Please join us in recognizing the distinguished service and contributions of this year’s recipients.

2023 Awards of Excellence Recipients

John Gilbert Award
Alan O. Freeman, Dmgt, MBA, FACHE
Senior Director, Patient Care Services, A.T. Still University, Mesa AZ

Gloria B. Warner, MHA
Chief Operations Officer, Beaufort-Jasper-Hampton Comprehensive Health Services, Inc., Ridgeland, SC

Ethel Bond Memorial Consumer Award
Stan McKee
Board Member, Carevide, Greenville, TX

Samuel U. Rodgers, MD Achievement Award
Mark Wallace, MD
Chief Clinical Officer, Sunrise Community Health, Evans, CO

Louis S. Garcia Community/Migrant Health Services Award
Rhonda D. Hauff, MPH
Chief Executive Officer, Yakima Neighborhood Health Services, Yakima, WA

Norton Wilson State/Regional Leadership Award
Bruce Gray, MPA
Chief Executive Officer, Northwest Regional Primary Care Association, Seattle, WA

Jeffrey T. Latman Leadership in Health Care Finance Award
Maria Coppenrath, CPA
Senior Vice President and Chief Financial Officer, Greater Lawrence Family Health Center, Lawrence, MA

Health Professions Education and Training Award
Saint Anthony Amofah, MD, MBA
Executive Vice President, Chief Clinical Officer, and Chief Academic Officer, Community Health of South Florida, Miami, FL

2023 Lifetime Achievement Award Recipients

Teresita Batayola
International Community Health Services, Seattle, WA

Paula Gomez
Brownsville Community Health Clinic, Brownsville, TX

Sherry Hirota
Asian Health Services, Oakland, CA5
# Education Sessions
### Sunday, August 27

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

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<td>Seaport Foyer</td>
<td><strong>SOLUTIONS SPOTLIGHT&lt;br&gt;SS1</strong></td>
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<td>12:15pm – 12:45pm</td>
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<td><strong>Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care</strong></td>
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**NACHC invites Health Center Board Members to this Appreciation Breakfast. This informal networking event provides an opportunity to meet other committed volunteers who serve on health center boards throughout the United States. Continental breakfast will be provided.**

**As community health organizations begin to shift from FFS to value, programs like Medicare's Merit- Based Incentive Payment System (MIPS) and the new Making Care Primary (MCP) Model will drive the need to ensure gaps in care are closed to help deliver positive outcomes, prevent adverse events like emergency visits or hospitalizations, and reduce the overall cost of care for their patients.**
During this session, StayWell Health and TimeDoc Health experts will review how their organizations partnered to deploy a chronic care management program that addresses critical open care gaps in their population. Through more effective and equitable access to care coordination and support, they were able to enact the preventative measures needed to mitigate the impact of chronic illness and to clinically manage symptomatic patients. Most notably, the patients who engaged in CCM, were 40 percent more compliant with diabetic eye exams and performed 12 percent better in the A1c control category. The same population was 22 percent and 21 percent more compliant with colorectal cancer and breast cancer screenings, respectively.

**Learning Objectives:**
- Identify the foundations of a successful CCM program to address gaps in care.
- Apply lessons learned with the implementation of CCM for FQHCs.
- Discuss key financial and clinical outcomes from StayWell Health.

**Presenter(s):**
- Alison Grover MD, MPH, Geriatrician, StayWell Health Center
- Sarah Cameron, LCSW, Vice President of Clinical Strategy, TimeDoc Health

**1:00pm – 1:30pm**

**SOLUTIONS SPOTLIGHT**

**SS2 Seaport Foyer**

**Launching Innovation: Reaching Beyond the Boundaries of Familiarity**

Community health centers serve as beacons of hope for underserved populations, providing vital primary care services. CHCs find themselves in the crossfire of providing outstanding patient-focused care to their communities while keeping up with an ever-changing technology landscape. Much like the monumental challenge of escaping Earth’s gravity and reaching orbit, CHCs face their own obstacles when it comes to adopting new technology.

Join this session for an engaging conversation between Medicus IT and one of their large CHCs. We’ll explore the similarities between these two endeavors and shed light on the importance of overcoming barriers to propel CHCs into the orbit of innovation.

**Learning Objectives:**
- Understand the power of embracing innovation.
- Gain insight into matching your path of success with IT Maturity.
- Discover ways to fuel innovation, escape the drag of inefficiency, and maintain pace with a changing technology landscape.

**Presenter(s):**
- Greg Rudy, Solutions Architect, Medicus IT
- Monica Gutierrez-McCarthy, Senior Vice President and COO, Eisner Health

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*Sponsored by*
COMMUNITY CARE COOPERATIVE (C3) DELIVERS FOR OUR HEALTH CENTERS

C3 is a health center-governed 501c3 non-profit company that unites Federally Qualified Health Centers (FQHCs) at scale to strengthen primary care, improve FQHC financial performance, and advance racial justice. We enter into and operate accountable care contracts on behalf of our FQHCs with Medicaid, Medicare, and commercial lines of business, and are always looking to partner with additional health centers.

We Work For You

Our FQHCs comprise our board, make all major ACO decisions, oversee our management team, and have transparent access to their data. Our expertise helps our FQHCs earn an average of $500k per year per health center in value-based payments and allows us to provide a range of other services (for free or at cost) for them.

What do we offer to help our FQHCs succeed?

- Localized practice transformation and population health
- Implementation of a Model of Care that will resonate with the population served
- CPC Pharmacy subsidiary, providing assistance building on-site pharmacies
- CTC Technology subsidiary, Epic EHR licensure and implementation
- Actuarial analysis
- Enterprise data warehouse
- Policy and contracting expertise
- A large and robust health center peer-to-peer learning community
- Local and national policy support for FQHCs in entering into, and succeeding in, value-based work

Learn more about what C3 can do for your FQHC at info@communitycarecooperative.org or c3aco.org
1:30pm – 2:45pm
EDUCATION SESSIONS

CSA1 Harbor AB
The Power of a Coaching Mindset
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

Health centers and their staff are facing unprecedented forces disrupting their businesses, and old methods of operating no longer work. It's clear we need to change. To succeed in today's fast-paced environment, leaders and organizations can thrive if they adopt a new coaching mindset. Coaching is not only about helping an individual or small group reach their goals. Coaching is an approach that involves helping someone embrace a new way of thinking, seeing, and acting in order to achieve a specific result. It enables people to see their work and their world from a different perspective and find solutions to their challenges. A coaching mindset (and a few skills/tools) can help leaders shift their focus from being worried about what they should do to being curious about why they do what they do, and how they can improve so they can achieve even greater results in the future.

Learning Objectives:
- Identify the meaning of leading with a coaching mindset.
- Practice asking powerful questions to empower staff.
- Understand the importance of active listening skills and real-time staff support.

Moderator:
Cindy Thomas, MS, Director, Leadership Development and Training, NACHC

Presenter(s):
Faith Polkey, MD, MPH, CEO and Interim Chief Medical Officer, Beaufort Jasper Hampton Comprehensive Health Services, Inc.
Gary Campbell, MBA, Chief Executive Officer, Johnson Health Center and President, Impact2Lead LLC
Steve Wiley, MS, President, CEEK LLC

1:30pm – 2:45pm
SPECIAL EXHIBITOR SESSION

CSB1 Harbor C
Building the Foundation with Data, Analytics, and Policy: Learning from the OCHIN Network that Drives Sustainable and Equitable Value-Based Payment Fundamentals for Community-Based Providers
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Value-Based Care/Payment Innovation & Transformation

Federal and state health care programs have established ambitious targets to transition to value-based payment (VBP) and delivery with the goal of moving from volume to incentivizing quality outcomes. FQHCs and other community health centers are essential players to delivery transformation in underserved communities, yet they face sustainability challenges under existing payment models as well as many of the current VBP models.

Presenters will address these broader trends and challenges, while highlighting the infrastructure and policy needed to implement VBP models among FQHCs. They’ll also highlight key building blocks to success which include advanced health information technology capabilities, essential workforce, resources and capacity to address patient social drivers of health, and a range of both high-tech and high-touch modalities to reach
patients where they are to deliver in-community services as well as specialty care.

**Learning Objectives:**
- Understand the infrastructure and policy needed to implement VBP models.
- Identify tools needed across the continuum and what health centers need to be thinking about for successful participation in various VBP models.
- Explore relevant whole patient data and insights that support value-based pay models.

**Presenter(s):**
**Jennifer Stoll,** Executive Vice President, External Affairs, OCHIN

**Sponsored by** OCHIN

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**1:30pm – 2:45pm**
**EDUCATION SESSIONS**

**CSC1** Harbor DEF
**The FTCA Program: A Critical Program for Health Centers in Leveraging Their Resources**
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials

Health centers face increasing financial pressure as they navigate the soaring complexity of ambulatory care in their communities and populations they serve. The creation of the Federal Tort Claims Act (FTCA) program was intended to provide significant cost reductions for centers by eliminating malpractice insurance costs, thus releasing funds for additional services and staff. Maintaining deeming, properly navigating the complex set of policy expectations and regulations, and understanding the roles of the various agencies that administer the program are key to effective management of the health center operations. The FTCA program impacts financial operations (insurance expenses), compliance (meeting requirements for deeming), performance improvement (FTCA’s quality assurance and risk assessment requirements), and workforce management (FTCA as a recruitment tool). However, regulatory and policy actions implementing the FTCA program have limited the program’s goals.

The current expansion of clinical services to meet new challenges, new modes of service delivery including telehealth, and financial pressures from changes in reimbursement from other programs requires health centers to leverage their resources to ensure their financial security. An in-depth understanding of the FTCA program is key. The workshop will include specifics on FTCA coverage and requirements, potential traps to be avoided, and techniques for managing FTCA issues.

**Learning Objectives:**
- Understand and describe the fundamentals of FTCA program operation.
- Demonstrate the return on value of the FTCA program.
- Execute the techniques for reducing the likelihood of claims or suits not being covered by the FTCA program.

**Moderator:**
**Jessica Henderson Boyd, MD, MPH,** President and CEO, Unity Health Care

**Presenter(s):**
**Molly Evans, JD,** Partner, Feldesman Tucker Leifer Fidell LLP
**Matthew Freedus, JD,** Partner, Feldesman Tucker Leifer Fidell LLP

**CSD1** Harbor G
**NACHC Federal Update: The Latest Developments on Capitol Hill**
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Advocacy & Mobilization

Learn about NACHC’s federal Hill strategy including legislative and funding priorities. You’ll hear the latest developments on health center funding, primary care workforce, 340B, and current legislative issues being debated in Congress.
**Learning Objectives:**

- Understand NACHC’s federal legislative and funding priorities related to discretionary and mandatory funding, primary care workforce, 340B, and current legislative issues.
- Understand the federal policy landscape and the impact on health center funding and priorities.
- Understand how to advocate for health center priorities with members of Congress and their staff.

*Presenter(s):*
- **Maria G. Celli, PsyD**, Deputy Chief Executive Officer, Brockton Neighborhood Health Center
- **Deila Davis, MPP, MBA**, Director of Public Policy Operations, NACHC
- **Joe Dunn**, Senior Vice President, Public Policy and Research Division, NACHC

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**CSE1**  
**Harbor HI**  
**Energy Solutions and Strategies for Health Centers to Build Resiliency Against Power Outages Driven by Climate Change**  
CPE: 1.5  CE: 1.0  CME/CEU: 1.25  
Level: Basic  
Topic: Population Health & Quality Transformation

The advancement of climate change is placing more pressure on FQHCs to become resilient and develop energy strategies that respond to an unstable power grid and severe weather-related events driven by climate change. In this session, participants will learn from a PCA's case study on resiliency at health centers, and an FQHC and their approach to Energy Strategy.

In 2022, The Florida PCA (FACHC) conducted a statewide assessment to identify which health center sites have emergency power sources, the types of emergency power currently used, and to build awareness of available options to increase resiliency. FACHC’s recently published white paper highlights key findings, lessons learned, and recommendations for others who are interested in improving resiliency at their health centers.

Connecting to energy resilience, Sun River Health Center is mitigating the effects of climate change on energy transmission with its Energy Strategy. Sun River’s strategy has a multi-step approach that is primarily geared to current energy use, costs, and emissions in the face of a continuously shifting landscape. Energy has become an existential issue and this session aims to provide an overview of key findings and next steps from FACHC’s white paper and discussion around Sun River’s approach to Energy Strategy.

**Learning Objectives:**

- Understand the importance of building health center and community resilience in the face of a changing climate and unreliable power grid.
- Explain the importance of energy strategies that prioritize resiliency and adaptation, energy equity, and mitigation of greenhouse gas emissions.
- Discuss opportunities for identifying, financing, and installing solar microgrids at health centers, especially based on recent policies like the CMS update and Inflation Reduction Act.

*Presenter(s):*
- **Gianna Van Winkle, MBA**, Director of Emergency Management Programs, The Florida Association of Community Health Centers
- **Anne Kauffman Nolon, MPH**, Chief Executive Officer, Sun River Health
- **Andrew MacCalla, MPP**, Co-Founder and CEO, Collective Energy Company

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**NTTAP Featured** highlights the 21 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA’s Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and Look-Alikes.

(NTTAP Featured sessions: CSF1, CtuB1, CtuH1, CtuE2, and CtuI2)
CSF1  Coronado AB
Effective Tools to Launch a School-Based Health Center
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement

School-based health care eliminates barriers to health care services for children, adolescents, and their families. This model offers a unique opportunity to provide comprehensive care (medical, behavioral health, oral health, vision, and more) to students in their natural ecology. School-based health care has been shown to ease transportation barriers, curtail absenteeism, and increase access to medical services for family members up to age 21. Across the US, over half of school-based health centers are sponsored by community health centers.

In this engaging workshop, participants will learn about key considerations for creating partnerships between community health centers and schools, how to launch a sustainable high-quality school-based practice, and the role school-based health centers play in addressing health equity.

Learning Objectives:
- Describe the importance of school-based health centers in addressing health equity and increasing access to vital services, including behavioral health.
- Identify considerations for determining need, readiness, and capacity for school-based health care.
- Describe the core competencies, best practices, and processes to launch and/or expand school-based health centers.

Presenter(s):
Sara Benedetto, BSN, RN, Chief Operating Officer, Center for Family Health
Monica Pierce, MEd, Board Member, Center for Family Health and Community Partner-Principal, Jackson Public Schools
Chelsea Poole, Board Member, Center for Family Health
Theresa Dominguez, MPH, Senior Program Manager, School-Based Health Alliance
Shameka Davis, MPA, CHES, Program Manager, School-Based Health Alliance

CSG1  Coronado CDE
Understanding Value-Based Transformation: A Session for Health Center Board Members
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Governance/Value-Based Care/Payment Innovation & Transformation

Have you heard about value-based payment and transformation, but you’re not sure what it is? Designed for new health center board members or members looking for a refresher, this session will cover the fundamentals of “payment reform” which involves some payers such as CMS, some state Medicaid payment, and some insurance companies shifting away from volume-based payment to value-based payments. The session will explain the concepts in easy-to-understand terms and participants will have a chance to hear from fellow health center board leaders whose boards are experienced with value-based payment and the role of the board.

Learning Objectives:
- Understand key terms related to value-based payment and transformation.
- Explore the board’s role related to value-based payment and transformation.
- Recognize ways the board can provide oversight in this area.
Presenter(s):
Hiroshi Nakano, MBA, Board Member, International Community Health Services and Vice President, Value-Based Initiatives, UW Medicine/Valley Medical Center
Avni Shridharani, MHS, President, Community Health Strategies LLC
Andrea Buckley, JD, Board Chair, Siouxland Community Health and Managing Attorney/Clinic Director, Iowa Legal Aid
Jennifer Nolty, Director, PCA and Network Relations, NACHC

1:30pm – 2:45pm
IN-PERSON ONLY

CSH1 America’s Cup
A Conversation on Advancing Health Equity at the Intersection of Social Drivers of Health and Emotional Health
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Advocacy & Mobilization/Population Health & Quality Improvement

It is well known that structurally marginalized patients and communities face multiple barriers to care, which impacts both physical and emotional health. Over time, the impact of these barriers is exacerbated by everyday stressors along with negative social drivers of health (SDOH), such as food insecurity, inadequate housing, lack of transportation, and unsafe environmental conditions.

This conversation will allow health center staff and board members to engage in peer-to-peer discussions to exchange ideas and strategies. Discussions will also be based on in-language preferences by small groups (for example, Spanish speakers). Topics include local context around SDOH, emergency preparedness planning considerations as a result of climate change, and impacts of SDOH on mental and community health.

The goal of the session is for attendees to hear from health center peers and colleagues and gain an understanding of how community health centers address social drivers, along with the mental and emotional health of patients. The session will yield insights on how to strengthen public policy and upstream health equity strategies that are inclusive of emotional and mental health.

Learning Objectives:
- Understand the role of SDOH on physical and emotional health.
- Explore how cultural and linguistic preferences can inform patient and population health strategies and upstream health equity efforts.
- Gain insight from health center peers on efforts to address SDOH, along with physical and emotional health at the patient level.

Moderator:
Yuriko de la Cruz, MPH, CPHQ, Program Manager, Social Drivers of Health, NACHC

Presenter(s):
Maria Cecilia Rodriguez, MS, Public Health Specialist, Puerto Rico Primary Care Association
Darielys Cordero-Rosario, DrPH, MPH, Special Programs and Quality Care Director, Puerto Rico Primary Care Association
1:30pm – 2:45pm
P2P NETWORKING SESSION + IN-PERSON ONLY

Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

CSI1 Regatta
Growing a Family Healthy Weight Program from the Ground Up
Topic: Population Health & Quality Improvement

Health centers are in a unique position to support families in their communities to advance healthy weight and prevent the poor outcomes especially exacerbated by the COVID pandemic. Through more than four years of work together with their primary care associations, NACHC, the Centers for Disease Control and Prevention, and other community partners, six health centers have been successfully engaging families to do just that.

During this peer-to-peer learning session, we will explore how to grow a family healthy weight program from the seeds of family engagement strategies and data approaches that can grow into a sustainable healthy weight program. Experienced healthy family weight program cultivators will offer specific tools and activities through small group discussions.

Moderator:
Jessica Wallace, MPH, MSHS, PA-C, Family Medicine Physician Assistant and Director of “Healthy World,” Denver Health

Presenter(s):
Kyskie Bolton, MS, RDN, LDN, WIC Program Coordinator, G.A. Carmichael Family Health Center
Gloria G. Irigoyen-Montijo, CFP, CHWC, CYT, Supervisor, Employee/Patient Health Improvement and Wellness Fitness Program, El Rio Health

3:00pm – 5:00pm  Grand Hall
CGS1 Opening General Session

5:00pm – 6:30pm  Seaport and Harbor Locations
EXPO Opening Reception
Sponsored by

5:00pm – 6:30pm  Harbor Foyer
Poster Presentations
Sponsored by

5:15pm – 5:45pm  Seaport Foyer
SOLUTIONS SPOTLIGHT
SS3 Maximize Value: Unleash the Potential of Your Health IT System

Join our session, specifically designed for FQHC healthcare professionals, to learn how to unlock the full power of your Health IT system. Discover expert strategies and practical insights to streamline workflows, optimize documentation, and harness data analytics, empowering your facility to deliver enhanced efficiency and exceptional patient care.

Presenter(s):
Michael Blackman, MD, MBA, Chief Medical Officer, Greenway Health

Sponsored by

5:45pm - 6:30pm  Golden Hill AB
Nurses’ Meetup

6:30pm – 7:30pm  Balboa A
New Member Welcome Reception
Monday, August 28
Join these Community Health Centers in becoming an ACE today!

**GOLD**
- AccessHealth
- Asian Health Services
- Athens Neighborhood Health Center
- Callen-Lorde Community Health Center
- Care for the Homeless
- Carevide
- Carolina Health Centers
- Compass Community Health
- Cumberland Family Medical Center
- Duffy Health Center
- Eau Claire Cooperative Health Center
- El Rio Health
- Foremost Family Health Centers
- Grace Health
- HealthLinc
- HealthSource of Ohio
- Iberia Comprehensive Community Health Center
- Kintegra Health
- Lorain County Health & Dentistry
- McKinney Medical Center

**SILVER**
- Albany Area Primary Health Care
- Community Health Care Systems
- Community Health Centers of South Central TX
- Community Health of South Florida
- Delaware Valley Community Health
- DePaul Community Health Centers
- East Texas Community Health Services
- Family Health Centers at NYU Langone
- Golden Valley Health Centers
- HealthPoint
- Infinity Health
- International Community Health Services
- Jefferson Comprehensive Health Center

**BRONZE**
- Cherry Health
- Christ Community Health Services Augusta
- Christopher Rural Health Planning Corporation
- Community Health of East Tennessee
- Community Healthcare Center
- Diversity Health Center
- Eskenazi Health Center
- Family Health Centers of Georgia
- Family Health Network of Central New York
- Four Corners Primary Care Centers
- Gateway Community Health Center
- Lakeshore Community Health Care
- Matagorda Episcopal Health Outreach Program – MEHOP

*list current as of print deadline July 15, 2023*
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<td>Continental Breakfast in EXPO Hall</td>
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<td>Registration and Speaker Check-In</td>
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<td>8:00am – 10:00am</td>
<td>PCA Communicators Breakfast (Invitation Only)</td>
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<td>10:30am – 12:30pm</td>
<td>SS4 Solutions Spotlight: Mobile Healthcare in America</td>
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<td>12:30pm – 1:30pm</td>
<td>Poster Presentations (continued)</td>
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<td>12:30pm – 1:30pm</td>
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<tr>
<td>12:45pm – 1:15pm</td>
<td>SS5 Solutions Spotlight: Improving Access and Uptake of Stool-Based Colorectal Cancer Screening</td>
<td>Seaport Foyer</td>
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<tr>
<td>1:30pm – 2:45pm</td>
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<td>2:10pm – 2:30pm</td>
<td>T3-1 Timely, 20-Minute Tip (T³): Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus (In-Person Only)</td>
<td>Seaport Foyer</td>
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<tr>
<td>2:45pm – 3:15pm</td>
<td>Refreshment Break in EXPO Hall</td>
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<td>2:45pm – 3:15pm</td>
<td>SS6 Solutions Spotlight: The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning</td>
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<tr>
<td>3:15pm – 4:30pm</td>
<td>Education Sessions</td>
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<tr>
<td>6:30pm – 9:00pm</td>
<td>“Carnival” Theme Party</td>
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General Session
Monday, August 28, 10:30am – 12:30pm

CGS2
General Session

Grand Hall

Master of Ceremonies
Kimberly Chang, MD, Vice-Speaker of the House, NACHC Board of Directors and Family Physician and Human Trafficking and Healthcare Policy Fellow, Asian Health Services

Sesame Workshop Presentation
Antonio Freitas, Director, Educational Experiences/U.S. Social Impact, The Sesame Workshop and Special Friends

NACHC President and CEO Remarks
Kyu Rhee, MD, MPP, President and CEO, NACHC

Presentation on Policy and Advocacy
Joe Dunn, Senior Vice President, Public Policy and Research, NACHC

Presentation on 340B Updates
Vacheria Keys, Esq., Director of Policy and Regulatory Affairs, NACHC

Taskforce on Undoing Racism Remarks
Gerrelda Davis, Co-Chair, Task Force on Undoing Racism

Keynote

Heather McGhee


Heather is an educator, serving currently as a Visiting Lecturer in Urban Studies at the City University of New York’s School of Labor and Urban Studies. For nearly two decades, Heather helped build the non-partisan “think and do” tank Demos, serving four years as president. She regularly appears on NBC’s Meet the Press and MSNBC’s Morning Joe, Deadline White House, and All In. Her 2020 TED talk is entitled “Racism Has a Cost for Everyone.”
Education Sessions
Monday, August 28

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed or audio-streamed and recorded for the NACHC Online Library.

7:00am – 5:00pm  Palm Foyer
Exhibitor Check-In

7:30am – 8:30am  Seaport and
Continental Breakfast  Harbor Locations
in EXPO Hall
Sponsored by

OnBoard  TERUMO  United

7:30am – 3:30pm  Seaport and
EXPO Hall Open  Harbor Locations

7:30am – 4:00pm  Palm Foyer
Registration and Speaker
Check-In

8:00am –10:00am  Balboa A
PCA Communicators Breakfast
(Invitation Only)

Are you a health center board member considering serving as a committee chair or board officer? Or are you currently serving in these roles and want to deepen your knowledge? This interactive learning session provides an overview of board leadership roles and introduces various tools to effective leadership. Topics addressed will include meeting facilitation and group dynamics, among others. Participants will have a chance to learn from one another and experienced board leaders, as well as engage in small group discussions and case study-based learning.

**Learning Objectives:**
- Define board leadership roles and core competencies for leaders that fill these roles.
- Discuss how to facilitate effective committee meetings and/or board meetings, and a high-level overview focused on navigating group dynamics.
- Identify an action plan for your own next steps in preparing for or continuing in a board leadership role.

**Presenter(s):**
Deborah Morrison, Board Chair, Roanoke Chowan Community Health Center and Magistrate Judge, North Carolina Administrative Office of the Courts (District 6)
Scott Alarcon, FACHE, Treasurer, Lone Star Circle of Care
Emily Heard, MA, Director, Health Center Governance Training, NACHC

8:00am – 10:00am  IN-PERSON ONLY

**CMH1**
America’s Cup
Health Center Board Leadership: Key Skills for New Committee Chairs and New Officers
CPE: 2.4  CME/CE/CEU: 2.0
Level: Intermediate
Prerequisite: Participants have an understanding of health center board roles and responsibilities.
Topic: Health Center Governance

#NACHCEvents
8:00am – 10:00am
LEARNING LAB + IN-PERSON ONLY

Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

CMI1 Regatta

Using Social Drivers of Health Data to Develop Interventions to Improve Patient Care

CPE: 2.4  CME/CE/CEU: 2.0
Level: Basic
Topic: Population Health & Quality Improvement

Participants will work together, in small groups, to develop community health center patient personas (i.e., patient-like characters) using a patient-level dataset. Participants will then apply their findings to various quality measures and health outcomes and explore interventions to tackle the biggest disparities. This interactive learning lab is designed for quality improvement, data-driven professionals and clinical staff with data duties.

Learning Objectives:
- Identify opportunities to use SDOH data to improve health care.
- Practice activities that can enhance health equity in health centers.
- Brainstorm interventions that can support SDOH work.

Moderator:
Pedro Carneiro, MPH, Clinical Data Scientist, NACHC

Presenter(s):
Julia Skapik, MD, MPH, FAMIA, Chief Medical Information Officer, NACHC

8:45am – 10:00am
EDUCATION SESSION

CMA1 Harbor AB
Exploring Community-Oriented Primary Care: A.T. Still and Health Center Partnerships

CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement

Students at A.T. Still University (ATSU) of Health Sciences conducted community-based research while at partner health center community campuses. Attend this session to learn how you can apply their innovative approaches to engage your health center’s community.

Learning Objectives:
- Recognize the potential benefits of community-oriented primary care projects conducted at community health centers.
- Demonstrate how academic organizations, health centers, and community organizations can work together to improve health and well-being.
- Identify various projects that address social drivers of health for health centers and their communities.

Moderator:
Joy H. Lewis, DO, PhD, FACP, Professor, Medicine and Public Health; Chair, Department of Public Health; Director, DO/MPH Program; and Director, National Center for Community Health Research, A.T. Still University-SOMA
Introducing one of the most experienced and patient-focused partnerships available, with a proven track record of increasing patient satisfaction, reducing provider staff burden, and measurably improving patient and partner outcomes.

Learn More at curanthealth.com/providers
8:45am – 10:00am
SPECIAL EXHIBITOR SESSION

CMB1 Harbor C
The Changing Role of the Chief Financial Officer from Scorekeeper to Strategist
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials

Health care is becoming more and more complex to navigate. Many health center management teams are noticing that the demand for high-level financial planning is increasing. This is taking more and more of the Chief Financial Officer’s (CFO’s) time and is forcing the CFO to delegate many of the record keeping functions that occupied time previously. Welcome to the changing role of the CFO in the health center industry.

We will discuss how health center CFOs must do what they can to delegate the record keeping function of the health center to free up their time for more forward-thinking activities. We will also discuss the staffing needs of the health center in order to accomplish this mission and how to navigate situations where the finance department is small and delegation is difficult.

Learning Objectives:
- Identify staffing requirements of the finance department in a community health center.
- Understand why CFOs allocating adequate time for forward-thinking activities is in the best long-term interests of the health center.
- Discuss types of strategic financial planning that should be taking place in health centers today to help prepare for the uncertain future.

Presenter(s):
Scott W. Gold, CPA, Partner, FORVIS
Jeffrey Allen, CPA, Partner, FORVIS

Sponsored by FORVIS

8:45am – 10:00am
340B DAY SESSION

CMC1 Harbor DEF
From the C-Suite to the Boardroom: The Team Approach to 340B
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: 340B Compliance & Policy

Attend this session to hear how health center executives took their 340B programs to the next level by identifying, evaluating, and pursuing opportunities to use 340B medications. Health centers need to take a cross-disciplinary approach to maintain an efficient 340B program, which includes board engagement and oversight. Panelists will detail their team approach to 340B, best practices to mitigate risks, and the financial benefits generated by strong 340B programs.

Learning Objectives:
- Understand the best team approach to 340B.
- Identify best practices to mitigate risks for 340B.
- Explore financial benefits generated by strong 340B programs.

Presenter(s):
Stan McKee, Board Member, Carevide
Josh Carzoli, PharmD, MBA, BCACP, Chief Executive Officer, MHC Healthcare
Sue Veer, MBA, CMPE, President and CEO, Carolina Health Centers Inc.
Simon Hambidge, MD, PhD, Chief Executive Officer, Denver Community Health Services
Martine Woolley, PharmD, CPH, MS, MBA, Vice President, Pharmacy, Healthcare Network

All 340B Day sessions are sponsored by

8:45am – 10:00am
EDUCATION SESSIONS

CMD1 Harbor G
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement

America has a problem. A growing number of women are dying from preventable causes related to pregnancy and childbirth. Current studies show these rates increased during the COVID-19 pandemic, with higher rates for racial minorities and those from low to middle incomes. Recent data analysis identified that a staggering 84 percent of maternal deaths in the US were preventable, making the US maternal mortality rate one of the worst among developed countries. Health centers are essential to improving maternal outcomes for the most vulnerable populations as they are often the sole source of care for these patients.

This session will elevate the ways health centers can make an impact by better identifying and monitoring maternal health patients and following-up during the postpartum period. Speakers will highlight how their organizations are making strides to reduce maternal mortality across their communities, including strategies such as self-measured blood pressure monitoring.

Learning Objectives:
- Highlight data demonstrating the growing disparities and inequalities in maternal mortality outcomes in the US.
- Provide best practices to reduce hypertension disorders of pregnancy.
- Demonstrate how to leverage self-measured blood pressure monitoring to support patients, post-pregnancy, through strategic care coordination to reach the most at-risk populations.

Moderator:
Rita Lewis, MPH, CPHQ, Deputy Director, Clinical Quality Improvement, NACHC

 Presenter(s):
Lisa Green, DO, MPH, CEO and Co-Founder, Family Christian Health Center
Ukachi N. Emeruwa, MD, MPH, Women’s Reproductive Health Research Scholar/Assistant Professor (Division of Maternal-Fetal Medicine), Department of Obstetrics, Gynecology, and Reproductive Sciences, University of California San Diego
Eleni Z. Tsigas, Chief Executive Officer, Preeclampsia Foundation

CME1 Harbor HI
Basics and Beyond: Approaches for Building an Adult Immunization Program Inside and Outside the Health Center
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials/Population Health & Quality Improvement/Workforce Investment in the Future

The COVID-19 pandemic was a major disruptor to how we approach health care. Our ability to innovate and problem solve was put to the test in the communities and neighborhoods most impacted by COVID-19. Community health centers played a crucial role in successfully carrying out the largest adult immunization program in US history.

During this session, we will describe four distinct, yet interrelated, approaches that involved over 70 health centers (who contributed to the adult immunization program’s nationwide success) exploring the adult immunization needs, clinical and data workflows, and workforce assets in their communities. Firsthand testimonials from health center participants will be shared, along with best practices and ready-to-use tools and resources. From these experiences, you will receive a glimpse into the innovative and collaborative approaches that our partners have taken to address the myriad gaps in healthcare and public health exposed by
the pandemic and what that means for the future of immunizations and preventative health.

Learning Objectives:
- Share the adult immunization program model led by NACHC over the last five years.
- Explore four diverse program designs and curricula surrounding adult immunizations.
- Identify key best practices to building a sustainable adult immunization program including workforce, quality improvement, data and community partnerships.

Presenter(s):
Karen Iversen, MPH, PCMH CCE, Practice Transformation Manager, Health Choice Network
Michael Farley, RPh, Clinical Pharmacist, Winding Waters
Debra Rosen, MPH, RN, Director of Quality, Health Equity and Innovation, Northeast Valley Health Corporation
Jason Schreiber, MBA, FACHE, Director, Clinical Operations, Providence Community Health Centers

Byron Lambert, Director of Diversity, Equity, and Inclusion, La Clinica del Valle Family Health Care Center Inc.
David Orange, MSOD, Senior Vice President, Justice, Equity, Diversity, and Inclusion, California Primary Care Association

In 2021, NACHC adopted its Six Strategic Pillars to help guide health centers as they move into the future of health care in America. Among the pillars are a commitment to equity and social justice, developing a workforce that reflects the communities served, and patient-centered, community-based models of care. Through their deep connections to the diverse communities in which they live, Community Health Workers (CHWs) can breathe life into these pillars by improving patient-centered population health management and increasing health equity for vulnerable patients.

This session, developed by Northwest Regional Primary Care Association’s (NWRPCA’s) Community Health Worker Institute, highlights the contribu-
tions that CHWs bring to health centers, including panel management, care coordination, meaningful community engagement, and addressing environmental and social health drivers in vulnerable populations. A peer discussion will be facilitated on how integrating CHWs into primary care teams can help health centers achieve their strategic goals.

**Learning Objectives:**

- Describe how CHWs can improve patient-centered population health management in a health center.
- Identify ways in which CHWs increase health equity for health center patients.
- Discuss how integration of CHWs into primary care can help health centers address NACHC’s Six Strategic Pillars.

**Presenter(s):**

**Kelly Volkmann, MPH**, Project Director, Community Health Worker Institute, Northwest Regional Primary Care Association

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**10:00am – 10:30am**

**SOLUTIONS SPOTLIGHT**

**SS4**

**Seaport Foyer**

**Mobile Healthcare in America**

This session will make the case for mobile healthcare. Presenters will highlight improving access, equity, and outcomes and reducing healthcare spending through Mobile Health Technical Assistance Partnerships.

**Presenter(s):**

**Kurt Kuyper**, Senior Vice President, Growth and Innovation, Mission Mobile Medical

**Monica Grashuis**, Regional Vice President-West Coast, Mission Mobile Medical

**Brad Watson**, Chief Strategy and Impact Officer, Mission Mobile Medical

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**10:00am – 10:30am**

**Refreshment Break**

in **EXPO Hall**

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**10:30am – 12:30pm**

**CGS2 General Session**

**Grand Hall**

**12:30pm – 1:30pm**

**Refreshment Break**

in **EXPO Hall**

(Lunch on your own)

**12:30pm – 1:30pm**

**Poster Presentations** (continued)

**Harbor Foyer**

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12:45pm – 1:15pm
SOLUTIONS SPOTLIGHT

SS5 Seaport Foyer
Improving Access and Uptake of Stool-Based Colorectal Cancer Screening

Looking to improve your colorectal cancer screening rates? Through understanding at-home options for stool-based testing and what resources are available to patients, clinicians, and care teams, attendees will be empowered to extend their colorectal cancer screening efforts to better reach communities and patients who call an FQHC their medical home.

Presenter(s):
Travelle Ellis, MD, PhD, Director, Health Equity, Exact Sciences

Sponsored by

1:30pm – 2:45pm
EDUCATION SESSIONS

CMA2 Harbor AB
UDS+ and Preparing Your Health Center for Patient-Level Reporting

CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials/Population Health & Quality Improvement

The Uniform Data System (UDS) is an invaluable resource for understanding community health centers’ impact on patients and communities. This session will provide key updates on HRSA’s UDS Modernization Initiative, which will transition health centers from reporting aggregate data at the health center level to reporting disaggregated data at the patient level. UDS Patient-Level Submission, or UDS+, will enable health centers to identify factors that influence quality, health outcomes, and health disparities through analyses stratified by race, insurance status, and other important patient characteristics.

UDS+ reporting will begin with the 2023 UDS reports submitted to HRSA in February 2024. This session will inform health center leaders on the steps required to ensure their health center is prepared for patient-level reporting in February 2024. Topics will include: the rationale and regulatory requirements for UDS+, Health IT modernization and working with your HIT vendor, UDS+ testing and implementation, privacy and security, and staffing/resource considerations. The session will include a robust Q&A with a panel of experts from HRSA, ONC, HCCNs, and the UDS Test Cooperative.

Learning Objectives:
- Understand the rationale and regulatory requirements pertaining to UDS Patient-Level Submission.
- Understand changes to UDS tables, including clinical quality measure (CQM) alignment, and gain a basic understanding of the technology required for patient-level reporting, including Fast Healthcare Interoperability Resources (FHIR) application programming interface (API).
- Understand your health center’s current level of preparedness and action steps needed to successfully implement UDS+ reporting at your health center by February 2024.

Presenter(s):
Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago
Jason Greer, Chief Executive Officer, Colorado Community Managed Care Network, Inc.
Alek Sriripatana, PhD, MPH, Director, Data and Evaluation, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
Matthew Rahn, Deputy Director, Standards Division, Office of the National Coordinator for Health IT, US Department of Health and Human Services
1:30pm – 2:45pm
SPECIAL EXHIBITOR SESSION

CMB2  Harbor C
The Modern GPO: More Than a Supply Chain
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials

Group Purchasing Organizations (GPOs) are evolving and look much different today than even 10 years ago. The most successful GPOs now deliver value beyond cost-saving supplier agreements. Learn how today’s largest healthcare GPOs are developing into true management consulting firms dedicated to helping members improve growth strategies, achieve operational excellence, and better manage expenses through cutting-edge services and partnerships.

Learning Objectives:
- Understand how GPOs and their partners have transformed contract portfolios to offer greater member support beyond supply chain.
- Understand how GPOs and their partners have improved members’ market position as part of a value-based strategy through tactics including provider alignment or direct-to-employer relationships.
- Discuss how an HCCN created a purchasing alliance to focus and enhance the benefits of a GPO’s supplier agreements.

Presenter(s):
Don Daniel, JD, Vice President, Business Development and General Counsel, Presbyterian Medical Services and Executive Director, Community Health Best Practices, LLC
Katie Libner, Senior Account Executive, Provista
Kristin Oberfeld, Principal, Sg2

Sponsored by

1:30pm – 2:45pm
340B DAY SESSION

CMC2  Harbor DEF
Expanding Behavioral Health and HIV Services with 340B Savings
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: 340B Compliance & Policy

This session will highlight how the 340B program is integral to advance services for HIV and behavioral health. Experts will provide up-to-date strategies, financial implications, and opportunities on how to better leverage the 340B program and savings to help integrate HIV and behavioral health care into primary care, and why it is so important that we protect the program for the future.

Learning Objectives:
- Identify innovative strategies and program examples of how 340B dollars can be used for HIV and behavioral health services.
- Understand how 340B impacts clinically-integrated care.
- Understand the operations behind being able to use 340B savings for behavioral health and HIV services.

Presenter(s):
David Christian, PharmD, 340B ACE, RPh, Pharmacy Director, Central Virginia Health Services, Inc.
Eboni Winford, PhD, MPH, Director of Research and Health Equity, Cherokee Health Systems
Rina Ramirez, MD, FACP, Chief Medical Officer, Zufall Health Center

2:45pm – 3:15pm
Refreshment Break
This break is scheduled for 340B Day participants only.

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#NACHCEvents
1:30pm – 2:45pm
EDUCATION SESSIONS

CMD2 Harbor G
Passport Required! Joy and Purpose in Global Collaboration
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

In this dynamic session, a panel of five globetrotting CHC clinicians will share powerful stories of international collaboration and infusion of joy and purpose in their work. Communities across the world develop practices, rooted in the richness of the local culture and environment, to serve their populations. From observing the wisdom of shamans, acumen of clinicians practicing devoid of diagnostic tools, effective care coordination in remote villages, among many other experiences, international collaboration has sparked new joy, ideas, and purpose for CHC clinicians. While the COVID-19 pandemic has pushed moral injury among the global workforce to its apex, it has simultaneously created a deep awareness of and attention to problems and solutions that exist beyond a country’s own borders.

Session attendees will travel beyond our borders for 75 minutes during this time of tremendous need and opportunity to explore avenues to address pervasive burnout and health inequities with science, humility, partnership, compassion, and innovation. As CHCs increasingly serve multicultural communities, attendees will also gain perspective on impacts of global collaboration on integration of culture, experiences, lifestyles, and values to best serve patients. Attendees will engage in dialogue on new pathways to become actively and responsibly involved in global health.

Learning Objectives:
- Explore the potential of global collaboration in contributing to joy and purpose in work across the CHC clinical workforce.
- Identify strategies to collaborate internationally without introducing the moral and practical hazards of cultural imperialism.
- Discuss the potential for global collaboration to improve cultural fluency and the care and experiences locally for patients served by CHCs.

Presenter(s):
Nivedita Mohanty, MD, Chief Research Officer, AllianceChicago
Fred Rachman, MD, Chief Executive Officer, AllianceChicago
Jessica Wallace, MPH, MSHS, PA-C, Family Medicine Physician Assistant and Director of “Healthy World”, Denver Health
Roxana Cruz, MD, FACP, Director, Medical and Clinical Affairs, Texas Association of Community health Centers

CME2 Harbor HI
Succession Planning: An Important Responsibility for Health Center Boards
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Intermediate
Prerequisite: Participants have an understanding of health center board roles and responsibilities.
Topic: Health Center Governance

Who will serve as the next board chair? What do we do if our CEO resigns? Ensuring that the board has plans and systems in place to manage various forms of transitions is important. It is considered good practice for boards to plan for CEO, board, and board officer succession. This session will explore good practices related to succession planning and will also allow time to explore common challenges when discussing and planning for succession. Participants will hear from peers that have addressed various forms of succession and learn about various tools available from NACHC to support succession.
Learning Objectives:
- Describe the importance of board, board officer, and CEO succession planning.
- Summarize the opportunities and challenges presented by succession planning for the CEO, board members, and board officers.
- Apply techniques for addressing common barriers to succession planning.

Moderator:
Emily Heard, MA, Director, Health Center Governance Training, NACHC

Presenter(s):
Rashad Collins, MSOL, Chief Executive Officer, Neighborcare Health
Steven Sera, AAMS®, Board Chair, MHC Healthcare
Betty Bibbins, MD, BSN, Board Chair, Eastern Shore Rural Health

CMF2 ▶ Coronado AB
Expanding Access to Dental Care by Adding Dental Therapists to Your Care Team: What You Need to Know
CPE: 1.5   CE: 1.0   CME/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

Almost 70 million people reside in Dental Health Professional Shortage Areas (HPSAs). As health centers work to achieve optimal health for all, access to dental care is essential. Having a fully-staffed dental care team is foundational to expanding access to dental care. Adding dental therapists to your health center’s dental care team has been compared to adding nurse practitioners, physician assistants, and certified nurse midwives to your primary care team; with everyone able to work at the top of their training and licensure. Session participants will learn how to improve access to dental care, by including dental therapists on the dental care team, from experts in dental therapy advocacy, policy, and day-to-day operations.

Learning Objectives:
- Describe the roles dental therapists can play on the oral health care team.
- Assess where your state is on the dental therapy advocacy, policy, and regulatory journey.
- Outline the steps needed to advance the inclusion of dental therapists on your health center oral health care team(s).

Moderator:
Donald L. Weaver, MD, Assistant Surgeon General USPHS (retired), Senior Partner, Martin, Blanck & Associates, Advisor on Workforce and Service Integration

Presenter(s):
Ethan Kerns, DDS, Chief Dental Officer, Salud Family Health
Laura Hale Brannon, Project Manager, Dental Therapy, Community Catalyst
Misty Davis, RDH, Oral Health Program Manager, Michigan Primary Care Association
Yadira Martinez, RDH, EPP, DT, Dental Hygiene/Dental Therapy Programs Manager, Virginia Garcia Memorial Health Center

CMG2 ▶ Coronado CDE
How Healthy Is Your Health Center? How to Promote a Trauma-Informed Care Environment for Patients and Staff
CPE: 1.5   CE: 1.0   CME/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

This workshop will provide participants with the opportunity to learn how to create and sustain trauma-informed environments for both health center patients and staff. Participants will hear from the Eisner Health team about their trauma-informed care implementation journey and the leadership and frontline staff roles in the implementation process. Participants will also gain hands-on experience with tools that can be used daily in a variety of settings.
**Learning Objectives:**

- Define what it means for an organization to be trauma-informed.
- Describe the roles of leadership and frontline staff in transforming to a trauma-informed organization.
- Describe a NACHC toolkit that supports transforming to a trauma-informed organization.

**Moderator(s):**

Gretchen Gates, LICSW, LCSW, Owner, Consultant, and Therapist, Enso Integrated Health
Andi Fetzner, PsyD, Trauma-Informed Care Coordinator, Eisner Health

**Presenter(s):**

Deborah Lerner, MD, Chief Medical Officer, Eisner Health
Christina Hillson, MD, Clinical Director, Eisner Health

The Teaching Health Center Planning and Development (THCPD) program provides up to $500,000 in seed funding and technical assistance to help community-based ambulatory care centers to create new residency programs in rural or urban underserved locations. To date, HRSA has awarded THCPD grants in Cohort 1 to 47 health centers across 26 states to develop residency programs in family medicine, psychiatry, internal medicine, pediatrics, and dentistry. An additional 46 awards were made to Cohort 2 grantees in 2023 to further grow training opportunities. This will be an interactive panel discussion comprised of THCPD grantees, state PCA representatives, and Technical Assistance Center (TAC) members.

**Learning Objectives:**

- Outline tools, resources, and potential funding available to health centers interested in starting THCs.
- Describe the THCPD program and the developmental progress of the Cohort 1 and 2 grantees.
- Understand strategies that THCPD grantees have used to navigate barriers and successfully launch medical and dental training programs.

**Moderator:**

Emily Hawes, PharmD, BCPS, CPP, Associate Professor, UNC School of Medicine and Deputy Director, RRPD and THCPD Technical Assistance Centers, The University of North Carolina at Chapel Hill

**Presenter(s):**

Robyn Weiss, PT, MEd, Director, Workforce Development, Northwest Regional Primary Care Association
Lori Rodefeld, MS, Director, GME Development, Teaching Health Center Planning and Development Technical Assistance Center Wisconsin Collaborative for Rural GME
1:30pm – 2:45pm
P2P NETWORKING SESSION +
IN-PERSON ONLY

CMII2
The Change Areas Tour
Topic: Value-Based Care/Payment Innovation & Transformation

Calling all Swifties! Value-based care has been a long time coming… are you ready for it? Join us for an enchanted value-based care session inspired by Taylor Swift’s The Eras Tour, as we journey through the fifteen Change Areas of the NACHC Value Transformation Framework. The session setlist includes descriptions of each Change Area and the FREE value-based care transformation resources available, new resources from the vault, special guests, and so many Taylor Swift references. It’s a pop health meets pop culture event from your wildest dreams that you’ll want to remember all too well.

Moderator:
Cheryl Modica, PhD, MPH, BSN, RN,
Director, Quality Center, NACHC
Presenter(s):
Cassie Lindholm, MPA, PCMH CCE, Deputy Director, Quality Center, NACHC

2:10pm – 2:30pm
TIMELY, 20-MINUTE TIP (T³) +
IN-PERSON ONLY

T3-1
Multidisciplinary Team Care for Quality Improvement in Diabetes Mellitus
Topic: Population Health & Quality Improvement

According to the CDC, 28.7 million people in the US have diabetes, with as many as 8.5 million undiagnosed (11.3% of the US population); and 1.4 million diagnosed with diabetes annually (stats from CDC, ADA). Diabetes is one of the most common chronic diseases that family physicians will manage, and receives immense scrutiny in terms of outcome and quality initiatives, from national quality initiatives and accreditation organizations, as well as third-party payers, both public and private.

We’ll present a “recipe” for a reproducible, successful, and joyful team-based multidisciplinary diabetes clinic, which resulted in a five percent improvement in the control of HgbA1Cs for our patients with diabetes, when measured at the population level. We will share what didn’t work for us, what worked for us, and give time and space for attendees to outline what might work at their organizations.

Learning Objectives:
- Identify the challenges of improving population health outcomes in diabetes and other chronic diseases, especially in resource-poor environments.
- Describe who could and should be on a multidisciplinary team for diabetes, and other chronic diseases.
- Identify next action steps to implement multidisciplinary teams in their local communities.

Presenter(s):
John Waits, MD, CPE, FAAFP, Chief Executive Officer, Cahaba Medical Care
Lacy Smith, MD, FAAFP, COO and Chief Medical Officer, Cahaba Medical Care

2:45pm – 3:15pm
Refreshment Break in EXPO Hall

Seaport and Harbor Locations

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Since 2006, the trusted revenue cycle management partner devoted exclusively to serving Community Health Centers.

Our mission is to make certain that America’s health centers have the resources they need so that every American has access to affordable, quality healthcare.

These were among the top concerns reported to NACHC by health center CEOs and CFOs. We can help!

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Revenue Optimization • Staffing • Grant Dependence
State Medicaid • Payment Reform & Requirements

Please contact Jeannette Duerr at jduerr@synergybilling.com or 443-2886-6777 to schedule time to meet with our Founder and CEO, Jayson Meyer during the conference. www.synergybilling.com
2:45pm – 3:15pm
SOLUTIONS SPOTLIGHT

SS6  Seaport Foyer
The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning

FQHCs face considerable challenges in today’s highly competitive marketplace. The challenge of recruiting and retaining top talent can be an expensive undertaking and many of the rules for not-for-profit entities further limit the ability to provide meaningful retirement benefits to many of their employees. Additionally, efforts to retain these employees often lead to liabilities and limitations on cash flow available for retention of nurses, technicians, and other needed staff members.

Join us for a discussion with industry-leading Chief Financial Officer Jim Sinkoff of Sun River Health, the largest FQHC in the United States. He will share recent experiences and strategies being utilized in FQHCs and healthcare organizations across America to recruit and retain top talent, manage succession planning, all the while working within increasingly challenging budget constraints.

Presenter(s):
Jim Hebets, President and Founder, The Hebets Company
Jamie Hebets, Senior Vice President, The Hebets Company
James Sinkoff, MBA, CPA, Deputy Executive Officer and Chief Financial Officer, Sun River Health

3:15pm – 4:30pm
EDUCATION SESSIONS

CMA3  Harbor AB
The Current Outlook of CHC Finances: Where Do We Go from Here?
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Intermediate
Prerequisite: Participants should have at least five years of finance experience.
Topic: Health Center Essentials

Health centers are in a difficult position with the ending of the Public Health Emergency (PHE) and COVID funds. The financial impact of the redetermination of Medicaid eligibility could result in over 2 million patients losing coverage, 1.5 to 2.5 billion in lost revenue, and the potential of 1.2 million fewer patients (based on Urban Institute data). Therefore, it is crucial that health centers prepare for the financial impact of all these changes. This session will inform attendees of what has happened since the unwinding of the PHE and update the reporting requirements for COVID funds. Presenters will also highlight a health center that is navigating these waters successfully.

Learning Objectives:
- Understand the pitfalls of using one-time grant funds for ongoing expenses and how to minimize the loss of margin from this scenario.
- Understand the potential margin impact of the Medicaid redetermination and how it affects the payer mix of the health center.
- Understand the potential financial impact of the 340B challenges that the industry is facing, including the contact pharmacy issue and the need to reevaluate the feasibility of internal pharmacies.

Presenter(s):
Cathering Gilpin, CPA, Managing Director, FORVIS
Jeffrey Allen, CPA, Partner, FORVIS
Gervean Williams, MS, MIT, Director, Finance Training and Technical Assistance, NACHC
3:15pm – 4:30pm
SPECIAL EXHIBITOR SESSION
CMB3 Harbor C
Chronic Care Management: Leveraging CCM to Drive Benefits to Patients and Your Community Health Center
CPE: 1.5 CE: 1.0 CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement
Join RemetricHealth and Coronis Health in a discussion surrounding Chronic Care Management (CCM), sponsored by NACHC Leader Sponsor, McKesson Medical-Surgical. Subject matter experts will help attendees understand how CCM plays a vital role in improving the health outcomes of individuals with chronic conditions. Attendees will learn how to implement evidence-based practices and proactive care plans to promote patient engagement, reduce unnecessary visits, and allocate limited resources more effectively. In addition, we will review the billing information necessary for you to confidently navigate the reimbursement process for CCM services, enabling you to generate new revenue while providing essential care to patients with chronic conditions.

Learning Objectives:
- Understand how to leverage CCM to promote better health outcomes and reduce costs.
- Review the requirements of CCM.
- Understand how to implement, grow, and scale a sustainable CCM Program.

Presenter(s):
Erin Walsh Pinkos, Director, Client Partnerships, Coronis Health
Rebecca Russell, Director, Sales and Program Management, RemetricHealth

Sponsored by McKesson

3:15pm – 4:30pm
340B DAY SESSION
CMC3 Harbor DEF
Navigating the 340B Program: How to Make Medication Affordable for All Patients
CPE: 1.5 CE: 1.0 CME/CEU: 1.25
Level: Basic
Topic: 340B Compliance & Policy
Given the patient population health centers serve, it’s crucial medication costs don’t pose a barrier to patient health. Attend this session to learn about innovative programs and strategies health center pharmacies employ to help ensure patients can afford medications. Understand all the factors that go into the decision-making process and how pharmacies implement these programs as well as sustain them.

Learning Objectives:
- Understand the decision-making process and assessment that goes into how to best provide affordable medications to patients.
- Identify different strategies and programs that FQHC pharmacies can utilize to make medications affordable.
- Understand how to remain in compliance with 340B program standards while helping make medications affordable to patients.

Moderator:
Elizabeth Linderbaum, MPP, Deputy Director, Regulatory Affairs, NACHC

Presenter(s):
Lisa Nelson, PharmD, 340B ACE, RPH, Pharmacy Director, Unity Care Northwest
Hannah Rowell, Director of Pharmacy Programs, Erie Family Health Center
Jangus Whitner, PharmD, MHA, BCACP, 340B ACE, Director, 340B Policy and Compliance, Apexus
Michelle Fox, MBA, 340B ACE, CGMS, Director, 340B Policy and Compliance, Apexus
3:15pm – 4:30pm
EDUCATION SESSIONS

**CMD3**

Demonstrated Results: Creating a Positive Workplace Culture to Improve Outcomes

CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

Applying the latest research-based techniques from the field of positive psychology, health center staff across the country are learning the practices of resilient leaders; they become more adaptable and develop a capacity to “see” more opportunities, leading to better results for the staff and patients they serve. But how did they do it? Learn how health center leaders leveraged Shawn Achor’s Happiness Advantage curriculum featured in NACHC’s Leading Positive Team Performance workshops to improve their workplace culture. The data speaks for itself. North Country Family Health Center (NoCo) experienced 11.3 percent improved optimism in their staff, 30 percent improved motivation, 7.6 percent reduction in burnout, and a 20.7 percent improvement in the staff’s ability to embrace change. During this session, health center leaders will share their own journeys and practical application of embracing positivity to develop a new organizational culture that delivers big results.

**Learning Objectives:**
- Identify key results achievable through creating a positive workplace culture.
- Understand how health centers can implement positive psychology practices to achieve better results.
- Determine applicability of positive psychology practices in your own organization and the next steps to get started.

**Moderator:**
**Cindy Thomas, MS**, Director, Leadership Development and Training, NACHC

**Presenter(s):**
**Gloria B. Warner, MHA**, Chief Operations Officer, Beaufort Jasper Hampton Comprehensive Health Services, Inc.
**Joey Marie Horton, MBA**, Chief Executive Officer, North Country Family Health Center, Inc.
**Adil Nicolwala, MD, FAAFP**, Chief Medical Officer, HealthPoint/BVCAA

**CME3**

Intimate Partner Violence and Human Trafficking: Building Community Partnerships, Safely Optimizing UDS Data Collection with a New EHR SmartForm

CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials/Population Health & Quality Improvement

Intimate Partner Violence (IPV) affects 1 in 2 women; 2 in 5 men; for people of trans experience, rates increase to 1 in 3. Health harms include abuse, reproductive coercion, sexually transmitted diseases (STIs), traumatic brain injuries and strangulation, to substance use, depression, and post-traumatic stress disorder (PTSD). Human trafficking (HT), or exploitation more broadly, has health impacts mirroring IPV. One study showed that 87.8 percent of trafficked victims had contact with a provider, and 57.1 percent visited a clinic while trafficked. HRSA began collecting IPV and HT diagnosis and services UDS data in 2020. Health centers have challenges capturing this IPV and HT data. Currently, many EHRs do not have discrete fields to directly document IPV and HT. Without proper safeguards, documentation with the recommended ICD-10 diagnosis codes for UDS could result in inappropriate identification/labeling within the EHR, and potential harm for the patient’s privacy, confidentiality, and safety.

This session will discuss ways your health center can systematically facilitate outreach, prevention, universal education, care for patients, and connections to resources and services while safely documenting IPV and HT within EHR for
UDS reporting. One example of an EHR tool (EPIC or OCHIN) and the principles behind its development will be discussed.

Learning Objectives:
- Understand how to use the CUES (Confidentiality, Universal Education and Empowerment, Support) framework and safety card tools to help providers initiate conversation with patients about IPV and HT.
- Identify health center protocols and community partnership tools and approaches (DV Programs and Medical-Legal Partnerships) for integrating IPV and HT issues into care.
- Discuss the privacy, safety, and confidentiality principles behind developing an EHR SmartForm that can facilitate the collection of UDS data on IPV and HT.

Presenter(s):
Anna Marjavi, Director, Health Partners on IPV + Exploitation, Futures Without Violence
Kimberly Chang, MD, MPH, Family Physician, Human Trafficking and Health Care Policy Fellow, Asian Health Services
Camila Sanchez Tejada, Program Assistant, Health Partners on IPV + Exploitation, Futures Without Violence
Megha Rimal, MSW, Program Specialist, Health, Futures Without Violence

CMF3 Coronado AB
Maximizing Fundraising Potential with Health Center-Based Foundations
Level: Intermediate
Prerequisite: Participants have considered a health center-based foundation and seek more information.
Topic: Health Center Essentials

Join us if you are interested in establishing a foundation to raise funds for your health center. In this session, our panel of legal experts and foundation executive directors will guide you through the legal and governance considerations unique to health center-based foundations, as well as the practical and financial impacts. You’ll also learn how to connect with NACHC and other partners for health center-based foundations.

Learning Objectives:
- Understand the legal and governance considerations for starting a foundation for your health center.
- Gain insight into the practical and financial impacts of fundraising through a health center-based foundation.
- Identify resources and partnerships available through NACHC to support your health center’s fundraising efforts.

Moderator:
Jedidiah Barton, Manager, Corporate Social Responsibility Engagement, NACHC
Presenter(s):
Rashad Collins, MSOL, Chief Executive Officer, Neighborcare Health
Michael Glomb, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
Brenda Goldsmith, Executive Director, El Rio Health Center Foundation

CMG3 Coronado CDE
Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials

Join us for a fireside chat with senior staff from HRSA’s Bureau of Primary Health Care (BPHC). For this session, BPHC senior staff will provide operational updates and highlight strategic efforts to support health centers in the year ahead. This session will cover Health Center Program funding, supplemental investment oversight, compliance, quality improvement initiatives (including UDS Modernization Initiative), BPHC’s Customer Experience efforts, unwinding the public health emergency, and additional policies and innovative program developments. This session will include time for questions and answers with BPHC leaders.
Learning Objectives:
- Identify BPHC’s strategic priorities and innovative initiatives for the upcoming year.
- Outline changes related to operational site visits, share lessons learned from current investments, identify any new supplemental funding awards, and review the UDS+ timeline.
- Highlight BPHC’s efforts in anticipation of the COVID-19 public health emergency’s unwinding.

Presenter(s):
Angela Powell, MPH, CPH, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA
Ernia Hughes, MBA, Director, Office of Health Center Investment Oversight, Bureau of Primary Health Care/HRSA
Jennifer Joseph, PhD, MSED, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA
Sue Lin, PhD, MS, Acting Office Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
Holly Schumann, MSW, Deputy Director, Office of Strategic Business Operations, Bureau of Primary Health Care/HRSA
Vacheria Keys, Esq., Director, Policy and Regulatory Affairs, NACHC

3:15pm – 4:30pm
IN-PERSON ONLY

CMH3
America’s Cup
Health Center Governance Practices: Learning from Peers About Board Orientation, Education, and Board Self-Assessment
Level: Intermediate
Prerequisite: Participants have an understanding of health center board roles and responsibilities.
Topic: Health Center Governance

Have you ever wondered how other board members are approaching board orientation and board education? Is your board curious about how other boards conduct a board self-evaluation? This session will tee up good governance practices related to board orientation, education, and self-assessment and allow time for participants to share how their centers are approaching them.

Learning Objectives:
- Identify good practices for board orientation and education.
- Identify good practices related to board self-evaluation.
- Discuss practices to take back to your health center board.

Presenter(s):
Christina Hicks, MSOD, Vice President, Operations and Governance, California Primary Care Association
Gagan Pawar, MD, MBA, Chief Executive Officer, Clinicas del Camino Real, Inc.
Chuck Hookstra, Board Chair, Clinicas del Camino Real, Inc.
Paula Woods, MPH, Principal, Woods/Lidell Group
Emily Heard, MA, Director, Health Center Governance Training, NACHC
3:15pm – 4:30pm
P2P NETWORKING SESSION + IN-PERSON ONLY

Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

CMI3 Regatta
Meet Adolescent Sexual and Reproductive Health Care Standards! Learn About the New Quality for Teens Change Package Designed for Health Centers
Topic: Population Health & Quality Improvement

It’s not always easy to provide equitable, accessible, inclusive, and high-quality adolescent sexual and reproductive health (ASRH) services. Yet ASRH services are critical for the health and well-being of adolescents. Many gaps in care persist. The Centers for Disease Control and Prevention (CDC) collaborated with NACHC and Cicatelli Associates, Inc. to create Quality for Teens (Q4T), a quality improvement package, filled with ASRH improvement goals, strategies, tips, and implementation resources. The Q4T package was piloted with three health centers that offered recommendations to refine and guide Q4T’s optimal use in health center settings.

Join this session to learn about Q4T from the pilot teams and engage in robust round-table discussions about successful implementation strategies to improve care delivery in ASRH. Topics include same-day, long-acting reversible contraceptive care; sexually transmitted infection services; the creation of teen friendly environments; and more.

Moderator:
Jennie McLaurin, MD, MPH, FAAP, Senior Fellow, Public Health Integration and Innovation, NACHC

Presenter(s):
Anna Brittain, MHS, Scientist, Fertility and Epidemiology Studies Team, Division of Reproductive Health, Centers for Disease Control and Prevention
Jane Rice, JD, Compliance Officer, Community Health Connection, Inc.
Annie Skorupa, APRN-CNP, Family Nurse Practitioner and Assistant Medical Director, Community Health Connection, Inc.
Glorimar Irizarry, Women’s Health Program Lead, Holyoke Health Center, Inc.
Koketa Drayton, LPN, Pediatric Charge Nurse, Southwest Community Health Center
Mikayla Bobrow, MA, Training/Technical Assistance Specialist, CAI

6:30pm – 9:00pm
Grand Hall
“Carnival” Theme Party

Join NACHC for an event filled with yummy carnival fare and fun games – on us! Celebrate with old friends and colleagues, and get to know new faces as we continue to build relationships and partnerships in community health.

Casual dress attire is encouraged.
## NACHC's National Training Workshops

### 2023-2024 Training Schedule

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<thead>
<tr>
<th>Training Event</th>
<th>Dates</th>
<th>Delivery mode</th>
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<tbody>
<tr>
<td>PCA/HCCN New Leader Institute (NLI)</td>
<td>Dec 2023 - May 2024</td>
<td>In-person</td>
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<tr>
<td>C-Suite Leadership Institute</td>
<td>Oct. 2023- May 2024</td>
<td>In-person</td>
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<tr>
<td>Intro to CHC Finance</td>
<td>Dec. 5-6, 2023</td>
<td>Hybrid</td>
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<tr>
<td>Starting With Success</td>
<td>January 2024</td>
<td>Hybrid</td>
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<tr>
<td>Financial Operations Management Level 1 (FOM 1)</td>
<td>January 2024</td>
<td>Hybrid</td>
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<td>Financial Operations Management Level 2 (FOM2)</td>
<td>Feb 21-22, 2024</td>
<td>Hybrid</td>
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<tr>
<td>Financial Operations Management 3 (FOM3)</td>
<td>Spring 2024</td>
<td>Hybrid</td>
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<tr>
<td>Revenue Cycle 360º (Rev Cycle)</td>
<td>June 5-6, 2024</td>
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<td>Board Chair Leadership Program 2024</td>
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<td>Virtual</td>
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<tr>
<td>Practical Art of Health Center Operations (PAHCO)</td>
<td>Spring 2024</td>
<td>Virtual</td>
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<tr>
<td>Cultivating Health Center Operations (CHCO)</td>
<td>Spring 2024</td>
<td>Virtual</td>
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<td>Elevating Health Center Operations (EHCO)</td>
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<td>Five Functions of High Performing Teams</td>
<td>Spring 2024</td>
<td>In-person</td>
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For more information, visit: [www.nachc.org/trainings-and-conferences/](http://www.nachc.org/trainings-and-conferences/)

All projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000 with individually noted percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](http://HRSA.gov).

Dates and in person locations tentative/pending; final scheduling happening soon. As of July 16, 2023
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Schedule
Tuesday, August 29

7:30am – 8:30am  Continental Breakfast in EXPO Hall  Seaport and Harbor Locations

7:30am – 10:00am  Exhibitor Check-In  Palm Foyer
7:30am – 10:30am  EXPO Hall Open  Seaport and Harbor Locations

7:30am – 11:00am  Registration  Palm Foyer
7:30am – 2:00pm  Speaker Check-In  Palm Foyer

8:45am – 10:00am  Education Sessions  Palm Foyer

10:00am – 10:30am  Refreshment Break in EXPO Hall (10:15am Prize Drawings)  Seaport and Harbor Locations

10:30am – 12:30pm  Closing General Session  Grand Hall

12:30pm – 1:30pm  Lunch on your own
1:30pm – 2:45pm  Education Sessions

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Have you worked with Federally Qualified Health Centers?

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SPECIAL EXPERTISE ALSO NEEDED:
Behavioral Health
Bi-lingual (especially fluency in Spanish)
Maternal and Child Health
Primary Health and Behavioral Health Integration
Substance Use Disorder
Telehealth
Tribal
Closing General Session
Tuesday, August 29, 10:30am – 12:30pm

CGS3  Closing General Session

Master of Ceremonies
John Santistevan, Treasurer, NACHC Board of Directors and President and CEO, Salud Family Health Centers

Announcement of Poster Winners
Jayson Osika, Data Analyst, NACHC

Keynote

D.J. Eagle Bear Vanas is a thought leader, celebrated speaker, and best-selling author whose expertise is showing people and organizations how to apply the warrior spirit at work. He is the author of the best-selling book, The Tiny Warrior, which is printed in six countries and the novel, Spirit on the Run. D.J.’s newest book, The Warrior Within, was published by Penguin Random House in August of 2022.

D.J. is an enrolled member of the Ottawa Tribe and a former U.S. Air Force officer. For two decades, he’s delivered his dynamic programs in 49 states and overseas to clients such as Walt Disney, NASA, Intel Corporation, the U.S. Army, Subaru, Costco, and hundreds of tribal governments and organizations. He’s also been invited to speak at the White House twice.

Federal Partner Presentation

James Macrae, MA, MPP, Associate Administrator, Bureau of Primary Health Care, Health Resources and Services Administration, U.S. Department of Health and Human Services

Luis Padilla, MD, Associate Administrator for Health Workforce, Director of the National Health Service Corps, Health Resources and Services Administration, U.S. Department of Health and Human Services

Conference Closing

Paloma Hernandez MS, MPH, Chair-Elect, NACHC Board of Directors and President and CEO, Urban Health Plan Inc.
Education Sessions
Tuesday, August 29

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed or audio-streamed and recorded for the NACHC Online Library.

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**Learning Objectives:**
- Explore how key health center roles and respective competencies provide a foundation for a strong advocacy team.
- Identify resources and opportunities to equip and mobilize your people to become advocacy leaders.
- Gain insights from health center advocacy leaders who have successfully integrated advocacy into the culture of their organizations.

**Moderator:**
Sarah Francois, Deputy Director, National Grassroots Advocacy, NACHC

**Presenter(s):**
Brooke Lattimore, MBA, COO and Compliance Officer, Health and Wellness Center, Inc.
Kasi Woidyla, Director of Communications, Advocacy and Government Relations, Virginia Garcia Memorial Health Center

**NTTAP FEATURED**

**CTuB1**
Exploring the Nexus of Health and Housing: A Case Study Approach to Providing Care for People Experiencing Homelessness
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement

What do a health center, housing authority, and managed care organization (MCO) have in common? This education session discusses the dynamic relationship between health, housing, value-based care, and the potential for improving...
health outcomes for vulnerable populations. By presenting a compelling case study of a health center partnering with affordable housing developers and an MCO, we will explore the key components, benefits, and challenges of integrating healthcare and housing, and why this matters particularly for populations experiencing homelessness.

During the session, we will investigate the crucial elements necessary for successful integration, with a particular emphasis on financial sustainability, garnering local political buy-in, and addressing workforce requirements. Through this session participants will gain valuable insights into how health centers can collaborate effectively to improve health outcomes for special populations.

**Learning Objectives:**
- Describe and discuss the multifaceted connections between health and housing and their impact on community well-being.
- Analyze the components of clinically integrated housing partnerships, with a focus on financial sustainability and workforce requirements.
- Highlight strategies for securing local political buy-in and building community support.

**Moderator:**
Kimberly Chiaramonte, MSS, Senior Project Manager, National Health Care for the Homeless Council

**Presenter(s):**
Rhonda Hauff, Chief Executive Officer, Yakima Neighborhood Health Services
Kat F-M Latet, Director, Health Systems Innovation, Community Health Plan of Washington/Community Health Network of Washington
Lowel Krueger, CPA, MBA, Executive Director, Yakima Housing Authority

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**CTuC1** Harbor DEF

### 340B Federal and State Policy Update

- **CPE:** 1.5  
- **CE:** 1.0  
- **CME/CEU:** 1.25  
- **Level:** Basic  
- **Topic:** 340B Compliance & Policy

Join NACHC for the latest 340B federal and state policy update. Learn more about ASAP 340B and the path towards a solution.

**Learning Objectives:**
- Develop an understanding of NACHC’s 340B strategy.
- Understand the importance of the 340B program for health centers.
- Identify health centers’ unique challenges in the 340B program.

**Moderator:**
Vacheria Keys, Esq., Director, Policy and Regulatory Affairs, NACHC

**Presenter(s):**
Felicity Homsted, PharmD, MBA, 340B ACE, Chief Executive Officer, FQHC 340B Compliance
Mark Ogunsusi, Esq., PharmD, Associate, Powers Pyles Sutter & Verville PC
Christopher A. Hatwig, MS, RPh, FACHE, President, Apexus
Elizabeth Linderbaum, MPP, Deputy Director, Regulatory Affairs, NACHC

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**CTuD1** Harbor G

### Climate for Health Ambassador Action

- **CPE:** 1.5  
- **CE:** 1.0  
- **CME/CEU:** 1.25  
- **Level:** Basic  
- **Topic:** Advocacy & Mobilization

Community health centers are at the front line of climate change and it deeply affects their patients, communities, and facilities. Historically marginalized people are most vulnerable to the health impacts of climate change, compounding and magnifying existing risk factors associated with social drivers of health. The Climate for Health program provides resources and training to health professionals on the impacts of climate change on health and solutions at the individual,
facility, community, and policy levels. This session focuses on helping health professionals begin to engage in action, with evidence-based tools on the best practices for climate communication and civic engagement, drawing on examples from peer health centers.

**Learning Objectives:**

- Describe the scope of impacts climate change has on human health, with special attention to vulnerable populations, and the scope of solutions to address these impacts.
- Demonstrate effective strategies for communicating with others on climate and health.
- Identify ways that you can increase engagement on climate and health, including partnerships with local government and other organizations.

**Presenter(s):**

Ben Fulgencio-Turner, MPP, CPH, Director, Climate for Health, ecoAmerica

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**CTuE1** Harbor HI

**The Needs Assessment, Strategic Planning, and the Board: Learning and Peer Sharing for Health Center Board Members**

CPE: 1.5  CE: 1.0  CME/CEU: 1.25

Level: Intermediate

Prerequisite: Participants have an understanding of health center board roles and responsibilities.

Topic: Health Center Governance

Health centers are required to have a strategic plan, which is the board and management team’s attempt to create the health center’s future, advance its mission, and exert some influence over an uncertain future. Ideally, the center’s needs assessment plays an important role in informing the development of the strategic plan.

This session will tee up good practices related to needs assessment and strategic planning, as well as create space for health center board members to learn from one another and explore how boards across the country are taking part in this critical process.

**Learning Objectives:**

- Outline good practices for board engagement related to the needs assessment.
- Outline good practices for board engagement in the strategic planning process.
- Identify practices to take back to your health center board about the needs assessment and/or strategic planning.

**Presenter(s):**

Rachel Sacks, MPH, President, Leading Healthy Futures

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**CTuF1** Coronado AB

**Stronger Together: A Leadership Panel on Building Collaborations and Partnerships Between Look-Alikes and 330-Funded Health Centers**

CPE: 1.5  CE: 1.0  CME/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

It has been four years since the last New Access Point funding opportunity, yet the amount of unmet primary health care and preventive care needs remains high. During this time period, there has also been significant growth in the number of FQHC Look-Alikes. In the past four years, the number of Look-Alikes has grown by nearly 85 percent, with more than 120 Look-Alikes operating across the country in 2023. Look-Alikes must comply with the same HRSA Program Requirements that apply to 330-funded centers, but Look-Alikes do not receive 330-funding. Unfortunately, Look-Alike health centers are often seen as competitors or as organizations operating outside the scope of HRSA’s Program Requirements, rather than as the innovative, high-performing health care organizations they are.

This session will feature an interactive panel of leadership from an FQHC Look-Alike, a 330-funded health center, and a Primary Care Association, to discuss the challenges, successes, and opportunities of the Look-Alike model and of renewed partnerships and collaborations between health centers. In addition, with the potential for
New Access Point Funding coming in the future, this session will highlight steps that Look-Alikes and 330-funded health centers can take to be operationally ready for new funding.

**Learning Objectives:**
- Provide an overview of the Look-Alike model and the nuances of operating a Look-Alike Health Center.
- Identify examples of successful partnerships between Look-Alikes and 330-funded health centers.
- Describe steps Look-Alikes and 330-funded health centers can take to be operationally ready for New Access Point funding opportunities.

**Moderator:**
Ted Henson, MS, Director, Health Center Growth and Development, NACHC

**Presenter(s):**
Lee Francis, MD, MPH, President and CEO, Erie Family Health Centers
Jerry Isikoff, PhD, Chief Executive Officer, IWS Family Health
Carrie Miles, MBA, Chief Executive Officer, Neighborhood Health Center
Laura McAlpine, LCSW, Principal, McAlpine Consulting for Growth, LLC

**CTuG1 Coronado CDE**
**Welcoming Refugees and Other Newcomers to Your Health Center**
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement

Recent increases in migrants and refugees arriving in many communities will impact health centers. Denver Community Health Services (DCHS) has provided refugee screening services since 2004. Refugee clinics are required to complete a domestic medical exam (DME) in a timely fashion and link new arrivals to a medical home. Since 2014, the Colorado Refugee Settlement Program (CRSP) has worked exclusively with CHCs to both screen and empanel refugees in their service area. Since then the DH Refugee Clinic (DHRC) has screened and empaneled over 4,000 refugees, the volume of screenings dropped precipitously during the Trump administration but surged in late 2021 when Colorado agreed to accept over 2,000 Afghan Humanitarian Parolees. The DHRC expanded capacity to accommodate the demand by setting up overflow screening clinics. We have built on this experience by offering similar mass screenings to subsequent waves of refugees. From September 2021 to present, DH has screened 1,900 refugees. The top three countries of origin for refugees are Afghanistan, Cuba, and Ukraine.

In this presentation we will review the model of care for integrating DME screenings and ongoing care of refugees in our practices, strategies to increase capacity, and the wraparound services to support both the families and clinic staff.

**Learning Objectives:**
- Distinguish different types of newcomers to the US, and understand legal requirements for medical evaluations.
- Identify requirements for performing DMEs for refugees, and strategies for incorporating them into a health center practice, and resources available to support the screenings.
- Understand the impact of absorbing newcomers into the health center practice, including enabling services needed, resources available to support the care, and impact on health center staff.

**Presenter(s):**
Lucy Loomis, MD, MSPH, FAAFP, Professor, Clinical Practice of Family Medicine, Denver Health
Daniel White, MD, Assistant Professor, Denver Health
Jessica Bull, MD, Medical Director, Lowry Family Health Center, Denver Health/Denver Community Health Services
Our Free Contraceptive Care Program

Upstream partners with health centers across the U.S. to strengthen reproductive care and autonomy by increasing equitable access to the full range of contraceptive options.

Our free program provides training and technical assistance to help your staff adopt clinical and administrative best practices related to contraceptive care. As a result, patients receive patient-centered, comprehensive care and can access the method of their choice without unnecessary follow-up visits.

Training
Staff learn medically accurate information and how to address myths, as well as receiving bias and coercion training.

Technical Assistance
Wraparound support to improve administrative and workflow systems.

Data-Driven Impact
Specialized data analytics platform provides seamless, secure EHR integration, and real-time data monitoring.

Patient-Centered Approach
We train providers and staff to provide patient-centered contraceptive counseling and care.

We’re transforming contraceptive care. Join Us.

To learn more about the Upstream Program, visit us at Table #6
8:45am – 10:00am
P2P NETWORKING SESSION + IN-PERSON ONLY

Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

**CTuH1**
America’s Cup
**Protecting and Advancing Gender-Affirming Healthcare – A Guided Discussion**
Topic: Policy Analysis/Population Health & Quality Improvement

This workshop will foster peer-to-peer exchange and learning to support health centers’ resiliency in providing medically necessary, evidence-based care for transgender and gender-diverse communities in the context of escalating disinformation and state-level attacks and restrictions on provision of gender-affirming medical care, particularly for youth. After an introductory presentation to offer context about gender-affirming care and the current political and regulatory landscape, the workshop will focus on building capacity for health centers to: (1) track policy and politics in a hostile anti-trans environment; (2) continue to provide gender-affirming care to patients, even in the face of restrictions; and (3) manage disinformation-driven threats and violence targeting health centers, patients, and staff.

**Moderator:**
Alex Keuroghlian, MD, MPH, Director of Education and Training Programs, Fenway Health; Michele and Howard J Kessler Chair and Director, Division of Public and Community Psychiatry at Massachusetts General Hospital (MGH); Associate Chief, Public and Community Psychiatry, MGH Department of Psychiatry; and Associate Professor of Psychiatry at Harvard Medical School

**Presenter(s):**
Roxana Cruz, MD FACP, Director of Medical & Clinical Affairs, Texas Association of Community Health Centers
Christopher Roby, PhD, MA, Chief Operating Officer, Community Health Center Association of Mississippi
Colette Oesterle, MD, Pediatric Provider, El Rio Health

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8:45am – 10:00am
P2P NETWORKING SESSION + IN-PERSON ONLY

**CTuI1**
Regatta
**New Tools to Enhance Audience-Informed Communication**
Topic: Health Center Essentials

Creative health center communicators and community outreach workers will be brought together to inspire peer-to-peer discussions about the use of audience insights, various data types, and best practices in digital communications to increase patient engagement, and raise community awareness for the value our health centers bring to the community. Data types could include patient satisfaction surveys, SDOH data and/or EHR data, AI tools like ChatGPT, ChatGPT/Dall-E, and A/B Testing. Roundtable discussions will revolve around using data to strengthen information about the people health centers want to engage. These and other tools can support audience-informed communication. Participants will also discuss how to more effectively use digital outreach channels including email, social media, and text messaging to engage patients, key stakeholders, and other select groups.
Learning Objectives:

- Understand how identifying shared values and resources can strengthen staff, patient, and community commitment to the health center mission.
- Gain insights from state and local health center staff who are using community organizing to build a network of advocacy leaders that reflects the different roles of health center staff and board members.
- Identify ways to shift advocacy engagement from a transactional to a relational model.

Moderator:
Susan Burton, Director, National Grassroots Advocacy, NACHC

Presenter(s):
Ashley Gibson, MA, Director, Member Advancement, Kentucky Primary Care Association

Access Community Health Network (ACCESS) is an FQHC with 35 sites across Chicago and nearby suburbs. Recognized as a patient-centered medical home (PCMH), ACCESS launched LevelUp in 2022, as a system-wide effort to improve the quality of patient care and better address health equity. Critical to the process, the organization’s Evaluation team designed and piloted a strategy to collect patient narratives about their experiences with ACCESS from their introduction to the health system to the present day to inform systems-level innovations.

Semi-structured interviews and focus groups, lasting 40 minutes to an hour, covered a range of topics assessing patient-centeredness including physical and emotional comfort in the health centers, wait times, transportation considerations,

10:00am – 10:30am  Seaport and Harbor Locations
Refreshment Break in EXPO Hall
(10:15am Prize Drawings)

10:30am – 12:30pm  Grand Hall
CGS3  Closing General Session

12:30pm – 1:30pm  Lunch on your own

1:30pm – 2:45pm
EDUCATION SESSIONS

CTuA2  Harbor AB
Building Hope, Building Power: Strengthening Health Center Advocacy with Community Organizing
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Advocacy & Mobilization

This session will explore how local and statewide health center leaders can deepen the commitment to the health center mission, strengthen skills, and identify strategies to build a diverse, integrated network of advocacy leaders.
patient portal, telehealth, referrals, prescription refills, care team attributes, transparency, and follow-up between visits, and any other pain points. Forty-seven patients participated in the first phase of data collection. Initial plans to conduct large, in-person focus groups by region were adapted to speak with patients representing health centers across the entire network individually, according to their availability. Patient feedback was presented to staff, leadership, and different workgroups via listening sessions to inform current initiatives and next steps, as well as a framework for future ongoing patient and stakeholder feedback.

Learning Objectives:
- Describe approach used to collect patient feedback about care at ACCESS.
- Identify how approach adapted to accommodate patients with representation across all ACCESS regions.
- Discuss patient findings related to key components of the PCMH model.

Presenter(s):
Molly McGown, MPH, MA, Manager, Evaluation, Access Community Health Network
Rachel Nagengast, MTS, Program Specialist, Access Community Health Network

CTuC2 Harbor DEF Clinical Research Diversity and Equity: The Role of Community Health Centers
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Health Center Essentials

This session addresses healthcare access for racially and ethnically diverse communities. Equitable access to healthcare innovations, and particularly to clinical trials, is an ongoing challenge and one that has been deemed a priority by the FDA, CMS, and other healthcare stakeholders. Without adequate representation, research data is biased and not meaningful for those that treat minority populations.

Providing minorities access to clinical trials and health studies allows for equitable distribution and access that can bring value to individuals in the short term and populations in the long run. CHCs can play a critical role linking these populations that are vastly absent in clinical studies, however few CHCs participate. Lack of diversity and equity in health studies deepens health disparities. Without adequate data about the safety and efficacy of new and existing interventions for minorities, these populations cannot fully benefit from medical advances.

This session will provide examples and learning from CHCs such as Neighborhood Healthcare and San Diego Family to help identify and address obstacles to support equity in clinical research. It will also include preliminary results from a CHC Health Equity in Research Grant: Building Clinical Trial and Health Research Access for People of Color via Community Health. This grant surveyed 40 CHCs nationwide about their experience, roadblocks, and needs related to supporting clinical studies.

Learning Objectives:
- Recognize the benefits and challenges of conducting clinical trials in the health center setting.
- Identify the impact of limited participation opportunities offered to marginalized populations.
- Increase familiarity with best practices in helping to increase diversity in clinical trial participation.

Moderator:
Pete Fronte, MBA, President and CEO, Altura Strategies, LLC

Presenter(s):
James Schultz, MD, MBA, FAAFP, DiMM, FAWM, Chief Medical Officer, Neighborhood Healthcare
Susan Huang, MD, MS, Chief Medical Officer, America’s Physician Groups
Sandy Orzel, Senior Director of Operations and Program Management, Neighborhood Healthcare
Joseph Risser, MD, MPH, Director of Clinical Research, San Diego Family Care
PEACE & HEALTH

By Charles Barber

How a group of small town activists and college students set out to change healthcare.

“Excellent…a rousing story of citizen disruption centered on the [visionary] Community Health Center in Middletown, Connecticut. A reader interested in the history of free clinics, or health care in general, will find Peace & Health fascinating and inspiring.”

PUBLISHERS WEEKLY

“Libraries and readers interested not just in healthcare advocacy, but the process of reinventing a system from the microcosm of building a clinic and pathways to using it will find Peace & Health not just idealistic and inspiring, but practical in charting routes to achieving community goals.”

MIDWEST BOOK REVIEW

“A colorfully presented and encouraging history of an important community institution.”

KIRKUS REVIEWS

Purchase Your Copy Today At:
Amazon.com | Bookstore.org | Barnesandnoble.com
The first one thousand days of a baby’s life has lifelong implications for both the mother and baby. The fourth trimester is an often neglected yet critical period when the mother and baby experience enormous change in their physical and behavioral health. It is also a period of increased chance of health risks.

Cherokee Health Systems, the largest FQHC in Tennessee, is creating innovative solutions in postpartum care. Their approach is to focus on a whole-family experience, rather than the mother or baby individually. They structure well visits to care for both the mother and baby in the same visit, consider the partner's health and their impact, ensure patients are educated in lactation and promote other behaviors that are critical for the long-term health of the mother and baby, such as skin-to-skin contact. Importantly, Cherokee integrates both physical and behavioral care through the use of behavioral health consultants (BHCs). BHCs are involved throughout the entire pregnancy journey and remain engaged through the fourth trimester when the risk of anxiety, depression, and substance use are heightened.

Attend this session to learn how Cherokee Health is improving equity and literacy for patients and delivering critical postpartum support.

Learning Objectives:
- Understand why care in the postpartum period requires specialized attention.
- Understand innovations and education in postpartum care delivery, particularly in lactation support.
- Understand the shift from individual patient care to a whole-family approach and how it’s making a difference.
Learning Objectives:
- Present the business case for investing in outreach and enrollment programs at health centers.
- Showcase NTTAP-developed tools that quantify the return on investment around sustaining strong outreach programs.
- Highlight one health center’s efforts to invest in, build, and strengthen their outreach program and highlight the impact of these investments on their health center and patient population.

Moderator:
Ted Henson, MS, Director, Health Center Growth and Development, NACHC

Presenter(s):
Yarin Gomez, MSW, Senior Program Coordinator, Health Access and Quality, California Primary Care Association
Meghan Erkel, MPH, Senior Project Manager, Health Outreach Partners

CTuF2  Coronado AB
Inequity in Health Information Technology: Reproductive Health Data Elements, Federal Standards, and Interoperability Challenges
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Population Health & Quality Improvement

For optimal reproductive healthcare, data exchange, and quality reporting, electronic health records must support the documentation and exchange of standard reproductive health data elements. To date, only USCDI version 1 data elements are required to meet the criteria for certified health IT and there are no women’s health data elements included in this set. Additionally, inadequate data exchange between inpatient and outpatient entities providing reproductive health care further limit maternal health care and data quality.

This session will discuss the emerging importance of data elements and data models in the context of reproductive health to support interoperability within and outside healthcare organizations that provide or support reproductive healthcare, as well as workflow solutions that can assist care teams in closing care gaps. Timely discussion of the ideal reproductive health data model and interoperability challenges is needed, given that these challenges adversely affect the coordination and transition of care in the prenatal, delivery, and postpartum periods.

Learning Objectives:
- Understand the importance of federal action in optimizing pregnancy and postpartum health information exchange.
- Describe the importance of a comprehensive set of standard reproductive health specific data elements.
- Discuss strategies for overcoming interoperability challenges and improving pregnancy and postpartum care in community health centers.

Presenter(s):
Emily Decker, MPH, Monitoring, Evaluation, and Learning Director, Upstream
Michele Whitt, MD, MS, MBA, FACOG, Medical Informaticist, OCHIN
Julia Skapik, MD, MPH, FAMIA, Chief Medical Information Officer, NACHC

CTuG2  Coronado CDE
The Delta Center: Advancing Behavioral Health and Primary Care Integration
CPE: 1.5  CE: 1.0  CME/CEU: 1.25
Level: Basic
Topic: Policy Analysis/Population Health & Quality Improvement

This is an ideal session for PCA leaders and others interested in state-level opportunities to advance behavioral health and primary care integration. The Delta Center for a Thriving Safety Net is a national initiative supported by the Robert Wood Johnson Foundation that brings together Primary Care Associations (PCAs) and Behavioral Health State Associations (BHSAs) to advance policy, payment, and practice changes that will benefit
the millions of people served by health centers and Community Behavioral Health Organizations (CBHOs).

Session panelists will focus on policy hot topics relevant to primary care and behavioral health integration including workforce and telehealth. Panelists represent statewide associations and providers who have been collaborating through the pioneering Delta Center initiative.

**Learning Objectives:**
- Explain the goals, methodology, and outcomes of the Delta Center initiative.
- Examine how PCAs and health centers navigate the policy, payment, and practice changes to advance integrated behavioral health and primary care.
- Identify policy hot topics relevant to integrated care such as workforce and telehealth.

**Presenter(s):**
- **Brenda Goldstein, MPH,** Chief, Integrated Services, LifeLong Medical Care
- **Peter Dy,** Associate Director of Care Transformation, California Primary Care Association
- **Jon Zasada,** Government & External Affairs Director, Alaska Primary Care Association
- **John Solomon, LPC, CPHQ,** Chief Executive Officer, Alaska Behavioral Health Association

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**1:30pm – 2:45pm**

**P2P NETWORKING SESSION + IN-PERSON ONLY**

**CTuH2 America’s Cup**

**Health Center Workforce Pathways, Partnerships, and Performance Improvements**

**Topic: Workforce Investment in the Future**

This interactive and participatory session will provide unique opportunities to engage in small group roundtable discussions with health center peers who have experience in workforce development and performance improvement. Presenters for these roundtable discussions will share their health center strategic initiatives to establish and support career pathways for employee growth and development to meet the needs of health center patients, serve the health center mission, and improve the health of communities served. Session participants will have an opportunity to learn about actionable steps for creating innovative programs to address rural health center and public health workforce shortages, as well as sustainable pathways to build a highly skilled healthcare team and how automation is used to augment team performance.

**Learning Objectives:**
- Describe health center workforce pathways and performance improvements to address current and future workforce shortages.
- Describe community partnerships to support health center workforce pathways.
- Understand ROI for health center workforce development programs and how automation can augment health center team performance.
1:30pm – 2:45pm
P2P NETWORKING SESSION + IN-PERSON ONLY

Due to the format of this networking session, participation is limited to the first 50 attendees on a first-come, first-served basis.

NTTAP FEATURED

CTuI2 Regatta

Templates for Success! Leveraging Your Care Team for Chronic Disease Management
Topic: Health Center Essentials

What if you could meet with an expert in team-based care and walk away with a tool to help your team significantly improve, providing the highest quality of care in the most efficient ways to patients with chronic disease? Achieving this goal requires having policies and procedures in place to ensure all care team members are working to the top of their license. You will hear from an expert about what works to drive patient-centered outcomes, and meet with your peers to develop a tool that you can implement in your own health center. Examples of key job tools that we will focus on include: RN standing order/delegated order set, scripts to decrease therapeutic inertia, planned care policy, and collaborative practice agreements.

Learning Objectives:
- Review basic templates for improved team-based care.
- Identify practical steps to get started and to maintain momentum in completing these documents.
- Identify at least one tool to implement at your organization.

Moderator:
Chris Espersen, MSPH, PCMH-CCE, QI Advisor, Chris Espersen Consulting

Presenter(s):
Debra McGrath, MSN, FNP, Special Projects Director, Population Health, Health Federation of Philadelphia
Mary Blankson, DNP, APRN, FNP-C, FAAN, Chief Nursing Officer, Community Health Center, Inc.
Theresa Jacobs, MD, FAAFP, Clinical Director, Georgia Primary Care Association
Rina Ramirez, MD, FACP, Chief Medical Officer, Zufall Health Center
Cheryl Modica, PhD, MPH, BSN, RN, Director, Quality Center, NACHC
POLICY & ISSUES FORUM 2024

February 12-15

Marriott Marquis, Washington, DC
Committee Meetings: February 10-11
HYBRID EVENT
EXPO
CHI EXPO
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2023 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And, don’t forget, there are fabulous prizes to win just by visiting the EXPO floor!

**Hours:**
- Sunday, August 27 12:00pm – 6:30pm
- Monday, August 28 7:30am – 3:30pm
- Tuesday, August 29 7:30am – 10:30am

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**Headshot Studio**
Seaport Foyer
Stop by the Headshot Studio for a complimentary personalized portrait taken by a professional photographer! Use your photo to update your social media profiles, company website, email signature, or business cards or just to share with friends and family.

Open during all CHI EXPO hours. No appointment required.

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**Solar Lounge**
Seaport Terrace
Stop by the Solar Lounge for fresh air, comfy lounge seating, and complimentary refreshments. (Shade is provided!) Mingle with colleagues and the team from Phreesia or just relax and enjoy the view.

Open during all CHI EXPO hours.

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**EXPO SCHEDULE**

**Sunday, August 27**

12:00pm – 1:30pm    Refreshment Break in EXPO Hall
                    Seaport and Harbor Locations

12:00pm – 6:30pm    EXPO Hall Open
                    Seaport and Harbor Locations

12:15pm – 12:45pm   SS1  Solutions Spotlight: Delivering Value-Based Success with Tech-Enabled Services for CCM to Close Critical Gaps in Care
                    (see page 62 for session details)
                    Seaport Foyer

1:00pm – 1:30pm     SS2  Solutions Spotlight: Launching Innovation: Reaching Beyond the Boundaries of Familiarity
                    (see page 63 for session details)
                    Seaport Foyer

5:00pm – 6:30pm     EXPO Opening Reception
                    Seaport and Harbor Locations

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#NACHCEvents
NACHC 2023 Community Health Institute (CHI) & EXPO
5:00pm – 6:30pm  **Poster Presentations**  
(For a complete description of 2023 posters and a diagram of presentation area, refer to the *Poster Presentation Guide* in your conference tote bag.)  
Sponsored by [SnapNurse](#)

5:15pm - 5:45pm  **SS3  Solutions Spotlight: Maximize Value: Unleash the Potential of Your Health IT System**  
(see page 70 for session details)  
Sponsored by [Greenway Health](#)

### Monday, August 28

7:30am – 8:30am  Continental Breakfast in EXPO Hall  
Sponsored by [OnBoard](#), [TERUMO MEDICAL CARE SOLUTIONS](#), [THE CHC ALLIANCE](#), and [United Healthcare](#)

7:30am – 3:30pm  **EXPO Hall Open**  
Seaport and Harbor Locations

10:00am – 10:30am  Refreshment Break in EXPO Hall  
Seaport and Harbor Locations

10:00am – 10:30am  **SS4  Solutions Spotlight: Mobile Healthcare in America**  
(see page 81 for session details)  
Sponsored by [MISSION MOBILE MEDICAL](#)

12:30pm – 1:30pm  **Poster Presentations (continued)**  
(For a complete description of 2023 posters and a diagram of the presentation area, refer to the *Poster Presentation Guide* in your conference tote bag.)  
Sponsored by [SnapNurse](#)

12:30pm – 1:30pm  Refreshment Break in EXPO Hall  
(Lunch on your own)  
Seaport and Harbor Locations

12:45pm – 1:15pm  **SS5  Solutions Spotlight: Improving Access and Uptake of Stool-Based Colorectal Cancer Screening**  
(see page 83 for session details)  
Sponsored by [Cologuard](#)

2:45pm – 3:15pm  **SS6  Solutions Spotlight: The Journey to Becoming a Destination Employer: How to Attract and Retain Top Talent Through Strategic Benefit Planning**  
(see page 90 for session details)  
Sponsored by [The Hebets Company](#)
Tuesday, August 29

7:30am – 8:30am  Continental Breakfast in EXPO Hall  
Sponsored by

7:30am – 10:30am  EXPO Hall Open  
Seaport and Harbor Locations

10:00am – 10:30am  Refreshment Break in EXPO Hall  
Seaport and Harbor Locations

10:15am  NACHCopoly Prize Drawing  
NACHC Booth #512,  
Seaport Ballroom

EXPO Networking Events

Sunday, August 27

EXPO Opening Reception
5:00pm – 6:30pm  
Seaport and Harbor Locations
Help us celebrate the opening of the 2023 CHI EXPO! Connect with industry professionals and explore new products and services. Learn about industry trends and identify technologies and solutions that will grow your business and elevate your delivery of patient care.

Sponsored by

Poster Presentations
5:00pm – 6:30pm  
Harbor Foyer
The 2023 Poster Presentations provide a unique opportunity to learn about current health center research activities and innovations. There are 39 posters addressing the topics most relevant to you and your health center. To vote for your favorite Clinical Practice Innovation, Health Center Workforce Strategies, and Research posters, download the NACHC Mobile App.
To provide ample time for poster review, the 2023 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.
(For a complete description of 2023 posters and diagram of the presentation area, refer to the Poster Presentation Guide in your conference tote bag.)

Sponsored by

Monday, August 28

Continental Breakfast in EXPO Hall
7:30am – 8:30am  
Seaport and Harbor Locations
Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.

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#NACHCEvents
Poster Presentations (continued)

12:30pm – 1:30pm

(For a complete description of 2023 posters and diagram of the presentation area, refer to the Poster Presentation Guide in your conference tote bag.)

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Tuesday, August 29

Continental Breakfast in EXPO Hall

7:30am – 8:30am

Seaport and Harbor Locations

Take advantage of this opportunity to network with colleagues and meet with exhibitors one-on-one.

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NACHCopoly!

While networking with colleagues and exhibitors at the CHI EXPO, be sure to play NACHCopoly for the chance to win fabulous prizes!

It’s easy to play:

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamp.

Step 2: Once you’ve collected all NACHCopoly game stamps from participating exhibitors, your game card is officially complete.

Step 3: Now just drop off your game card at the NACHC booth (#512), in the Seaport Ballroom, and you are automatically entered for a chance to go home with great prizes!

Submit completed game cards to the NACHC booth (#512) by 10:00am on Tuesday, August 29 to be eligible to win prizes at the drawing. The drawing will take place at 10:15am on Tuesday, at the NACHC booth (#512), in the Seaport Ballroom.
NACHC Would Like to Thank the Following 2023 CHI Sponsors for their Support

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#NACHCEvents
Exhibitor Profiles

340B Prime Vendor Program Managed By Apexus

Apexus is the Prime Vendor for the HRSA 340B Prime Vendor Program (PVP). The Prime Vendor partners with all stakeholders to help 340B entities access additional discounts on covered outpatient drugs by contracting with manufacturers for additional savings. The Prime Vendor supports 340B Program integrity by providing education and technical support to all stakeholders.

Apexus Answers, 290 East John Carpenter Freeway, Irving, TX 75062
Phone: (888) 340-2787 Email: apexusanswers@340bpvp.com
www.340bpvp.com

A.T. Still University

A.T. Still University of Health Sciences serves as a learning-centered university dedicated to preparing highly competent professionals through innovative academic programs with a commitment to continue its osteopathic heritage and focus on whole person healthcare, scholarship, community health, interprofessional education, diversity, and underserved populations.

Nelida Acosta, 5850 E. Still Circle, Mesa, AZ 85206
Phone: (480) 208-0440 Email: nacosta@atsu.edu
www.atsu.edu

AAAHC

AAAHC is the leader in ambulatory health care accreditation. We accredit a wide range of outpatient settings, including ambulatory surgery centers, office-based surgery facilities, endoscopy centers, student health centers, medical and dental group practices, community health centers, employer-based health clinics, retail clinics, and Indian/Tribal health centers, among others. AAAHC advocates for the provision of high-quality health care through the development and adoption of nationally recognized standards. For more information on AAAHC, please visit our website.

Victoria Ekaette, 3 Parkway North, Suite 201, Deerfield, IL 60015
Phone: (847) 354-7757 Email: vekaette@aaahc.org
www.aaahc.org
AbbVie

AbbVie is a global, research-driven biopharmaceutical company committed to developing innovative advanced therapies for some of the world’s most complex and critical conditions. The company’s mission is to use its expertise, dedicated people, and unique approach to innovation to improve treatments across four therapeutic areas: immunology, oncology, virology and neuroscience. Follow @abbvie on Twitter, Facebook, or LinkedIn or visit www.abbvie.com.

Heidi Montijo, 1 N. Waukegan Road, North Chicago, IL 60064
Phone: (520) 603-4249 Email: heidi.montijo@abbvie.com
www.abbvie.com

Accredo

For more than 20 years, Accredo specialty pharmacy has delivered 340B services with the highest level of personalized, compassionate care. Our 340B solution is more than a contract pharmacy, it’s a partnership with you. We work to understand your goals and strategic vision and align our services to meet your needs.

Gene McCabe, 1640 Century Center Parkway, Memphis, TN 38134
Phone: (615) 943-7500 Email: Gene.McCabe@express-scripts.com
www.accredo.com

ACSI and ALCAR Inc.

ACSI and ALCAR have formed a powerful partnership in the FQHC industry, combining their expertise to deliver exceptional services and comprehensive solutions. With over 25 years of experience, ACSI brings unparalleled operational efficiency and cost-effective solutions to the table. ALCAR’s commitment to serving communities and improving health outcomes complements ACSI’s strengths. Together, they streamline processes such as patient scheduling, prescription refills, medical records, enrollment support, revenue cycle management, and referral department assistance. This partnership exemplifies excellence, integrity, and social responsibility in the FQHC industry, aiming to make a lasting impact on the health of seniors and underserved populations. Their collaboration provides clients with tailored solutions that address their unique needs, contributing to healthier communities. ACSI and ALCAR are dedicated to driving positive change and delivering measurable results for their clients in the FQHC industry.

Alejandro Carrillo, 3090 S. Durango Drive, Las Vegas, NV 89117
Phone: (213) 725-8068 Email: alex@alcarinc.com
www.goacsi.com AND www.alcarinc.com

Agency for Healthcare Research and Quality

The Agency for Healthcare Research and Quality’s (AHRQ’s) mission is to produce evidence to make health care safer, higher quality, more accessible, equitable, and affordable, and to work within the U.S. Department of Health and Human Services and with other partners to make sure that the evidence is understood and used.

Shanika Harris, 5600 Fishers Lane, Rockville, MD 20852
Phone: (301) 427-1393 Email: info@ahrq.hhs.gov
www.ahrq.gov
Aledade, Inc.  Booth 805

Aledade, a public benefit corporation, is the largest network of independent primary care practices in the country, helping independent practices, health centers, and clinics deliver better care to patients and thrive in value-based care. Together with more than 1,500 practices in 45 states and the District of Columbia, Aledade shares in the risk and reward across more than 150 value-based contracts representing more than 2 million patient lives under management.

Kim Yu, 4550 Montgomery Avenue, Suite 950N, Bethesda, MD 20814
Phone: (202) 803-7979  Email: kyu@aledade.com
www.aledade.com

All of Us Research Program (MITRE)  Table 1

The All of Us Research Program is inviting one million people across the US to help build one of the most diverse health databases in history. We welcome participants from all backgrounds. Researchers will use the data to learn how our biology, lifestyle, and environment affect health. This may one day help them find ways to treat and prevent disease.

Derek Inokuchi, 7515 Colshire Drive, McLean, VA 22102
Phone: (703) 740-6124  Email: dinokuchi@mitre.org
https://allofus.nih.gov

American Academy of Dermatology  Booth 310

The AAD's free teledermatology program provides clinics treating underserved communities access to the dermatological expertise of AAD member dermatologists and residents in training at no charge to eligible sites. The program facilitates safe and secure provider-to-provider consults with an easy-to-use teledermatology platform. Stop by to learn more and see a demo from our vendor, Medweb. We provide the software, technical support, and training for the program.

Katherine van den Bogert, 9500 West Bryn Mawr, Suite 500, Rosemont, IL 60018
Phone: (847) 240-1289  Email: kvandenbogert@aad.org
www.aad.org/member/career/volunteer/teledermatology

American College of Lifestyle Medicine  Booth 712

Founded in 2004, the American College of Lifestyle Medicine (ACLM) is the medical professional society for physicians and other health care professionals who practice lifestyle medicine as the foundation of a transformed and sustainable care system. Practice involves the use of a whole food, plant-predominant dietary lifestyle, regular physical activity, restorative sleep, stress management, avoidance of risky substances, and positive social connection as a primary therapeutic modality for treatment and reversal of chronic disease. ACLM educates, equips, empowers, and supports its members as they provide evidence-based lifestyle medicine as the first treatment option in clinical practice and worksite settings through live and online CME- and CE-accredited events and educational offerings, certification, clinical practice tools, patient education resources, economic research, networking opportunities, and advocacy efforts.

Stacia Johnston, 1100 Town and Country Commons Drive, Chesterfield, MO 63017
Phone: (971) 983-5383  Email: sjohnston@lifestylemedicine.org
http://lifestylemedicine.org
AndHealth partners with FQHCs to add more comprehensive services for the community. We supply specialty providers and credential them at the health center, allowing them to be truly integrated into the health center’s care model and EHR. Rather than referring patients for outside care, health centers can keep their care in-house and refocus staff time on other key areas. AndHealth can also take an FQHC’s pharmacy program to the next level: Specialty. We embed onsite clinical pharmacists + engagement specialists and a centralized specialty administrative team to help FQHCs obtain specialty accreditation and significantly improve patients’ medication access and health outcomes.

Aaron Clark, 2 Miranova Place, Columbus, OH 43215
Phone: (419) 619-9094 Email: aclark@andhealth.com
www.andhealth.com

ARcare

Maximizing Your Profitability while enhancing patient care, we can make it happen. Circulus Health Solutions has 340B services that serve FQHCs with INFINITY Specialty Pharmacy contract pharmacy, SCRIPTNET-specialized call centers, and Medical Appointment Scheduling Services (MASS) to improve access and adherence for your patients while strengthening your revenue stream. We can partner with you to meet your needs and increase your growth and profitability while capturing missing revenue and maximizing your 340B Revenue.

Jamie Frazier, 2803 Mid Cities Drive, Suite 5, Bentonville, AR 72712
Phone: (479) 899-1982 Email: jamie.frazier@arcare.net
www.arcare.net

ArchProCoding.com

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Phone: (404) 642-6858 Email: jscott@archprocoding.com
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Artera

Artera (formerly WELL Health®) is the patient communication platform that delivers happier staff, healthier patients, and more profitable organizations. We enable convenient two-way communication between patients and their healthcare teams through secure, multilingual messaging, partnering with over 500 healthcare organizations to connect with 40 million patients annually. By unifying disjointed touchpoints into a single, intuitive channel, we not only fuel connected patient experiences but empower healthcare organizations to deliver the best patient experience possible.

Elyssa Jaffe, 1025 Chapala Street, Santa Barbara, CA 93101
Phone: (904) 536-7790 Email: elyssa.jaffe@artera.io
www.artera.io
Athenahealth partners with medical organizations across the country to drive clinical and financial results. Our vision is to create a thriving ecosystem that delivers accessible, high-quality, and sustainable healthcare for all, and we are pursuing this through our medical record, revenue cycle, patient engagement, and care coordination service offerings. Our expert teams build modern technology on an open, connected ecosystem, yielding insights that make a difference for our customers and their patients. Please visit www.athenahealth.com.

Mary Ponziani, 311 Arsenal Street, Watertown, MA 02472
Phone: (860) 930-8383 Email: mponziani@athenahealth.com
www.athenahealth.com/who-we-serve/FQHC

Avita Pharmacy

Avita is a national pharmacy services organization that unlocks the full potential of health for covered entity partners and individuals with unique health needs. As a full-service pharmacy, Avita has proven experience in 340B program administration and onsite pharmacy management. The Avita team has deep expertise in understanding and addressing the needs of communities disproportionately affected by complex health conditions, as well as HIV, PrEP, STI, and LGBTQ+ care.

Dana Lichtenberger, 5700 Granite Parkway, Suite 425, Plano, TX 75024
Phone: (573) 253-6361 Email: dana.lichtenberger@avitacaresolutions.com
www.avitapharmacy.com

Aya Healthcare

Aya Healthcare provides a technology-driven staffing platform connecting US healthcare organizations and government agencies with an experienced base of locum tenens at scale. We advise a personalized, digital-first strategy that delivers actionable insights to optimize locum tenens fulfillment for your unique facility.

Mel Liwanag, 5930 Cornerstone Court West, Suite 300, San Diego, CA 92121
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BabyLiveAdvice, Inc.

BabyLiveAdvice is a Maternal-Infant Care Support/Education/Monitoring Service Solution, with its highly experienced and specialized virtual care team of maternal/child nurse practitioners, IBLCs, nurses, midwives, doulas, mental health specialists, and nutritionists, among others, to support birthing people from pregnancy to parenthood inside/within the medical home.

David Marmorstein, 26565 Agoura Road, Suite 200, Calabasas, CA 91302
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Bamboo Health, the leader in Real-Time Care Intelligence™, delivers actionable insights on a patient’s physical, behavioral, and social health – empowering healthcare professionals to provide the right care at the right time for the right outcomes. Delivered through our Smart Signals™ network – the largest and most interoperable care collaboration community in the nation – our insights improve more than 1 billion patient encounters a year. Visit BambooHealth.com to learn more.

Anthony Keough, 9901 Linn Station Road, Louisville, KY 40223
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Baxter/Welch Allyn

Welch Allyn, now a part of Baxter Baxter and Welch Allyn, products empower clinicians and health systems with smarter tools to assess, diagnose, and treat every patient with confidence. Every day, around the world, we enhance outcomes for patients and their caregivers through our innovative technologies and solutions.

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At Benco Dental, we Drive Dentistry Forward through innovative solutions and our caring family culture. Our firsts include CenterPoint design/equipment superstores, OneVisit™ open architecture CAD/CAM, Painless® electronic ordering, and automated supply management. Independent since founded by Ben Cohen in 1930, we’ve grown to become the country’s largest family-owned dental distributor.

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Phone: (530) 399-3986  Email: jlamb@benco.com
www.benco.com

CAI Global

CAI helps healthcare organizations improve the quality of their services, particularly for communities that have been marginalized. We do this by providing training, technical assistance, research, and other capacity-building support. We develop these services together, learning from you about what you need and tailoring practical programs with measurable results. For more than 40 years, we’ve helped thousands of nonprofit agencies, health centers, health departments, and others improve the health and well-being of underserved communities.

Will Murphy, 505 8th Avenue, Suite 1900, New York, NY 10018
Phone: (212) 594-7741  Email: wmurphy@caiglobal.org
www.caiglobal.org
Call 4 Health

Call 4 Health is a telemedicinal-focused call center for various medical management services, including nurse triage, medical answering services, appointment scheduling, and appointment reminders 24/7, 365 days a year.

Jordan Frances, 2855 S. Congress Avenue, Suite AB, Delray Beach, FL 33445
Phone: (832) 748-1567 Email: jfrances@call4health.com
www.call4health.com

Capital Link

Capital Link is a nonprofit organization that has worked with hundreds of health centers and primary care associations (PCAs) for nearly 30 years to plan for sustainability and growth, access capital, improve and optimize operations and financial management, and articulate value. We provide an extensive range of services, customized according to need, with the goal of strengthening health centers – financially and operationally – in a rapidly changing marketplace.

Beth Edwards, 40 Court Street, Floor 10, Boston, MA 02108
Phone: (251) 293-2731 Email: bedwards@caplink.org
www.caplink.org

Cardinal Health

As healthcare’s most trusted partner, Cardinal Health services are designed to equip you with tools to reduce 340B complexity, overcome pain points, and strengthen confidence in the maintenance of an optimized and audit-ready program, so that you can focus on what matters most – your patients.

Kevin Coffman, 7000 Cardinal Place, Dublin, OH 43016
Phone: (720) 219-8273 Email: kevin.coffman@cardinalhealth.com
www.cardinalhealth.com/CHC

CareMessage

CareMessage is a patient activation platform designed especially for safety-net healthcare organizations. With a core focus on health centers and free clinics, CareMessage allows providers to communicate with patients at scale, prompting patients to action via products that are designed to create more equitable health outcomes. We work with 400 customers in 43 states, including 194 FQHCs and free and charitable clinics. Using CareMessage, safety-net organizations have reached over 10M patients with over 300M messages.

Emily Parker-Woodland, 2443 Fillmore Street, Suite 380-4139, San Francisco, CA 94115
Phone: (413) 210-6876 Email: eparkerwoodland@caremessage.org
www.caremessage.org
CareSource

CareSource is nationally recognized for leading the industry in providing member-centric health care coverage. The company’s managed care business model was founded in 1989 and today CareSource is one of the nation’s largest Medicaid managed care plans. CareSource has a diverse offering of insurance plans on the Health Insurance Marketplace and also offers Medicare Advantage plans that help consumers close the gap of coverage as they age.

Angela Carey, 230 N. Main Street, Dayton, OH 45402
Phone: (937) 751-2748        Email: Angela.Carey@CareSource.com
www.caresource.com

CCS

Chronic Care Staffing specializes in delivering Chronic Care Management (CCM), Annual Wellness Visits (AWV), and Transitional Care Management (TCM), as well as other virtual care services customized to meet community health centers’ needs. Since 2016, CCS has worked with FQHCs of all sizes with an industry-leading clinical approach to patient health management. Our programs are designed to optimize care for FQHC patients and increase revenue for FQHCs.

Larsen Spinelli, 654 Coleman Boulevard, Mt. Pleasant, SC 29464
Phone: (843) 822-2866        Email: lspinelli@ccmstaff.com
https://chroniccarestaffing.com

Centene Corporation

Centene Corporation is committed to helping people lead healthier lives through its longstanding partnership with NACHC. As a Fortune 50 healthcare company that’s grown to serve more than 25 million members, our local approach enables us to provide accessible, high-quality, culturally sensitive services to members in all 50 states. Every individual, family, and community we serve is unique.

Ralph Perez, 7700 Forsyth Boulevard, St. Louis, MO 63105
Phone: (314) 604-6893        Email: rperez@centene.com
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CNECT

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CohnReznick LLP  ●  Booth 415
CohnReznick’s Community Health Practice responds with holistic solutions that are both strategic and pragmatic to help organizations improve profitability, efficiency, and the client experience. CohnReznick is active in helping community health centers evaluate their performance and reimbursement and regulatory procedures to operate efficiently. CohnReznick serves community health centers with a team of professionals who have dedicated their careers to addressing the business, financial, and accounting issues through Assurance, Tax, and Advisory services.

Peter Epp, 1301 Avenue of the Americas, New York, NY 10019
Phone: (646) 254-7411  Email: peter.epp@cohnreznick.com
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CommonWealth Purchasing Group, LLC  ●  Booth 318
CPG is a group purchasing organization for community health centers and other community-based nonprofit organizations. CPG offers members significant savings on various supplies, services, and products they purchase to enable and support their missions. Currently working with over 800 organizations and thousands of sites, CPG has become an effective long-term procurement partner and currently saves members over $75 million a year on their purchasing costs.

Phil DuBois, 40 Court Street, 10th Floor, Boston, MA 02108
Phone: (617) 721-3677  Email: pdubois@cwpurchasing.com
www.cwpurchasing.com

Community Care Cooperative  ●  Kiosk K9
Community Care Cooperative (C3) is a 501c3 nonprofit company that is health center owned and controlled. We unite Federally Qualified Health Centers (FQHCs) at scale to participate and succeed in value-based/accountable care. Our proven track record includes creating and operating the largest Medicaid Accountable Care Organization (ACO) in Massachusetts, and the only one comprised entirely of FQHCs. To date, we have earned ~$40M in value-based incentive payments in that program, with 98% of those payments returned to our FQHCs. Unlike for-profit ACO aggregators, we are mission-driven to advance the financial success and independence of the FQHCs we work with, not to maximize profits. C3 has recently expanded from Medicaid into Medicare and Commercial ACO programs, and from Massachusetts into Louisiana (and exploring additional national partnerships). If you are a health center, PCA, Medicaid agency, or other entity interested in our work, we would love to connect.

Quill Caelan, 75 Federal Street, 7th Floor, Boston, MA 02110
Phone: (609) 425-6357  Email: qcaelan@c3aco.org
www.communitycarecooperative.org
**Community Health Ventures**

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Brittney Reilly, Alexandria, VA 22314  
Phone: (732) 740-9641  
Email: info@valueinpurchasing.com  
www.communityhealthventures.com

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**Community Voices for 340B**

Community Voices for 340B raises awareness of the important role that the 340B Program plays in protecting and improving health care access and the quality of care for communities nationwide.

Rhiannon Klein, 1501 M Street, NW, Floor 7, Washington, DC 20005  
Phone: (616) 485-9378  
Email: Rhiannon.marshall@CV340B.org  
http://CV340B.org

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**Compass Health Network**

Compass Health Network offers consultation services as an FQHC and CCBHC. Areas of consultation: Needs Assessment feeding strategic planning, clinical training, outcomes and program evaluation, IBR review and approval of research protocols, and Integrated behavioral health consultation.

Katrina McDonald, 111 Mexico Court, St. Peters, MO 63376  
Phone: (636) 332-8353  
Email: kmcdonald@compasshn.org  
www.compasshealthnetwork.org

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**Compliatric**

A fully-customizable, integrated platform developed for community health centers! Compliatric gives you easy, centralized control over complex health center compliance management efforts through a comprehensive compliance software platform. Modules include: Incident Management and Investigations, Policy and Forms Library, Employee Training, HRSA Site Visit Evidence Vault, Grant Management, Credentialing and Privileging, Exclusion Monitoring, Agreement Management (WITH VIRTUAL HRSA 5A), Risk Registry, Auditing and Monitoring, Peer Review, Referrals Tracking, Surveys, and so much more...

Krystal Taylor, 4179 S. Riverboat Road, Suite 260, Salt Lake City, UT 84123  
Phone: (385) 425-4016  
Email: ktaylor@compliatric.com  
www.compliatric.com
Consilium Staffing
Booth 607

Consilium is empowering healthcare organizations and providers nationwide by providing quality locums across the country. It’s more than just placements, we take care of the people and places that take care of our healthcare industry. For more information about Consilium and to view locum tenens job opportunities for nurse practitioners, physicians and physician assistants, please visit consiliumstaffing.com.

Katy Morehouse, 6225 North State Highway 161, Suite 400, Irving, TX 75038
Phone: (214) 272-6935  Email: kmorehouse@consiliumstaffing.com
www.consiliumstaffing.com

Cornerstone Service Corp, Inc.
Booth 403

Cornerstone Service Corp is a consulting firm working exclusively with community health centers. We provide a turnkey implementation and professional consultation to establish your Chiropractic department. We provide in-depth analysis of the patient need for Chiropractic, specifically tailored to your organization. We recommend best placement for clinics, recruit associate Chiropractors, train Chiropractic assistants, equip the clinic, provide internal marketing, and ongoing support after implementation. We make sure your program succeeds and flourishes.

Lori-Anne Vogel, 14460 Falls of Neuse Road, Suite 149-341, Raleigh, NC 27614
Phone: (919) 961-7329  Email: vogel.lorianne@cservicecorp.com
http://cservicecorp.com

Coronis Health
Booth 611

Coronis Health is a healthcare revenue cycle management company leading the industry with a data-driven, proprietary experience coined, The Coronis Way. By leveraging industry-leading technology, strategic partnerships, and high-touch relationships, Coronis Health allows healthcare providers and facilities to focus on maintaining exceptional patient care with the best possible financial results.

James Waddell, 5963 Exchange Drive, Suite 114, Sykesville, MD 21784
Phone: (716) 949-4559  Email: jameswaddell@coronishealth.com
www.coronishealth.com

CPS Solutions LLC

CPS is a team of industry experts with an extensive background in transforming pharmacy and other hospital operations for over 50 years. We have partnered with 800+ healthcare facilities nationwide to implement optimized pharmacy best practices and innovative technology solutions. As an advocate and strategic partner for your organization, our team will help you optimize operations and deliver better patient care. With our innovative solutions, you can enhance service quality, improve financial results, and manage your risk to transform healthcare one patient at a time. We design strategies that prepare you for HRSA audits, optimize your 340B drug pricing potential, capture eligible prescriptions, manage medication reporting, and provide ongoing support for your participation in the 340B Drug Pricing Program. We have a proven history of supporting 340B programs: large health systems, DSH, CAH, RRC, SCH, FQHCs, Ryan White, hemophilia programs, and all other types of hospitals and grantees.

Cheryl Causey, 655 Metro Place S., Suite 450, Dublin, OH 43017
Phone: (404) 216-8956  Email: cheryl.causey@cps.com
www.cps.com
Curant Health

Curant Health specializes in providing high-touch support to patients with chronic diseases, which results in improved medication adherence and improved clinical outcomes. We partner with community health centers to reduce staff burden, remove barriers to patient access, and achieve improvements in cost savings. Collaborating with Curant Health can help you manage and grow your 340B, CCM, and ACO programs.

Culver Lyons, 200 Technology Court SE, Smyrna, GA 30082
Phone: (770) 655-1907  
Email: clyons@curanthealth.com
www.curanthealth.com

Digital Diagnostics

Digital Diagnostics Inc. is a pioneering AI diagnostics company on a mission to transform the quality, accessibility, equity, and affordability of global health care through the application of technology in the medical diagnosis and treatment process. The company, originally founded by Michael Abramoff, MD, PhD, a neuroscientist, practicing fellowship-trained retina specialist and computer engineer, is led by him and co-founders John Bertrand and Seth Rainford. LumineticsCore™ (formerly IDx-DR) is an FDA-cleared, AI-based diagnostic system designed for use at the front lines of care to detect diabetic retinopathy (including macular edema), a common complication of diabetes and a leading cause of blindness. LumineticsCore is cleared by the FDA to make a diagnosis without the need for a clinician to also interpret the image or result, making it usable by health care providers who may not normally be involved in eye care.

Shelby Kovach, 210 5th Street, Suite 103, Coralville, IA 52241
Phone: (319) 248-5620  
Email: therme@digitaldiagnostics.com
www.digitaldiagnostics.com

Direct Relief

Direct Relief is a leading nonprofit medical support organization, active in all 50 states and US territories and over 100 countries. It was the first nonprofit to become an Accredited Drug Distributor, by the National Association of Boards of Pharmacy. Direct Relief supports more than 1,600 community health centers, free clinics, public health departments, and other women’s health, harm reductions, and social service organizations with donations of medicine, supplies, and cash funding on an ongoing basis and during emergencies.

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eClinicalWorks was founded in 1999 to help digitize paper charts for ambulatory practices. Today, eClinicalWorks is a leader in healthcare IT, providing cloud-based Electronic Health Record and Practice Management solutions for practices of all types and sizes. In addition to our multidimensional EHR for comprehensive documentation, we offer solutions for value-based care, patient engagement, and efficient revenue cycle management through robotic process automation. We combine innovation, leading-edge technology, and a commitment to patient safety to enable practices to grow and thrive amid the challenges of 21st-century healthcare. For more information, visit www.eclinicalworks.com, follow us on Facebook and Twitter, or call (866) 888-6929.

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ECRI

ECRI is an independent, nonprofit organization improving the safety, quality, and cost-effectiveness of care across all healthcare settings. With a focus on patient safety, evidence-based medicine, and technology decision support, ECRI is the trusted expert for healthcare leaders and agencies worldwide. The Clinical Risk Management website, provided by ECRI on behalf of HRSA to HRSA-funded health centers and free clinics, includes guidance articles, toolkits, sample policies and procedures, self-assessment checklists, webinars, online CME, and much more — all designed to help you provide safer care and reduce your health center’s risks. The Institute for Safe Medication Practices (ISMP) is an ECRI affiliate.

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Enterprise Medical Recruiting provides physician, advanced practitioner, and physician leadership recruitment solutions to community health centers and healthcare institutions nationwide.

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Exact Sciences is changing the way we think about detecting and treating cancer. We are committed to providing earlier answers and life-changing treatment guidance. Exact Sciences’ portfolio of products focuses on colorectal, breast, prostate, lung, and liver cancers. In research and development, we are also looking at multi-cancer early detection (MCED), a new kind of blood test that can find cancer at its earliest stages, when it’s most treatable.

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FTLF has been advising publicly-funded grant programs, including health centers, on a range of compliance matters for over 50 years. Our work with federal grantees nationwide provides unique insight into the shifts in legal and compliance-related obstacles and allows us to incorporate emerging trends into our training programs. We train hundreds of health center personnel each year, providing easily digestible information and step-by-step instructions to stay in compliance.

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HealthHIV

HealthHIV is a national nonprofit working with healthcare organizations, communities, and providers to advance effective HIV and HCV prevention, care, and support through education and training, technical assistance and capacity building, advocacy, communications, and health services research and evaluation. HealthHIV leads the HealthHCV initiative, the National Center for Health Care Capacity Building, and the National Coalition for LGBTQ Health.

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InteliChart

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National Association of Community Health Centers  

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Moving forward as Nuvem, clients will receive the same level of support and technology, but now with a larger team, more products, and stronger services. Healthcare providers require innovative technology and specialized expertise to manage a successful pharmacy program, remain compliant, increase revenue, and achieve clinical objectives. That’s why Nuvem integrates comprehensive and compliant pharmacy solutions with clinical care to increase access to affordable drugs, improve patient outcomes, and optimize revenue.

Catherine Dillon, 161 Gaither Drive, Mount Laurel, NJ 08054
Phone: (856) 394-9673   Email: cdillon@340basics.com
https://340basics.com

OCHIN is a nonprofit leader in equitable health care innovation and a trusted partner to a growing national provider network. With the largest collection of community health data in the country and more than two decades of practice-based research and solutions expertise, OCHIN provides the clinical insights and tailored technologies needed to expand patient access, connect and augment care teams, and improve the health of underserved communities. Learn more at www.ochin.org.

Kim Klupenger, P.O. Box 5426, Portland, OR 97228
Phone: (503) 781-7929   Email: klupengerk@ochin.org
www.ochin.org

Organon

What is our vision? A better and healthier every day for every woman. It is our North Star for who we’re striving to become – a global healthcare company focused on making a world of difference in women’s health every day. It’s what inspires us to push past the limits of today to provide a healthier future for women and also a healthier future for their families and their communities around the world.

Noreen Janson, 1180 Church Road, Landale, PA 19446
Phone: (857) 544-1677   Email: noreen.janson@organon.com
www.organon.com
OSIS

OSIS provides expert NextGen® Healthcare technology assistance to community health centers around the country through innovative solutions, data analytics, Quality Improvement, and consulting services that enhance clinical outcomes. Representing NextGen’s largest network of community health centers, our fundamental premise is to share expertise, best practices, and resources for a holistic approach to value-based care.

Nicole Miller, 8790 Governors Hill Drive, Suite 202, Cincinnati, OH 45249
Phone: (513) 707-1658  Email: Nicole.Miller@osisonline.net
www.osisonline.net

Pacific Companies

Pacific Companies, a NACHC Corporate Member, is a Permanent and Locums Recruiting Company. Pacific Companies was founded over twenty years ago on the simple principles of customer service, value and results. Pacific Companies has proven its effectiveness and commitment to each of these underlying principles while serving FQHC facilities, nationwide, in recruiting physicians, dentists, behavioral health providers, and APPs. Pacific Companies exists to create raving fans by delivering on our promise.

Harold Livingston, 75 Enterprise, Suite 220, Aliso Viejo, CA 92656
Phone: (214) 205-2299  Email: hlivingston@pacificcompanies.com
www.pacificcompanies.com

Patient Advocate Foundation

Patient Advocate Foundation (PAF) is a national 501(c)(3) nonprofit organization that provides free Case Management, Co-Pay Relief, Financial Aid Funds, and Education to patients with chronic and critical illnesses in all 50 states and territories. PAF’s programs allow health centers and their teams to extend the services and support they provide to patients.

Richard Brown, 421 Butler Farm Road, Hampton, VA 23666
Phone: (757) 232-8135  Email: richard.brown@patientadvocate.org
www.patientadvocate.org

Pfizer

At Pfizer, we apply science and our global resources to bring therapies to people that extend and significantly improve their lives. We strive to set the standard for quality, safety and value in the discovery, development, and manufacture of health care products, including innovative medicines and vaccines.

Caroline Ferguson, 66 Hudson Boulevard, New York, NY 10001
Phone: (919) 609-4999  Email: caroline.ferguson@pfizer.com
www.pfizer.com
**PharmD on Demand**

PharmD on Demand specializes in pharmacy management, remote after-hours pharmacy, 340B management, and retail pharmacy solutions. PharmD on Demand provides pharmacy solutions for hospitals, community health centers, and other healthcare entities seeking to provide excellent value-based patient care. Our team has helped numerous entities open and continually manage health care organization-based retail pharmacies in addition to providing ongoing oversight of 340B operations. PharmD on Demand is a Pharmacy Services Company, with national scope, based in Watkinsville, Georgia.

**Robert Murry**, 1971 Hog Mountain Road, Suite 200, Watkinsville, GA 30677
Phone: (706) 715-3417  Email: murryr@pharmdondemand.com
www.pharmdondemand.com

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**PointCare**

PointCare is a breakthrough coverage management platform that accurately qualifies, enrolls, and manages patient coverage. Through partnering with FQHCs, PointCare provides automatic lapse detection and the ability for patients to re-enroll through text message and a digital enrollment tool, all before their next visit. This process takes a lot off the plate of enrollment teams, and provides an added benefit and service to patients.

**Alex Richmond**, 1212 Broadway Plaza, Suite 2100, Walnut Creek, CA 94596
Phone: (925) 451-9981  Email: arichmond@pointcare.com
www.pointcare.com

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**POS Professional Office Services, Inc.**

Using data collected from more than 8,000 healthcare leaders, POS helps to improve practice profitability. Simplifying patient payments through clear communication and easy-to-use technology allows patients to focus on their care. Reach out to learn how healthcare entities streamline payment plans, automate past due balances and eliminate paper statements, all while providing better care for their patients.

**Travis Heimbuch**, 2757 Burton Avenue, Waterloo, IA 50703
Phone: (319) 235-6777  Email: theimbuch@poscorp.com
www.poscorp.com

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**Practice Management**

Practice Management provides nationwide revenue cycle services for Federally Qualified Health Centers. Our methodical approach focuses on improving revenue through ongoing identification of opportunities and obstacles. Practice Management can help keep you on the path to steady and improved cash flow.

**Vera Loftin**, 300 N. Martingale Road, Suite 150, Schaumburg, IL 60173
Phone: (847) 385-0660  Email: vloftin@maximizedrevenue.com
www.maximizedrevenue.com
PracticeMatch

PracticeMatch provides a complete set of tools for sourcing, recruiting, and retaining quality physicians. Our tools include the most accurate physician databases available, candidate and process-tracking systems, and a trusted online job board. We offer different job posting solutions to match your recruitment needs. Our job board allows clients to post their open jobs and include information like photos, videos, hyperlinks, and unlimited text descriptions.

Crystal Carter, 600 Emerson Road, Suite 450, St. Louis, MO 63141
Phone: (314) 274-3015  Email: ccarter@practicematch.com
www.practicematch.com

Primary Care Development Corporation

Quality primary care is transformational and a cornerstone of healthy, thriving communities. As a national, US Treasury-certified community development financial institution (CDFI), PCDC catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives, with the goal of achieving health equity in the communities it serves.

Jennifer Lyons, 45 Broadway, Suite 530, New York, NY 10006
Phone: (212) 437-3916  Email: jlyons@pcdc.org
www.pcdc.org

Propio Language Services

Founded in 1998, Propio Language Services is an industry leader in over-the-phone interpretation, video remote interpretation, in-person interpretation, and document translation services. We offer a full suite of interpretation and translation services in over 350 spoken languages and American Sign Language (ASL). Clients can connect to a medically qualified interpreter on-demand in 10-20 seconds from any device, 24/7/365. Propio partners with FQHCs nationwide to eliminate language barriers between patients and providers, improving health equity and outcomes. Propio has been recognized as one the Top 20 Language Service Providers (LSPs) in the world, and one of the Top 10 Fastest Growing companies in the language services industry (Slator, 2023). Request a demo or pricing today. Learn more at Propio-LS.com.

Steven Hennelly, 10801 Mastin Street, Suite 580, Overland Park, KS 66210
Phone: (913) 800-4785  Email: SHennelly@Propio-LS.com
www.Propio-LS.com
As the world’s leading provider of diagnostic information services, Quest Diagnostics is committed to uncovering insights that empower people with the information they need to inspire actions that improve health outcomes. Derived from the world’s largest database consisting of billions of lab test results, our diagnostic insights reveal new avenues to identify and treat disease, raise awareness of disease states and health concerns, inspire healthy behaviors, and improve healthcare management. Quest is also committed to solving health inequities and impacting the communities in which we live and work by promoting a healthier world. FQHC services can help create sustainable improvements in quality care for the needs of your unique population. Quest firmly believes that when the right information is in the right hands, it encourages actions that positively change lives. For more information, please visit QuestDiagnostics.com

Dawn Berg, 500 Plaza Drive, Secaucus, NJ 07094
Phone: (701) 720-3971 Email: dawn.a.berg@questdiagnostics.com
www.questdiagnostics.com

At QuidelOrtho, we transform diagnostic data into answers, understanding and action, illuminating the path forward for all. For more than 80 years, we’ve pursued the unknown with a passion and purpose to improve health. And we’ll continue to transform the power of diagnostics into a healthier future for all.

Calvin Finley, 9975 Summers Ridge Road, San Diego, CA 92121
Phone: (303) 522-7267 Email: Calvin.Finley@quidelortho.com
www.quidelortho.com

Qure4u is an all-in-one digital health solution. We offer the automation and one-click functionality your staff is craving, and we integrate seamlessly with your current workflows. No other platform is as easy to use and as loved by both providers and patients. We help you see 5 more patients, per provider, per day, without adding hours to yours. This is what a true partnership looks like.

Ryan Dawson, 1401 Manatee Avenue W., Bradenton, FL 34205
Phone: (727) 295-6061 Email: ryan.dawson@qure4u.com
www.qure4u.com

R Systems, a Blackstone portfolio company, offers a significant advantage to FQHC/CHC organizations by providing flexible solutions that can begin with POV implementations and easily scale up to accommodate FQHCs of any size.

Damian Clinton, 5000 Windplay Drive, Suite 5, El Dorado Hills, CA 95762
Phone: (415) 672-2143 Email: damian.clinton@rsystems.com
www.rsystems.com
R&S Northeast LLC

R&S is committed to providing the best supply chain option, whether it is primary or secondary, for community health centers to offer consistency in care and to meet their 340B and non-340B pharmaceutical and medical supply needs. R&S Northeast can also meet our customer’s Unit Dose HIV/AIDS and diabetes medication needs.

Joanne Collison, 8407 Austin Tracy Road, Fountain Run, KY 42133
Phone: (800) 626-0208 Email: jcollison@rsnortheast.com
www.rsnortheast.com

RCxRules

Founded in 2010, RCxRules partners with leading FQHCs across the country, raising the bar on automation, speed, and cost savings. RCxRules’ AI-driven solutions simplify revenue cycle and risk adjustment workflows and help healthcare organizations succeed with both fee-for-service and value-based care contracts.

Bobby von Bremen, 44 Lakeside Avenue, Suite 109, Burlington, VT 05401
Phone: (201) 213-0203 Email: bobby@rcxrules.com
www.rcxrules.com

Relevant

Relevant is the data + pophealth platform that’s built for health centers. We pull messy data from EMRs and turn it into actionable dashboards, reports, and clinical tools. Our platform helps providers, QI teams, and executives understand clinical quality, operations, and finance in new ways. Our team helps solve data problems large and small. We work exclusively with health centers. Come say hi.

Allison Kean, 11 Park Place, Floor 3, New York, NY 10007
Phone: (212) 220-3807 Email: allison@relevant.healthcare
https://relevant.healthcare

RPh Innovations

RPHI provides 340B program management, audit, and other pharmacy-related support services to participating covered entities to help get the most out of your 340B program.

Rob Johnson, 1401 Branding Avenue, Suite 36, Downers Grove, IL 60515
Phone: (630) 963-0024 Email: rjohnson@rphinovations.com
www.rphinovations.com
RxStrategies, Inc.  
Booth 111

RxStrategies is the clear choice of organizations seeking robust analytics, high-touch service, maximum savings, and unwavering 340B program compliance. Our simple, all-inclusive fee ensures more of the 340B savings remain with the covered entity. Our audit-proven eligibility matching algorithm, powerful analytics, and mixed-use platform provide users with robust and insightful visibility into their 340B program to remain compliant. Let’s connect! Schedule a platform demo by visiting: rxstrategies.com.

Rhodie Smith, 1900 Glades Road, Suite 350, Boca Raton, FL 30343  
Phone: (561) 910-5164  
Email: rsmith@rxstrategies.com  
www.rxstrategies.com

Sage Intacct  
Booth 711

Sage Intacct is the AICPA’s preferred provider of cloud financial applications. Specializing in helping nonprofits of all types, Sage Intacct’s modern solution and open APIs streamline grant, fund, project, and donor accounting – while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

Alicia Watson, 300 Park Avenue, Suite 1400, San Jose, CA 95110  
Phone: (954) 249-4000  
Email: alicia.watson@sage.com  
www.sageintacct.com

Scribe-X and MyTeam  
Booth 312

Scribe-X and MyTeam Medical Staffing Services provide customized medical scribe and staffing solutions. Our services empower health centers to support their providers, increase revenues, and fill open positions critical to delivering optimal healthcare.

Ethan Palioca, 931 SW King Avenue, Portland, OR 97205  
Phone: (971) 420-0486  
Email: ethan@scribe-x.com  
www.scribe-x.com

Sectyr, LLC  
Booth 502

The #1 340B and 330 compliance software platform used by community health centers across the country! Used by hundreds of hospitals, health centers, and pharmacies across the country, Sectyr’s cloud-based compliance platform, SectyrHub®, helps protect your program from risk by making it easy to maintain audit readiness. The SectyrHub platform includes configurable software solutions to help you with license management, automated primary source verification, accreditation task management, and 340B and 330 program compliance.

Britney Lively, 9375 E. Shea Boulevard, Suite 100, Scottsdale, AZ 85260  
Phone: (480) 500-1043  
Email: Britney.Lively@Sectyr.com  
www.sectyr.com
Simple Interact

Simple Interact is a deeply integrated, comprehensive, and customizable patient engagement platform for FQHCs. Our services include digital forms (e.g., intake, check-in, consents) with multi-language support, patient feedback surveys, automated reminders, broadcast messaging, health outreach campaigns, post-care follow-ups, and self-serve options.

Ravi Kalidindi, 381 E. Greenbriar Lane, Suite 302, Dallas, TX 75203
Phone: (844) 255-7467 Email: ravi.kalidindi@simpleinteract.com
https://simpleinteract.com

SnapNurse

SnapNurse provides high-quality, rapid support to healthcare facilities across the country with capabilities to credential and deploy registered nurses, nursing assistants, respiratory therapists, pharmacists, pharmacy technicians, and other healthcare professionals in as little as 48-72 hours to help solve your contingent labor challenges. SnapNurse has built a revolutionary platform that simplifies the process of finding the perfect match between qualified clinicians and healthcare facilities that both have the goal of providing the highest level of patient care.

Julie Davanzo, 999 Peachtree Street NE, Suite 2750, Atlanta, GA 30309
Phone: (844) 804-7627 Email: julie.davanzo@snapnurse.com
www.snapnurse.com

SocialClimb

SocialClimb’s Healthcare Marketing Platform enables FQHCs to better support underserved communities: improve your organic online reputation, balance your paying and non-paying patients, and leverage premium technology at a rate that fits your budget.

Ashleigh Allen, 1355 West Innovation Way, Lehi, UT 84043
Phone: (801) 362-3037 Email: aallen@socialclimb.com
https://socialclimb.com

SUNRx

SUNRx is a 340B service, technology-enabled 340B administrator that helps FQHCs/CHCs maximize their 340B programs so they can realize 340B savings while expanding access to affordable medications for low-income and uninsured patients. SUNRx provides comprehensive, auditable technology-enabled solutions including contract pharmacy, referral capture, specialty pharmacy, advanced claims capture, and the market leading Uninsured 340B Prescription Discount Card with a hands-on approach to program implementation and support of compliant 340B program management.

Lee Harris, 10181 Scripps Gateway Court, San Diego, CA 92131
Phone: (858) 208-8785 Email: lharris@sunrx.com
www.sunrx.com
SyncTimes, Inc.  
Booth 206

Analytics and communication to help community health centers improve patient workflow and experience.

John Boyd, 1086 N. 450 W., Suite 210, Springville, UT 84663
Phone: (801) 358-6951 Email: john.boyd@synctimes.com
www.synctimes.com

Synergy Billing  
Table 16

Synergy Billing is the trusted RCM partner serving community health centers since 2006. We are the industry’s leading revenue cycle management firm working exclusively with Federally Qualified Health Centers (FQHCs). By working in partnership, we help our clients operate more efficiently and increase access to health care services across the nation from our campus in Holly Hill, Florida.

Jeannette Duerr, 1200 Synergy Way, Holly Hill, FL 32117
Phone: (386) 742-1504 Email: jduerr@synergybilling.com
http://synergybilling.com

The Hebets Company  
Booth 313

The Hebets Company, an NFP Company, has a fully dedicated national platform serving FQHCs in the areas of executive compensation, retirement benefits, compensation benchmarking, and succession planning. In addition, we provide education and turnkey solutions for design, implementation, and administrative services with all of the traditional retirement strategies such as 403(b), 401(k), 457(b), 457(f) as well as creative strategies such as Corporate Loan Regime Split Dollar and 162 Bonus Plans.

Jamie Hebets, 2575 E. Camelback Road, Suite 700, Phoenix, AZ 85016
Phone: (602) 840-7505 Email: sharonp@hebetsco.com
www.hebetsco.com

The Inline Group  
Booth 200

From primary care physicians, to specialists and nurses, it takes top talent to keep health centers up and running at peak. Partner with The Inline Group for access to the providers you need to take the lead on better outcomes in health and business. For over 15 years, FQHCs have used our Essential platform, which provides unlimited hiring with zero placement fees.

Joseph Valdez, 4100 Midway Road, Suite 1060, Carrollton, TX 75007
Phone: (214) 260-3255 Email: jvaldez@inline.group
www.inline.group
The Joint Commission

The Joint Commission’s Ambulatory Care Accreditation program helps organizations meet rigorous performance standards for improved patient safety and enhanced quality outcomes. Our program helps proactively minimize risk areas for your patients and staff and creates a performance-focused competitive edge for your facility. Federally qualified health centers can pursue accreditation at no cost through HRSA/BPHC. Contact us at ahcquality@jointcommission.org.

Robin Wedell, 1 Renaissance Boulevard, Oakbrook Terrace, IL 60181
Phone: (630) 792-5213 Email: RWedell@jointcommission.org
www.jointcommission.org/ahc

The Language Group

Since 1999, The Language Group (TLG) has helped healthcare clients connect with confidence to Deaf and limited English-speaking patients in any language. TLG offers remote and on-site interpretation, written translation, language ability testing, interpreter training, and data analytics to enhance the value and effectiveness of outsourced language support.

Madison Handley, 4705 Columbus Street, Suite 300, Virginia Beach, VA 23462
Phone: (757) 431-9004 Email: madisonh@thelanguagegroup.com
www.thelanguagegroup.com

The Medicus Firm

The Medicus Firm is a national healthcare recruitment firm founded in 2001 with a mission to save lives through teamwork and the relentless pursuit of excellence. As one of the largest healthcare recruitment companies in the US, The Medicus Firm focuses on providing the most efficient and effective services to hospitals and healthcare employers nationwide with unmatched sophistication, consultation, and market insight. As part of the M3 USA family, The Medicus Firm has access to millions of active healthcare leaders and providers who regularly participate in market research, continuing education, clinical research, and professional enrichment. The company is an eleven-time winner of the Best of Staffing Client Satisfaction award, presented by ClearlyRated. To learn more, visit TheMedicusFirm.com.

Jeffrey Tinley, 16479 N. Dallas Parkway, Suite 200, Addison, TX 75001
Phone: (214) 272-2854 Email: jtinley@themedicusfirm.com
www.themedicusfirm.com

The National LGBTQIA+ Health Education Center

The National LGBTQIA+ Health Education Center provides educational programs, resources, and consultation to health care organizations with the goal of optimizing quality, cost-effective health care for lesbian, gay, bisexual, transgender, queer, intersex, asexual, and all sexual and gender minority (LGBTQIA+) people.

Jack Bruno, 1340 Boylston Street, Boston, MA 02215
Phone: (857) 259-1722 Email: jbruno@fenwayhealth.org
www.lgbtqiahealtheducation.org
TimeDoc Health

TimeDoc Health is a leader in virtual chronic care management and remote monitoring for community health centers. Leveraging fully-integrated technology solutions and care coordination services, TimeDoc enables providers to deliver truly continuous, comprehensive care for patients while generating a new stream of revenue for the organization through chronic care management, remote patient monitoring, and behavioral health integration programs.

James Coates, 222 W. Merchandise Mart Plaza, Suite 1230, Chicago, IL 60654
Phone: (484) 885-9207 Email: james.coates@timedochealth.com
www.timedochealth.com

TruMed Systems

TruMed is the fastest growing vaccine storage and handling company providing inventory management solutions to individual clinics, major health systems, and public healthcare facilities throughout the US. AccuVax is the only vaccine storage and management system that automates vaccine control and integrity and minimizes risks of incorrect vaccine delivery. The AccuShelf inventory management system expands TruMed’s inventory management tools to track medications, supplies, and more throughout a healthcare setting.

Fernanda Tirado, 4370 La Jolla Village Drive, Suite 200, San Diego, CA 92122
Phone: (844) 878-6331 Email: tradeshows@trumedsystems.com
https://trumedsystems.com

Trumpet

Trumpet helps FQHCs get more done with their staff time. We’re helping centers automate KPI reporting to boost performance and get repetitive tasks off their plate. Our clients have dramatically improved quality, revenues, and their staff’s working experience, while saving time and improving patient care.

Theo Kipnis, 4505 E. Chandler Boulevard, Suite 200, Phoenix, AZ 85048
Phone: (480) 961-6003 Email: theo@trumpetinc.com
http://trumpetinc.com

U=U plus

Launched in 2022, U=U plus is the official U=U organization in the United States. Our team of U=U champions have been on the front lines of U=U since it launched. Our collective expertise includes experience from the front lines all the way to the federal HIV response, and everything in between. Our vision U=U enriches the lives of all people living with HIV in the US. Our mission is to create an equitable HIV response through empowerment, engagement, and education.

Cameron Kinker, 23564 Calabasas Road, Suite 201, Calabasas, CA 91302
Phone: (914) 960-0464 Email: cameron@uequalsuplus.org
www.uequalsuplus.org
The Dementia Care Aware Medical-Legal Partnership (DCA MLP) Network is a network of clinicians and legal aid organizations across California. The DCA MLP Network provides in-person and/or virtual trainings for primary care teams on common legal issues experienced by people with cognitive impairment and their caregivers. To schedule a training or learn more about the DCA MLP Network, please contact: mlptraining@uchastings.edu. CME credits are available.

Mahnoor Yunus, 200 McAllister Street, San Francisco, CA 94103
Phone: (408) 888-8402 Email: yunusmahnoor@uchastings.edu
www.dementiacareaware.org

UHC Solutions

UHC Solutions recruits for FQHCs across the country on a permanent or direct hire basis. Helping to build workforce capacity is the mission of our firm. UHC is unique in that it only works with community health centers recruiting leadership, C-Suite, finance, dental, physician, and behavioral health professionals. Since 1998, UHC has a track record of success helping our clients attract healthcare professionals who are mission-driven with a passion for serving the underserved.

Tim Mulvaney, Three Centerpointe Drive, Suite 250, Lake Oswego, OR 97035
Phone: (503) 443-6008 Email: tim@uhcsolutions.com
www.uhcsolutions.com

Upstream USA

Upstream USA works to expand opportunity by reducing unplanned pregnancy across the US. Upstream USA partners with health centers to provide patient-centered, evidence-based training and technical assistance that eliminate barriers to offering the full range of contraception. They work directly with physicians, obstetrician-gynecologists, nurses, nurse practitioners, midwives, medical assistants, and administrative staff to ensure a tailored, cohesive experience for the whole team.

Cara Bilodeau, 2 Oliver Street, Suite 402, Boston, MA 02109
Phone: (206) 679-7273 Email: cbilodeau@upstream.org
http://upstream.org

UST

Supporting the nonprofit community for 40 years, UST provides 501(c)(3) nonprofit employers workforce solutions that help ensure compliance, mitigate risk, reduce unemployment costs, and simplify HR processes. With access to a plethora of on-demand HR services, outplacement, unemployment claims administration, and e-Filing capabilities, UST participants are able to streamline operations and allocate more time and money to mission-driven initiatives. For more information, visit www.ChooseUST.org!

Kristin Maurelia, P.O. Box 22657, Santa Barbara, CA 93121
Phone: (888) 249-4788 Email: kmaurelia@chooseust.org
www.ChooseUST.org
Veradigm

Veradigm (formerly Allscripts) is a healthcare technology company that drives value through its unique combination of platforms, data, expertise, connectivity, and scale. The Veradigm Network features a dynamic community of solutions and partners providing advanced insights, technology, and data-driven solutions, all working together to transform healthcare insightfully.

Paul Wiley, 222 W. Merchandise Mart Plaza, Suite 2024, Chicago, IL  60654
Phone: (800) 877-5678  Email: Paul.Wiley@veradigm.com
www.veradigm.com

Verity Solutions

Verity Solutions is an innovator in 340B program optimization. We work with FQHCs and community health centers across the US, driving continually improved solutions and providing the highest levels of security and support, so they can dedicate fewer resources to program administration and more resources to community wellness. Partner with Verity to simplify 340B program administration, confidently optimize federal pricing benefits, and benefit from the knowledge of our expert team.

Tim Higginbotham, 12131 113th Avenue NE, Suite 200, Kirkland, WA  98033
Phone: (425) 947-1059  Email: thigginbotham@verity340b.com
www.verity340b.com

Vigilance Health

Vigilance enables improved clinical outcomes, additive clinic revenues, and increases productivity for the nation’s FQHCs through Care Management solutions. Vigilance, the largest Population Healthcare firm in the nation, is on the cutting-edge of healthcare reform, supporting patients with value-based, innovative services through our national expert clinical team. Working alongside our partners and their patients, we are reducing the onset of disease, slowing disease progression, and empowering patients to thrive regardless of their circumstance.

Jim Coburn, 2815 Townsgate Road, Suite 130, Westlake Village, CA  91361
Phone: (805) 823-0981  Email: jcoburn@vigilancehit.com
www.vigilancehealth.com

Visualutions, Inc.

Visualutions, Inc. provides vital services and solutions designed to power the success of FQHCs, Rural Health Centers, Indian Health Services (IHS), and Public Health Departments. For over two decades, hundreds of customers have partnered with Visualutions for revenue cycle optimization, technology services, business intelligence, and productivity solutions that help them serve their communities more efficiently and effectively. We are proud to partner with those who care for the underserved populations in our communities nationwide.

Daryl Skeeters, 7440 Mintwood Lane, Spring, TX  77379
Phone: (713) 501-9454  Email: daryl.skeeters@visualutions.com
www.visualutions.com
Vytalize Health  

Vytalize Health is a risk-bearing, provider enablement platform addressing the healthcare industry’s biggest challenges with its cutting-edge, value-based care delivery system. Vytalize partners with more than 2,500 leading providers to improve the quality of care through evidence-based medicine and a patient experience rooted in kindness. Vytalize makes its partners more efficient and effective by delivering the right data at the right time, allowing them to improve the value of care and lower costs.

John Torontow, 2 Hudson Place, Floor 6, Hoboken, NJ 07030  
Phone: (301) 448-5039  
Email: john.torontow@vytalizehealth.com  
www.vytalizehealth.com

Waystar  

Waystar’s healthcare payments platform combines innovative, cloud-based technology, robust data, and unparalleled client support to streamline workflows and improve financials so providers can focus on what matters most: their patients and communities. Waystar is trusted by 1M+ providers, 1K+ hospitals and health systems, and is connected to over 5K commercial and Medicaid/Medicare payers. Discover a better way forward at waystar.com.

Valerie Jackson, 888 W. Market Street, Louisville, KY 40202  
Phone: (801) 874-6190  
Email: valerie.jackson@waystar.com  
www.waystar.com/fqhc

National Health Center Telehealth Resource Center (TRC): A NACHC-NCTRC Joint Project for FQHCs Telehealth Operations

- State by State FQHC Medicaid Telehealth Policies - Click on the Telehealth Policy Finder updated by the Center for Connected Health Policy (CCHP) www.cchpca.org.

- Reach out to your regional Telehealth Resource Center (TRC). Find your TRC at https://telehealthresourcecenter.org/.

- FQHC telehealth operational or billing questions? Email: FQHCquestions@cchpca.org.

- Environmental Scan of Telehealth Technical Assistance Resources (Sept 2022). Search this title at www.healthcenterinfo.org.
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2023 CHI EXPO FLOORPLAN

EXPO Hall: Seaport and Harbor Locations
Sunday, August 27 12:00pm – 6:30pm
Monday, August 28 7:30am – 3:30pm
Tuesday, August 29 7:30am – 10:30am

SEAPORT BALLROOM

SEAPORT FOYER

Bamboo Health Headshot Studio

Phreesia Solar Lounge

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NATIONAL ASSOCIATION OF
Community Health Centers®

2024
CONFERENCE FOR
AWH
AGRICULTURAL WORKER HEALTH

April 23-25, 2024
Hyatt Regency Atlanta
Atlanta, GA
Key to Presenters
This immersive day of education sessions will provide health centers the tools to enhance understanding and maximize the use of the 340B program.

**AGENDA**

*Location: Conference Room Harbor DEF*

**From the C-Suite to the Board Room: A Team Approach to 340B**
Health center panelists will share their team approach to 340B, best practices to mitigate risks, and the financial benefits generated by strong 340B programs.

8:45am-10:00am

**10:30am-12:30pm**

**CHI Conference General Session**

**Expanding Behavioral Health and HIV Services with 340B Savings**
Experts will provide strategies, financial implications, and opportunities on how to better leverage the 340B program to help integrate HIV and behavioral health services into primary care.

1:30pm-2:45pm

**Navigating the 340B Program: How to Make Medication Management Affordable for All Patients**
Learn about the innovative programs and sustainable strategies health center pharmacies employ to help ensure patients can afford medications.

3:15pm-4:30pm
Key to Moderators and Presenters

Alarcon, Scott - CMH1
Allen, Jeffrey - CMA3, CMB1
Arnold, Landrey - CTuH2

Barton, Jedidiah - CMF3
Benedetto, Sara - CSF1
Bibbins, Betty - CME2
Blankson, Mary - CTuI2
Bobrow, Mikayla - CM3
Bolton, Kyskie - CSI1
Breazeale, Ashley M. - CTuD2
Buckley, Andrea - CSG1
Bull, Jessica - CtuG1
Burton, Susan - CBC3, CTuA2

Campbell, Gary - CSA1
Carneiro, Pedro - CM1
Carzoli, Josh - CMC1
Celli, Maria - CSD1
Chang, Kimberly - CGS2, CME3
Chiaramonte, Kimberly - CTuB1
Christian, David - CMC2
Collins, Rashad - CME2, CMF3
Cordero-Rosario, Darielys - CSH1
Cruz, Roxana - CMD2, CTuH1
Cyprian, Alecia - CBC1, CBC2

Daniel, Don - CMB2
Davis, Deila - CSD1, CMF1
Davis, Gerrelda - CGS2
Davis, Misty - CMF2
Davis, Shameka - CSF1
de la Cruz, Yuriko - CSH1
Decker, Emily - CTuF2
Deines, Sarah - CTuH2
Diaz, Victoriano - CTuI1
Dominguez, Theresa - CSF1
Drayton, Koketa - CM3
Dunn, Joe - CSD1, CGS2
Dy, Peter - CTuG2

Emeruwa, Ukachi N. - CMD1
Eriksen, Sarah - CTuD2
Erkel, Meghan - CTuE2
Espersen, Chris - CTuI2
Evans, Molly - CSC1

Farley, Michael - CME1
Fetzner, Andi - CGS2
Fox, Michelle - CMC3
Francis, Lee - CTuF1
Francois, Sarah - CTuA1
Freedus, Matthew - CSC1
Freitas, Antonio - CGS2
Fronte, Pete - CTuC2
Fuata, Virginia "Ginger" - CGS1
Fulgenceo-Turner, Ben - CTuD1

Gates, Gretchen - CGM2
Gibson, Ashley - CTuA2
Gilpin, Catherine - CMA3
Glomb, Michael - CMF3
Gold, Scott W. - CMB1
Goldsmith, Brenda - CMF3
Goldstein, Brenda - CTuG2
Gomez, Yarin - CTuE2
Green, Lisa - CMD1
Greer, Jason - CMA2

Hale Brannon, Laura - CMF2
Hambridge, Simon - CMC1
Hamilton, Andrew - CMA2
Harris, Leon - CMF1
Hatwig, Christopher A. - CTuC1
Hauff, Rhonda - CTuB1
Hawes, Emily - CMH2
Heard, Emily - CBC1, CBC3, CMH1
Henderson Boyd, Jessica - CSC1
Henson, Ted - CTuF1, CTuE2
Hernandez, Paloma - CGS1, CGS3
Hicks, Christina - CMH3
Hillson, Christina - CMG2
Homsted, Felicity - CTuC1
Hookstra, Chuck - CMH3
Horton, Joey Marie - CMD3
Huang, Susan - CTuC2
Hughes, Ernia - CMG3

Irigoyen-Montijo, Gloria G. - CS1
Irizarry, Glorimar - CMI3
Iskoff, Jerry - CTuF1
Iversen, Karen - CME1

Jackson, Madison - CTuH2
Jacobs, Theresa - CTuI2
Joseph, Jennifer - CMG3

Kerns, Ethan - CMF2
Keswin, Erica - CGS1
Kuroghlian, Alex - CTuH1
Keys, Vacheria - CGS2, CMG3, CTuC1
Kipnis, Theo - CTuH2
Krueger, Lowel - CTuB1

Lambert, Bryon - CMF1
Latet, Kat F-M - CTuB1
Lattimore, Brooke - CTuA1
Lerner, Deborah - CMG2
Lewis, Joy H. - CMA1
Lewis, Rita - CMD1
Libner, Katie - CMB2
Lin, Sue - CMG3
Linderbaum, Elizabeth - CMC3, CTuC1
Lindholm, Cassie - CM2
Loomis, Lucy - CTuG1

Maccalla, Andrew - CSE1
Macrae, James - CGS3
Marjavi, Anna - CME3
Martinez, Yadira - CMF2
McAlpine, Laura - CTuF1
McGhee, Heather - CGS2
McGown, Molly - CTuB2
McGrath, Debra - CTuI2
McKee, Stan - CMC1
McLaurin, Jennie - CMI3
Melgoza, Ana - CTuI1
Miles, Carrie - CTuF1
Modica, Cheryl - CM1, CTuL
Mohanty, Nivedita - CMD2
Morrison, Deborah - CBC1, CBC3, CMH1
Nagengast, Rachel - CTuB2
Nakano, Hiroshi - CGS1
Nelson, Lisa - CM3
Nichols, Lori - CTuH2
Nicolwala, Adil - CMD3
Nolon, Anne Kauffman - CSE1
Nolty, Jennifer - CGS1

Oberfeld, Kristin - CM2
Oesterle, Colette - CTuH1
Ogunsusi, Mark - CTuC1
Orange, David - CMF1
Orzel, Sandy - CTuC2
Osika, Jayson - CGS3
Padilla, Louis - CGS3
Pawar, Gagan - CMH3
Pierce, Monica - CSF1
Polkey, Faith - CSA1
Poole, Chelsea - CSF1
Powell, Angela - CMG3

Rachman, Fred - CMD2
Rahn, Matthew - CMA2
Ramirez, Rina - CMC2
Ramirez, Rina - CTuI2
Rhee, Kyu - CGS1, CGS2
Rice, Jane - CMI3
Rimal, Megha - CME3
Risser, Joseph - CTuC2
Robinson, Ellen - CTuI1
Roby, Christopher - CTuH1
Rodefeld, Lori - CMH2
Rodriguez, Maria Cecilia - CSH1
Rosen, Debra - CME1
Rowell, Hannah - CMC3
Russell, Rebecca - CMB3

Sacks, Rachel - CTuE1
Sanchez Tejada, Camila - CME3
Santistevan, John - CGS3
Schreiber, Jason - CME1
Schultz, James - CTuC2
Schumann, Holly - CMG3
Sera, Steven - CBC2, CME2
Shridharani, Avni - CBC1, CBC2, CGS1
Silva, Francisco J. - CGS1
Skapik, Julia - CMI1, CTuF2
Skorupa, Annie - CMI3
Smith, Lacy - T3-1
Solomon, John - CTuG2
Sripipatana, Alek - CMA2
Stoll, Jennifer - CSB1

Thomas, Cindy - CSA1, CMD3
Truhe, Nicole - CTuD2
Tsagas, Eleni Z. - CMD1
Tucker, Sonia C. - CTuI1

Van Winkle, Gianna - CSE1
Vanas, D.J. - CGS3

Weer, Sue - CGS1, CMC1
Volkman, Kelly - CMG1

Waits, John - T3-1
Wallace, Jessica - CSH1, CMD2
Walsh Pinkos, Erin - CMB3
Wang, Grace - CTuH2
Warner, Gloria - CMD3
Weaver, Donald L. - CMI2
Weiss, Robyn - CMH2
White, Daniel - CTuG1
Whitner, Jangus - CMC3
Whitt, Michele - CTuF2
Wiley, Steve - CSA1
Williams, Gervean - CBC2, CMA3
Winford, Ebone - CMC2
Woidyla, Kasi - CTuA1
Woods, Paula - CMH3
Woolley, Martine - CMC1
Wroten, Stephanie - CTuH2

Zasada, Jon - CTuG2
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### COMMONLY USED ACRONYMS IN THE HEALTH CENTER INDUSTRY

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<tbody>
<tr>
<td>AAAHC</td>
<td>Accreditation Association for Ambulatory Health Care</td>
</tr>
<tr>
<td>AAFP</td>
<td>American Academy of Family Physicians</td>
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<tr>
<td>ACA</td>
<td>Affordable Care Act</td>
</tr>
<tr>
<td>ACO</td>
<td>Accountable Care Organization</td>
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<tr>
<td>ACOG</td>
<td>American College of Obstetricians and Gynecologists</td>
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<tr>
<td>ACSW</td>
<td>Academy of Certified Social Workers</td>
</tr>
<tr>
<td>ADA</td>
<td>Americans with Disabilities Act</td>
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<tr>
<td>AHEC</td>
<td>Area Health Education Center</td>
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<tr>
<td>AHIP</td>
<td>America’s Health Insurance Plans</td>
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<tr>
<td>AHRQ</td>
<td>Agency for Healthcare Research and Quality</td>
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<td>AMA</td>
<td>American Medical Association</td>
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<tr>
<td>APHA</td>
<td>American Public Health Association</td>
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<tr>
<td>ARRA</td>
<td>American Recovery and Reinvestment Act</td>
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<td>ASPR</td>
<td>Office of the Assistant Secretary of Preparedness and Response</td>
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<td>BHW</td>
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<tr>
<td>BPHC</td>
<td>Bureau of Primary Health Care</td>
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<td>CDC</td>
<td>Centers for Disease Control and Prevention</td>
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<td>CEEP</td>
<td>Community Health Center Capital Enhancement and Equipment Program</td>
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<tr>
<td>CEO</td>
<td>Chief Executive Officer</td>
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<tr>
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<td>Community Health Ventures</td>
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<td>Chief Information Officer</td>
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<td>Center for Medicare &amp; Medicaid Innovation</td>
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<td>DMD</td>
<td>Doctor of Dental Medicine</td>
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<td>DO</td>
<td>Doctor of Osteopathy</td>
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<td>EHR</td>
<td>Electronic Health Record</td>
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<td>EMR</td>
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<td>EPSDT</td>
<td>Early and Periodic Screening, Diagnosis, and Treatment</td>
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<td>FFR</td>
<td>Federal Financial Report</td>
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<td>Federal Poverty Guidelines</td>
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<td>Federally Qualified Health Center</td>
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<td>Federal Tort Claims Act</td>
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<td>HDC</td>
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<td>Health &amp; Human Services</td>
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<td>HIPAA</td>
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<td>HIT</td>
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<tr>
<td>HIV/AIDS</td>
<td>Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome</td>
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<td>Health Maintenance Organization</td>
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<tr>
<td>HPSA</td>
<td>Health Professions Shortage Area</td>
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<td>HRSA</td>
<td>Health Resources and Services Administration</td>
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<tr>
<td>ICD</td>
<td>International Classification of Diseases</td>
</tr>
<tr>
<td>IDS</td>
<td>Integrated Delivery Service</td>
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<tr>
<td>IHI</td>
<td>Institute for Healthcare Improvement</td>
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<td>IPA</td>
<td>Independent Practice Association</td>
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<tr>
<td>IRS</td>
<td>Internal Revenue Service</td>
</tr>
<tr>
<td>Acronym</td>
<td>Description</td>
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<tr>
<td>LALS</td>
<td>Look-Alikes</td>
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<tr>
<td>LGBTQ</td>
<td>Lesbian, Gay, Bisexual, Transgender and Queer</td>
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<tr>
<td>MCH</td>
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<td>MOU/MOA</td>
<td>Memorandum of Understanding/Agreement</td>
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<td>Meaningful Use</td>
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<td>MUA</td>
<td>Medically Underserved Area</td>
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<tr>
<td>MUP</td>
<td>Medically Underserved Population</td>
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<tr>
<td>NAP</td>
<td>New Access Point</td>
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<tr>
<td>NCQA</td>
<td>National Committee for Quality Assurance</td>
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<td>NHCW</td>
<td>National Health Center Week</td>
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<tr>
<td>NHSC</td>
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<td>NIH</td>
<td>National Institutes of Health</td>
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<td>NIMH</td>
<td>National Institute of Mental Health</td>
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<tr>
<td>NoA</td>
<td>Notice of Award</td>
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<tr>
<td>NP</td>
<td>Nurse Practitioner</td>
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<tr>
<td>O&amp;E</td>
<td>Outreach and Enrollment</td>
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<tr>
<td>OIG</td>
<td>Office of Inspector General</td>
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<tr>
<td>OMB</td>
<td>Office of Management and Budget</td>
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<tr>
<td>ONC</td>
<td>Office of the National Coordinator for Health Information Technology</td>
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<td>OPA</td>
<td>Office of Pharmacy Affairs</td>
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<td>OSV</td>
<td>Operational Site Visit</td>
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<tr>
<td>OUD</td>
<td>Opioid Use Disorder</td>
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<tr>
<td>PA</td>
<td>Physician Assistant</td>
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<tr>
<td>PACE</td>
<td>Program of All-Inclusive Care for the Elderly</td>
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<tr>
<td>PAL</td>
<td>Program Assistance Letter</td>
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<td>PBRN</td>
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<tr>
<td>PCA</td>
<td>Primary Care Association</td>
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<tr>
<td>PCER</td>
<td>Primary Care Effectiveness Review</td>
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<td>PCMH</td>
<td>Patient-Centered Medical Home</td>
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<td>PCOR</td>
<td>Patient-Centered Outcomes Research</td>
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<tr>
<td>PCORI</td>
<td>Patient-Centered Outcomes Research Institute</td>
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<tr>
<td>PDPA</td>
<td>Prescription Drug Purchase Assistance Program</td>
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<td>PEERS</td>
<td>Patient Experience Evaluation Report System</td>
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<td>PHARMD</td>
<td>Doctor of Pharmacy</td>
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<td>PHS</td>
<td>Public Health Service</td>
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<td>PII</td>
<td>Program Integrity Initiative</td>
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<td>PIN</td>
<td>Policy Information Notice</td>
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<td>POS</td>
<td>Point of Service</td>
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<tr>
<td>PPS</td>
<td>Prospective Payment System</td>
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<td>PRAPARE</td>
<td>Protocol for Responding to and Assessing Patients’ Assets, Risks, and Experiences</td>
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<td>PSO</td>
<td>Provider Sponsored Organization</td>
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<td>Quality Assurance</td>
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<td>Quality Improvement</td>
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<td>Quality Management</td>
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<tr>
<td>RHC</td>
<td>Rural Health Clinic</td>
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<td>SAMHSA</td>
<td>Substance Abuse and Mental Health Services Administration</td>
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<tr>
<td>SBIRT</td>
<td>Screenings, Brief Intervention, and Referral to Treatment</td>
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<tr>
<td>SDH</td>
<td>Social Determinants of Health (also SDOH)</td>
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<td>SFDN</td>
<td>Sliding Fee Discount Program</td>
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<tr>
<td>SUD</td>
<td>Substance Use Disorder</td>
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<tr>
<td>TANF</td>
<td>Temporary Assistance to Needy Families</td>
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<tr>
<td>THC</td>
<td>Teaching Health Center</td>
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<tr>
<td>UDS</td>
<td>Uniform Data System</td>
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<td>VHA</td>
<td>Veterans Health Administration</td>
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<td>WIC</td>
<td>Women, Infants, and Children Program</td>
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<td>ViB</td>
<td>Value in Benefits Program</td>
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<td>ViD</td>
<td>Value in Dental Program</td>
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<tr>
<td>ViL</td>
<td>Value in Laboratory Program</td>
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<tr>
<td>ViP</td>
<td>Value in Purchasing Program</td>
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<tr>
<td>ViS</td>
<td>Value in Staffing Program</td>
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</table>
# Upcoming NACHC Conferences and Trainings

**MARK YOUR CALENDARS!**

*Check back regularly to see which events will include virtual streaming!*

*(as of July 11, 2023 and subject to change)*

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

<table>
<thead>
<tr>
<th>DATES</th>
<th>CONFERENCE/TRAINING</th>
<th>HOTEL</th>
<th>CITY</th>
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<tbody>
<tr>
<td>October 24-25, 2023</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference &amp; EXPO Preconference Workshops: October 23</td>
<td>Paris Las Vegas</td>
<td>Las Vegas, NV</td>
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<tr>
<td>November 13-15, 2023</td>
<td>PCA &amp; HCCN Conference</td>
<td>Omni Louisville Hotel</td>
<td>Louisville, KY</td>
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<tr>
<td>August 25-27, 2024</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 23-24, 2024</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>February 5-8, 2025</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings: February 3-4, 2025</td>
<td>Marriott Marquis</td>
<td>Washington, DC</td>
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<tr>
<td>August 17-19, 2025</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 15-16, 2025</td>
<td>Hyatt Regency Chicago</td>
<td>Chicago, IL</td>
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<tr>
<td>August 30-September 1, 2026</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 28-29, 2026</td>
<td>Manchester Grand Hyatt</td>
<td>San Diego, CA</td>
</tr>
</tbody>
</table>

To register for these and future trainings, visit us at [http://nachc.org/trainings-and-conferences/](http://nachc.org/trainings-and-conferences/).

For additional information on NACHC Training, contact trainings@nachc.com or meetings@nachc.com.

This program is supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
BenefitHub is a free customizable web portal for your employees to access discounts and rewards from thousands of leading businesses. Organizational Members can set up a BenefitHub portal for their employees today!

TheCHCstore.com is available for your branded product and apparel needs! TheCHCstore.com is designed for your Community Health Center. Plus, NACHC Members receive 5% Cash Back on all purchases!

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