

The background of the entire page is a stylized American flag. The top right corner features the stars and stripes of the flag, which curves downwards and to the left, creating a dark, curved shape that frames the text. The rest of the background is a solid dark grey or black.

P&I 2023

— ★ —

POLICY & ISSUES FORUM

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NACHC's Policy & Issues (P&I) Forum Well-Being Protocols

For the most updated information on our conference well-being protocols, refer to the NACHC Mobile App or our conference website at <https://www.nachc.org/conferences/pi/well-beingprotocols>.

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20230120JA



Welcome to the 2023 Policy and Issues (P&I) Forum of the National Association of Community Health Centers (NACHC).

We assemble at this annual forum to set forth our priorities and unite behind a common agenda for the coming year. It is a meeting that has proven invaluable in helping us achieve goals and ensure a policy environment that supports our role and contributions in the nation's health care system.

As we embark upon a new year, we face a new Congress and a challenging health care environment. Many pressing issues are at stake including 340B and an extension of the mandatory funding for the Health Center Program. These issues, along with the needs of our current and future workforce, bear heavily on health center operations and the health of our patients and communities. It is imperative that we take our case to Capitol Hill and build on the strong bipartisan support we have earned as health care leaders and community health providers in helping the nation address health inequities and emerge from the COVID-19 pandemic.

During the coming week, we will hear from NACHC's leadership on the new political dynamic in Congress and the implications for health policy. Our government partners at HRSA will be with us to provide the latest on expectations for health centers. We will also have special guests with us – and the opportunity to meet with our lawmakers, including the many new members of Congress and their staffs.

We look forward to your participation and the input and recommendations from our NACHC committees and board members as we align strategies at national and state levels and work together to ensure a healthier future for our patients and communities.

Rachel A. Gonzales-Hanson

Interim President and CEO
National Association of Community Health Centers

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General Information





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“

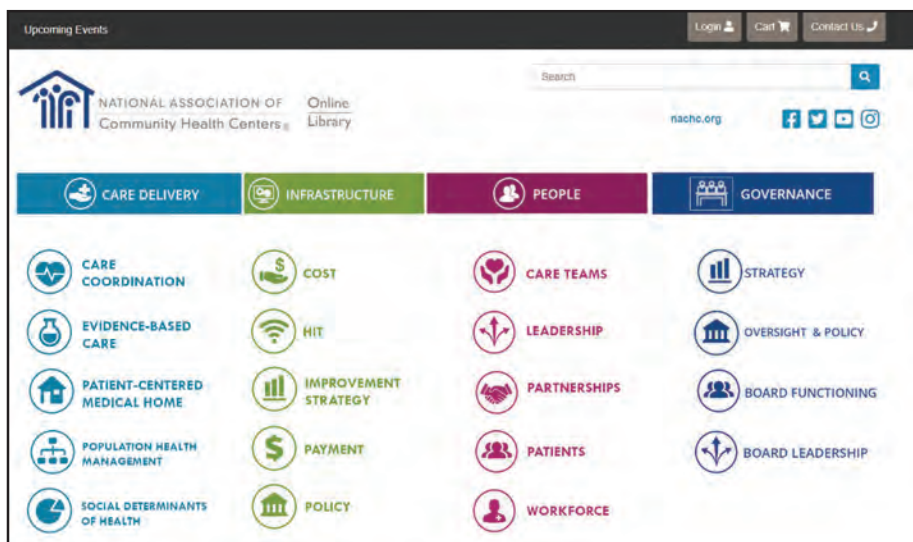
NACHC is the only national organization dedicated solely to CHCs and the people we serve. Their leadership in preserving patient-centered boards, securing federal funding to care for the uninsured, and advocating for COVID-19 resources, are just a few of the reasons I am grateful for NACHC's work.

- Dr. Simon Hambidge, CEO, Denver Health's Community Health Services, NACHC MEMBER

Accessing Conference Handouts

Conference handouts can be accessed on the NACHC Mobile App as well as the NACHC Conferences virtual platform. The NACHC Mobile App is only accessible on mobile devices such as a smartphone, tablet, or Kindle. You can download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device. All conference attendees, regardless of in-person or virtual, have access to the NACHC Conferences virtual platform.

If you wish to access items such as session handouts, evaluations, and speaker bios, simply log in to the NACHC Mobile App (*see page 12 for details*) or the NACHC Conferences virtual platform (<https://conferences.nachc.org/nachc/>) from your device; you can do this both during and ahead of the conference. Use your NACHC login and password to access the site. Forgot your password? Go to the nachc.org website and on the right side menu, click “NACHC Account Management,” then under Existing Users, click “Forgot Your Password” and enter your email address. You will immediately receive an email with your iMIS login and password. Once you’ve logged in to the virtual platform, click “My Account” at the top of the page, then click “Live Events” on the left-hand navigation bar on the page that follows. From here you can select the conference and then access additional information for that event including handouts, session evaluations, and certificates, and even recorded sessions shortly after the conference concludes.



Wi-Fi

Conference attendees will have Wi-Fi access during the 2023 P&I Forum. Thanks to a generous sponsorship by **Health Choice Network**, internet access will be available throughout the P&I Forum conference areas and EXPO Hall.

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Follow these simple steps for access:

To Log In:

1. Search for **NACHC CONFERENCE** and double click it to connect.
2. Enter password: **hcnetwork**
3. Open a web browser and the *Welcome* page and the *Terms and Conditions of Use* will appear.
4. Once you have reviewed and accepted the *Terms and Conditions of Use*, you will be redirected to **NACHC's P&I website** where you can begin browsing the internet.

Time Limit:

Your internet access will have a time limit of three hours. You can be reconnected immediately after three hours by opening a new web browser window and accepting the *Terms and Conditions of Use*. If you are unable to access the *Terms and Conditions of Use* page, disconnect the **NACHC CONFERENCE** network and connect again.

Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.

Conference Code of Conduct

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

Our conference is dedicated to providing a harassment-free environment for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue including talks, workshops, social events, and all online social media/networking sites. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.



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Interact with speakers and colleagues both on-site and online!

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- Submit questions for the presenters
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To access the NACHC MOBILE APP, you will need your iMIS login and password.

How to locate and download the app from Google Play Store or Apple:

1. Launch the Google Play Store or App Store
2. Search for the name **NACHC Mobile**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ☰ icon
10. Tap 2023 P&I



Scan to
download the
NACHC Mobile
App

Once you have downloaded the app, you **MUST** log in to access presentations and participate in polls and feedback requests.

*Note: Adobe Reader **MUST** be installed on your android device to open the presentations.*

Forgot your iMIS login and password?

1. Go to a browser and type in **NACHC.org**
2. On the right side menu, click **NACHC Account Management**
3. Under Existing Users, click **Forgot Your Password**
4. **Enter your email address**

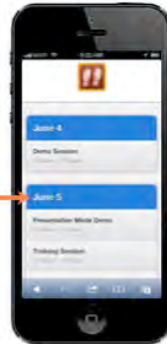
You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk in the Meeting Level 1 Foyer (M1).

Feedback/Polling

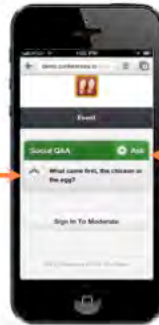
Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real time. You'll see everyone's comments and/or questions and you can up-vote the ideas you agree with.

HOW TO PARTICIPATE:

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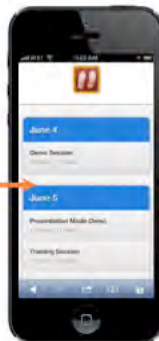


Up-Vote a Comment



Feedback

Tap on your session



Respond to Polls when they appear



Registration and Speaker/Exhibitor Check-In

NACHC Registration is in the Mezzanine Foyer, one level above the lobby. Registered attendees can pick up their badges and registration packets during the following hours:

Registration Hours	Monday, March 6	4:00pm – 6:00pm
	Tuesday, March 7	7:30am – 4:00pm
	Wednesday, March 8	8:00am – 4:00pm
	Thursday, March 9	7:00am – 10:30am
	Friday, March 10	7:30am – 3:30pm
	Saturday, March 11	7:30am – 11:00am

Speaker Check-In

NACHC Speaker Check-In is near NACHC Registration in the Mezzanine Foyer, one level above the lobby. All speakers are asked to report to this area upon arrival at the conference. Speakers will receive badges and review or upload presentations at this location.

Speaker Check-In hours are the same as registration hours.

Exhibitor Check-In

All exhibitors are asked to report to this area upon arrival at the conference. Exhibitors will receive badges and booth packets at this location.

Exhibitor Check-In Hours:

Monday, March 6	4:00pm – 6:00pm	Mezzanine Foyer, one level above the lobby
Tuesday, March 7	7:30am – 4:00pm	Mezzanine Foyer, one level above the lobby
Wednesday, March 8	7:00am – 5:00pm	Meeting Level 4 Foyer (M4) (in front of coat check)
Thursday, March 9	9:00am – 5:00pm	Meeting Level 4 Foyer (M4) (in front of coat check)
Friday, March 10	7:00am – 3:30pm	Meeting Level 4 Foyer (M4) (in front of coat check)

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Conference Basics

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The Marriott Marquis 'FedEx' Business Center can serve as your extended office while you're in town. The business center is on the Mezzanine Level, one level above the lobby, and offers a full range of services including: photocopying, faxing, shipping, and much more. The contact number for the business center is (202) 783-8419.

Business Center Hours:

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Saturday – Sunday 8:00am – 5:00pm

Cellular Telephones — **PLEASE Turn OFF Your Cell Phone**

Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire

We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members

Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be located on Meeting Level 2, two levels below the lobby.

Job Board

A job board will be on display near NACHC Registration in the Mezzanine Foyer, one level above the lobby. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found

Please check with the hotel's front desk for lost and found items.

Membership

Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference, you can obtain a membership application by visiting the NACHC booth (#110) on Friday, March 10. Prior to the opening of the EXPO Hall, NACHC Membership will be located in the Meeting Level 2 Foyer (M2).

2023 P&I Track Titles and Descriptions

Track titles are referenced in both the conference At-A-Glance and within each session description as a topic/subject matter guide for conference participants.

340B Compliance and Policy: For decades health centers have participated in the 340B Program supporting critical, comprehensive services to the patients who need it the most. As federal grantees, health centers have unique challenges related to the 340B Program. This track will provide a deep dive into 340B compliance and policy topics specifically from the health center perspective. Additionally, attendees will have the opportunity for peer-to-peer learning and networking with others in the 340B community.

Advocacy and Mobilization: From the grassroots to the grass tops, mobilizing health center advocates must be a priority for all. This track educates and equips learners with the essential skills necessary for sustained messaging and action on policy and legislative issues critical to the survival of the Health Center Program.

Health Center Essentials: Understanding the basic elements of the Health Center Program is essential for serving your community. This track highlights foundational concepts in financial and site operations, program compliance and performance improvement, and health care access for special and vulnerable populations.

Health Center Governance: A strong board that understands its role and effective governance practices is better able to govern the health center and help the health center adapt and thrive in the changing and complex health care environment. This track focuses on health center board roles and responsibilities, good governance practices, and highlights some critical issues for health centers through a governance lens. While these sessions are geared to a board member audience, staff who work with boards may also find them useful.

Policy Analysis: How are recent changes in policy impacting your health center? This track identifies policy issues and the implications on the Health Center Program, site operations, funding, payers, and program requirements, in addition to understanding and applying the latest health center research demonstrating health center value.

Population Health and Quality Improvement: Providing your health center with the necessary tools to understand the evolving needs of your community and the use of a deliberate and defined improvement process is necessary to systematically improve the way care is delivered and improve population health. This track showcases educational sessions on care coordination and population health management, utilizing data to drive quality improvement, and highlighting effective case studies of health centers transforming their practice to provide value-based and competent care.

Value-Based Care/Payment Innovation and Transformation: Some health centers are in the beginning stages of using innovative approaches to transform care and advance toward value-based models of care and payment, and others are further down the path. Regardless, each stage along the continuum will impact the system of care. Understanding what transformation means to your health center and state is a critical part of the practice transformation process. This track delivers education and peer dialogue on the changing health care delivery system including new value-based care models, reimbursement via accountable care models, managed care contracting, and alternative payment methodologies.

Workforce Investment in the Future: Are you investing in your health center’s staff and leaders today to build and maintain a high-performing, compassionate health center workforce that delivers high-quality, cost-effective, patient-centered care for the foreseeable future? This track explores resources, techniques, drivers and models to recruit, retain, train and care for your workforce; highlights current trends that make this all the more necessary; and examines approaches to make the case for growing workforce investments.



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Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned, complete the session evaluation on the NACHC Mobile App or the Conferences virtual platform, and go to the **NACHC Online Library** at <https://conferences.nachc.org/nachc> to download a certificate of completion to be submitted to state licensing organizations when applying for credits..

ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website at www.nasbaregistry.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based

Program Level: Basic

Duration of Training: 3.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for **12.8** continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Taylor Walker at twalker@nachc.org or (301) 347-0400.

PHYSICIANS (CME)

This program is being considered by the American Academy of Family Physicians (AAFP) for **10.75** continuing education contact hours.

SOCIAL WORKERS (CE)

This program is being considered by the National Association of Social Workers (NASW) for **10.75** continuing education contact hours. (Provider #886419070)

OTHER HEALTH PROFESSIONALS (CE)

The National Association of Community Health Centers, Inc. (NACHC) *Certificate of Participation* may be applied toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a *Certificate of Participation* and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations

To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended, if attending in person. Respond to alertness checks if attending virtually.

AND

- Complete session evaluations on the NACHC Mobile App or the Conferences virtual platform at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the **NACHC Online Library** at <https://conferences.nachc.org/nachc>.

Printing Certificates

To print continuing education certificates, **in-person attendees** must have their badges scanned and complete session evaluations. Following the conference, all scans must be verified prior to printing certificates. This process takes a few days after the conference to complete. Once complete, in-person attendees should visit the NACHC Conferences virtual platform at <https://conferences.nachc.org/nachc>: sign in with your iMIS login and password, access the P&I Conference, click on Evaluations on the left side menu, and print your certificate.

For **virtual attendees**, once you have responded to alertness checks following a session: complete the session evaluation on the NACHC Conferences virtual platform and print your certificate.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the **NACHC Online Library** at <https://conferences.nachc.org/nachc>.

NACHC Online Library — Continuing education right at your fingertips

The world of NACHC events is just a click away! The **NACHC Online Library** is your online portal to educational content from all NACHC events. All P&I education sessions are **FREE** to **ALL** paid 2023 P&I attendees.

This valuable online service provides access to meeting content on digital media — **WHENEVER** you need it — captured live and available to you via the **NACHC Online Library**. View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The **NACHC Online Library** provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE/CEU) credits in the professional disciplines currently offered on-site at NACHC conferences.
- Session recordings.

*Note: To access the **NACHC Online Library**, visit <https://conferences.nachc.org/nachc> and log in using your iMIS login and password (refer to page 12 for iMIS login). If you need login assistance or additional information, contact trainings@nachc.com or call (301) 347-0400.*



This icon designates education sessions that will be live-streamed and recorded for the **NACHC Online Library**. These sessions will be available online after the conference and are **FREE** to **ALL** paid 2023 P&I attendees.

Consent to Use of Photographic Images

Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC's use and distribution (both now and in the future) of the registrant's or attendee's image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.

NACHC Information and Advocacy

NACHC Information Center

Meeting Level 1 Foyer (M1)

Visit staff at the NACHC Information Center, located in the Meeting Level 1 Foyer (M1), where you can learn more about NACHC activities and the many ways that NACHC supports community health centers. Stop by, ask questions, and learn more about all that NACHC has to offer.

Become a Health Center Advocate

Becoming a Community Health Center Advocate has never been easier – or more important! **Become an advocate by going to the Health Center Advocacy Network’s mobile-friendly website at www.hcadvocacy.org/join.** By signing up as an advocate, you will receive key policy and advocacy information, as well as Advocacy Calls to Action. Raise your voice and take action to support community health centers and the 30 million patients they serve.



Conviértase en un defensor de los centros de salud

Hacerse un defensor de los centros de salud nunca ha sido más fácil – ¡ni más importante! Únase a la red de defensores de los centros de salud a través de nuestro sitio de web en www.hcadvocacy.org/ladefensa. Al hacerse un defensor, recibirá información importante sobre las políticas y la defensa de los centros de salud. También, recibirá llamadas a la acción. Levante su voz y apoye los centros de salud y los 30 millones de pacientes que sirven.

Calling All Advocates: We Need Your Voices!

Find a NACHC Grassroots Advocacy team member, located in the Meeting Level 2 Foyer (M2), to record a quick, one-minute video at our story-sharing kiosk. As a representative of both your health center and community, share with Congress why they **MUST** invest in community health centers!



Social Media Contest

Join the P&I Conversation on Social Media

Engage online about your P&I Forum experience by using **#NACHCEvents** when you post about the conference on Facebook, Twitter, LinkedIn, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow **@NACHC** on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

Social Media P&I Selfie Contest

Post a picture of yourself with one or more P&I attendees, with the hashtag **#NACHCEvents**, on the social media platform of your choice (Facebook, Twitter, LinkedIn, and Instagram) for a chance to **win one of two \$100 Amazon gift cards** in a random drawing.

What is a selfie? A picture of you – in this case, at the P&I event. We ask that your selfie include a photo of you with one or more P&I attendees. The more you post on your social media, the more opportunities you have to win!

The P&I Selfie Contest ends on Thursday, March 9, at 11:59pm. Contest winners will be announced on Friday, March 10 at 5:00pm at the NACHC booth (#110) and on social media.

Reminders:

- Remember to follow NACHC's social media channels:
 - Twitter @NACHC
 - LinkedIn [LinkedIn.com/company/NACHC](https://www.linkedin.com/company/nachc)
 - Instagram @NACHC
 - Facebook [Facebook.com/nachc](https://www.facebook.com/nachc)
- Make sure that all posts and tweets on social media platforms are publicly visible.
- **Use #NACHCevents in all your posts and with your selfie photo, which will include one or more P&I attendees, to enter the random drawing.**
- **All posts of selfies must be posted by Thursday, March 9 at 11:59pm to be eligible for the prize drawings.**

“It reads like a novel, but it’s all true.”

Joseph J. Fins, MD

Professor of Medicine & Medical Ethics Weill Cornell Medical College

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Networking Events

Thursday, March 9

5:00pm - 6:00pm

New Member Welcome Reception (Invitation Only)

Capitol (M4)

NACHC welcomes all New Members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas and practices, and learn about the many benefits of NACHC Membership.

5:00pm – 6:00pm

National LGBTQ+ Primary Care Alliance Reception

Marquis Salon 1 (M2)

The National LGBTQ+ (Lesbian, Gay, Bisexual, Transgender, and Questioning) Primary Care Alliance invites you to a reception to meet your colleagues from health centers across the country. Join us for a glass of wine and learn more about available education, training, and community-based research initiatives focused on the LBGTQ+ community.

5:00pm – 6:00pm

Health Center Board of Director Members Connect! Reception (Invitation Only)

Archives (M4)

NACHC invites all Health Center Board Members to this networking event. Get a chance to meet other committed volunteers who serve on health center boards throughout the United States. Snacks and refreshments will be provided, so take the time to connect at this unique event!

6:00pm – 8:00pm

Conference Reception and Awards

Marquis Ballroom (M2)

Join us for the annual NACHC Healthcare Leadership Reception and Awards. NACHC will honor our Grassroots Advocacy Hall of Fame Inductees and Grassroots Advocacy Elizabeth K. Cooke MVP Awardees. (see page 53 for a complete list of awardees)

Friday, March 10

7:30am – 8:30am

Continental Breakfast in EXPO Hall

Liberty and Independence Ballrooms (M4)

Meet your colleagues for coffee in the EXPO Hall while discovering innovative services and products that NACHC exhibitors will showcase throughout the EXPO. Identify technologies and solutions to enhance your operations and delivery of quality care.



4:15pm – 5:15pm

Networking Reception in EXPO Hall

Liberty and Independence Ballrooms (M4)

Chat with friends and get to know NACHC business partners to learn about new trends in our industry. Networking is all about building partnerships and sparking ideas. Don't forget the 5:00pm prize drawings in the EXPO Hall! *You must be present to claim all prizes.*



TRUE 340B EXPERTS

What Makes Us Different

Assent's sole focus is 340B Program Integrity, it is not just an "added" service. Our commitment is to provide our clients with 340B Experts, including former HRSA Program Integrity Auditors.

Why It's Important

Your organization's compliance with the 340B program is imperative. Not only is there risk of losing 340B eligibility if found non-compliant, it could be extremely costly and hinder your efforts of providing healthcare to your community.

OUR SERVICES



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We examine OPAIS Database and Service Agreement, review P & P's, inventory and provide a claim compliance assessment. Complete with an audit report outlining compliance risk and recommendations.



340B Compliance Management

Our extensive experience, with both operational and technological 340B support, enables us to provide clients with the day-to-day tools required to operate a compliant program.



Consulting & Assistance

Assistance with 340B eligibility preparation, Corrective Action Plan (CAP), manufacturer paybacks, 340B policy and procedures, HRSA 340B audit preparation and more.


888-356-6225

info@Assent340B.com

www.Assent340B.com

340B Day

Join NACHC and health center experts as we discuss the most emerging issues in 340B, compliance best practices, and advocacy strategies to protect 340B savings at the federal and state levels. 340B Day will provide opportunities to meet with your peers, in the health center community, through breakout sessions and roundtable discussions.

The 340B Day program is sponsored by 

340B Day events scheduled during the 2023 P&I:

Friday, March 10

Marquis Ballroom (M2)

8:30am – 9:45am

PFF1

What's New with the 340B Drug Discount Program: A Policy Update

(see page 61 for session details)

10:30am – 11:45am

PFF2

From the C-Suite to the Boardroom: The Team Approach to 340B Compliance

(see page 64 for session details)

1:15pm – 2:30pm

PFF3

340B Contracting 101: How to Protect Your Health Center's Savings

(see page 68 for session details)

2:30pm – 3:00pm

Refreshment Break

This break is scheduled for 340B Day session participants only.

Sponsored by 

3:00pm – 4:15pm

PFF4

Leveraging Health Center Referral Management Processes and Engaging Care Coordination Staff for Successful 340B Referral Capture

(see page 71 for session details)

Committee Meetings

Monday, March 6, 2023

8:00am – 10:00am	LGBTQ+ Health Task Force	Chinatown (M3)
10:00am – 12:00pm	Subcommittee on Pharmacy, Policy, and Operations	Judiciary Square (M3)
10:00am – 12:00pm	Committee on Health Center Excellence and Training	Marquis Salons 3/4 (M2)
10:00am – 12:00pm	Health Care for the Homeless Committee	Archives (M4)
10:00am – 12:00pm	Health Professions Education in Health Centers Task Force	Marquis Salons 12/13 (M2)
10:00am – 12:00pm	Rural Health Committee	Marquis Salons 1/2 (M2)
10:00am – 12:00pm	Subcommittee on Health Center Financing	Marquis Salon 5 (M2)
10:00am – 12:00pm	Subcommittee on Healthy Aging	Shaw/LeDroit Park (M3)
1:00pm – 3:00pm	Bylaws Committee	Chinatown (M3)
1:00pm – 3:00pm	Committee for Agricultural Worker Health	Marquis Salons 1/2 (M2)
1:00pm – 3:00pm	Committee on Service Integration for Behavioral Health and HIV	Marquis Salons 3/4 (M2)
1:00pm – 3:00pm	Health Care in Public Housing Task Force	Shaw/LeDroit Park (M3)
1:00pm – 3:00pm	Health Center Controlled Networks Task Force	Marquis Salons 12/13 (M2)
1:00pm – 3:00pm	Membership Committee	University of DC/Catholic University (M1)
3:30pm – 5:30pm	Consumer/Board Member Committee	University of DC/Catholic University (M1)
3:30pm – 5:30pm	Look-Alike Task Force	Chinatown (M3)
4:00pm – 6:00pm	Health Policy Committee	Marquis Salon 5 (M2)

Tuesday, March 7, 2023

8:00am – 10:00am	Clinical Practice Committee	Marquis Salon 6 (M2)
8:00am – 10:00am	Finance Committee	Judiciary Square (M3)
10:30am – 12:30pm	Legislative Committee	Marquis Salon 6 (M2)
12:30pm – 1:30pm	State Legislative Coordinators Meeting	Georgetown University (M1)
1:30pm – 2:30pm	Advocacy Task Force	Capitol/Congress (M4)

Wednesday, March 8, 2023

8:00am – 11:30am	NACHC Board of Directors Meeting	Liberty Ballroom (M4)
11:30am – 12:30pm	QI Advisory Board Meeting	Archives (M4)
3:00pm – 4:00pm	Task Force for Undoing Racism	Capitol (M4)
3:00pm – 4:00pm	Emergency Management Advisory Coalition (EMAC) (Invitation Only)	Gallaudet University (M1)

Friday, March 10, 2023

4:30pm – 6:00pm	NACHC Veterans Interest Group	Gallaudet University (M1)
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State Delegation Meetings

Wednesday, March 8, 2023

5:45pm - 6:45pm	State Delegation Meetings
7:00pm - 8:00pm	State Delegation Meetings

State Delegation Meeting times and locations available on-site.

State Delegation Meetings are a key element of each P&I Forum. They occur on the evening prior to the Hill Day. During these meetings, delegates receive legislative packets from NACHC's State and Federal Affairs team. These packets contain information and talking points to assist delegates during their lobby visits with members of Congress.

What Is a User Group?

Connect with your peers at a NACHC Electronic Health Record (EHR) User Group!

NACHC supports several user groups, specifically for health centers, that utilize select Electronic Health Record (EHR) platforms. These user groups provide a vehicle for health centers to meet and discuss common issues, share experiences, and gain valuable insight on accomplishments and best practices.

EHRs Currently Supported

- athenaOne
- athenaPractice/athenaFlow
- eClinicalWorks
- Epic
- Greenway Intergy
- NextGen

Benefits

- ✓ Connect with other health centers that use the same EHR that you do
- ✓ Discuss the issues and enhancements most important to health centers
- ✓ Led by health center, HCCN, and/or PCA staff on a voluntary basis
- ✓ Online forums to exchange ideas, lessons learned, and best practices
- ✓ Groups meet both virtually and in-person
- ✓ NACHC provides support via WebEx, conference calls, and meeting space at our major conferences

Wednesday, March 8

9:00am - 10:00am	NACHC athenaOne User Group	Howard University (M1)
11:00am - 12:00pm	NACHC eClinicalWorks User Group	Howard University (M1)

Thursday, March 9

11:30am - 12:30pm	NACHC athenaPractice/ athenaFlow User Group	Howard University (M1)
2:30pm - 3:30pm	NACHC NextGen User Group	Howard University (M1)

To learn more or to sign up for NACHC User Groups, please visit our website at

<http://www.nachc.org/usergroups.cfm>

At-A-Glance

At-A-Glance



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Education Sessions At-A-Glance

(as of February 8, 2023 and subject to change)

The following codes are assigned to meeting rooms to direct you to hotel event spaces:

- M1** Meeting Level 1 (1 level below lobby)
- M2** Meeting Level 2 (2 levels below lobby)
- M3** Meeting Level 3 (3 levels below lobby)
- M4** Meeting Level 4 (4 levels below lobby)
Mezzanine (1 level above lobby)

All times listed are Eastern.

Monday, March 6, 2023

4:00pm – 6:00pm	Registration and Speaker/Exhibitor Check-In	Mezzanine Foyer
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Tuesday, March 7, 2023



7:30am – 4:00pm	Registration and Speaker/Exhibitor Check-In	Mezzanine Foyer
2:30pm – 5:30pm	PCA & HCCN General Session <i>(Invitation Only and Separate Registration Required)</i>	Marquis Salon 5 (M2)
Sponsored by sellers dorsey		

Wednesday, March 8, 2023


7:00am – 5:00pm	Exhibitor Check-In	Meeting Level 4 Foyer (M4) (in front of coat check)
8:00am – 4:00pm	Registration and Speaker Check-In	Mezzanine Foyer
9:00am – 10:00am	NACHC athenaOne User Group	Howard University (M1)
11:00am – 12:00pm	NACHC eClinicalWorks User Group	Howard University (M1)
12:00pm – 12:45pm	PGG1 Geiger Gibson Program	Marquis Ballroom (M2)
12:45pm – 1:00pm	Break	Marquis Ballroom Foyer (M2)
1:00pm – 3:00pm	PGS1 Opening General Session	Marquis Ballroom (M2)
3:00pm – 3:30pm	Refreshment Break	Meeting Level 2 Foyer (M2)
3:30pm – 5:30pm	PWH2H Be Ready to Head to the Hill: Policy and Advocacy Prep Session	Marquis Ballroom (M2)
5:45pm – 6:45pm	State Delegation Meetings	
7:00pm – 8:00pm	State Delegation Meetings	

ROOMS →	University of DC/Catholic University (M1)	Georgetown University (M1)	Shaw/LeDroit Park (M3)	Marquis Salons 12/13 (M2)	Chinatown (M3)
7:00am – 8:00am	Refreshment Break Meeting Level 2 Foyer (M2)				
7:00am – 10:30am	Registration and Speaker Check-In Mezzanine Foyer				
8:00am – 5:00pm	Capitol Hill Visits				
8:00am – 9:15am	PThA1 Better Serving Our Aging Patients: Understanding Medicare at Health Centers	PThB1 Ending the HIV Epidemic by 2030: What Will It Take?	PThC1 Public Partnership Strategy: Approaches to Resource Sharing and Collaborative Arrangements	PThD1 Challenges and Emerging Policy Solutions for Adult Immunizations: How COVID-19 Has Impacted the Landscape of Vaccinations	PThE1 The Federal Plan for Equitable Long-Term Recovery and Resilience
	<i>Policy Analysis</i>	<i>Policy Analysis/ Population Health & Quality Improvement</i>	<i>Health Center Governance/ Value-Based Care/ Payment Innovation & Transformation</i>	<i>Policy Analysis</i>	<i>Advocacy & Mobilization/ Population Health & Quality Improvement</i>
9:00am – 5:00pm	Exhibitor Check-In/Setup Meeting Level 4 (M4) (in front of coat check)				
9:15am – 9:45am	Refreshment Break Meeting Level 2 Foyer (M2)				
9:45am – 11:00am	PThA2 The Ending of the Public Health Emergency	PThB2 Policy, Oversight, and Strategy: Exploring Health Center Board Roles	PThC2 UDS+ and Preparing for the Future of Data Modernization	PThD2 Making the Case to C-Suite to Invest More in Outreach and Enrollment	PThE2 Responding to Social Needs: How to Use SDOH to Drive Decision-Making and Advance Value-Based Care
	<i>Health Center Essentials</i>	<i>Health Center Governance</i>	<i>Population Health & Quality Improvement/ Workforce Investment in the Future</i>	<i>Advocacy & Mobilization/ Workforce Investment in the Future</i>	<i>Population Health & Quality Improvement/ Value-Based Care/ Payment Innovation & Transformation</i>
11:30am – 12:30pm	NACHC athenaPractice/athenaFlow User Group Howard University (M1)				
2:30pm – 3:30pm	NACHC NextGen User Group Howard University (M1)				
3:00pm – 3:30pm	Refreshment Break Meeting Level 2 Foyer (M2)				
5:00pm – 6:00pm	New Member Welcome Reception (Invitation Only) Capitol (M4)				
5:00pm – 6:00pm	National LGBTQ+ Primary Care Alliance Reception Marquis Salon 1 (M2)				
5:00pm – 6:00pm	Health Center Board of Director Members Connect! Reception (Invitation Only) Archives (M4)				
6:00pm – 8:00pm	Conference Reception and Awards Marquis Ballroom (M2)				

Friday, March 10, 2023

ROOMS →	University of DC/Catholic University (M1)	Georgetown University (M1)	Shaw/LeDroit Park (M3)	Marquis Salons 12/13 (M2)	Chinatown (M3)	Marquis Ballroom (M2)
7:00am – 3:30pm	Exhibitor Check-In Meeting Level 4 Foyer (M4) (in front of coat check)					 <p>All 340B Day sessions are sponsored by</p>
7:30am – 8:30am	Continental Breakfast in EXPO Hall Liberty and Independence Ballrooms (M4) Sponsored by 					
7:30am – 3:30pm	Registration and Speaker Check-In Mezzanine Foyer					
7:30am – 5:15pm	EXPO Hall Open Liberty and Independence Ballrooms (M4)					
8:30am – 9:45am	PFA1 Best Practices for Advocacy Communications	PFB1 Federal Opportunities to Support the Public Health Emergency Unwinding	PFC1 The FTCA Program: How to Manage Compliance During and After the Public Health Emergency	PFD1 How You Can Use Bureau of Health Workforce Data to Tell Your Workforce Story	PFE1 Alternative Payment Models for Health Equity: Raising the Bar for Person-Centered Care	PFF1 340B Day What's New with the 340B Drug Discount Program: A Policy Update
	<i>Advocacy & Mobilization</i>	<i>Policy Analysis</i>	<i>Health Center Essentials/ Workforce Investment in the Future</i>	<i>Workforce Investment in the Future</i>	<i>Value-Based Care/ Payment Innovation & Transformation</i>	<i>340B Compliance & Policy</i>
9:45am – 10:30am	Refreshment Break in EXPO Hall Liberty and Independence Ballrooms (M4)					
10:30am – 11:45am	PFA2 Rural America: Policy and Program Updates for Health Centers Serving Rural Communities	PFB2 Implementing Career Development Models to Attract, Retain, and Advance Medical and Dental Assistants	PFC2 Understanding State Medicaid Policy for Health Centers	PFD2 The 21st Century Cures Act and Information Blocking Updates: Policy Exemplars Supporting Work-Related Clinical Outcomes Through the ODH Framework	PFE2 Patients-to-Policy Initiatives for Health Centers: Collaborating to Transform Health Through Housing in Our Nation's Capital	PFF2 340B Day From the C-Suite to the Boardroom: The Team Approach to 340B Compliance
	<i>Population Health & Quality Improvement</i>	<i>Workforce Investment in the Future</i>	<i>Policy Analysis/ Value-Based Care/ Payment Innovation & Transformation</i>	<i>Policy Analysis/ Population Health & Quality Improvement</i>	<i>Policy Analysis</i>	<i>340B Compliance & Policy</i>
11:45am – 1:15pm	Dedicated EXPO Time (lunch on your own) Liberty and Independence Ballrooms (M4)					

Friday, March 10, 2023, continued

ROOMS ➔	University of DC/Catholic University (M1)	Georgetown University (M1)	Shaw/LeDroit Park (M3)	Marquis Salons 12/13 (M2)	Chinatown (M3)	Marquis Ballroom (M2)
1:15pm – 2:30pm	PFA3 Expanding Your Health Center's Service Lines: How Board Members Can Support Strategic Service Line Expansion	PFB3 Communications Trends that Every Health Center Should Know	PFC3 The NACHC Regulatory Update	PFD3 Accomplishing Leadership Diversity Through More Effective, Equitable Approaches to Recruitment and Development	PFE3 Emerging Health Center Research	PFF3 340B Day 340B Contracting 101: How to Protect Your Health Center's Savings
	<i>Health Center Governance</i>	<i>Health Center Essentials</i>	<i>Health Center Governance/ Policy Analysis</i>	<i>Workforce Investment in the Future</i>	<i>Policy Analysis/ Population Health & Quality Improvement</i>	<i>340B Compliance & Policy</i>
2:30pm – 3:00pm	Refreshment Break in EXPO Hall			Liberty and Independence Ballrooms (M4)		
3:00pm – 4:15pm	PFA4 CCBHCs: The Path to Expanding Access to Behavioral Health Services	PFB4 Health and Equity for Trans and Gender-Diverse Youth	PFC4 Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update	PFD4 Invitation and Storytelling: Key Tools for Board Member Advocates to Use at Home	PFE4 Taking Advantage of Federal Policies and Resources for Renewable Energy	PFF4 340B Day Leveraging Health Center Referral Management Processes and Engaging Care Coordination Staff for Successful 340B Referral Capture
	<i>Policy Analysis</i>	<i>Policy Analysis/ Population Health & Quality Improvement</i>	<i>Health Center Essentials</i>	<i>Advocacy & Mobilization/ Health Center Governance</i>	<i>Policy Analysis/ Population Health & Quality Improvement</i>	<i>340B Compliance & Policy</i>
4:15pm-5:15pm	Networking Reception in EXPO Hall (5:00pm Prize Drawings)			Liberty and Independence Ballrooms (M4)		
 Sponsored by						

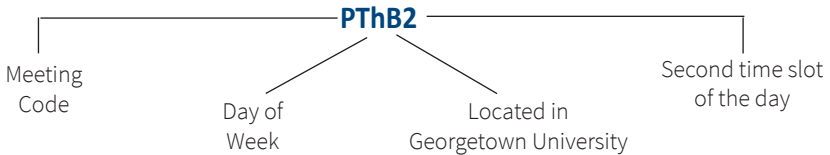
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Saturday, March 11, 2023

ROOMS ➔	University of DC/Catholic University (M1)	Georgetown University (M1)	Shaw/LeDroit Park (M3)	Marquis Salons 12/13 (M2)	Chinatown (M3)
7:30am – 8:30am	Refreshment Break Marquis Ballroom Foyer (M2) and Meeting Level 3 Foyer (M3)				
7:30am – 11:00am	Registration and Speaker Check-In Mezzanine Foyer				
8:30am – 9:45am	PSA1 Environmental Health and Climate Change Mitigation and Preparedness Resources for Health Centers	PSB1 Improving Health Outcomes Through Civic Engagement	PSC1 Maternal Health Care: We Need Data to Support Policy Change	PSD1 What It Takes to Move the Needle in an Adult Immunization Program: A Four-Year Lesson	
	<i>Population Health & Quality Improvement</i>	<i>Advocacy & Mobilization</i>	<i>Policy Analysis/ Population Health & Quality Improvement</i>	<i>Population Health & Quality Improvement</i>	
9:45am – 10:00am	Refreshment Break Marquis Ballroom Foyer (M2)				
10:00am – 12:00pm	PGS2 Closing General Session: Federal Update Marquis Ballroom (M2)				

EXPLANATION OF SESSION CODES

The first letter of the code is the meeting: P = P&I. The second letter of the code indicates the day of the week: M = Monday, Tu = Tuesday, W = Wednesday, and Th = Thursday. The third letter in the code indicates the location with each letter A–F representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, 3rd, or 4th time slot of each day.





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Monday, March 6
Tuesday, March 7
Wednesday, March 8

Monday/Tuesday/
Wednesday





CENTENE[®] Corporation

True Partners in Care

Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are managed, staffed, and real time decisions are delivered locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.

PROUD SPONSOR OF THE 2023 POLICY & ISSUES FORUM

Centene state health plans reflect our core belief that healthcare is best delivered locally.



Schedule

Monday, March 6, 2023

8:00am – 10:00am	LGTBQ+ Health Task Force	Chinatown (M3)
10:00am – 12:00pm	Subcommittee on Pharmacy, Policy, and Operations	Judiciary Square (M3)
10:00am – 12:00pm	Committee on Health Center Excellence and Training	Marquis Salons 3/4 (M2)
10:00am – 12:00pm	Health Care for the Homeless Committee	Archives (M4)
10:00am – 12:00pm	Health Professions Education in Health Centers Task Force	Marquis Salons 12/13 (M2)
10:00am – 12:00pm	Rural Health Committee	Marquis Salons 1/2 (M2)
10:00am – 12:00pm	Subcommittee on Health Center Financing	Marquis Salon 5 (M2)
10:00am – 12:00pm	Subcommittee on Healthy Aging	Shaw/LeDroit Park (M3)
1:00pm – 3:00pm	Bylaws Committee	Chinatown (M3)
1:00pm – 3:00pm	Committee for Agricultural Worker Health	Marquis Salons 1/2 (M2)
1:00pm – 3:00pm	Committee on Service Integration for Behavioral Health and HIV	Marquis Salons 3/4 (M2)
1:00pm – 3:00pm	Health Care in Public Housing Task Force	Shaw/LeDroit Park (M3)
1:00pm – 3:00pm	Health Center Controlled Networks Task Force	Marquis Salons 12/13 (M2)
1:00pm – 3:00pm	Membership Committee	University of DC/Catholic University (M1)
3:30pm – 5:30pm	Consumer/Board Member Committee	University of DC/Catholic University (M1)
3:30pm – 5:30pm	Look-Alike Task Force	Chinatown (M3)
4:00pm – 6:00pm	Health Policy Committee	Marquis Salon 5 (M2)
4:00pm – 6:00pm	Registration	Mezzanine Foyer
4:00pm – 6:00pm	Speaker/Exhibitor Check-In	Mezzanine Foyer

Tuesday, March 7, 2023

7:30am – 4:00pm	Registration	Mezzanine Foyer
7:30am – 4:00pm	Speaker/Exhibitor Check-In	Mezzanine Foyer
8:00am – 10:00am	Clinical Practice Committee	Marquis Salon 6 (M2)
8:00am – 10:00am	Finance Committee	Judiciary Square (M3)
10:30am – 12:30pm	Legislative Committee	Marquis Salon 6 (M2)
12:30pm – 1:30pm	State Legislative Coordinators Meeting	Georgetown University (M1)
1:30pm – 2:30pm	Advocacy Task Force	Capitol/Congress (M4)
2:30pm – 5:30pm	PCA & HCCN General Session (Invitation Only and Separate Registration Required)	Marquis Salon 5 (M2)

Sponsored by  **sellers dorsey**

Wednesday, March 8, 2023

7:00am – 5:00pm	Exhibitor Check-In	Meeting Level 4 Foyer (M4) (in front of coat check)
8:00am – 11:30am	NACHC Board of Directors Meeting	Liberty Ballroom (M4)
8:00am – 4:00pm	Registration	Mezzanine Foyer
8:00am – 4:00pm	Speaker Check-In	Mezzanine Foyer
9:00am – 10:00am	NACHC athenaOne User Group	Howard University (M1)
11:00am – 12:00pm	NACHC eClinicalWorks User Group	Howard University (M1)
11:30am – 12:30pm	QI Advisory Board Meeting	Archives (M4)
12:00pm – 12:45pm	PGG1 Geiger Gibson Program	Marquis Ballroom (M2)
12:45pm – 1:00pm	Break	Marquis Ballroom Foyer (M2)
1:00pm – 3:00pm	PGS1 Opening General Session	Marquis Ballroom (M2)
3:00pm – 3:30pm	Refreshment Break	Meeting Level 2 Foyer (M2)
3:00pm – 4:00pm	Task Force for Undoing Racism	Capitol (M4)
3:00pm – 4:00pm	Emergency Management Advisory Coalition (EMAC) (Invitation Only)	Gallaudet University (M1)
3:30pm – 5:30pm	PWH2H Be Ready to Head to the Hill: Policy and Advocacy Prep Session	Marquis Ballroom (M2)
5:45pm – 6:45pm	State Delegation Meetings	State Delegation Meeting times and locations available on-site.
7:00pm – 8:00pm	State Delegation Meetings	

Education Sessions

Wednesday, March 8

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions. NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of vendor products or services.

▶ This icon designates sessions that will be live-streamed and audiotaped with presentation for the *MyNACHC Learning Center (MyNACHC)*.

7:00am – 5:00pm Meeting Level 4
Exhibitor Check-In Foyer (M4)
(in front of coat check)

8:00am – 11:30am Liberty
NACHC Board of Ballroom (M4)
Directors Meeting

8:00am – 4:00pm Mezzanine Foyer
Registration and
Speaker Check-In

9:00am – 10:00am Howard
NACHC University (M1)
athenaOne User Group

11:00am – 12:00pm Howard
NACHC University (M1)
eClinicalWorks User Group

11:30am – 12:30pm Archives (M4)
QI Advisory Board Meeting

12:00pm – 12:45pm Marquis
PGG1 Geiger Gibson Ballroom (M2)
Program
(see Conference Program Addendum
for session details)

12:45pm – 1:00pm Marquis
Break Ballroom Foyer (M2)

1:00pm – 3:00pm Marquis
PGS1 Opening Ballroom (M2)
General Session
(see Conference Program Addendum
for session details)

3:00pm – 3:30pm Meeting Level 2
Refreshment Break Foyer (M2)

3:00pm – 4:00pm Capitol (M4)
Task Force for Undoing Racism
(Invitation Only)

3:00pm – 4:00pm Gallaudet
Emergency University (M1)
Management Advisory
Coalition (EMAC)
(Invitation Only)

3:30pm – 5:30pm
EDUCATION SESSION

PWH2H  Marquis Ballroom (M2)
Be Ready to Head to the Hill: Policy and Advocacy Prep Session

CPE: 2.4 CME/CE/CEU: 2.0

Level: Basic

Topic: Advocacy & Mobilization/Federal & State Policy

This session will provide advocates with tips for an effective meeting with members of Congress. NACHC experts will also walk through the policy agenda, specific asks, and advocacy strategy. This is the best opportunity for advocates to learn about the 2023 Policy and Advocacy Agenda in detail and prepare for their meetings on the Hill.

Learning Objectives:

- Implement tips for more productive Hill meetings and for fine-tuning overall advocacy efforts.
- Effectively communicate policy agendas to members of Congress.
- Identify strategies, with NACHC Policy staff, to better communicate the mission of the Health Center Movement.

Presenter(s):

Joe Dunn, Senior Vice President, Public Policy and Research Division, NACHC

Susan Burton, Director, National Grassroots Advocacy, NACHC

Vacheria Keys, Esq., Director, Regulatory Affairs, NACHC

Deila Davis, MPP, MBA, Deputy Director, Federal Affairs, NACHC

Gracy Trinoskey-Rice, Policy Research and Data Analyst, NACHC

5:45pm – 6:45pm
State Delegation Meetings

7:00pm – 8:00pm
State Delegation Meetings

Times and locations for all State Delegation Meetings will be available on-site.

Thursday, March 9



Thursday



JOIN TODAY

Support the Health Center Mission with a NACHC Membership!



Not a health center, but still want to show your support? Ask us how you can join NACHC today! Know that your membership dollars support the advocacy work NACHC does on behalf of our community health centers.

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- HCCN Membership
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- Individual Membership
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Contact us today:

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www.nachc.org

Schedule

Thursday, March 9

Hill Day

7:00am – 8:00am	Refreshment Break	Meeting Level 2 Foyer (M2)
7:00am – 10:30am	Registration	Mezzanine Foyer
7:00am – 10:30am	Speaker Check-In	Mezzanine Foyer
8:00am – 9:15am	Education Sessions	
8:00am – 5:00pm	Capitol Hill Visits	
9:00am – 5:00pm	Exhibitor Check-In/Setup	Meeting Level 4 Foyer (M4) (in front of coat check)
9:15am – 9:45am	Refreshment Break	Meeting Level 2 Foyer (M2)
9:45am – 11:00am	Education Sessions	
11:00am – 1:00pm	Exploring Quality Measure Data and Building a Data Improvement Plan (Separate Registration Required and Limited Space)	Gallaudet University (M1)
11:30am – 12:30pm	NACHC athenaPractice/athenaFlow User Group	Howard University (M1)
2:30pm – 3:30pm	NACHC NextGen User Group	Howard University (M1)
3:00pm – 3:30pm	Refreshment Break	Meeting Level 2 Foyer (M2)
5:00pm – 6:00pm	New Member Welcome Reception (Invitation Only)	Capitol (M4)
5:00pm – 6:00pm	National LGBTQ+ Primary Care Alliance Reception	Marquis Salon 1 (M2)
5:00pm – 6:00pm	Health Center Board of Director Members Connect! Reception (Invitation Only)	Archives (M4)
6:00pm – 8:00pm	Conference Reception and Awards	Marquis Ballroom (M2)

Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience.

If we can be of any assistance, please call on any member of the Meetings Team.

Mary Hawbecker, CPA

Senior Vice President, Operations and
Chief Financial Officer

Jason G. Watkins, CMP

Associate Vice President
Conferences and Exhibits

Lisette Garrity, CMP

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Laura Headrick

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Helene Slavin, DES

Specialist
Meetings and Event Technology

Taylor Walker

Specialist
Events and Conference Operations

Education Sessions

Thursday, March 9

Hill Day

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

▶ This icon designates sessions that will be live-streamed and audiotaped with presentation for the *MyNACHC Learning Center (MyNACHC)*.

7:00am – 8:00am Meeting Level 2
Refreshment Break Foyer (M2)

7:00am – 10:30am Mezzanine
Registration and Speaker Check-In Foyer

8:00am – 5:00pm
Capitol Hill Visits

9:00am - 5:00pm Meeting Level 4
Exhibitor Check-In/Setup Foyer (M4) (in front of coat check)

8:00am – 9:15am

EDUCATION SESSIONS

PThA1 ▶ University of DC/
Better Serving Catholic University (M1)
Our Aging Patients: Understanding Medicare at Health Centers

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis

Interested in learning the latest policy developments impacting your Medicare patients? This session will cover the Medicare health center basics including current policies and regulations, as well as recent additions to the program by the Centers for Medicare and Medicaid Services. Hear from experts about

topics on the PACE program, telehealth, the Inflation Reduction Act, and more.

Learning Objectives:

- Identify new Medicare policy changes for 2023.
- Review accountable care organization models and other care management strategies.
- Examine how health centers can serve their Medicare population.

Presenter(s):

Susannah Gopalan, Esq., Partner, Feldesman Tucker Leifer Fidell

Vernita Todd, MBA, FACHE, Vice President and Chief Strategy Officer, San Ysidro Health
Gerveen Williams, MS, MIT, Director, Finance Training and Technical Assistance, NACHC

Ama Johnson, Manager, Health Center Finance Training and Technical Assistance, NACHC

PThB1 ▶ Georgetown University (M1)
Ending the HIV Epidemic by 2030: What Will It take?

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis/Population Health & Quality Improvement

The battle to end the HIV epidemic globally has endured many decades, and the US has set the ambitious goal of doing so by 2030. But what will it take? More than ever, we have a never-before-seen arsenal of tools at our disposable and incredible scientific knowledge-- will it be enough? Our panel

will discuss the US strategy, new funding mechanisms, and programs that will need to be developed for us to achieve our ambitious goals. Panelists will focus on the role that health centers will have to play, and how the new policies and the entire pipeline of innovations will impact our patients.

Learning Objectives:

- Understand the US strategy to end the HIV epidemic by 2030.
- Explore how new funding streams to impact HIV are being rolled out, and their potential impact.
- Identify the role of health centers in impacting the goal to combat HIV.

Moderator:

Pedro Carneiro, MPH, Clinical Data Scientist, NACHC

Presenter(s):

Harold Phillips, Director, The White House Office of National AIDS Policy

Ernia Hughes, MBA, Director, Office of Health Center Investment Oversight, Bureau of Primary Health Care/HRSA

Keletso Makofane, PhD, MPH, Health and Human Rights Fellow, Global Public Health Practitioner, Social Network Epidemiologist, FXB Center for Health and Human Rights at Harvard University

PThC1  Shaw/LeDroit Park (M3)
**Public Partnership Strategy:
Approaches to Resource Sharing and
Collaborative Arrangements**

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Health Center Governance/
Value-Based Care/Payment Innovation &
Transformation

This unique panel of health center executives will take you behind the curtain of some of the most interesting and unique health center collaborative arrangements. They will

explain their innovative approaches with varying government agencies. Everything from how the arrangement began to the impacts of their resource sharing. The arrangements go beyond what many health centers know, such as partnering with the county health department. The details from the panel will help you (re)think your own health center's collaborations.

Learning Objectives:

- Identify new approaches to partnerships and collaborative arrangements.
- Evaluate your health center's collaborations.
- Identify potential new areas for partnership.

Moderator:

Merrill Press, Senior Vice President, Development and Innovation, NACHC

Presenter(s):

Michael Brooks, MD, MBA, President and CEO, The Family Health Centers of Georgia
Margaretha Bledsoe, Director of Marketing, The Family Health Centers of Georgia

PThD1  Marquis Salons 12/13 (M2)
**Challenges and Emerging Policy
Solutions for Adult Immunizations:
How COVID-19 Has Impacted the
Landscape of Vaccinations**

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis

The COVID-19 pandemic led to many new or updated policy changes around immunization processes and procedures. Health centers adopted and adapted their workflows based on COVID and are now extending those adaptations to other immunization practices. In this session, panelists will explore how they have navigated reimbursement and access challenges brought to light by the pandemic, describe learned lessons in stock-

ing and providing vaccines, and share which newer policies they've taken advantage of to increase adult vaccination rates.

Learning Objectives:

- Explore how the pandemic led to policy and practice changes around adult immunization.
- Discuss reimbursement and access challenges related to adult vaccines.
- Share strategies health centers employ when it comes to stocking and providing more expensive vaccines.

Moderator:

Sarah Price, MSN-Ed, RN, Director, Public Health Integration, NACHC

Presenter(s):

Blair Lykins, PharmD, MBA, CDCES,

Director, Pharmacy Services, Lewis County Primary Care Center, Inc. dba PrimaryPlus

Lisa Foster, MA, Co-Manager, Adult Vaccine Access Coalition

PThE1 

Chinatown (M3)

The Federal Plan for Equitable Long-Term Recovery and Resilience

CPE: 1.5

CME/CE/CEU: 1.25

Level: Basic

Track: Advocacy & Mobilization/Population Health & Quality Improvement

The Federal Plan for Equitable Long-Term Recovery and Resilience (Federal Plan for ELTRR) lays out a government-wide approach for federal agencies to cooperatively strengthen the conditions necessary for improving individual and community resilience and well-being nationwide. The Plan fosters a shared vision that advances a government-wide approach to support communities to build lasting resilience. It aims to align federal actions, outline recommendations federal departments can collaboratively implement to improve vital conditions, support

community and individual empowerment to build resilience, and equitably improve health and well-being.

The Federal Plan for ELTRR intentionally focuses on leveraging opportunities across federal resources that are within existing authority and funding to advance the recommendations outlined in the Plan and associated actions. The recommendations allow departments and agencies to act on existing flexibilities across assets in more impactful and more efficient ways to advance long-term resilience.

Learning Objectives:

- Understand how the ELTRR empowers communities to engage in equitable, self-driven discussions of needs and solutions.
- Identify how the ELTRR supports equitable access to federal support and collaborative opportunities in partnership with communities using trauma-informed approaches and healing processes.
- Overview how the ELTRR redesigns existing activities and develop new actions to address gaps and maximize.

Presenter(s):

Erin McDonald, PhD, MPP, Lead, Equitable Long-Term Recovery and Resilience Plan, Office of the Assistant Secretary for Health, Office of Disease Prevention and Health Promotion/HHS

9:15am – 9:45am Meeting Level 2
Refreshment Break Foyer (M2)

9:45am – 11:00am

EDUCATION SESSIONS

PTHa2  University of DC/ Catholic University (M1)
The Ending of the Public Health Emergency

CPE: 1.5 CME/CE/CEU: 1.25

Level: Intermediate

Prerequisite: Attendees should have at least five years of health care finance experience.

Topic: Health Center Essentials

This session will address the current trends of healthcare finance post-COVID and the issues that CHCs may face in the future. Understanding that some variables are unknown, presenters will discuss some of the financial and operational decisions that should be considered to strengthen financial metrics, improve operating performance, and reduce risk as health centers emerge from the public health emergency. During this session, speakers will also cover the current grants management environment and talk through COVID and other audits of grant funds to support health centers as they prepare for audits of stimulus funding.

Learning Objectives:

- Discuss challenges facing CHCs – now and in the future.
- Identify value-based care considerations CHC teams should be thinking through and currently planning for.
- Review current audit work plans of the HHS OIG and Division of Financial Integrity of grant funds to understand how audits of COVID-19 stimulus funds, provider relief funds, and the HRSA COVID-19 Uninsured program are being approached.

Presenter(s):

Edward T. Waters, Esq., Managing Partner, Feldesman Tucker Leifer Fidell LLP

PTHb2  Georgetown University (M1)
Policy, Oversight, and Strategy: Exploring Health Center Board Roles

CPE: 1.5

CME/CE/CEU: 1.25

Level: Basic

Topic: Health Center Governance

This session will review the roles and responsibilities of a health center board. The board's role related to strategy, oversight and policy, and board functioning will be discussed. Presenters will also explore the importance of the board-CEO partnership and introduce concepts related to board culture.

Learning Objectives:

- Outline overall health center board roles and responsibilities.
- Explore the role of the board compared to the CEO, and discuss components of the board-CEO partnership.
- Define important elements of healthy board culture.

Moderator:

Emily Heard, MA, Director, Health Center Governance Training, NACHC Membership

Presenter(s):

Avni Shridharani, MHS, President, Community Health Strategies LLC

Alecia Cyprian, PhD, Chief Executive Officer, Southeast Community Health Systems

Deborah Morrison, Board Chair, Roanoke Chowan Community Health Center

PTHc2  Shaw/LeDroit Park (M3)
UDS+ and Preparing for the Future of Data Modernization

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement/Workforce Investment in the Future

This session will describe HRSA's Uniform Data System Modernization Initiative. The session will include the rationale and process developed to transition health centers from reporting aggregated data, at the center level, to reporting disaggregated data, at the patient level, using Fast Healthcare Interoperability Resources (FHIR) standards. Learn more about UDS patient-level submission (UDS+) testing efforts and approaches strategic partners can leverage to prepare for UDS patient-level reporting. Implementation will begin with the 2023 UDS reports. Patient-level data will better support health centers to identify and analyze important factors that influence care-seeking behavior, quality of care, and health outcomes.

Learning Objectives:

- Explain UDS+, its purpose, and its benefit to health care organizations.
- Summarize UDS Test Cooperative (UTC) and opportunities to participate in UDS+ testing.
- Define FHIR and understand how the standards can revolutionize Health Center Program data.

Presenter(s):

Hank Hoang, PharmD, MBA, Deputy Director, Data and Evaluation/HRSA

Matthew Rahn, Deputy Director, Standards Division, Office of the National Coordinator for Health Information Technology/HHS

Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago

Julia Skapik, MD, MPH, FAMIA, Chief Medical Information Officer, NACHC

PTHd2  Marquis Salons 12/13 (M2)
Making the Case to C-Suite to Invest More in Outreach and Enrollment

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization/Workforce Investment in the Future

Health centers act as enrollment hubs, utilizing navigators, CACs, CHWs and countless other staff that provide outreach and enrollment (O/E) services to their patients and their broader community. While funding streams exist both at the federal and state levels, there's an argument to be made for continued organizational investment. This means getting buy-in from C-Suite staff. This session will explore how to pitch O/E to the executive level: strategies, data, and other key pieces of information.

Learning Objectives:

- Identify ways to employ different types of O/E staff to best outreach into the community.
- Identify different ways to quantify the importance of O/E staff.
- Review different strategies to best advocate to C-Suite/the board for further investment in O/E staff.

Presenter(s):

Tia Whitaker, CCHW, Statewide Director, Outreach and Enrollment, Pennsylvania Association of Community Health Centers

Claudia Maldonado, Director, Outreach and Enrollment, Arizona Alliance for Community Health Centers

Elizabeth Linderbaum, MPP, Deputy Director, Regulatory Affairs, NACHC

PThE2  Chinatown (M3)
Responding to Social Needs: How to Use SDOH to Drive Decision-Making and Advance Value-Based Care

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement/Value-Based Care/Payment Innovation & Transformation

Addressing patient-level needs related to social drivers of health (SDOH) is widely recognized as essential for delivering whole person care, improving health equity, lowering total costs of care, and participating in value-based care. Health centers have been at the forefront of providing comprehensive, person-centered health care through social needs screening efforts to address health inequities of their patient population.

During this session, presenters will discuss approaches to implementing SDOH data capture and how health centers can leverage the data to drive decision-making and advance value-based care efforts. Panelists will share how they have successfully implemented SDOH workflows and incorporated SDOH into value-based care reimbursement models. The session will conclude with strategies for responding to referrals, as well as closed-loop referrals between health centers and their cross-sector partners.

Learning Objectives:

- Understand how collecting SDOH data can support closed-loop referrals for SDOH-related needs and inform policy development for health equity.
- Describe different SDOH workflows and frameworks that have been used to address patient-level SDOH needs and incorporated into value-based care reimbursement models.
- Optimize data capture and coding processes to better evaluate and leverage SDOH assessment and intervention data.

Presenter(s):

Lisa Connors, RN, BSN, Chief Operating Officer, Holyoke Health Center, Inc.

David Poms, MPH, Partnership Manager, DC Primary Care Association

Kim Prendergast, MPP, RDN, Senior Director, Social Health, Community Care Cooperative

Annie Kolarik, MD, Assistant Director, Primary Care, WellSpring, Cherokee Health Systems

Robert Bangert, Manager, Youth and Family Care Navigation, Whitman-Walker Health

Jennifer Du Mond, MPH, Manager, Clinical Data Quality and Analytics, NACHC

11:00am – 1:00pm

IN-PERSON ONLY TRAINING

(Separate Registration Required and Limited Space)

EXPDATA Gallaudet University (M1)
Exploring Quality Measure Data and Building a Data Improvement Plan

Topic: Data Quality

During this interactive training, participants will learn, together, to read a quality measure, explore and validate a sample dataset, and build a data quality improvement plan based on their assessments. Quality improvement efforts are often hampered by poor data practices that prevent the closure of health gaps, including poor documentation and missing data. By reviewing data registries and identifying areas where improved documentation, or even the implementation of new documentation workflows can take place, health centers can significantly impact the quality of their data and their overall patient care.

Note: Participants are required to bring a laptop (charged) to this training.

Learning Objectives:

- Validate and assure confidence in quality measure data.
- Perform analysis of data to assess patient care and data gaps.
- Explore the building of a data quality improvement plan to fill care gaps and overhaul inadequate or nonexistent data practices in your health center.

Presenter(s):

Pedro Carneiro, MPH, Clinical Data Scientist, NACHC

Jennifer Du Mond, MPH, Manager, Clinical Data Quality and Analytics, NACHC

Jayson Osika, Data Analyst, NACHC

Crystal Nwachuku, Specialist, Public Health Informatics Projects, NACHC

6:00pm – 8:00pm **SPECIAL EVENT**

Conference Reception and Awards Marquis Ballroom (M2)

Join us for the annual NACHC Healthcare Leadership Reception and Awards. NACHC will honor our Grassroots Advocacy Hall of Fame Inductees and Grassroots Advocacy Elizabeth K. Cooke MVP Awardees. (see the following page for a complete list of awardees)

11:30am – 12:30pm Howard University (M1)
NACHC athenaPractice/ athenaFlow User Group

2:30pm – 3:30pm Howard University (M1)
NACHC NextGen User Group

3:00pm – 3:30pm Meeting Level 2 Foyer (M2)
Refreshment Break

5:00pm – 6:00pm Capitol (M4)
New Member Welcome Reception
(Invitation Only)

5:00pm – 6:00pm Marquis Salon 1 (M2)
National LGBTQ+ Primary Care Alliance Reception

5:00pm – 6:00pm Archives (M4)
Health Center Board of Director Members Connect! Reception
(Invitation Only)

2023 Grassroots Advocacy Awards

José E. Camacho Grassroots Hall of Fame Award

Hall of Fame members have all made lasting contributions to ensuring the creation, survival, and strength of health centers and the Health Center Movement through their dedicated and tireless efforts over many years.

Maureen Maxwell

Colorado Community Health Network

Serena Muñiz

Union Community Health Center



Elizabeth K. Cooke Advocacy MVP Award

The MVP Award is named in honor of the late Elizabeth K. (Betsey) Cooke whose constant effort and unflinching persistence as an advocate for America's health centers and health center patients set an example for all health center advocates to follow.

Tiffany Bridges, Special Health Resources

Concepcion Camarillo, Hope Clinic

Myrta Garcia, South Texas Rural Health Services

Dena Hughes, Triangle Area Network

Nicole Lamb-Menz, East Texas Community Health Services

Donald Moore, Pueblo Community Health Center

David Preston, Community Healthcare Center

Jamie Reich, Eastern Mennonite University

Andrea Skolkin, OneWorld Community Health Centers, Inc.

Donavan Smith, Wayne Community Health Center

R. Logan Yoho, Hopewell Health Center



Conference for
**Agricultural
Worker Health**

National Association of Community Health Centers



May 2-4, 2023 | Grand Hyatt Seattle - Seattle, WA



Friday, March 10

Friday





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Schedule

Friday, March 10

340B Day

7:00am – 3:30pm	Exhibitor Check-In	Meeting Level 4 Foyer (M4) (in front of coat check)
7:30am – 8:30am	Continental Breakfast in EXPO Hall	Liberty and Independence Ballrooms (M4)
	<i>Sponsored by</i> 	
7:30am – 3:30pm	Registration	Mezzanine Foyer
7:30am – 3:30pm	Speaker Check-In	Mezzanine Foyer
7:30am – 5:15pm	EXPO Hall Open	Liberty and Independence Ballrooms (M4)
8:30am – 9:45am	Education Sessions	
9:45am – 10:30am	Refreshment Break in EXPO Hall	Liberty and Independence Ballrooms (M4)
10:30am – 11:45am	Education Sessions	
11:45am – 1:15pm	Dedicated EXPO Time (Lunch on your own)	Liberty and Independence Ballrooms (M4)
1:15pm – 2:30pm	Education Sessions	
2:30pm – 3:00pm	Refreshment Break in EXPO Hall	Liberty and Independence Ballrooms (M4)
3:00pm – 4:15pm	Education Sessions	
4:15pm – 5:15pm	Networking Reception in EXPO Hall (5:00pm Prize Drawings)	Liberty and Independence Ballrooms (M4)
	<i>Sponsored by</i> 	
4:30pm – 6:00pm	NACHC Veterans Interest Group	Gallaudet University (M1)



Education Sessions

Friday, March 10

340B Day

All 340B Day sessions
are sponsored by



Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

▶ This icon designates sessions that will be live-streamed and audiotaped with presentation for the MyNACHC Learning Center (MyNACHC).

7:00am – 3:30pm Exhibitor Check-In	Meeting Level 4 Foyer (M4) (in front of coat check)
7:30am – 8:30am Continental Breakfast in EXPO Hall	Liberty and Independence Ballrooms (M4)  <i>Sponsored by</i>
7:30am – 3:30pm Registration and Speaker Check-In	Mezzanine Foyer
7:30am – 5:15pm EXPO Hall Open	Liberty and Independence Ballrooms (M4)

successful advocacy communications and learn about tools, such as storytelling, that cut through the noise and build a compelling case to advance health center policy priorities.

Learning Objectives:

- Understand the importance of engaging with elected officials and other stakeholders through social media, written campaigns, and in-person health center visits.
- Identify best practices and explore tools for implementing advocacy communications at their health center, including tips for involving existing resources and teams.
- Identify ways to build capacity and mobilize advocates through storytelling and invitation.

Presenter(s):
Presenters being confirmed.

8:30am – 9:45am EDUCATION SESSIONS

PFA1 ▶ University of DC/Catholic University (M1)
Best Practices for Advocacy Communications
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Advocacy & Mobilization

Attend this session to learn how to craft a communications strategy that will help grow your advocacy base and motivate them to take action. Explore best practices for

PFB1 ▶ Georgetown University (M1)
Federal Opportunities to Support the Public Health Emergency Unwinding
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Policy Analysis

Medicaid enrollment has increased in every state during the pandemic and is about to experience a sweeping impact at the federal and state levels when the continuous enrollment requirement expires. Planning for the end of the COVID-19 public health emergency and the Medicaid and CHIP continuous enrollment unwinding has largely focused on

state and local strategies. All levels of government will need to be “all-hands-on-deck” in order to best serve adults and children in the Medicaid program. This session will review policy strategies and flexibilities that can be taken at the federal level to support access and continuity of care for Medicaid beneficiaries.


Learning Objectives:

- Review the national Medicaid enrollment landscape and its impact on health centers.
- Examine various, potential federal policy actions that will impact the Medicaid unwinding.
- Identify the value of the policy strategies for health centers

Presenter(s):

Allie Gardner, MPP, Senior Research Associate, Georgetown University McCourt School of Public Policy, Center for Children and Families

Jessica Stephens, Senior Policy Advisor, Center for Medicaid and CHIP

PFC1  Shaw/LeDroit Park (M3)
The FTCA Program: How to Manage Compliance During and After the Public Health Emergency

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Health Center Essentials/Workforce Investment in the Future

With the public health emergency (PHE) ending and Covid-19 a recurring part of the healthcare landscape, new questions on the FTCA program’s ability to provide liability protection for health centers in a variety of circumstances has been questioned. Join us as we review the opportunities of a program designed to provide professional liability protection for health centers and staff, but one with numerous gaps exposed during the

pandemic. This session will cover lessons learned from our response to a national PHE and the critical components of the FTCA program that need clarity and improvement. Participants should come prepared to join in this important discussion.

Learning Objectives:

- Understand the basic concepts of the FTCA program.
- Discern the requirements for FTCA protection of telehealth visits.
- Identify the changes in FTCA coverage in the coming end of the PHE declaration.

Moderator:


Jessica Henderson Boyd, MD, MPH, President and CEO, Unity Health Care, Inc.

Presenter(s):

Martin J. Bree, JD, Of Counsel, Feldesman Tucker Leifer Fidell LLP

Molly Evans, JD, Partner, Feldesman Tucker Leifer Fidell LLP

Matthew S. Freedus, JD, Partner, Feldesman Tucker Leifer Fidell LLP

PFD1  Marquis Salons 12/13 (M2)
How You Can Use Bureau of Health Workforce Data to Tell Your Workforce Story

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

Bureau of Health Workforce (BHW) programs are an important component of the health center toolkit to address health center workforce challenges. BHW data tools also have a vital role in helping health centers, Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) tell their health center workforce stories. This session will provide participants with an in-depth view of BHW workforce data tools; and how health centers, PCAs, and HCCNs can use these resources to tell their health center

workforce stories. Participants will also have an opportunity to have hands-on experience using these resources to tell their unique workforce stories.

Learning Objectives:

- Identify BHW data resources and tools.
- Explore how to use BHW workforce data and tools to tell health center workforce stories.
- Develop a unique health center workforce story using BHW data and tools.

Moderator:

Gerrard Jolly, MA, CDP, Director, Career Advancement Strategies, NACHC

Presenter(s):

Michael Arsenault, MA, MBA, PMP, Director, Division of Business Operations, Bureau of Health Workforce/HRSA

Isa Iniguez, Associate Director of Workforce Development and Special Populations, California Primary Care Association

Deila Davis, MPP, MBA, Deputy Director, Federal Affairs, NACHC

PFE1  Chinatown (M3)
Alternative Payment Models for Health Equity: Raising the Bar for Person-Centered Care

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Value-Based Care/Payment Innovation & Transformation

For many years, public and private payors have used value-based care and alternative payment models (APMs) to address growing health care costs because traditional fee-for-service payment incentivizes care volume divorced from the interventions that have the greatest impact on health outcomes and quality of life. Unfortunately, access and equity considerations did not direct these approaches—or were ignored altogether. After the pandemic exposed many injustices that

affect the health and well-being of historically marginalized communities, and the need for sustainable, person-centered care, many leaders have reimagined what could be possible with APMs if equity and access were central to their design and implementation.

This session will explore how APMs could be designed to support health centers as they adopt the national health equity framework, *Raising the Bar: Health Care's Transforming Role*. Moreover, this session will discuss current policy, provider, and research efforts to make health equity achievable through primary care supported by APMs.

Learning Objectives:

- Understand the relationship between financial stability of health centers and their ability to provide more effective, equitable care.
- Discuss how adoption of the *Raising the Bar* principles and action steps can enhance existing health center goals and advance equity, inform strategic planning, and enhance population health.
- Describe recommendations to support health centers with value-based care and payment models that include reimbursement for addressing social needs, partnering with community, and investing in workforce development in CHCs.

Presenter(s):

E. Benjamin Money, MPH, Senior Vice President, Public Health Priorities, NACHC

Nalani Tarrant, PMP, MPH, Deputy Director, Social Drivers of Health, NACHC

All 340B Day sessions are sponsored by



(340B Day sessions: PFF1, PFF2, PFF3, and PFF4)

8:30am – 9:45am 340B DAY SESSION

PFF1 ▶ Marquis Ballroom (M2) **What's New with the 340B Drug Discount Program: A Policy Update**

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: 340B Compliance & Policy

This session provides a general update on the 340B Drug Pricing Program that includes the topics of litigation status, manufacturer restrictions, and any anticipated regulatory challenges related to the program. Given the program's current status, advocacy tools will be provided to help defend the program at the state and federal levels.

Learning Objectives:

- Understand the status of pending 340B litigation.
- Understand manufacturer restriction updates on the 340B Program.
- Identify key issues plaguing the 340B Program and assess its future outlook.

Presenter(s):

Peggy Tighe, JD, Principal, Powers Pyles Sutter & Verville PC

Jason Reddish, JD, Partner, Feldesman Tucker Leifer Fidell LLP

Vacheria Keys, Esq., Director of Regulatory Affairs, NACHC

Elizabeth Linderbaum, MPP, Deputy Director, Regulatory Affairs, NACHC

9:45am – 10:30am Liberty and
Refreshment Break Independence
in EXPO Hall Ballrooms (M4)

NTTAP Featured highlights the 21 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA's Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and look-alikes.

(NTTAP Featured sessions: PFA2, PFE2, PFE3, PFB4, and PFE4)

10:30am – 11:45am EDUCATION SESSIONS

NTTAP FEATURED

PFA2 ▶ University of DC/Catholic **Rural America: Policy and Program Updates for Health Centers Serving Rural Communities**

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

In this session, presenters from the National Rural Health Association and HRSA will provide policy and program updates geared towards health centers that serve rural populations.

Learning Objectives:


- Discuss the status of key policy issues facing health centers serving rural populations.
- Identify HRSA program updates to assist in reaching your patients.
- Exchange innovative approaches health centers are taking to engage their communities.

Moderator:

Brandon L. Jones, MHA, Director, Health Center Operations and Human Resources, NACHC

Presenter(s):

Tom Morris, MPA, Associate Administrator, Federal Office of Rural Health Policy/HRSA
Alan Morgan, MPA, Chief Executive Officer, National Rural Health Association

PF22  Georgetown University (M1)
Implementing Career Development Models to Attract, Retain, and Advance Medical and Dental Assistants

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

Health centers have been challenged with retaining clinical support team members, particularly exacerbated during the COVID-19 pandemic. Learn how health centers, PCAs, and national partners are working to address the loss of medical and dental assistants by launching apprenticeship initiatives, implementing “Grow Your Own” programs, and developing learning management systems to promote career advancement.

Learning Objectives:

- Identify apprenticeship and training models to support the medical and dental assistant pipeline.
- Explore workforce development strategies that promote career growth and support clinical support staff retention.
- Identify resources to support a national platform for health center medical and dental assistant pipelines and pathways.

Presenter(s):

Elena Thomas Faulkner, MA, Chief Executive Officer, National Institute for Medical Assistant Advancement
Rose Duhan, President and CEO, Community Health Care Association of New York State
Lindsey Ruivivar, Chief Strategy Officer, NEW Health
Ethan Kerns, DDS, Chief Dental Officer, Salud Family Health Centers

PFC2  Shaw/LeDroit Park (M3)
Understanding State Medicaid Policy for Health Centers

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis/Value-Based Care/Payment Innovation & Transformation


Are you new to the health center world and want to learn some of the basics about how health centers interact with Medicaid? Or are you a health center veteran that would like a refresher on Medicaid? Learn more about Medicaid changes at the state level and how FQHCs can best prepare for these. What kind of legislative and regulatory changes can be implemented to support access to FQHCs and enhance care provided to our patients? What kind of education is needed to inform decision makers? Do you have what you need to make your case at the state and local levels?

Learning Objectives:

- Gain an understanding of state Medicaid reimbursement for health centers.
- Identify new opportunities through value-based care arrangements.
- Understand the role the state plays in Medicaid.

Presenter(s):

Vacheria Keys, Esq., Director of Regulatory Affairs, NACHC

PF2D  Marquis Salons 12/13 (M2)
The 21st Century Cures Act and Information Blocking Updates: Policy Exemplars Supporting Work-Related Clinical Outcomes Through the ODH Framework

CPE: 1.5 CME/CE/CEU: 1.25

Level: Intermediate

Prerequisite: Prior knowledge of EHR certification requirements, 21st Century Cures Act terminology, and HIT standards.

Topic: Policy Analysis/Population Health & Quality Improvement

Learn about the latest policy update for the 21st Century Cures Act, how to comply with information blocking rules, and implementation examples strengthening occupational health through standardized data representation supporting interoperability.

In the US, industry and occupation data are not routinely captured in the clinical setting outside of occupational medicine practices, nor are they captured as coded concepts. As the COVID-19 pandemic continues to highlight how patients working in specific industries and occupations are affected, it is crucial that systems capture standardized work information in electronic health records through the use of the Occupational Data for Health (ODH) framework. ODH, developed by researchers at the National Institute for Occupational Safety and Health (NIOSH), supports interoperable work information across EHR systems using standard codes and terminology.

Capturing occupation and industry data is essential in driving public health policy, research, and clinical decision support that informs better preventive health measures and patient care. Industry and occupation data elements from ODH are referenced as core data elements in US Core Data for Interoperability (USCDI) version 3, a require-

ment based on the 21st Century Cures Act, expanding on the ONC 2015 Edition Certification Criteria.

Attend this session to learn about recent experiences piloting use of ODH, describing data representation, capture and logistics of implementation and regulatory compliance.

Learning Objectives:

- Gain an understanding of Office of the National Coordinator for Health Information Technology (ONC) enforcement of information blocking rules and upcoming deadlines and current compliance requirements.
- Design front- and back-end implementations of clinical use cases, using examples from ODH framework pilots, demonstrating adherence to current and future HIT standards and specifications within policy and regulatory guidelines such as ONC's USCDI version 3, the Standards Version Advancement Process (SVAP), the Cures Act Final Rule, and USCDI+.
- Develop clinical, research, and public health use cases that describe an operational ODH framework implementation within your organization and contribute to efforts in standardizing work information across the organization.

Moderator:

Raymonde Charles Uy, MD, MBA, ACHIP, Physician Informaticist, NACHC

Presenter(s):

Samantha Burch, MA, Director, Government Regulations, OCHIN

Daniel Parras, MPH, Research Data Scientist, Health Choice Network

NTTAP FEATURED

PFE2  Chinatown (M3)
Patients-to-Policy Initiatives for Health Centers: Collaborating to Transform Health Through Housing in Our Nation's Capital

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis

With widespread agreement on the inextricable link between health and housing, it is increasingly important for health centers to strengthen their understanding of how they can most effectively address the pervasive unmet housing needs for the patient populations at the systemic level. This session will provide the audience with an in-depth examination of how DCPCA, its FQHC members, and local civil legal services providers collaborate through *DC PACT* on downstream and midstream activities to address homelessness/unsafe housing.

Speakers will discuss how they engage in the accountable health community model, their upstream work to address well-being through building community power and economic development, and how legal services providers have provided technical support on the development of HIE tools and SDOH screening standards.

Learning Objectives:

- Identify opportunities for health centers to address housing insecurity.
- Understand how health centers can leverage legal services to support patients.
- Understand the needs of the homeless population.

Presenter(s):

Bethany Hamilton, JD, Co-Director, National Center for Medical-Legal Partnership, Milken Institute School of Public Health, The George Washington University

10:30am – 11:45am
340B DAY SESSION

PFF2  Marquis Ballroom (M2)
From the C-Suite to the Boardroom: The Team Approach to 340B Compliance

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: 340B Compliance & Policy

Join this session to hear from health center executives on the importance of sharing the responsibility of managing and running a compliant 340B program. Health centers should take a cross-divisions approach to maintaining an efficient 340B program which includes board engagement and oversight. Panelists will discuss their team approach to 340B, best practices to mitigate risks, and the financial benefits generated by strong 340B programs.

Learning Objectives:

- Gain an understanding on the benefits of using a multi-disciplinary team approach for 340B compliance.
- Identify best practices to maximize health center staff to grow your 340B program.
- Understand the role board members play in supporting a health center's 340B program.

Moderator:

Sue Veer, MBA, President and CEO, Carolina Health Centers, Inc.

Presenter(s):

William Brent, III, Chief Executive Officer, SWLA Center for Health Services
Lisa Nelson, PharmD, Pharmacy Director, Unity Care Northwest
Steven Sera, AAMS®, Board Chair, MHC Healthcare

11:45am – 1:15pm
**Dedicated
EXPO Time
(lunch on your own)**

Liberty and
Independence
Ballrooms (M4)

1:15pm – 2:30pm

EDUCATION SESSIONS

PFA3 ▶ University of DC/Catholic
**Expanding Your Health Center's Service Lines:
How Board Members Can Support
Strategic Service Line Expansion**
University (M1)

CPE: 1.5 CME/CE/CEU: 1.25

Level: Intermediate

Prerequisite: General understanding of health center board roles and responsibilities.

Topic: Health Center Governance

Health centers sometimes consider adding new services, whether due to an identified service gap, patient demand, or other needs in the community. If your health center is considering expanding the services it offers, your board of directors is a critical part of the process. This session will provide health center board members with an overview of service line expansion, including why a health center might consider such expansion, what the board's role is in the process, and what strategic questions to consider when exploring service line expansion. Panelists will discuss real-world examples of services their health centers expanded and the roles their boards and executive teams played in the process.

Learning Objectives:

- Understand when, why, and how a health center expands its service lines.
- Explore the data and strategic questions boards might consider when evaluating potential service line expansion.

- Recognize the roles of board members and executive team members when expanding service lines.

Presenter(s):

Rachel Sacks, MPH, Consultant, Leading Healthy Futures

PFB3 ▶ Georgetown University (M1)
**Communications Trends that Every
Health Center Should Know**

CPE: 1.5

CME/CE/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

With the traditional and social media landscape in flux, this education session will examine recent trends and best practices for storytelling and communicating impact. Pitching stories is the mainstay of public relations but with the media landscape rapidly changing, is this traditional approach still effective? There are fewer newspapers in circulation, fewer full-time working press, and consumers are turning to other content sources for information: Facebook groups, LinkedIn, and Google.

With “nonprofit newsrooms” taking root and bringing information directly to consumers, there are opportunities now for organizations to be their own journalists and generate original content for audiences and stakeholders. Social media is also rapidly evolving to new platforms and ways to engage. How can community health centers leverage these tools and opportunities? A panel of experts will provide an overview of trends and best practices that health centers can take home to their own communications shops, whether that's a department or one person.

Learning Objectives:

- Understand the current media trends and how to interact with reporters.
- Explore the latest updates in the rapidly changing social media landscape.
- Obtain insight into what social media channels can help you reach various audiences.

Presenter(s):

Jody Sahota, Senior Advocacy and Communications Manager, Alameda Health Consortium

Mike Ollove, Health Care Journalist

PFC3  Shaw/LeDroit Park (M3)
The NACHC Regulatory Update

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Health Center Governance/Policy Analysis

Want to know the latest happenings in the Biden Administration? Join NACHC's Regulatory Affairs director and CMS and BPHC officials as they discuss emerging regulatory policies and the Administration's goals to support community health centers. Discussion topics will include telehealth, value-based payment, reimbursement, and social drivers of health.

Learning Objectives:

- Share recent regulatory updates that impact FQHC reimbursement.
- Identify Biden Administration initiatives to address health equity and social drivers of health.
- Identify upcoming regulatory opportunities for health center advocates to provide feedback on emerging issues.

Presenter(s):

Jennifer Joseph, PhD, MEd, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA

PFD3  Marquis Salons 12/13 (M2)
Accomplishing Leadership Diversity Through More Effective, Equitable Approaches to Recruitment and Development

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Workforce Investment in the Future

In the last number of years, CHCs have pursued justice and equity ever more strongly and have recognized that moving ever further towards becoming truly antiracist organizations requires a truly diverse leadership team. As it is said, "nothing for us, without us" or "those closest to the pain must be closest to the solution."

American clinical health disparities and inequities have deep roots in anti-Black racism. Many health centers have made purposeful, well-intentioned efforts to recruit a diverse leadership team and yet find that after much effort, somehow the leaders that are hired turn out to be White. As we have learned in so many ways over so many years, true improvement requires of us more than good intentions – if we need and want an outcome of more diverse leadership teams, we will need different and improved systems and processes.

This session will focus on those improved systems and processes. There are specific skills and methods that can greatly improve our outcomes in developing highly productive diverse leadership teams. The panelists in this session will share actual working examples and recommendations of systems and processes that can help us all tangibly improve this crucial outcome.

Learning Objectives:

- Improve awareness of diversity, equity, and inclusion (DEI) issues in the recruitment process.
- Promote diversity and inclusion in health center leadership teams.
- Advance a culture that fosters inclusion excellence.

Presenter(s):

Catherine Gilpin, CPA, Managing Director, FORVIS, LLP

Daniel Miller, MD, Chief of GME and Behavioral Health Integration and Assistant Professor of Family Medicine, Hudson River HealthCare, Inc.

Gerrelde Davis, Executive Director, Louisiana Primary Care Association

Jeffrey Allen, CPA, Partner, FORVIS, LLP

NTTAP FEATURED

PFE3 

Chinatown (M3)

Emerging Health Center Research

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis/Population Health & Quality Improvement

This session will highlight new research findings from leading scholars studying health center impact on patient health and health equity. Presenters will discuss evidence-based findings highlighting factors that influence health equity, including both patient and health center characteristics. Factors that create financial stability at health centers, and the relationship between financial stability and providing effective, accessible, and equitable care will also be highlighted. Finally, the session will address factors that foster cost-effective care and cost savings for Medicaid patients.

Learning Objectives:

- Understand the specific factors that most influence health equity in a nationally supported, community-based delivery system, based upon a data-driven analysis of patient populations and outcomes/ access to care.
- Understand the relationship between financial stability of community providers and their ability to provide more effective and equitable care.
- Identify key strategies and action steps stakeholders can utilize to develop systems, strategies, and programs to lower barriers and improve access to high-quality care for all.

Presenter(s):


Robert Nocon, MHS, PhD, Assistant Professor, University of Chicago

Susan Petrie, MBA, Chief Financial and Operating Officer, Capital Link

Michael Curry, Esq., President and CEO, Massachusetts League of Community Health Centers

Jen Saber, DrBA, Senior Director, Data and Information Systems, Capital Link

1:15pm – 2:30pm
340B DAY SESSION

PFF3  Marquis Ballroom (M2)
340B Contracting 101: How to Protect Your Health Center's Savings

Level: Basic

Track: 340B Compliance & Policy

Protecting 340B savings starts at the contracting phase when working with PBMs, contract pharmacies, third-party administrators, and managed care organizations. This session will review how to protect your pharmacy's reimbursement and best practices when entering 340B-related contractual arrangements.

Learning Objectives:

- Identify opportunities to protect and strengthen 340B savings through contracting best practices.
- Explore types of 340B-related contractual arrangements.
- Discuss common challenges for health centers and covered entities when contracting with pharmacy benefit managers and contract pharmacies.

Moderator:

Jangus B. Whitner, PharmD, MHA, BCACP, 340B ACE, Manager, 340B Education and Compliance Support, Apexus

Presenter(s):

Jason Reddish, JD, Partner, Feldesman Tucker Leifer Fidell LLP

Logan Yoho, PharmD, RPh, BCACP, Director of Pharmacy, Hopewell Health Centers, Inc.

Felicity Homsted, PharmD, MBA, Chief Executive Officer, FQHC 340B Compliance

2:30pm – 3:00pm
Refreshment Break

This break is scheduled for 340B Day session participants only.

Sponsored by 

2:30pm – 3:00pm
Refreshment Break in EXPO Hall Liberty and Independence Ballrooms (M4)

3:00pm – 4:15pm
EDUCATION SESSIONS

PFA4  University of DC/Catholic
CCBHCs: The Path to Expanding Access to Behavioral Health Services University (M1)

CPE: 1.5

CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis

In this session, health centers will learn about the emerging trends for certified community behavioral health clinics (CCBHCs) and new opportunities for FQHCs. Learn about NACHC's work on the *Delta Center for a Thriving Safety Net* project, the federal and state policy landscape, and best practices.

Learning Objectives:

- Describe the background and structure of the CCBHC Program.
- Review partnership requirements and opportunities for FQHCs.
- Discuss the intersection between CCBHC and FQHC payment.

Presenter(s):

Marty Carty, Government Affairs Director, Oregon Primary Care Association

Brett Beckerson, MSW, Senior Director, Public Policy and Advocacy, National Council for Mental Wellbeing

Samantha Holcombe, MPH, Senior Director, Practice Improvement, National Council for Mental Wellbeing

Raegan Carter, Director, Health Policy and Governmental Affairs, Louisiana Primary Care Association

NTTAP FEATURED

PFB4  Georgetown University (M1)
Health and Equity for Trans and Gender-Diverse Youth

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis/Population Health & Quality Improvement

This session will discuss unique health needs and care for transgender and gender-diverse (TGD) youth, and provide considerations for meeting those needs. Presenters will provide an update on policy and legislation that impact access to gender-affirming care for TGD youth at health centers for 2023. Health center participants will learn about tools and resources to engage in internal and external conversations about the health rights of TGD youth, as well as ways in which health centers can support equitable access to gender-affirming care for youth.

Learning Objectives:


- Identify unique health needs of TGD youth.
- Examine policy and legislation impacting gender-affirming care for TGD youth at health centers.
- Plan ways to affirm the health rights of TGD youth at health centers.

Moderator:

Alex Keuroghlian, MD, MPH, Director, Division of Education and Training, The Fenway Institute

Presenter(s):

Mason Dunn, JD, Deputy Director, Division of Education and Training, The Fenway Institute

PFC4  Shaw/LeDroit Park (M3)
Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update

Level: Basic

Track: Health Center Essentials

Join us for a fireside chat with senior leaders, from HRSA's Bureau of Primary Health Care (BPHC), who will provide operational updates and highlight strategic efforts to support health centers in the year ahead. This session will cover Health Center Program funding, supplemental investment oversight, compliance, quality improvement initiatives (including UDS Modernization Initiative), BPHC's Customer Experience efforts, unwinding the public health emergency (PHE), and additional policies and innovative program developments. This session will include time for questions and answers with BPHC leaders.

Learning Objectives:

- Identify BPHC's strategic priorities and innovative initiatives for the upcoming year.
- Outline changes related to operational site visits, share lessons learned from current investments, identify any new supplemental funding awards, and review the UDS+ timeline.
- Highlight BPHC's efforts in anticipation of the COVID-19 PHE unwinding.

Moderator:

Ted Henson, MS, Director, Health Center Growth and Development, NACHC

Presenter(s):

Jennifer Joseph, PhD, MEd, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA
Angela R. Powell, MPH, CPH, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA
Ernia P. Hughes, MBA, Director, Office of Health Center Investment Oversight, Bureau of Primary Health Care/HRSA
Holly Schumann, Deputy Director, Office of Strategic Business Operations, Bureau of Primary Health Care/HRSA
Sue Lin, PhD, MS, Acting Office Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

PFD4  Marquis Salons 12/13 (M2)
Invitation and Storytelling: Key Tools for Board Member Advocates to Use at Home

CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Advocacy & Mobilization/Health Center Governance

This session will explore the unique roles of board members to “re-ignite the power of health centers,” strengthen skills, and identify strategies to build advocacy capacity.

Learning Objectives:

- Understand the importance of CHC board member leadership and storytelling in local, state, and national advocacy initiatives.
- Gain insights from veteran board advocates on how to get buy-in from your CEO and fellow board members.
- Identify ways to build capacity and mobilize advocates through storytelling and invitation.

Presenter(s):

Deborah Morrison, Board Chair, Roanoke Chowan Community Health Center
Perla Herrera, Board Secretary and Chair, Nominating Committee, ACCESS Community Health Network
Susan Burton, Director, National Grassroots Advocacy, NACHC

NTTAP FEATURED

PFE4  Chinatown (M3)
Taking Advantage of Federal Policies and Resources for Renewable Energy

CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Policy Analysis/Population Health & Quality Improvement

The US House Committee on Ways and Means recently released a report, *Health Care and the Climate Crisis: Preparing America's Health Care Infrastructure*. It highlighted that the healthcare sector greatly contributes to causing climate change while being vulnerable to its impacts. Community health centers are less prepared for climate change than larger hospital systems, indicating health center disparity in access to resources, information, and capital. Furthermore, an expansive body of research has shown the populations that health centers serve—racially and ethnically marginalized groups and those with limited income-- stand to be most negatively impacted by a changing climate and environmental issues. Ultimately, recent acts by the executive and legislative branches of the US government have shown that addressing climate change and environmental health is gaining priority, with health centers unprepared to take advantage of these opportunities.

Solar microgrids (solar panels and back-up battery systems) have proven effective

resilience strategies for health centers allowing them to remain operational during power outages. These systems reduce utility costs and greenhouse gas emissions of health centers. This session will highlight recent federal policy and financing opportunities for renewable energy that health centers may take advantage of included in the Inflation Reduction Act. Additionally, representatives from Capital Link and Collective Energy will share insights about how health centers can finance and install solar panels and back-up battery systems through the newly formed Community Health Access to Resilient Green Energy (CHARGE) partnership.

Learning Objectives:

- Understand recent federal agency and policy changes that could support CHCs in addressing climate change and environmental health and justice issues.
- Discuss opportunities for identifying, financing, and installing green energy technologies at health centers, especially based on recent policies.
- Understand inequitable climate change challenges faced by communities served by health centers.


Presenter(s):

Andrew MacCalla, MPP, Co-Founder and CEO, Collective Energy Company

Rebecca Regan, Chief Executive Officer, Capital Link

Nicole Steele, Senior Advisor, Energy Justice and Workforce, US Department of Energy

3:00pm – 4:15pm
340B DAY SESSION

PFF4  Marquis Ballroom (M2)
Leveraging Health Center Referral Management Processes and Engaging Care Coordination Staff for Successful 340B Referral Capture

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: 340B Compliance & Policy

The 340B Drug Pricing Program requires drug manufacturers to provide covered outpatient drugs to eligible covered entities at reduced prices, which permits eligible safety-net providers to stretch scarce federal resources as far as possible, reaching more eligible patients and providing more comprehensive services. Referral tracking and follow-up is an essential component of 340B program management as well as an essential component of providing safe, coordinated, and effective patient care. This session outlines a series of steps health centers can take to leverage referral management processes and engage care coordination staff in 340B referral capture, and highlights real-world health center case studies.

Learning Objectives:

- Understand how 340B program management aligns with processes for the Health Center Program Site Visit Protocol and Patient-Centered Medical Home.
- Identify best practices for documenting referral prescriptions.
- Develop strategies to engage care coordination staff in 340B program management through referral tracking and follow up processes.

Moderator:

Tim Mallett, RPh, 340B ACE, Vice President, Pharmacy Services, 340Basics

Presenter(s):

Dominic Mellette, PharmD, Chief Pharmacy Director, Carolina Health Centers

Michelle Fox, MBA, 340B ACE, CGMS, Manager, 340B Education and Compliance Support, Apexus

Cassie Lindholm, MPA, PCMH CCE, Deputy Director, Quality Center, NACHC

4:15pm – 5:15pm

Networking Reception in EXPO Hall

(5:00pm Prize Drawings)

Liberty and Independence Ballrooms (M4)

Sponsored by



4:30pm – 6:00pm

NACHC Veterans Interest Group

Gallaudet University (M1)

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Saturday, March 11

Saturday

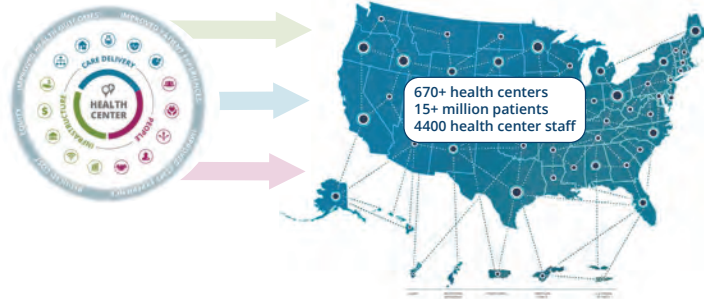




Elevate Learning Forum

Elevate is a national learning forum and peer exchange. A learning community that helps health centers improve health outcomes, improve patient experience, improve staff experience, reduce costs, and address equity by utilizing the Value Transformation Framework.

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Schedule

Saturday, March 11

7:30am – 8:30am	Refreshment Break	Marquis Ballroom Foyer (M2) and Meeting Level 3 Foyer (M3)
7:30am – 11:00am	Registration	Mezzanine Foyer
7:30am – 11:00am	Speaker Check-In	Mezzanine Foyer
8:30am – 9:45am	Education Sessions	
9:45am – 10:00am	Refreshment Break	Marquis Ballroom Foyer (M2)
10:00am – 12:00pm	PGS2 Closing General Session: Federal Update	Marquis Ballroom (M2)

National Health Center Telehealth Resource Center (TRC): A NACHC-NCTRC Joint Project for FQHCs Telehealth Operations



- **State by State FQHC Medicaid Telehealth Policies** - Click on the Telehealth Policy Finder updated by the Center for Connected Health Policy (CCHP) www.cchpca.org.
- **Reach out to your regional Telehealth Resource Center (TRC)**. Find your TRC at <https://telehealthresourcecenter.org/>.
- **FQHC telehealth operational or billing questions?** Email: FQHCquestions@cchpca.org.
- **Environmental Scan of Telehealth Technical Assistance Resources (Sept 2022)**. Search this title at www.healthcenterinfo.org.



www.nachc.org



Education Sessions

Saturday, March 11

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

▶ This icon designates sessions that will be live-streamed and audiotaped with presentation for the *MyNACHC Learning Center (MyNACHC)*.

7:30am – 8:30am Marquis Ballroom
Refreshment Foyer (M2) and
Break Meeting Level 3 Foyer (M3)

7:30am – 11:00am Mezzanine
Registration and Foyer
Speaker Check-In

8:30am – 9:45am

EDUCATION SESSIONS

PSA1 ▶ University of DC/Catholic
Environmental Health University (M1)
and Climate Change Mitigation
and Preparedness Resources for
Health Centers

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Population Health & Quality
Improvement

An expansive body of research has shown the populations that health centers serve—racially and ethnically marginalized groups and those with limited income—stand to be most negatively impacted by a changing climate and environmental issues. Further, recent reports have also shown that the healthcare sector, and especially community health centers, need support and resources to build climate resilience. Ultimately, recent attention and resources from the US federal government, agencies, and civil society have

put health centers in a prime position to be able to mitigate, build resilience, and prepare for climate change.

Join experts as they discuss federal and civil society resources available to support health centers in preparing for a changing climate, especially the numerous and severe extreme weather events like heat, fires, hurricanes, and flooding. Resources include the Harvard C-Change and AmeriCares Patient-Centered Climate Resilience Toolkits and information from the Office of Climate Change and Health Equity.

Learning Objectives:

- Understand the intersectional impact of climate change, exposure, and vulnerability on the health of patients served by CHCs.
- Discuss recent federal policies and agency/civil society resources available to support CHCs in preparing for climate change and environmental health issues.
- Discuss opportunities to incorporate patient-centered climate resilience toolkits and action plans at health centers.

Presenter(s):

Aparna Bole, MD, FAAP, Senior Consultant, Office of Climate Change and Health Equity, Office of the Assistant Secretary for Health/HHS

Aaron Bernstein, MD, MPH, Interim Director, The Center for Climate, Health, and the Global Environment, Harvard T.H. Chan School of Public Health

PSB1  Georgetown University (M1)
Improving Health Outcomes Through Civic Engagement

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Advocacy & Mobilization

This session will explore the connection between civic participation and health outcomes through the lens of voting as a social driver of health (SDOH), provide effective ways health centers have integrated voter registration and education into their practices, and explain the legal guidelines surrounding these initiatives.

Learning Objectives:

- Understand the importance of civic engagement as an SDOH and how voter registration can positively impact patient care in the health center setting.
- Gain insights from other health center staff engaged in voter registration initiatives and see examples of how to implement and scale these activities at your organization.
- Understand the legal guidelines and protections around voter registration and civic engagement in the health center environment.

Presenter(s):

Whitney Roach, RN, BSN, Community Civic Engagement Program Intern, Vot-ER

Anisa Gonzales, Government Relations and Special Projects Manager, Valle Del Sol

Denise Crawford, MSW, MBA, President and CEO, Family Health Center

Anna Kinsey, Director of Community Development and Patient Support Programs, Kinston Community Health Center Inc.

PSC1  Shaw/LeDroit Park (M3)
Maternal Health Care: We Need Data to Support Policy Change

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Policy Analysis/Population Health & Quality Improvement

Health centers are well-positioned to help America address the growing maternal mortality crisis, if they have the right tools! Join health center experts to discuss today's challenges in providing quality and comprehensive maternal health care. Presenters will share policy recommendations to improve data collection, health center reimbursement, and workforce barriers.

Learning Objectives:

- Discuss the Biden Administration's priorities to address maternal health.
- Understand the importance of data collection.
- Develop an understanding of the emerging maternal health crisis.

Presenter(s):

Presenters being confirmed.

PSD1  Marquis Salons 12/13 (M2)
What It Takes to Move the Needle in an Adult Immunization Program: A Four-Year Lesson

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Population Health & Quality Improvement

Follow the journey of HCCN and health center representatives as they explore their baseline rates and processes around adult immunization and adapt, improve, struggle, and succeed in improving their rates. Lessons around workforce, workflows, data and patient/staff engagement will also be explored.

Learning Objectives:

- Share the profiles of the HCCN and health center and the key team roles held during the four-year Adult Immunization Learning Community with NACHC.
- Identify activities leading to the key milestones met by the HCCN and health center each year, contributing to the growth of their adult immunizations programs.
- Describe successes and sustainability practices for HCCNs/PCAs and health centers including workforce, workflows, and data areas.

Moderator:

Sarah Price, MSN-Ed, RN, Director, Public Health Integration, NACHC

Presenter(s):

Karen Iversen, MPH, PCMH CCE, Practice Transformation Coach, Health Choice Network

Jennifer Du Mond, MPH, Manager, Clinical Data Quality and Analytics, NACHC

9:45am – 10:00am
Refreshment
Break

Marquis
Ballroom
Foyer (M2)

10:00am – 12:00pm
PGS2

Marquis
Ballroom (M2)

Closing General Session:
Federal Update

(see Conference Program Addendum for session details)



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EXPO

EXPO



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National Training and Technical Assistance (TTA) Workshops
For more information, visit: www.nachc.org/trainings-and-conferences/

2022 – 2023 TTA Workshop Schedule

Hybrid events are offered in-person and virtually – choose the
learning modality that works best for you!



Training Event	Dates/Location *	Delivery Mode
NACHC 2022 – 2023 Primary Care Association/Health Center Controlled Network (PCA/HCCN) New Leaders Institute	November 14 – 16, 2022 Fort Lauderdale, FL	In case you missed it – Look for these offerings in 2024!
Introduction to Community Health Center Finance (Intro to CHC Finance)	December 1 – 2, 2022 Charleston, SC	
Growing Health Center Leaders (2-day leadership & networking intensive)	December 14 – 25, 2022	
Finance Operations Management, Level 1 (FOM 1)	January 18 – 19, 2023 Savannah, GA	
Starting With Success: Building and Enhancing Your Health Center (SWS)	January 25 – 26, 2023	
2023 Board Chair Leadership Program	February 1 – March 29, 2023	
Practical Art of Health Center Operations (PAHCO)	February 21 – 22	
Finance Operations Management, Level 2 (FOM 2)	April 5 – 6, 2023 New Orleans, LA	Hybrid
Cultivating Health Center Operations (CHCO)	April 11 – 12, 2023	Virtual
Finance Operations Management, Level 3 (FOM 3)	May 31–June 1, 2023 Austin, Texas	Hybrid
Elevating Health Center Operations (EHCO)	June 13 – 14, 2023	Virtual
Revenue Cycle 360 ^o (Rev Cycle)	June 21 – 22, 2023 Las Vegas, NV	Hybrid

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EXPO

Friday, March 10 • 7:30am – 5:15pm

Liberty and Independence Ballrooms (M4)

P&I EXPO

Attend this one-day event where exhibitors will showcase health care products and services that can help you build and manage your community health business. Network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. There are also great prizes to win just by visiting the EXPO floor!

7:30am – 8:30am

Continental Breakfast in EXPO Hall

Meet colleagues for coffee in the EXPO Hall while you discover new technologies and solutions that will enhance your operations and delivery of quality care.

Sponsored by



9:45am – 10:30am

Refreshment Break in EXPO Hall

11:45am – 1:15pm

Dedicated EXPO Time (Lunch on your own)

2:30pm – 3:00pm

Refreshment Break in EXPO Hall

4:15pm – 5:15pm

Networking Reception in EXPO Hall

Chat with friends and get to know NACHC business partners to learn about new trends in the industry. Networking is all about building partnerships and sparking ideas.

Sponsored by



5:00pm

Prize Drawings for P&I Selfie Contest and NACHCopoly in EXPO Hall
Don't forget, you must be present to win!

NACHCopoly!

While networking with colleagues and exhibitors at the P&I EXPO, be sure to play **NACHCopoly** for the chance to win great prizes!

It's easy to play:

- Step 1:** Find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamp.
- Step 2:** Once you have collected all **NACHCopoly** game stamps from participating exhibitors, your game card is officially complete.
- Step 3:** Now just drop off your game card at the NACHC Booth (#110), in the Liberty Ballroom (M4), and you are automatically entered for a chance to go home with great prizes!

Submit completed game cards to the NACHC booth by 4:45pm on Friday, March 10 to be eligible for the prize drawings.

Prizes will be awarded at 5:00pm on Friday at the NACHC booth (#110), in the Liberty Ballroom (M4).

You MUST be present to claim a prize.

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340Basics ●

Booth 312

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A.T. Still University College of Graduate Health Studies

Booth 519

A.T. Still University's College of Graduate Health Studies educates and prepares healthcare professionals with management and administrative online healthcare degrees. Tuition discounts may be granted to qualifying NACHC member organization employees.

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Email: cghsonlineadmissions@atsu.edu

www.atstu.edu/cghs

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AccuVax by TruMed ●

Booth 101

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Email: tradeshows@trumedsystems.com

<https://trumedsystems.com>

ACSI

Booth 504

Allied Customer Solutions, Inc., (ACSI) is a full-service, national collection agency and outsourcing contact center that has been designed to assist any company that requires services that bring them closer to their customer base. We have become experts in the FQHC's industry over the past 5 years. Providing high-quality services such as: Patient Scheduling, Prescription Refills, Medical Records, Enrollment Support, and Referral Department.

Mark Gutierrez, 3090 S. Durango Drive, Suite 101, Las Vegas, NV 89117

Phone: (702) 413-3028

Email: mark@goacsi.com

<http://goacsi.com>

Aledade, Inc. ●

Booth 619

Founded in 2014, Aledade is the leading physician enablement company helping independent practices, health centers, and clinics deliver better care to their patients and thrive in value-based care. Through its proven, scalable model, which includes cutting-edge data analytics, user-friendly guided workflows, health care policy expertise, strong payer relationships, and integrated care solutions delivered through Aledade Care Solutions, Aledade empowers physicians to succeed financially by keeping people healthy. Together with more than 1,000 practices in 37 states, Aledade shares in the risk and reward across more than 140 value-based contracts representing more than 1.7 million patient lives under management. To learn more, visit www.aledade.com or follow on Twitter or Facebook.

Kindle Craig, 4550 Montgomery Avenue, Suite 950N, Bethesda, MD 20814

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Email: kcraig@aledade.com

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AndHealth ●

Booth 119

AndHealth integrates specialty services into FQHCs so patients can be referred in, not out. Patients are seen in days instead of waiting 6 to 18 months to see an outside specialist. Health centers and their patients benefit from: quick access to specialty-trained providers; a comprehensive care team; direct documentation in their EHRs; a patient-facing care delivery app; improved health outcomes; and a fully-funded business model.

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Email: aclark@andhealth.com

www.andhealth.com

Apovia

Booth 317

Apovia is the pharmacy management services division of Nuvem. Apovia provides a range of solutions to covered entities, including patients, payers, and 340B Pharmacy Program-eligible entities. These services include integrating with your existing team to manage your clinic-owned pharmacy, provide on-site contract pharmacy services, and supply specialty pharmacy services.

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AQuity Solutions

Booth 113

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ARcare

Booth 111

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Assent ●

Booth 304

Assent is the 340B consulting division of Nuvem. Assent Consulting focuses on ensuring covered entities maintain 340B compliance through consulting, audits and training. Expert 340B consultants will execute and analyze mock HRSA audits, ensure program compliance, review and prepare policy and procedures, train staff (if applicable), and provide evaluations of your program's compliance standards.

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athenahealth ●

Booth 400

athenahealth creates innovative healthcare technology that connects clinicians, patients, payers, and partners in ways that no one else can. Our electronic health records, revenue cycle management, and patient engagement tools enable anytime, anywhere access, driving better health and financial outcomes. In everything we do, we're inspired by our vision to create a thriving ecosystem that delivers accessible, high-quality, sustainable healthcare for all. For more information, please visit www.athenahealth.com.

Katherine Mullane, 311 Arsenal Street, Watertown, MA 02472

Phone: (617) 402-8591

Email: kmullane@athenahealth.com

www.athenahealth.com/who-we-serve/FQHC

Aya Healthcare - Government Services ●

Booth 100

Aya Healthcare is a data-driven workforce solutions provider utilizing digital tactics to deliver every component of labor services for healthcare facilities. We work with federal, state, and local government agencies in the mobilization and deployment of clinical and non-clinical resources. Aya's managed marketplace hosts the largest pool of active job seekers with algorithm-driven personalized touchpoints to drive further engagement, creating transparency and unrivaled efficiency for healthcare systems.

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BD ●

Booth 616

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Benco Dental ●

Booth 314

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Booth 116

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CAI ●

Booth 215

CAI helps health care organizations improve the quality of their services, particularly for communities that have been marginalized. We do this by providing training, technical assistance, research, and other capacity-building support. We develop these services together, learning from you about what you need and tailoring practical programs with measurable results. For more than 40 years, we've helped thousands of nonprofit agencies, health centers, health departments, and others improve the health and well-being of underserved communities.

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Email: wmurphy@caiglobal.org

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Call 4 Health

Booth 514

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Capital Link

Booth 217

Capital Link is a nonprofit organization that has worked with hundreds of health centers and primary care associations (PCAs) for nearly 30 years to plan for sustainability and growth, access capital, improve and optimize operations and financial management, and articulate value. We provide an extensive range of services, customized according to need, with the goal of strengthening health centers—financially and operationally—in a rapidly changing marketplace.

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Cardinal Health

Booth 201

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Chronic Care Staffing ●

Booth 618

Chronic Care Staffing (CCS) specializes in delivering Chronic Care Management (CCM), Annual Wellness Visits (AWV), and Transitional Care Management (TCM), as well as other virtual care services customized to meet community health centers' needs. Since 2016, CCS has worked with FQHCs of all sizes with an industry leading clinical approach to patient health management. Our programs are designed to optimize care for FQHC patients and increase revenue for FQHCs.

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Phone: (843) 628-6151 ext. 105

Email: jlewis@ccmstaff.com

<http://chroniccaresaffing.com>

CohnReznick LLP ●

Booth 200

CohnReznick's Healthcare Industry Practice responds with holistic solutions that are both strategic and pragmatic to help organizations improve profitability, efficiency, and the client experience. CohnReznick is active in helping community health centers evaluate their performance and reimbursement and regulatory procedures to operate efficiently. CohnReznick serves behavioral health and addiction services agencies with a team of professionals who have dedicated their careers to addressing the business, financial, and accounting issues of the healthcare industry.

Steven Schwartz, 1301 Avenue of the Americas, New York, NY 10019

Phone: (646) 254-7484

Email: steven.schwartz@cohnreznick.com

www.cohnreznick.com/industries/healthcare

Community Care Cooperative ●

Booth 316

Community Care Cooperative (C3) is a nonprofit Accountable Care Organization (ACO) governed by FQHCs. Our mission is to leverage the collective strengths of Federally Qualified Health Centers (FQHCs) to improve the health and wellness of the people we serve. Our work is grounded in a commitment to health equity and racial justice, and in a deep understanding of FQHCs, their culture, and their needs. We have a proven track record in building trust and community and organizing FQHCs – and working with the local Primary Care Association - to participate and succeed in public payor value-based contracts in Massachusetts. As part of that success, we have built several capabilities and expertise that can serve FQHCs or networks of FQHCs in other states including an integrated primary care model of care, performance improvement support, risk coding support, analytics and actuarial services, risk contracting, pharmacy and 340B strategic support, care management, learning communities, and collaboration with community-based organizations to address social determinants of health. In a landscape of hospital-led ACOs, venture-backed services-only organizations, and plan-owned joint ventures, C3 is a unique organization with a proven track record of success in value-based contracts design, implementation, and success that is based in partnership, trust-building, and integrity.

Katie Barrett, 75 Federal Street, 7th Floor, Boston, MA 02110

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Email: kbarrett@c3aco.org

www.communitycarecooperative.org

Community Health Ventures ● ●

Booth 611

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). Founded in 2000, under the direction of health center leadership, CHV creates solutions to the economic pressures facing health centers. By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements and much more, CHV helps health centers reduce costs. CHV employees are health center people first and know that health centers rely on the expertise of partners to help provide high-quality care to the patients and communities they serve.



Brittney Reilly, 211 N. Union Street, Alexandria, VA 22314

Phone: (732) 740-9641

Email: breilly@nachc.com

www.communityhealthventures.com

Compliatric ●

Booth 206

Compliatric gives you easy, centralized control over complex health center compliance management efforts through a comprehensive compliance software platform. Modules include: Incident Management and Investigations, Policy and Forms Library, Employee Training, HRSA Site Visit Evidence Vault, Grant Management, Credentialing and Privileging, Exclusion Monitoring, Agreement Management (WITH VIRTUAL HRSA 5A), Risk Registry, Auditing and Monitoring, Peer Review, Referrals Tracking, Surveys, and so much more...

Karen Hoadley, 4179 S. Riverboat Road, Suite 260, Salt Lake City, UT 84123

Phone: (704) 351-3004

Email: conference@compliatric.com

www.compliantfqhc.com

Consolidus, dba theCHCstore.com

Booth 115

At theCHCstore.com, we provide NACHC members with a platform to buy health-related promotional items that can be used for staff, patients, and other members of the healthcare community. Our innovative site allows members to upload custom designs to all products and obtain quotes quickly. The online store also provides members with free basic design services, competitive pricing, and cash-back benefits on every order placed.

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Cornerstone Service Corp, Inc.

Booth 419

Cornerstone Service Corp, Inc. is dedicated to ensuring all patients have equal access to Chiropractic Care nationwide through Federally Qualified Healthcare Centers, regardless of their ability to pay. Our goal is to develop, equip, advise, and engineer Chiropractic programs across the country to enable community healthcare centers to operate successfully.

Lori-Anne Vogel, 14460 Falls of Neuse Road, Suite 149-341, Raleigh, NC 27614

Phone: (919) 961-7329

Email: vogel.lorianne@cservicecorp.com

www.cservicecorp.com

Coronis Health ●

Booth 218

Coronis Health is a healthcare revenue cycle management and medical billing company offering global capabilities and specialized solutions. By using industry-leading technology combined with high-touch relationship building, Coronis Health allows healthcare practitioners and facilities to focus on patient care, maintain financial independence, and cultivate financial success.

James Waddell, 5963 Exchange Drive, Suite 114, Sykesville, MD 21784

Phone: (866) 208-7710

Email: marketing@anesthesiallc.com

www.coronishealth.com

Cross Country Workforce Solutions Group ●

Booth 501

Cross Country Workforce Solutions Group is a human resource, consulting, and talent acquisition firm, specializing in FQHCs/CHCs and state healthcare plans. We are a part of Cross Country Healthcare, a market-leading workforce solutions, tech-enabled talent platform, and staffing, recruitment, and advisory firm with 37 years of industry experience and insight. We are a full-service partner, combining market expertise and services, including contingent staffing, management solutions, compliance oversight, recruitment process outsourcing, vendor management, and direct hiring.

Jesse Ibarra, 26090 Towne Centre Drive, Lake Forest, CA 92610

Phone: (323) 646-0772

Email: jibarra@wsgcorp.com

<http://crosscountry.com/WSG>

CureMD is a leading provider of innovative health information systems and services that transform the administrative and clinical operations of healthcare organizations of all sizes. Our award-winning solutions simplify decision-making, streamline operations, and ensure compliance with industry standards and best practices; ultimately saving time and effort to maximize value and returns.

Bill Adsit, 80 Pine Street, 21st Floor, New York, NY 10005

Phone: (212) 509-6200

Email: bill.adsit@curemd.com

www.curemd.com

Direct Relief

Booth 301

Direct Relief is a leading nonprofit medical support organization, active in all 50 states and US territories and over 100 countries. It was the first nonprofit to become an Accredited Drug Distributor, by the National Association of Boards of Pharmacy. Direct Relief supports more than 1,700 community health centers, free/charitable clinics and pharmacies, public health departments, and other women's health, harm reductions, and social service organizations with donations of medicine, supplies, and cash funding on an ongoing basis and during emergencies.

Katie Lewis, 6100 Wallace Becknell Road, Santa Barbara, CA 93117

Phone: (805) 879-4945

Email: klewis@directrelief.org

www.directrelief.org

eClinicalWorks ● ● ●

Booth 411

eClinicalWorks was founded in 1999 to help digitize paper charts for ambulatory practices. Today, eClinicalWorks is a leader in healthcare IT, providing cloud-based Electronic Health Record and Practice Management solutions for practices of all types and sizes. In addition to our multidimensional EHR for comprehensive documentation, we offer solutions for value-based care, Patient Engagement, and efficient Revenue Cycle Management through Robotic Process Automation. We combine innovation, leading-edge technology, and a commitment to patient safety to enable practices to grow and thrive amid the challenges 21st-century healthcare. For more information, visit www.eclinicalworks.com, follow us on Facebook and Twitter, or call (866) 888-6929.

eClinicalWorks

Kelli Smith, 2 Technology Drive, Westborough, MA 01581

Phone: (508) 836-2700

Email: sales@eclinicalworks.com

www.eclinicalworks.com

ECRI

Booth 313

ECRI is an independent, nonprofit organization improving the safety, quality, and cost-effectiveness of care across all healthcare settings. With a focus on patient safety, evidence-based medicine, and technology decision support, ECRI is the trusted expert for healthcare leaders and agencies worldwide. The Clinical Risk Management website, provided by ECRI on behalf of HRSA to HRSA-funded health centers and free clinics, includes guidance articles, toolkits, sample policies and procedures, self-assessment checklists, webinars, online CME, and much more — all designed to help you provide safer care and reduce your health center's risks. The Institute for Safe Medication Practices (ISMP) is an ECRI affiliate.

Cara Wzorek, 5200 Butler Pike, Plymouth Meeting, PA 19462

Phone: (610) 825-6000 x5200

Email: clinical_rm_program@ecri.org

www.ecri.org

Edenbridge Health ●

Booth 510

Edenbridge Health integrates medical and personal care into a system that works for elders – at our PACE centers, in elders' homes, and as part of a community. PACE, the Program of All-Inclusive Care for the Elderly, is our starting point. We build coalitions and partner with communities to help elders live at home and avoid nursing homes. Edenbridge is eager to work with health centers to achieve our shared goals of health and community.

Stephen Gordon, 50 Milk Street, Boston, MA 02109

Phone: (617) 285-2550

Email: stephen@edenbridgehealth.org

<http://edenbridgehealth.org>

Envision Technology Advisors ●

Booth 517

Envision is an innovative technology services company that has served public sector and nonprofit organizations for more than 20 years. We specialize in helping organizations adopt cybersecurity best practices based on Zero Trust and NIST standards. Our experts demystify cyberliability insurance requirements and identify grant funding sources to get security projects fully funded.

Jay Longley, 999 Main Street, Suite 703, Pawtucket, RI 02860

Phone: (401) 272-6688

Email: jay.longley@envisionsuccess.net

www.envisionsuccess.net/public-sector

Equiscript, LLC

Booth 300

We are a patient-oriented, 340B solutions company. Over the years, we've been able to collect and analyze data that helps community health centers better understand their patient population and equip them with the tools they need to address barriers to care. Our business is based on developing relationships with community health centers and providing our deep 340B knowledge to create programs that increase adherence, improve outcomes, and increase revenue to support your clinic operations.

Vivian Suarez, 1360 Truxtun Avenue, Suite 300, North Charleston, SC 29405

Phone: (628) 249-3483

Email: vivian.suarez@equiscript.com

www.equiscript.com

Feldesman Tucker Leifer Fidell LLP

Booth 213

FTLF has been advising publicly funded grant programs, including health centers, on a range of compliance matters for over 50 years. Our work with federal grantees nationwide provides unique insight into the shifts in legal and compliance-related obstacles and allows us to incorporate emerging trends into our training programs. We train hundreds of health center personnel each year, providing easily digestible information and step-by-step instructions to stay in compliance.

Bethany Spencer, 1129 20th Street, N.W., Suite 400, Washington, DC 20036

Phone: (202) 466-8960

Email: learning@ftlf.com

www.feldesmantucker.com

FORVIS



Booth 405

You have big plans for your CHC, but navigating the industry's constant changes is no easy feat. FORVIS has been a leading educator for NACHC and PCAs and is authoring NACHC's forthcoming financial manual for America's health centers. We can help you prepare for potential changes to grants, payor mix, reimbursement and the 340B Drug Pricing Program.

Jenalee Davidson, 910 E. St. Louis Street, Suite 200, Springfield, MO 65802

Phone: (417) 831-7283

Email: Jenalee.davidson@forvis.com

<http://forvis.com/chc>

FORVIS



Genoa Healthcare

Booth 302

For over 20 years, Genoa Healthcare has been dedicated to serving the needs of those in behavioral health and substance use disorder communities, and others who have complex, chronic health conditions, like HIV/AIDS. Genoa partners closely with organizations to build trusting relationships and customized pharmacy services specific to each center's needs and consumers. The combination of trusting relationships and customized services – along with the scale of a national, proven pharmacy partner – means a higher quality of care for centers and more support for staff.

Kevin O'Connell, 8441 Wayzata Boulevard, Suite 340, Golden Valley, MN 55426

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Email: koconnell@genoahealthcare.com

www.genoahealthcare.com

Health Choice Network ● ●

Booth 511

Health Choice Network, Inc. (HCN) is the first funded health center-controlled network; a successful nation-wide collaboration among health centers and partners. By providing key business services in finance, managed care, billing support, strategic initiatives and the latest in health information technology, participants can improve patient outcomes through increased efficiencies and more accessible care in underserved and uninsured communities. Providing services in 20 states and territories and serving nearly 3 million patients, HCN is recognized as a leader in the integration of health information technology among health centers and safety-net providers.

Tim Weldon, 9064 N.W. 13 Terrace, Doral, FL 33172

Phone: (786) 510-5819

Email: tweldon@hcnetwork.org

www.hcnetwork.org



HealthMerch

Booth 506

HealthMerch works with thousands of health organizations across the country to design and create impactful promotional products that inform, educate, and engage the communities they serve. Our mission is to provide innovative solutions to inspire, support, and engage purpose-driven health organizations in their pursuit of achieving healthier outcomes in the communities they serve. We do this with exceptional knowledge, creativity, and teamwork, because we are passionate about connecting health and community.

Benjamin Sherman, 2103 Coral Way, Suite 304, Miami, FL 33145

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Email: benjamin@healthmerch.com

<http://HealthMerch.com>

Hudson Headwaters 340B ● ●

Booth 403

Across the nation, Hudson Headwaters 340B is a leader in 340B third-party administration, compliance, and auditing. Distinguished as the only third-party administrator wholly owned by a covered entity (FQHC), our strategy is to customize your 340B program through a combination of technology, shared perspective, and personal attention. We understand the challenges you face and are prepared to simplify the process for you and your pharmacy partners.

Alex Homkey, PO Box 896, Glens Falls, NY 12801

Phone: (518) 284-3797

Email: ahomkey@hudson340b.com

www.hudson340b.com



John Snow, Inc. Research and Training ●

Booth 202

JSI is a public health consulting and research organization dedicated to improving the health of individuals and communities in the United States and throughout the world. We partner with clients to develop flexible, innovative approaches that solve complex public health problems and advance health equity.

Stacey Moody, 44 Farnsworth Street, Suite 7, Boston, MA 02210

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Email: stacey_moody@jsi.com

www.jsi.com

Maxor ●

Booth 416

Maxor designs and builds modular solutions for any 340B program, helping you simplify program management, improve financial performance, ensure full compliance, and more. Get exactly what you need to give your patients all the advantages of a well-run 340B program. We'll help you by sharing insights and ideas, providing the blueprints to get from point A to B, and delivering elegantly, simple solutions to solve complex problems, large and small.

Krista Scanlon, 320 S. Polk Street, Suite 200, Amarillo, TX 79101

Phone: (206) 280-3349

Email: klscanlon@maxor.com

www.maxor.com

McKesson Medical-Surgical ● ● ●

Booth 310

McKesson Medical-Surgical is a medical distributor with a medical supply catalogue of over 350,000 products, healthcare solutions, distribution services, and clinical resources. McKesson proudly provides service to over 9,000 community health centers nationwide, and is a Leader Sponsor of NACHC. Learn more about how McKesson can support your patients and your staff by stopping by booth #310!

MCKESSON



Charity Seidel, 9954 Mayland Drive, Suite 400, Henrico, VA 23114

Phone: (804) 617-7446

Email: charity.seidel@mckesson.com

<https://mms.mckesson.com/content/customers-we-serve/community-health-centers>

MedTrainer

Booth 219

Established in 2013, MedTrainer is the healthtech leader in providing all-in-one credentialing, learning, and compliance solutions. Backed by Vista Equity Partners and Telescope Partners, MedTrainer helps busy healthcare professionals accelerate their credentialing, training, and compliance process while maintaining the highest standards of safety for staff, patients, and the organization. Over 300,000 healthcare professionals across 15,000 healthcare sites in North America rely on MedTrainer to get more done in less time. Learn more at medtrainer.com.

Jennifer Fuller, 555 Cajon Street, Suite F, Redlands, CA 92373

Phone: (727) 482-2184

Email: jennifer.fuller@medtrainer.com

www.medtrainer.com

Mission Mobile Medical ● ●

Booth 516

Our purpose here on earth is to discover our talents, then use them to help others. Our tribe doesn't exist to sell mobile clinics. We exist to do good. We are people of value who value people, and we want to change the world we live in for the better. Our aim is to create the world's best place to work, while fighting inequality and lack of access to healthcare for our neighbors.

Brad Watson, 7700 Boeing Drive, Greensboro, NC 27409

Phone: (336) 671-1515

Email: bwatson@missionmobilemed.com

www.missionmobilemed.com

Morehouse School of Medicine

Booth 104

Narrow the health inequities gap widened by the COVID-19 pandemic among disproportionately impacted populations served by the primary care safety net across the southeastern United States and nationally.

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www.msm.edu

Moses/Weitzman Health System, Center for Key Populations ● ●

Booth 502

The Moses/Weitzman Health System (MWSH) is transforming healthcare delivery, directing care to the people who need it most. It is home to the Weitzman Institute and four MWSH affiliates: Community Health Center, Inc. (CHC); the Consortium for Advanced Practice Providers; NIMAA; and ConferMED. CHC's Center for Key Populations provides education, training, and technical assistance to primary care organizations, addressing issues such as HIV prevention and treatment, Ryan White programming, LGBTQ care, Substance Use/MAT, and Quality Improvement.

Erica Addison, 19 Grand Street, Middletown, CT 06457

Phone: (860) 266-3074

Email: addisoe@mwsh1.com

<http://mwsh1.com>

Mutual of America ● ●

Booth 612

Mutual of America Financial Group provides retirement plan services nationwide. We are the trusted service provider for many PCAs and FQHCs across the country. For nearly 80 years, our proven approach to simplifying retirement planning and investing has helped plan participants build the assets they need to support the life they want.



Jason Hurst, 320 Park Avenue, New York, NY 10022

Phone: (615) 512-0557

Email: Jason.Hurst@mutualofamerica.com

www.mutualofamerica.com

NACHC

Booth 110

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation's network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.



NATIONAL ASSOCIATION OF
Community Health Centers®

Keisha Mukanos, 7501 Wisconsin Avenue, Suite 1100W, Bethesda, MD 20814
Phone: (301) 347-0400 Email: membership@nachc.org
www.nachc.org

NACHC Lounge

Booth 617

Take a break in the NACHC Lounge. NACHC Senior Staff will be available to answer questions and discuss NACHC membership programs and services.



NATIONAL ASSOCIATION OF
Community Health Centers®

National Cooperative Bank ●

Booth 507

National Cooperative Bank (NCB) has over 40 years of experience serving the capital needs of health care, senior living, and aging services throughout the United States. NCB possesses the expertise to tailor transactions to meet its client's short- and long-term strategic objectives and is always seeking new innovations in long-term care. Complementing this financing capability, NCB provides a full suite of depository and cash management services.

Bob Montanari, 2011 Crystal Drive, Suite 800, Arlington, VA 22202
Phone: (703) 302-1942 Email: bmontanari@ncb.coop
www.ncb.coop

National Practitioner Data Bank

Booth 214

The National Practitioner Data Bank (NPDB) is a workforce tool, created by Congress, to assist organizations in making well-informed credentialing, privileging, and licensing decisions. The NPDB assists health centers in engaging and retaining a quality health workforce, providing quality care, and ensuring patient safety through use of its effective flagging system.

Andy Jordan, 5600 Fishers Lane, Rockville, MD 20857
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www.npdb.hrsa.gov

Neenan Archistruction

Booth 401

Neenan provides design build services to create efficient, beautiful, and patient-centric workspaces for community health centers across the country. We offer all services to ensure successful growth of your organization-- from land development to facility design to construction. Our designs encourage collaboration between multidisciplinary teams to elevate the community health center patient experience and improve staff retention/recruitment for these facilities.

Dulcye Field, 3325 S. Timberline Road, Suite 100, Fort Collins, CO 80525

Phone: (970) 966-5701

Email: dulcye.field@neenan.com

www.neenan.com

NextGen Healthcare



Booth 306

NextGen Healthcare is a leading technology partner and trusted advisor for FQHCs that collectively manage nearly 40% of the patient population in centers across the US. We are reimagining ambulatory healthcare with award-winning solutions that enable high-performing practices to create healthier communities. We partner with medical, behavioral, and oral health providers in their journey toward whole-person health and value-based care. Our highly integrated, intelligent, and interoperable solutions go beyond EHR and Practice Management to increase clinical quality and productivity, enrich the patient experience and drive superior financial performance. We are on a quest to achieve better healthcare outcomes for all.

Michele Hannagan, 3525 Piedmont Road N.E., Building 6, Suite 700, Atlanta, GA 30305

Phone: (855) 510-6398

Email: mhannagan@nextgen.com

www.nextgen.com

Nonstop Administration and Insurance Services, Inc.



Booth 606

Through NACHC's Value in Benefits (ViB) program, Nonstop Administration and Insurance Services, Inc. is proudly changing the way health centers and their employees access healthcare with our partially self-funded health insurance program, Nonstop Health. Nonstop Health decreases the annual costs of healthcare for community health centers while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC's growth and sustainability - starting with the health and well-being of your employees.

Jody Schreffler, 1800 Sutter Street, Suite 730, Concord, CA 94520

Phone: (877) 626-6057

Email: jschreffler@nonstophealth.com

www.nonstophealth.com

NYU Langone Dental Medicine

Booth 610

NYU Langone Dental Medicine Postdoctoral Residency Program is nationally recognized and affiliated with community health center, university, and hospital sites that train nearly 400 residents annually. With locations in 30 US states, Puerto Rico, and the US Virgin Islands, we are the largest dental residency program with new sites added annually. Our *Mission to Serve, to Teach, and to Discover* is achieved daily through our integrated academic culture devoted to excellence in patient care, education, and research.

Eric Malone, 5800 3rd Avenue, 3rd Floor, Brooklyn, NY 11220

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OSIS provides expert NextGen®Healthcare technology assistance to community health centers around the country through innovative solutions, data analytics, Quality Improvement, and consulting services that enhance clinical outcomes. Representing NextGen's largest network of community health centers, our fundamental premise is to share expertise, best practices, and resources for a holistic approach to value-based care.



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www.osisonline.net

Patient Advocate Foundation ●

Patient Advocate Foundation (PAF) is a national 501 (c)(3) nonprofit organization which provides case management services and financial aid to Americans with chronic, life-threatening, and debilitating illnesses.

Alan Wood, 421 Butler Farm Road, Hampton, VA 23666
Phone: (757) 232-8114 Email: alan.wood@patientadvocate.org
www.patientadvocate.org

Pfizer, Inc. ● ● ●

The FDA has authorized the emergency use of PAXLOVID, an investigational medicine for the treatment of mild-to-moderate COVID-19 in adults and children (12 years of age and older weighing at least 88 pounds [40kg]) with a positive test for the virus that causes COVID-19, and who are at high risk for progression to severe COVID-19, including hospitalization or death, under an EUA. Patients should know if they have a high-risk factor for severe COVID-19, and be ready with a plan. And, if they test positive, act fast. Find out more information about COVID-19 testing, available treatment options, and which risk factors increase the chance of progressing to severe COVID-19 by visiting www.covid19knowmore.com or www.knowplango.com.



Eric Hudson, 235 East 42nd Street, New York, NY 10017
Phone: (817) 825-8985 Email: eric.d.hudson@pfizer.com
www.pfizer.com

PharmaForce

We strive to continuously provide reliable and flexible technology, the BEST customer service, and drive down the administrative fees for our entities. Our technology helps our entities remain compliant in the ever-changing regulatory landscape. Our team has decades of experience building and managing Healthcare IT solutions. We have leveraged this experience to bring the best 340B solution suite to the market.

Justin Rolling, 1055 Westlakes Drive, 3rd Floor, Suite 3098, Berwyn, PA 19312
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www.ThePharmaForce.com

As the world's leading provider of diagnostic information services, Quest Diagnostics is committed to uncovering insights that empower people with the information they need to inspire actions that improve health outcomes. Derived from the world's largest database, consisting of billions of lab test results, our diagnostic insights reveal new avenues to identify and treat disease, raise awareness of disease states and health concerns, inspire healthy behaviors, and improve healthcare management. Quest is also committed to solving health inequities and impacting the communities in which we live and work by promoting a healthier world. FQHC services can help create sustainable improvements in quality care for the needs of your unique population. Quest firmly believes that when the right information is in the right hands, it encourages actions that positively change lives. For more information, please visit QuestDiagnostics.com



Dawn Berg, 500 Plaza Drive, Secaucus, NJ 07094

Phone: (701) 720-3971

Email: dawn.a.berg@questdiagnostics.com

www.questdiagnostics.com

RxStrategies, Inc.

Booth 118

For two decades, RxStrategies has provided innovative solutions to assist pharmacy professionals in addressing the challenges of a compliant 340B program. Contact us to learn why covered entities seeking advanced software solutions, high-quality service, and unwavering 340B program compliance select RxStrategies. Get more information at rxstrategies.com | 877-464-3879.

Rhodie Smith, 1900 Glades Road, Suite 350, Boca Raton, FL 33431

Phone: (561) 910-5164

Email: rsmith@rxstrategies.com

www.rxstrategies.com

Ryan White Clinics for 340B Access ●

Booth 605

Ryan White Clinics for 340B Access (RWC-340B) is a national organization of HIV/AIDS medical providers receiving support under the Ryan White CARE Act. The CARE Act provides funding for services primarily to poor and/or uninsured people with HIV/AIDS. Ryan White providers are eligible to participate in the federal 340B Drug Discount Program, which enables them to expand and support care. In order to preserve access to this critically important program, members of RWC-340B have pledged to work together to advocate for the interests of fellow 340B Ryan White providers.

Trent Smith, 1501 M Street, N.W., 7th Floor, Washington, DC 20005

Phone: (850) 896-3224

Email: trent@uphsfl.org

www.RWC340B.org

Skyscape ●

Booth 117

Skyscape is a leader in providing healthcare professionals with technology tailored to their profession. "Buzz" – is our innovative HIPAA-secure Communication and Collaboration platform. Buzz integrates all commonly used communication channels between clinicians, healthcare professionals, and patients including texts, dictation, private calls, audio, images, reports, and video sharing. For over 20 years, Skyscape has delivered trusted decision-support content by specialty to over 1 million medical professionals and students for point-of-care and classroom use.

Ted Shah, 11 Apex Drive, Suite 300A, Marlborough, MA 01752

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Email: ted@skyscape.com

<http://skyscape.com>

SocialClimb ●

Booth 102

SocialClimb's Healthcare Marketing Platform enables FQHCs to better support underserved communities. Improve your organic online reputation, balance your paying and non-paying patients, and leverage premium technology at a rate that fits your budget.

Ashleigh Allen, 1355 West Innovation Way, Lehi, UT 84043

Phone: (801) 362-3037

Email: aallen@socialclimb.com

www.socialclimb.com

SyncTimes

Booth 417

SyncTimes is a patient workflow tech company helping to reduce patient wait times.

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Email: john.boyd@synctimes.com

www.synctimes.com

The Centers for Medicare & Medicaid Services Office of Minority Health

Booth 205

The Centers for Medicare & Medicaid Services Office of Minority Health (CMS OMH) is one of the eight offices of minority health within the US Department of Health and Human Services. The Office works with local and federal partners to eliminate health disparities while improving the health of people from all minority populations, including people from racial and ethnic minorities; people with disabilities; members of the lesbian, gay, bisexual, and transgender community; individuals with limited English proficiency; and rural communities.

General OMH Contact, 7500 Security Boulevard, Baltimore, MD 21244

Phone: (410) 786-6842

Email: omh@cms.hhs.gov

<http://go.cms.gov/omh>

The Garage ●

Booth 600

The Garage is a high-tech population health management platform deep-rooted in developing digital tools that accelerate the transformation to value-based care across the country. The Garage has been working with Accountable Care Organizations (ACOs), Managed Service Organizations (MSOs), Independent Physician Associations (IPAs), Federally Qualified Health Centers (FQHCs), and many other value-based integrated delivery networks since its inception in early 2012. The Garage works with more than 140+ healthcare organizations, 19,500+ providers across 34 states, and more than 15 million patient lives.

Lauren Holloway, One S. Orange Avenue, Suite 506, Orlando, FL 32836

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Email: lholloway@thegaragein.com

<https://thegarage.health>

The Medcor Group, Inc. ●

Booth 211

The Medcor Group, Inc. is a professional, full-service FQHC medical billing company. Established in 1988, we have a proven track record of providing a full range of Revenue Cycle Management (RCM) services for FQHC and CHC entities on a national basis. Medcor is unmatched in managed care, EMR billing setups, and we are client solution-driven and will optimize your revenue to support your vision of meeting the needs of the underserved and disenfranchised.

Jason Gerber, 725 W. Town and Country Road, Suite 300, Orange, CA 92868

Phone: (949) 910-0039

Email: jason@medcorinc.com

www.medcorinc.com

The National LGBTQIA+ Health Education Center at The Fenway Institute

Booth 107

The National LGBTQIA+ Health Education Center provides educational programs, resources, and consultation to health care organizations with the goal of optimizing quality, cost-effective health care for lesbian, gay, bisexual, queer, intersex, asexual, and all sexual and gender minority (LGBTQIA+) people.

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Phone: (617) 927-6360

Email: smitnick@fenwayhealth.org

www.lgbtqiahealtheducation.org

Trumpet ●

Booth 512

Trumpet helps health care organizations who are overloaded with volumes of repetitive work. Every patient encounter triggers tasks across departments that get in the way of providing care and cut into compensation for services. EHRs and other systems don't share information easily, and make it difficult to see current data about operations, finances, and gaps in care. Trumpet will share how automation can eliminate repetitive work, so staff can focus on improving outcomes.

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www.trumpetinc.com

UHC Solutions ● ●

Booth 412

Since 1998, community healthcare organizations have turned to UHC to help recruit C-Suite healthcare executives, directors and managers, as well as dentists, behavioral health specialists, and physicians. Clients and candidates alike know immediately that we have a shared mutual mission of improving primary care for underserved populations. Improved results are evidenced by the growing list of UHC success stories and elated clients that have allowed UHC to expand its services to many far-reaching urban, frontier, and rural patient populations across the United States.

Tim Mulvaney, Three Centerpointe Drive, Suite 250, Lake Oswego, OR 97035

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Email: tim@uhcsolutions.com

www.uhcsolutions.com

Verity Solutions ● ●

Booth 404

Verity Solutions helps 340B covered entities stretch scarce resources, foster compliance, respond to changing regulations, and optimize drug cost savings. We are dedicated to smart, agile, and proactive solutions for those who serve the most vulnerable in our community.



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Email: tfloor@verity340b.com

www.verity340b.com

Vigilance Health, Inc. ●

Booth 207

Vigilance Health is an innovative, progressive healthcare organization that helps partners transform the way they deliver care. Thousands of providers have depended on Vigilance Health for help transitioning to electronic health records. Today, the organization partners with providers, health systems, and payers to implement population health management solutions. Vigilance Health's care management solutions lead to improved patient outcomes, a more engaged patient population, and increased revenue.

Mark Davis, 2815 Townsgate Road, Suite 130, Westlake Village, CA 91361

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Email: mdavis@vigilancehit.com

www.vigilancehealth.com

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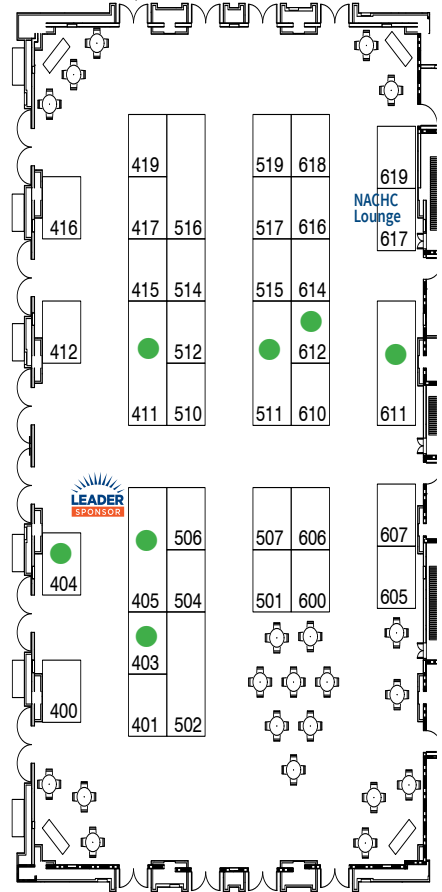
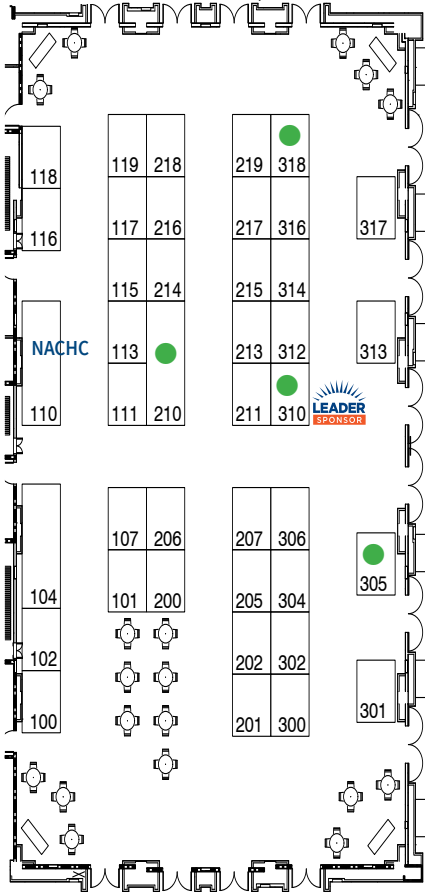
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NACHC 2023 P&I EXPO Floorplan


Friday, March 10 • 7:30am – 5:15pm
Liberty and Independence Ballrooms (M4)


Liberty Ballroom

Independence Ballroom



Entrance

 2023 Leader Sponsors

 P&I Conference Sponsors

Key to Presenters



20

COMMUNITY
HEALTH INSTITUTE

23

CHI & EXPO

Manchester Grand Hyatt, San Deigo, CA

Conference: August 27-29 | Committee Meetings: August 25-26

HYBRID



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Arsenault, Michael - PFD1

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Bernstein, Aaron - PSA1
Bledsoe, Margarethia - PThC1
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Brent, III, William - PFF2
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FOM / IT

2023 Financial, Operations Management / Information Technology (FOM/IT) Conference & EXPO

Paris Las Vegas, Las Vegas, NV

Conference: October 24-25

Preconference Workshops: October 23

Hybrid Event



NATIONAL ASSOCIATION OF COMMUNITY HEALTH CENTERS

COMMONLY USED ACRONYMS IN THE HEALTH CENTER INDUSTRY

AAHC	Accreditation Association for Ambulatory Health Care	CMS	Centers for Medicare & Medicaid Services
AAFP	American Academy of Family Physicians	DMD	Doctor of Dental Medicine
ACA	Affordable Care Act	DO	Doctor of Osteopathy
ACO	Accountable Care Organization	EHR	Electronic Health Record
ACOG	American College of Obstetricians and Gynecologists	EMR	Electronic Medical Record
ACSW	Academy of Certified Social Workers	EPSDT	Early and Periodic Screening, Diagnosis, and Treatment
ADA	Americans with Disabilities Act	FFR	Federal Financial Report
AHEC	Area Health Education Center	FPG	Federal Poverty Guidelines
AHIP	America's Health Insurance Plans	FPL	Federal Poverty Level
AHRQ	Agency for Healthcare Research and Quality	FQHC	Federally Qualified Health Center
AMA	American Medical Association	FTCA	Federal Tort Claims Act
APHA	American Public Health Association	FY	Fiscal Year
ARRA	American Recovery and Reinvestment Act	GAAP	Generally Accepted Accounting Principles
ASPR	Office of the Assistant Secretary of Preparedness and Response	GME	Graduate Medical Education
BHW	Bureau of Health Workforce	HCCN	Health Center Controlled Network
BPHC	Bureau of Primary Health Care	HDC	Health Disparities Collaborative
CDC	Centers for Disease Control and Prevention	HHS	Health & Human Services
CEEP	Community Health Center Capital Enhancement and Equipment Program	HIE	Health Information Exchange
CEO	Chief Executive Officer	HIPAA	Health Insurance Portability and Accountability Act
CFO	Chief Financial Officer	HIT	Health Information Technology
CFR	Code of Federal Regulations	HIV/AIDS	Human Immunodeficiency Virus/ Acquired Immunodeficiency Syndrome
CHC	Community Health Center	HMO	Health Maintenance Organization
CHIP	Children's Health Insurance Program	HPSA	Health Professions Shortage Area
CHV	Community Health Ventures	HRSA	Health Resources and Services Administration
CIO	Chief Information Officer	ICD	International Classification of Diseases
CMMI	Center for Medicare & Medicaid Innovation	IDS	Integrated Delivery Service
CMO	Chief Medical Officer	IHI	Institute for Healthcare Improvement
		IPA	Independent Practice Association
		IRS	Internal Revenue Service

LALs	Look-Alikes	PCORI	Patient-Centered Outcomes Research Institute
LGBTQ	Lesbian, Gay, Bisexual, Transgender and Queer	PDPA	Prescription Drug Purchase Assistance Program
MCH	Maternal and Child Health	PEERS	Patient Experience Evaluation Report System
MCO	Managed Care Organization	PHARM D	Doctor of Pharmacy
MGMA	Medical Group Management Association	PHS	Public Health Service
MHC	Migrant Health Center	PII	Program Integrity Initiative
MLP	Medical-Legal Partnership	PIN	Policy Information Notice
MOU/MOA	Memorandum of Understanding/ Agreement	POS	Point of Service
MU	Meaningful Use	PPS	Prospective Payment System
MUA	Medically Underserved Area	PRAPARE	Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences
MUP	Medically Underserved Population	PSO	Provider Sponsored Organization
NAP	New Access Point	QA	Quality Assurance
NCQA	National Committee for Quality Assurance	QI	Quality Improvement
NHCW	National Health Center Week	QM	Quality Management
NHSC	National Health Service Corps	RHC	Rural Health Clinic
NIH	National Institutes of Health	SAMHSA	Substance Abuse and Mental Health Services Administration
NIMH	National Institute of Mental Health	SBIRT	Screenings, Brief Intervention, and Referral to Treatment
NoA	Notice of Award	SDH	Social Determinants of Health (also SDOH)
NP	Nurse Practitioner	SFDP	Sliding Fee Discount Program
O&E	Outreach and Enrollment	SUD	Substance Use Disorder
OIG	Office of Inspector General	TANF	Temporary Assistance to Needy Families
OMB	Office of Management and Budget	THC	Teaching Health Center
ONC	Office of the National Coordinator for Health Information Technology	UDS	Uniform Data System
OPA	Office of Pharmacy Affairs	VHA	Veterans Health Administration
OSV	Operational Site Visit	WIC	Women, Infants, and Children Program
ODD	Opioid Use Disorder	ViB	Value in Benefits Program
PA	Physician Assistant	ViD	Value in Dental Program
PACE	Program of All-Inclusive Care for the Elderly	ViL	Value in Laboratory Program
PAL	Program Assistance Letter	ViP	Value in Purchasing Program
PBRN	Practice-Based Research Network	ViS	Value in Staffing Program
PCA	Primary Care Association		
PCER	Primary Care Effectiveness Review		
PCMH	Patient-Centered Medical Home		
PCOR	Patient-Centered Outcomes Research		



2023 PCA & HCCN CONFERENCE

Primary Care Association and Health Center Controlled Network Conference

Omni Louisville Hotel, Louisville, KY
November 13-15, 2023



Upcoming NACHC Conferences and Trainings

MARK YOUR CALENDARS!

Check back regularly to see which events will include virtual streaming!

(as of February 8, 2023 and subject to change)

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

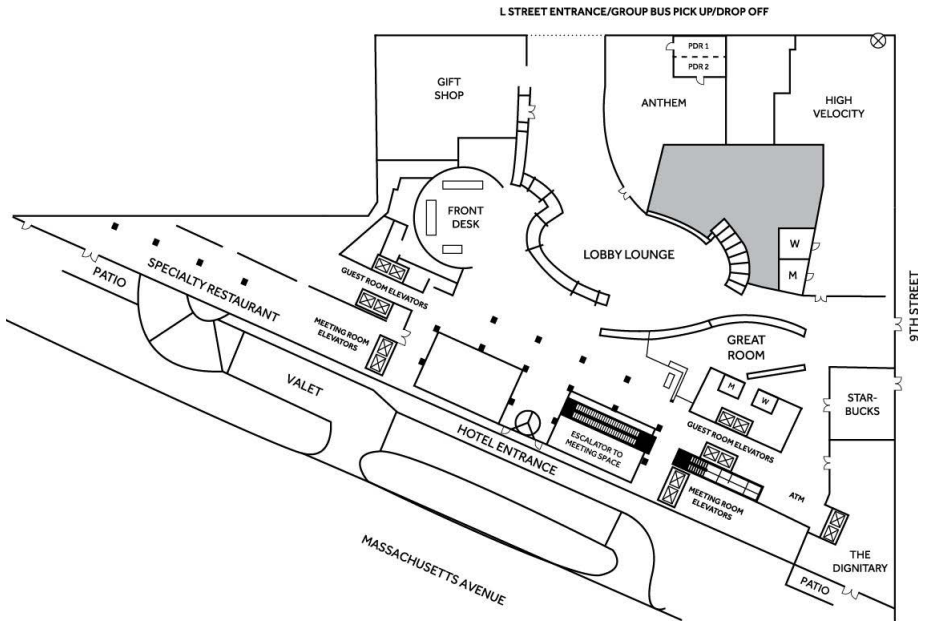
DATES	CONFERENCE/TRAINING	HOTEL	CITY
April 5-6, 2023	Finance Operations Management, Level 2 (FOM 2) Hybrid	Hotel Indigo New Orleans French Quarter	New Orleans, LA
April 11-12, 2023	Cultivating Health Center Operations (CHCO)	Virtual	
May 2-4, 2023	Conference for Agricultural Worker Health	Grand Hyatt Seattle	Seattle, WA
June 13-14, 2023	Elevating Health Center Operations (EHCO)	Virtual	
June 21-22, 2023	Revenue Cycle 360° (Rev Cycle) Hybrid	Caesars Palace Las Vegas	Las Vegas, NV
August 27-29, 2023	Community Health Institute (CHI) & EXPO Committee Meetings: August 25-26, 2023	Manchester Grand Hyatt	San Diego, CA
October 24-25, 2023	Financial, Operations Management/Information Technology (FOM/IT) Conference & EXPO Preconference Workshops: October 23	Paris Las Vegas	Las Vegas, NV
November 13-15, 2023	PCA & HCCN Conference	Omni Louisville Hotel	Louisville, KY
February 12-15, 2024	Policy & Issues Forum (P&I) Committee Meetings: February 10-11, 2024	Marriott Marquis	Washington, DC
August 25-27, 2024	Community Health Institute (CHI) & EXPO Committee Meetings: August 23-24, 2024	Hyatt Regency Orlando	Orlando, FL
February 5-8, 2025	Policy & Issues Forum (P&I) Committee Meetings: February 3-4, 2025	Marriott Marquis	Washington, DC
August 17-19, 2025	Community Health Institute (CHI) & EXPO Committee Meetings: August 15-16, 2025	Hyatt Regency Chicago	Chicago, IL

To register for these and future trainings, visit us at <http://nachc.org/trainings-and-conferences/>.

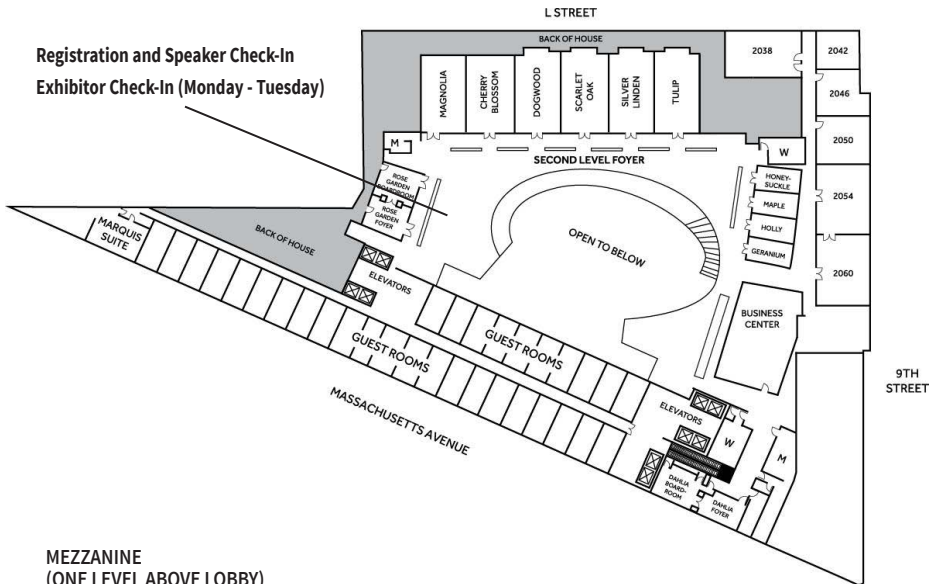
For additional information on NACHC Training, contact Sherry Giles at sgiles@nachc.com or Helene Slavin at hslavin@nachc.com.

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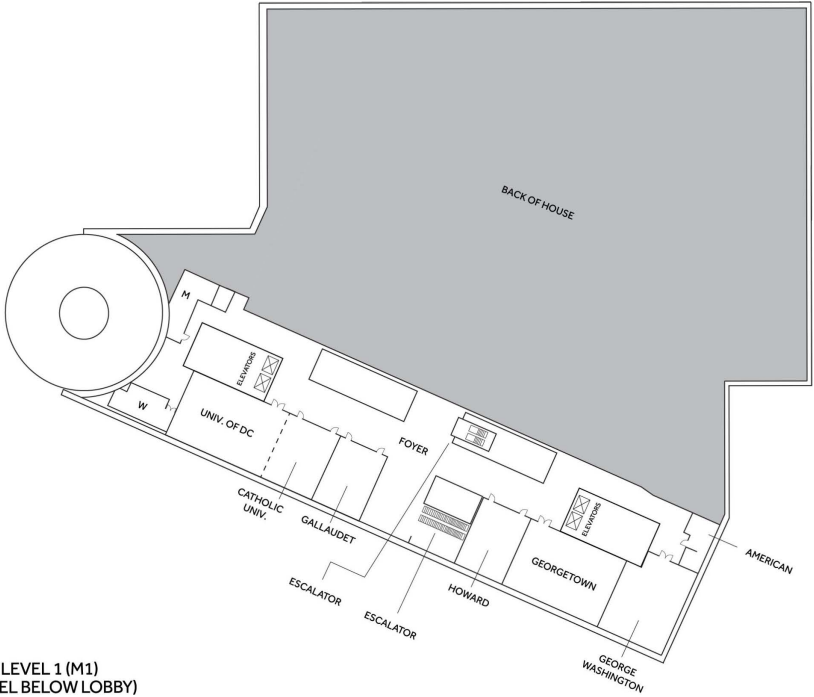
Marriott Marquis Washington, DC



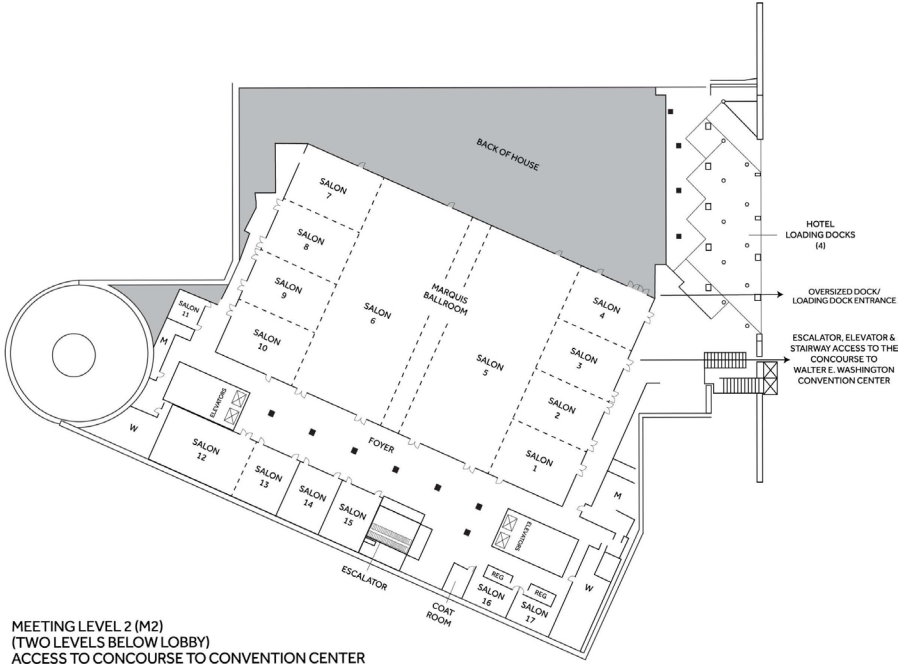
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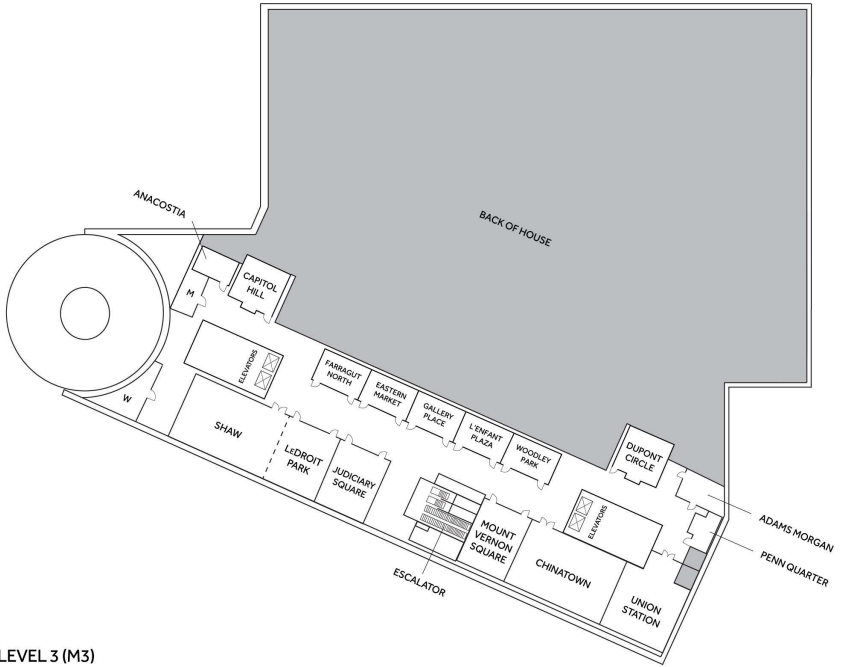
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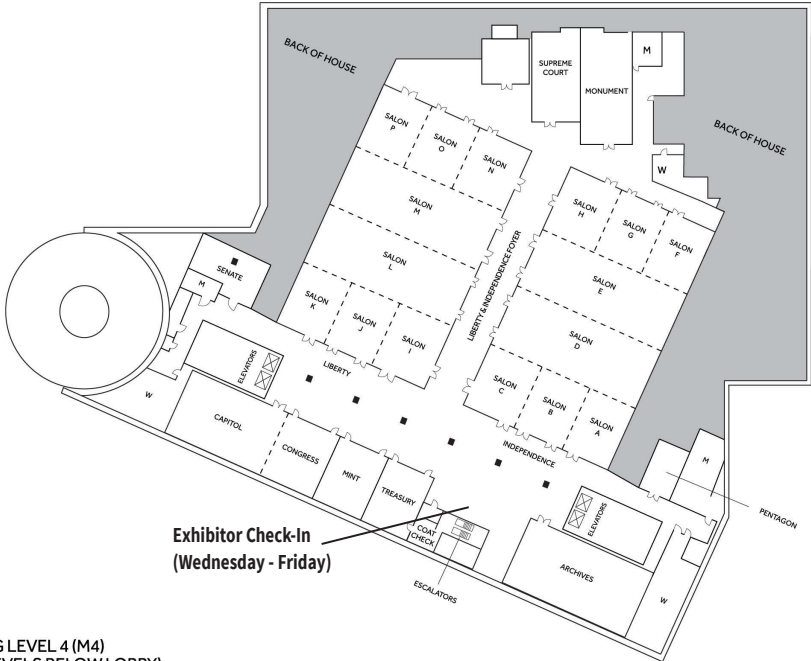
MEETING LEVEL 1 (M1)
(ONE LEVEL BELOW LOBBY)



MEETING LEVEL 2 (M2)
(TWO LEVELS BELOW LOBBY)
ACCESS TO CONCOURSE TO CONVENTION CENTER



MEETING LEVEL 3 (M3)
(THREE LEVELS BELOW LOBBY)



MEETING LEVEL 4 (M4)
(FOUR LEVELS BELOW LOBBY)

Notes



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POLICY & ISSUES FORUM 2024



February 12-15

Marriott Marquis, Washington, DC
Committee Meetings: February 10-11
HYBRID EVENT



NATIONAL ASSOCIATION OF
Community Health Centers®

