



NATIONAL ASSOCIATION OF
COMMUNITY HEALTH CENTERS®

REVENUE CYCLE 360°





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This program has been recommended for 14.6 CPE credits in the “Specialized Knowledge” category and 12.25 CEUs.

Delivery Method:
Group Live

Prerequisites/Pre-Work:
None

Program Level:
Basic



NACHC Teachings are green!

Participants will be provided a link to all presentation materials prior to the training.



ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org. (Sponsor #108392)

2024 TRAINING

REVENUE CYCLE 360°

The National Association of Community Health Centers (NACHC) is pleased to offer the Revenue Cycle 360° training. This two-day training provides key health center staff with in-depth guidance on the unique and complex revenue cycle for Federally Qualified Health Centers

(FQHCs), including developing effective billing departments, analyzing and maximizing patient revenue and collections, and accurate reporting of accounts receivable. In addition, this training will identify techniques and tools to improve coding and documentation to drive financial and operational performance and legal compliance.

Learning Objectives:

By the end of this two-day training, the participants will be able to:

- ▶ Establish effective billing and collections systems.
- ▶ Explain the characteristics and types of patient revenue.
- ▶ Formulate recommendations on how to maximize revenue through operational improvement strategies.
- ▶ Describe the importance of documentation and coding for correct reimbursement and legal compliance.
- ▶ Analyze the revenue cycle and comprehend the principles of cost-based reimbursement.

St. Louis, Missouri • June 5 - 6, 2024

Pricing Information:

Early Bird Registration Fee: \$875 if registration received by May 22, 2024

Regular Registration Fee: \$975 if received after May 22, 2024

Registration Cut-off Date: May 22, 2024

Registration is based on a 150-participant capacity. Registration will close when capacity is reached the online cutoff date of May 22, 2024, whichever comes first.

* Enjoy a 10% group discount on the *third or more attendee registration* from the same organization, whether virtual or in-person. Applies to Early Bird and Regular Registration rates for National Workshops after February 1, 2024.

To register online for this seminar, visit: www.nachc.org and click Trainings & Events. For questions and comments, contact eventlogistics@nachc.com or call (301) 347-0400.

Housing Information:

Hotel: Embassy Suites by Hilton St. Louis Downtown
610 North 7th Street
St. Louis, MO 63101

Group Rate: \$179/night

Reservation Cut-off Date: May 5, 2024

Instructions: Book your room online [here](#).

NACHC has negotiated a discounted rate of \$179/night, which will be honored until the date above or until the block has sold out, whichever occurs first.

Tip: We encourage you to register and pay (by credit card) for this training and book your hotel accommodations on the same day. A confirmed hotel reservation does not guarantee a spot in the training. If you have not received confirmation for participation in the training, you will be responsible for any hotel cancellation fees.

Day 1 • Wednesday, June 5, 2024 in Central Time (CT)

9:00 – 10:30 am

FQHC Medicare PPS: What you need to know.

This session will focus on Medicare FQHC PPS basics and any reimbursement changes and/or updates. Areas that will be covered include Rate setting for G-codes, billing for same day visits, and definition of new patients.

Gervean Williams, MS, MIT, Director, Finance Training and Technical Assistance, NACHC
Catherine Gilpin, CPA, Managing Director, FORVIS

1.8 CPE/ 1.5 CEU

10:30 – 10:45 am

Break

10:45 am–12:30 pm

Sliding Fee and Charge Setting

This session will review the requirements and different methodologies in operationalizing a sliding fee program for health centers.

Gervean Williams, MS, MIT, Director, Finance Training and Technical Assistance, NACHC
Catherine Gilpin, CPA, Managing Director, FORVIS

2.0 CPE/ 1.75 CEU

12:30 – 1:30 pm

Lunch

1:30 – 3:00 pm

The Importance of Documentation, Coding: Office & Medicare Billing

Medical necessity, substantiated by solid documentation, is essential for compliance and performance reasons. This session presents the basics of 1995 evaluation and management documentation guide- lines, some common FQHC coding myths, information about preventive and consultation coding, as well as other important coding must-knows. Also covered is documentation and coding for behavioral health visits and the circumstances under which common FQHC procedures are covered and billable to Medicare.

Shellie Sulzberger, LPN, CPC, ICDCT-CM, Principal, Coding & Compliance Initiatives, Inc.

1.8 CPE/ 1.5 CEU

3:00 – 3:15 pm

Break

3:15 – 4:45 pm

Attributes of Better Performing Revenue Cycle Department

This session will review the types of reimbursement health centers encounter and the essential functions required to accurately record revenue, manage accounts receivable and provide management reports that allow optimal oversight and cash flow for all types of payers. The session also includes evaluating revenue trends, understanding characteristics of receivables, diagnosing collection issues, and maximizing collection efforts.

Ray Jorgensen, President, Ray Jorgensen Consulting and Partner at PMG Credentialing

1.8 CPE/ 1.5 CEU

Day 2 • Thursday, June 6, 2024 in Central Time (CT)

9:00 – 11:00 am

Compliance Effectiveness to Drive Operations Excellence

This session will focus on improving health center performance in explaining the role of accountability- for compliance, the elements of an effective strategy for maintaining compliance, and the tools for managing the implementation of a compliance program.

Patrick Sulzberger, CPA, Principal, Coding & Compliance Initiatives, Inc.

2.4 CPE/ 2.0 CEU

11:00 – 11:15 am

Break

11:15 am –12:30 pm

Time to Implement, Update or Enhance a Denial Management Program

While eliminating every denied claim may not be possible, FQHCs can implement processes to assist in minimizing denials and increasing timely paid claims. A well-defined denial management program can create an environment that manages claims, focuses on steps to generate clean claims, determines root causes for denials and monitors success. This session will provide an outline of an effective denial management approach and steps an organization can consider whether developing an initial program or enhancing processes already in place to address this often overlooked but impactful area of revenue cycle management.

Rebekah Wallace Pardeck, CMPE, CPC®, CPCO™, President

1.5 CPE/ 1.25 CEU

12:30 – 1:30 pm

Lunch

1:30 – 3:00 pm

Key Performance Indicators and Case Study Review

Learn about practical management and operating functions that should be undertaken before, during, after and simultaneously throughout the patient visit process to maximize cash collections and effectively manage accounts receivables. This session will include case studies.

Ray Jorgensen, President, Ray Jorgensen Consulting and Partner at PMG Credentialing

1.8 CPE/ 1.5 CEU

3:00 – 3:15 pm

Break

3:15 – 4:30 pm

Health Center Enrollment/Credentialing... Avoidable Negligence

Does your health center comply with HRSA Compliance Manual Chapter 5 (e.g., vetting providers BEFORE they see patients?). Is CAQH a definitive source or provide attestation? Why is the Medicare/ Medicaid provider exclusion list important? What's the difference between Locum Tenens and "Incident to" billing? Why can't we bill new providers under another employed provider's NPI? Attend this session to get answers to these questions and more. Too many health centers are unaware of the liabilities, and lost income, resulting from not optimally, accurately, and/or completely enrolling providers with targeted health plans. The money lost is real as is the potential illegal activity resulting from being misinformed.

Ray Jorgensen, President, Ray Jorgensen Consulting and Partner at PMG Credentialing

1.5 CPE/ 1.25 CEU

REGISTRATION FORM

2024 TRAINING REVENUE CYCLE 360°

PARTICIPANT INFORMATION

Name _____

Title _____

Email _____

Organization _____

Address _____

City, State _____ Zip _____

Phone (____) _____ Fax (____) _____

COST INFORMATION*

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Enjoy a 10% group discount for 3+ attendees from the same organization, whether virtual or in-person. Applies to Early Bird and Regular Registration rates for National Workshops after February 1, 2024.

Early Bird Registration \$875 per person
(if received by May 22, 2024) \$ _____

Regular Registration \$975 per person
(if received after May 22, 2024) \$ _____

PAYMENT INFORMATION

(Payment **MUST** be received with registration form.)

Check (payable to NACHC) MasterCard Visa American Express

Total amount enclosed \$ _____

Card Number _____ Exp. Date _____

Print name as it appears on credit card _____

Cardholder's signature _____

Note: Registration is not final until NACHC confirmation is received.
This may take up to two weeks from NACHC's receipt of REGISTRATION FORM.



NATIONAL ASSOCIATION OF
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2024 TRAINING REVENUE CYCLE 360° June 5-6, 2024 In-Person

THREE WAYS TO REGISTER



ELECTRONICALLY

Online registration is available. Go to www.nachc.org. Click Trainings, find the date and name of the training and click "register now."



MAIL

Mail Registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814
**Mail Registration by
May 16, 2024**



FAX

Send registration form with credit card information to (301) 347-0457.
**Fax Registration by
May 22, 2024**

NOTE: Registration forms will not be processed without payment.

NACHC CANCELLATION POLICY:

All Cancellations must be in writing and must be received at NACHC on/before May 22, 2024.

- Cancellations received on/before May 22, 2024 will be assessed a \$100 processing fee.
- Cancellations received after May 22, 2024 are not refundable.
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged.
- "No Shows" are non-refundable.

To cancel your reservation, please send a request in writing to the Training and Technical Assistance Department at eventlogistics@nachc.com.