

2024 Leadership Subscription Service

Schedule:

Participants will receive a welcome email kicking off the program no later than **January 17, 2024** that will include instructions on how to complete their SurePeople PRISM® assessment.

Virtual Training Dates:

*Offered from 3:00 - 4:15 pm ET

February 21, 2024
March 20, 2024
April 24, 2024
May 15, 2024
June 19, 2024
July 17, 2024
August 21, 2024
September 18, 2024
October 16, 2024

Credits: Earn up to 12.5 CEUs.

NACHC offers 1 CEU per hour of training attended, or 1.25 CEUs per 75-minute monthly sessions of the Leadership Subscription Service.

Attendance will be validated through attendee attention checks during the session. Participants will have 10 days after each monthly session attended to download their certificate of attendance.

NACHC's leadership subscription service is designed to provide a consistently spaced leadership development journey across nine months of the 2024 calendar year.

The 2024 subscription program is grounded in a participant's individual leadership skills and behaviors, making this cohort-based program uniquely personal. Through nine monthly modules, a personal leadership assessment, and one-on-one coaching, participants will explore their unique tendencies through the power of neuroscience to enhance their leadership performance.

The monthly faculty-led sessions are enhanced through the participant's completion of a SurePeople PRISM® assessment and one-on-one coaching. This tool generates a personalized report on leadership behavior from the perspective of neuroscience. Results are unique to the individual participant; no two PRISM® maps are alike, making this cohort-based program uniquely personal. Participants will explore their individual assessment results during a one-on-one coaching session scheduled with a PRISM® certified coach, gaining valuable insight into their personal leadership strengths and opportunities for growth that will be further enriched through the monthly content sessions.

Learning Objectives:

By the end of this program, participants will:

- Develop an understanding of behaviors, motivations, and individual beliefs related to their leadership style.
- Replace limiting beliefs with enabling ones through managing emotions, feelings, and behaviors.
- Be more responsive, adaptable, and innovative in their leadership role at the health center.
- Create holistic strategies and build a team committed to achieving them.
- Motivate each team member to reach their potential.

Training Pricing Information:

- NACHC Member Registration: \$1495
- NACHC Non-Member Registration: \$2395
- **Register Here.** Please note, registration closes when the Subscription Service fills to capacity (60 participants) or on January 31, 2024, whichever comes first.

*Registration Cut-off Date: January 31, 2024 (or when full)

- Individual registration is required.
- If your team would benefit from group facilitation/coaching, contact NACHC at trainings@nachc.org for options to receive personalized group work (additional cost applies). Should you register for additional group work, you will receive a free group assessment report as part of the package.



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Who is this Program for?

This program is ideal for new executives, staff who are new to a leadership or supervisory role, or for team development (individual registration will be required). This program is open to all health center, primary care association, health center-controlled network, and HRSA NTTAP staff.

Overview of Session Schedules

The following provides a brief overview of the Leadership Subscription Service, and descriptions of each of the monthly sessions. Throughout the year, participants will practice applying new skills and continue building and strengthening new relationships.

Welcome to the Program | Wednesday, January 17, 2024

No later than January 17th, participants will receive a NACHC Welcome to the program with instructions on how to access and complete their individual SurePeople PRISM® leadership assessment. Ideally, participants will have completed their assessment prior to the first faculty led session in February, so that they have their individualized results in front of them. Note: if registration is still open at this time, new participants will be sent a welcome email on a rolling basis.

Schedule Your Individual Coaching Session | January – March 2024

Participants will be provided with a coaching roster to choose their desired coach and schedule their 60-minute one-on-one coaching session. During this session, a PRISM® certified coach will explore the participants individual results, answer questions, and provide guidance in areas identified for growth. Scheduling the individual coaching session early in the program allows the participant to get the most value from each of the monthly sessions.

Introduction to the Program | Wednesday, February 21, 2024

In this session, you will learn about the Leadership Subscription Service Program Goals and Objectives, identify the benefits and limitations of assessments as tools for understanding ourselves and others, and recognize the value of the coaching session to debrief your Prism assessment with a certified coach. You'll be able to envision your path over the course of the program and understand the importance of each program component.

Fundamental Needs | Wednesday, March 20, 2024

In this session, you will explore the three fundamental needs that everyone experiences and their impact on outlook, attitude, and behavior. If you or your team's fundamental needs are not being met, or have undergone a significant change, it can powerfully alter how you show up in the world.

Primary Leadership Styles | Wednesday, April 24, 2024 (*4th Wednesday due to NACHC calendar conflict)

In this session, you will consider how you present yourself as a leader and how others perceive it. By understanding the combination of your personality traits combine to create your leadership style, you can more intentionally develop your leadership skills and lean into strengths.

Leadership Styles Under Pressure | Wednesday, May 15, 2024

Personalities can shift substantially or remain steady under stress. In this session, you will gain insight about how personalities shift (or don't shift) when under pressure. We will examine how those shifts create challenges or enhancements to your leadership skills during exciting or stressful quests.

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Overview of Session Schedules (continued)

Information Processing & Assessment | Wednesday, June 19, 2024

This session will bring clarity to how information processing styles and preferences create nuance in our Prism personality profiles. You will pinpoint the four factors that determine how you process and perceive information. These four scales clarify how you gain energy, take in information, judge that information, and choose to deal with the outside world.

Decision Making | Wednesday, July 17, 2024

There is more to decision making than a simple consideration of the facts. In this session, you will learn the four quadrants of decision making and the value of each quadrant. You will ascertain the impact of your decision-making process for yourself and your team beyond the decision itself.

Conflict Management | Wednesday, August 21, 2024

In this session, you will uncover how you and others engage in conflict by exploring the five conflict styles. Increased awareness will empower you to engage in healthy conflict more intentionally, and possibly transform your interpretation of conflict.

Individual Motivation | Wednesday, September 18, 2024

True engagement in life is heavily influenced by motivation. In this session, you will learn the six essentials that determine why you are motivated and the eight elements that determine how you are motivated. We will explore the impact of motivation on employee engagement both for yourself and your team.

Closing Session | Wednesday, October 16, 2024

In this final session, you will learn how to intentionally apply your and others' PRISM® assessments to proactively effect lasting positive influence for yourself, your team, and your organization. Your heightened awareness around needs, motivations, processes, and personalities will inform how you shape your leadership style going forward.

Frequently Asked Questions

Why did NACHC choose the SurePeople PRISM® leadership assessment tool?

The SurePeople PRISM® assessment takes a holistic approach to harness the power of six assessments into one seamless experience. This assessment can provide a strong foundation for developing leaders in the workplace. NACHC believes this assessment can jumpstart learning to increase a leader's self-awareness.

Will the monthly sessions be recorded?

All monthly sessions will be recorded and made available to paid participants. CEU credit can only be earned through participation during a live faculty led session.

Can I choose my coach, or will they be assigned?

Participants will be provided with a roster of PRISM® certified coaches with a brief description of their unique talents and experiences. Participants are responsible for scheduling their own individual coaching session using the calendar links included in the coaching roster. Any coaching sessions not utilized by the last session on October 16, 2024 will be forfeited.

What if I want to purchase additional coaching sessions with my coach?

NACHC offers Career & Leadership Coaching Services that can be purchased at any time. Individual and Team/Group options are available. [Learn more here.](#)

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Frequently Asked Questions (continued)

Can more than one person from an organization participate?

Yes, however, individual registration and payment is required. If any organization has a team that registers that would benefit from group facilitation/coaching, contact NACHC for options to receive personalized group work (additional cost applies). Should you register for additional group work, you will receive a free group assessment report as part of the package for your team.

Can an organization substitute a new participant during the program, for example the original person leaves the organization?

If a paid participant leaves the organization prior to completion of the Leadership Subscription Service, a substitution may be requested in writing via email to trainings@nachc.org. Please see NACHC's Cancellation and Substitution Policy for more information.

What is your cancellation policy?

Cancellations received after the January 17, 2024 start of program, are not refundable. "No Shows" are non-refundable. Substitutions are available under the following conditions:

- Should the individual registered for the subscription service leave the health center organization, the organization may request a transfer of the subscription to an alternate staff member in writing at trainings@nachc.org. This can be utilized one time during the annual subscription.
- Should an individual be transferred a subscription after the first session, they will receive access to the recorded sessions that have already taken place. Their registration will not extend beyond the original start/end dates of the program.
- Any participant substitutions approved by NACHC after the start of the program will have the opportunity to take the PRISM® assessment and receive a 60-minute coaching session, only if the prior participant did not utilize these services before their departure from the program.
- If the substitution wishes to complete an assessment or receive a coaching session to debrief their assessment results, they may purchase those services directly from CEEK at the following rates:
 - SurePeople PRISM® assessment tool = \$150
 - One (1) 60-minute coaching session with a PRISM® certified coach = \$350

Subscription Service Defined

You are registering for a 10-month learning program inclusive of one personal assessment tool, one 60-minute one-on-one coaching session, and nine monthly content sessions.

- Begins in January 2024 with a welcome email and instructions to complete your individual assessment tool, and concludes on October 16, 2024 at the end of the final monthly session.
- Live faculty lead sessions will be held on a consistent schedule – the third Wednesday of the month (*note the change in April to April 24th) from February through October 2024, from 3:00 - 4:15 pm Eastern time. Any deviance from that schedule will be announced to registrants at least one month in advance of the change.
- Sessions will be held via Zoom and log-in information will be sent to all registrants prior to the session.
- Sessions will be recorded and made available to those who are registered for up to six months after the conclusion of the program.
- CEUs are available for live attendance during monthly sessions and validated by attendee attention checks. Attendees will have 10 days post session to download their certificate of attendance.
- This is an INDIVIDUAL registration, and registration is required for each participant. While multiple staff from a single organization may register, this is not intended for team attendance in a shared location. Individual log-in is required, as this will impact the group experience and use of breakout rooms.
- Participants are responsible for scheduling their own coaching session. Any coaching sessions not utilized by the last session on October 16, 2024 will be forfeited.

REGISTRATION FORM

2024 Leadership Subscription Service

PARTICIPANT INFORMATION

Name _____

Title _____

Email _____

Organization _____

Address _____

City, State _____ Zip _____

Phone (____) _____ Fax (____) _____

COST INFORMATION*

Leadership Subscription Service

NACHC Member Registration \$1495 per person \$ _____

NACHC Non-Member Registration \$2395 per person \$ _____

PAYMENT INFORMATION

Check (payable to NACHC) MasterCard Visa American Express

Total amount enclosed: \$ _____

Card Number _____ Expiration Date _____

Print name as it appears on credit card _____

Cardholder's signature _____

Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC's receipt of REGISTRATION FORM. DO NOT mail after January 3, 2024 or fax your forms after January 17, 2024.



NATIONAL ASSOCIATION OF
Community Health Centers®

2024 Leadership Subscription Service

Begins February 21, 2024

Virtual Only

Three Ways to Register:

@ ELECTRONICALLY

Online registration is available. Go to www.nachc.org. Click Trainings & Events, find the date and name of the training and click "Register Now."

MAIL

Mail Registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814

Mail registration by January 3, 2024.

FAX

Send registration form with credit card information to (301) 347-0457.

Fax registration by January 17, 2024.

NOTE: Registration forms will not be processed without payment.

NACHC CANCELLATION POLICY

All Cancellations must be in writing and must be received at NACHC on/ before **January 17, 2024**.

- Cancellations received on/ before **January 17, 2024** will be assessed a \$100 processing fee.
- Cancellations received after **January 17, 2024** are not refundable
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged
- "No Shows" are non-refundable.

To cancel your reservation, please send a request in writing to trainings@nachc.com.