What are Community Health Centers?

Community Health Centers deliver high-quality, affordable care to patients and reduce costs for America’s healthcare system. Health centers are consumer-governed and patient-centered health care organizations that provide cost-effective primary care in medically underserved communities. Health centers provide care to all patients regardless of income and insurance status by offering services on a sliding-fee scale. Health centers improve access to primary care and integrated specialty services such as preventive, behavioral, substance use treatment, oral, vision and pharmacy services. Additionally, health centers offer a host of ancillary services to support patients’ needs around food insecurity, housing, transportation, language access, and other social drivers of health. Health centers...

- Serve as the health care home for over 30 million patients in over 14,000 communities across the country
- Reduce health care costs, saving an average of 24% per Medicaid patient compared to other providers
- Integrate medical, specialty and social services such as mental health, substance use treatment, oral health, case management, translation services, transportation, and employment services
- Create 285,000 jobs and generate an estimated $85 billion in total economic activity in local communities
- Provide care to 400,000 veterans, 1.4 million patients experiencing homelessness, 3.6 million adults over age 65, and 8.8 million children

Health Centers in Massachusetts

### MA Health Centers

<table>
<thead>
<tr>
<th></th>
<th>Total Grantees</th>
<th>Service Delivery Sites</th>
<th>% Rural</th>
<th>% with MAT Services</th>
<th>% Utilizing Telehealth</th>
</tr>
</thead>
<tbody>
<tr>
<td>37</td>
<td>270</td>
<td>14%</td>
<td>89%</td>
<td>100%</td>
<td></td>
</tr>
</tbody>
</table>

### MA Patients

<table>
<thead>
<tr>
<th></th>
<th>Children</th>
<th>Older adults</th>
<th>Patients experiencing homelessness</th>
<th>Veterans</th>
<th>Agricultural workers</th>
<th>Racial/ethnic minority</th>
<th>Total patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>169,320</td>
<td>107,685</td>
<td>36,347</td>
<td>7,711</td>
<td>11,610</td>
<td>429,352</td>
<td>802,583</td>
<td></td>
</tr>
</tbody>
</table>

### MA Staff

<table>
<thead>
<tr>
<th></th>
<th>Physicians</th>
<th>NPs/PAs/CNMs</th>
<th>Nurses</th>
<th>Behavioral Health Specialists</th>
<th>Pharmacy</th>
<th>Dental</th>
<th>Vision</th>
<th>Enabling Services</th>
<th>Other</th>
<th>Total FTEs*</th>
</tr>
</thead>
<tbody>
<tr>
<td>542</td>
<td>571</td>
<td>930</td>
<td></td>
<td>668</td>
<td>346</td>
<td>591</td>
<td>123</td>
<td>1,180</td>
<td>61</td>
<td>10,321</td>
</tr>
</tbody>
</table>

### MA Health Center Economic Impact

Health centers in MA created 17,784 jobs and generated $2,838,333,040 in total economic activity in 2021.