



What are Community Health Centers?

Community health centers (CHCs) deliver high-quality, affordable care to patients and reduce costs for America’s healthcare system. Health centers are consumer-governed, patient-centered health care organizations that provide cost-effective primary care in populations with limited access to health care. Health centers ensure access to patients regardless of income and insurance status by offering services on a sliding-fee scale. Health centers improve access to primary care as well as integrated specialty services such as preventive, behavioral, substance use treatment, oral, vision and pharmacy services. Additionally, health centers offer a host of ancillary services to support patients’ needs around food insecurity, housing, transportation, serving individuals with Limited English Proficiency (LEP), and other non-clinical factors of health. **Health centers...**

- Serve as the health care home for **52 million patients[^]** in over **17,000 communities** across the country
- **Integrate medical, specialty and social services** such as mental health, substance use treatment, oral health, case management, translation services, transportation, and employment services
- Reduce health care costs, **saving** an average of **24% per Medicaid patient** compared to other providers**
- Create **340,000 jobs** and generate an estimated **\$118.4 billion in total economic impact** in local communities**
- Provide care to **428,000 veterans, 1.5 million** homeless individuals, **4.1 million** adults over age 65, and nearly **10 million children**.

Health Centers in West Virginia

WV Health Centers

Total Health Centers	30
Service Delivery Sites	478
% Rural	93%
% with MOUD Services	60%
% Utilizing Telehealth	97%

WV Patients

Children	155,805
Older adults	113,599
Homeless Individuals	13,547
Veterans	12,865
Agricultural workers	1,256
Total patients	584,410

WV Services and Staff

Physicians	337
NPs/PAs/CNMs	443
Nurses	588
Behavioral Health Specialists	1,031
Pharmacy	267
Dental	272
Vision	15
Enabling Services	391
Other	28
Total FTEs*	5,611

	Health Center Population	State Population
Below Poverty Level	30%	17%
Uninsured	9%	6%
Medicaid	32%	17%
Medicare	19%	24%
Dually Eligible	4%	
Private Insurance	39%	73%

*FTEs = Full Time Equivalents **Notes:** Data includes health centers receiving Health Center Program Section 330 grants and Look-Alikes.

Sources: 2024 Uniform Data System, BPHC, HRSA, DHHS. 2024 American Community Survey 1-Year Estimates, U.S. Census Bureau.

** National Association of Community Health Centers. (2025, January). The value and impact of the National Health Center Program. https://www.nachc.org/nachc-content/uploads/2025/01/PolicyPapers_NationalValueImpact_FINAL_Jan2025.pdf

[^] Masselli, M., & Shin, P. (2025, August). How many patients do Community Health Centers really care for? You'll be surprised! Moses/Weitzman Health System & National Association of Community Health Centers. https://www.mwhs1.com/wp-content/uploads/2025/08/The-Real-CHC-Patient-Base_080525_final.pdf