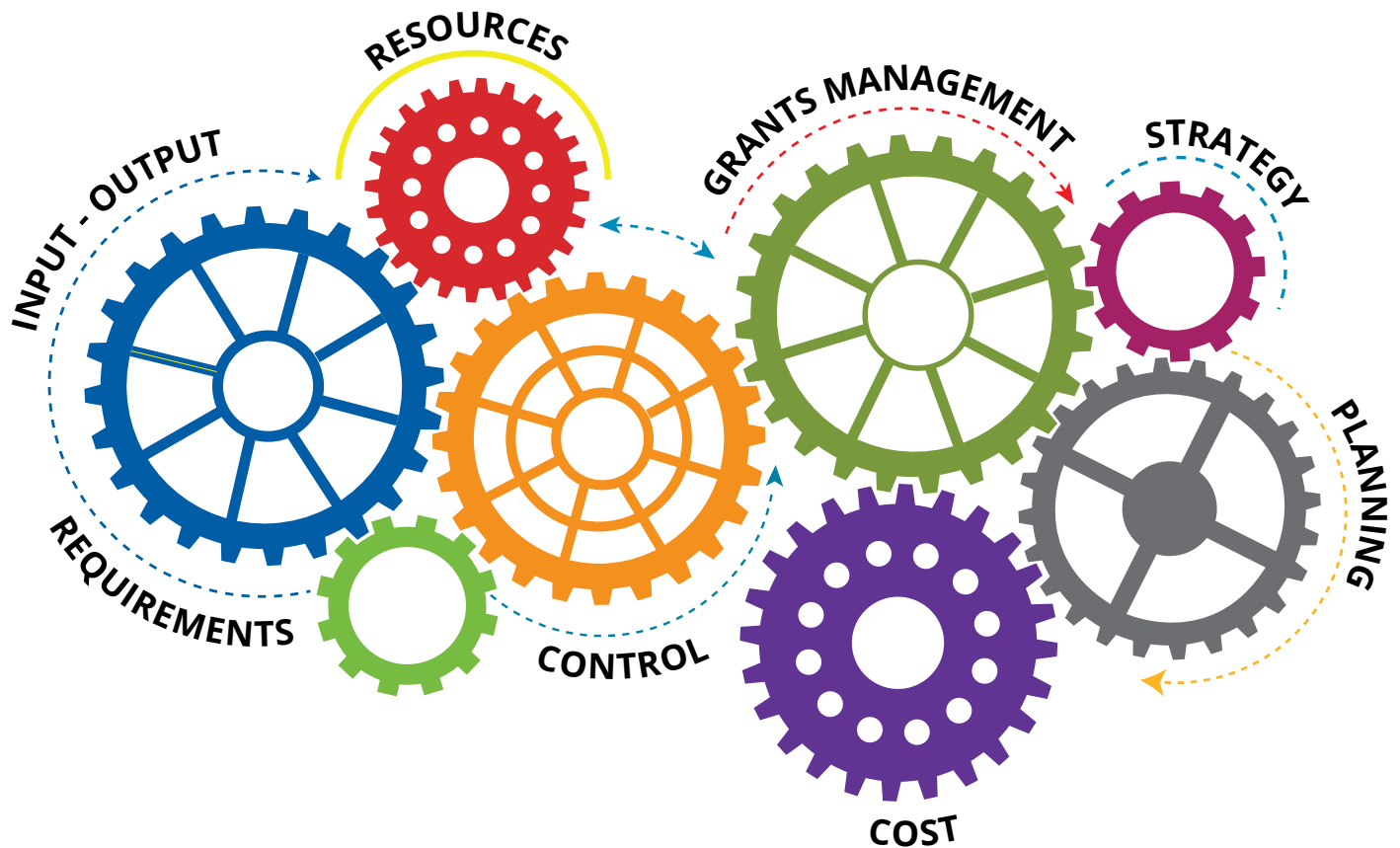




NATIONAL ASSOCIATION OF  
COMMUNITY HEALTH CENTERS®



# Financial Operations Management III

*Effective Leadership and Management  
Practices for Community Health Center Leaders*

## 2026 TRAINING

# Financial Operations Management III

*Effective Leadership and Management Practices for Community Health Center Leaders*

**June 17-18, 2026**

By attending the Financial Operations Management III offered by National Association of Community Health Centers participants may earn up to 10.5 ACHE Qualifying Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation. This program has also been recommended for 12.4 CPE in the NASBA “Specialized Knowledge–Technical” category.

### CPE/CEU Totals:

CPE = 12.4

CEU = 10.5

ACHE Credits = 10.5

Qualifying Education Credits

### Delivery Method:

Virtual

### Prerequisites/Pre-Work:

None

### Program Level:

Advanced

### Duration of Training:

Two Days

### Advance Preparation:

None

If you have any questions, please reach out to [eventlogistics@nachc.org](mailto:eventlogistics@nachc.org).

## 2026 TRAINING

# Financial Operations Management III

## *Effective Leadership and Management Practices for Community Health Center Leaders*

This comprehensive training covers essential leadership and management practices needed for effective financial operations in community health centers. Participants will gain insights on navigating crises, improving cost management, enhancing fraud detection and internal controls, and optimizing provider compensation systems. Additionally, the sessions will explore the importance of corporate compliance, leadership’s role in maintaining regulatory adherence, and the transition towards value-based care. This training aims to equip healthcare leaders with actionable strategies for improving organizational performance and ensuring financial stability.

### Learning Objectives:

By the end of this training, the participants will be able to:

- ▶ Distinguish between the concept of leadership and management and explain how both are necessary to drive operational and strategic performance.
- ▶ Analyze data using metrics to make financial and operational decisions.
- ▶ Use provider incentive programs to drive performance.
- ▶ Identify elements of an effective compliance program and develop an appropriate compliance work plan for your health center.

**Virtual • June 17-18, 2026**

### Pricing Information:

**Member Rate:** \$975

**Non-Member Rate:** \$1,950

**Registration Cut-off Date:** June 10, 2026

To register online for these seminars, visit: [www.nachc.org](http://www.nachc.org) and click Trainings & Events. For questions, comments or complaints contact [trainings@nachc.org](mailto:trainings@nachc.org) or 301-347-0400



### ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: [www.nasbaregistry.org](http://www.nasbaregistry.org). (Sponsor #108392)



## Financial Operations Management III *Effective Leadership and Management Practices for Community Health Center Leaders*

### Day 1 • Wednesday, June 17, 2026

#### 11:00 am – 12:30 pm **Crisis Management And Financial Resilience**

This session will focus on equipping healthcare leaders with the skills to navigate financial disruptions effectively. Participants will learn to develop contingency plans for crises such as funding cuts, public health emergencies, or regulatory shifts. The session covers strategies to build financial reserves, manage liquidity, and mitigate financial risks tied to legal challenges and evolving regulations. Attendees will also gain insights into leading financial recovery efforts, ensuring organizational stability and service continuity post-crisis.

**Jeff Allen, CPA, Partner, Forvis Mazars**

**1.8 CPE Specialized Knowledge – Technical / 1.5 CEU**

#### 12:30 – 12:45 pm **Break**

#### 12:45 pm–2:15 pm **Benchmarking and Analyzing Costs for Improving Operations**

In today's competitive healthcare landscape, it is essential for Community Health Centers (CHCs) to utilize strategic tools and benchmarks to manage costs, productivity, and revenue effectively. This session, focused on "Developing the Dream Dashboard for the C-Suite," will guide participants through the process of creating a comprehensive, data-driven dashboard tailored to the needs of executive leadership. Attendees will learn about key health center industry benchmarks and how to apply them in practice to establish clear goals and objectives. These benchmarks will serve as the foundation for budgeting and financial planning, enabling CHCs to realize better financial performance. By integrating these metrics into a dynamic dashboard, participants will be equipped to provide C-suite leaders with real-time insights that support informed decision-making and drive organizational success.

**Scott Gold, CPA, Partner, Forvis Mazars**

**1.8 CPE Specialized Knowledge – Technical / 1.5 CEU**

#### 2:15 – 2:30 pm **Break**

#### 2:30 – 3:30 pm **Evaluating Fraud Risks and Improving Internal Controls**

Fraud can wreak havoc on an organization's financial performance and undermine business objectives. No business is immune from the risks associated with fraud, and community health centers are no exception. Health care organizations have some unique and rampant risks for fraud and embezzlement. This session will cover evaluating risk and improving internal controls.

**Scott Gold, CPA, Partner, Forvis Mazars**

**1.2 CPE Specialized Knowledge – Technical / 1.0 CEU**

#### 3:30 – 3:45 pm **Break**

## Day 1 • Wednesday, June 17, 2026

3:45 – 5:00 pm

### **Provider Compensation and Incentive Programs**

This session will focus on the importance of cash flow analysis for decision-making purposes. This session will give you the skills you need to conduct liquidity and profitability ratio analysis, assess the impact that changes in costs have on financial statements and understand how these relate to a company's financial targets.

**Curt Degenfelder**, *President, Degenfelder Health*

**1.4 CPE Specialized Knowledge – Technical / 1.25 CEU**

## Day 2 • Thursday, June 18, 2026

11:00 am – 12:30 pm **Provider Compensation and Incentive Programs, continued**

**1.8 CPE Specialized Knowledge – Technical / 1.5 CEU**

12:30 – 12:45 pm **Break**

12:45 – 2:00 pm

### **Corporate Compliance: Integrating Leadership and Management**

Maintaining compliance with applicable legal requirements cannot rest on the health center's Compliance Officer alone. Instead, compliance should be viewed similarly to other organization-wide initiatives that require both leadership and management to be successful. This session will explain the role of accountability for compliance, elements of an effective strategy for maintaining compliance, and tools for managing the implementation of a compliance program.

**Dianne Pledgie**, *Principal, Powers Pyles Sutter & Verville PC*

**1.4 CPE Specialized Knowledge – Technical / 1.25 CEU**

2:00 – 2:15 pm **Break**

2:15 – 3:15 pm

### **Corporate Compliance: Integrating Leadership and Management, continued**

**1.2 CPE Specialized Knowledge – Technical / 1.0 CEU**

3:15 – 3:30 pm **Break**

3:30 – 5:00 pm

### **Value-Based Care: Moving from Passive Participation to Active Management**

Overview: In the ever-evolving healthcare landscape, the transition towards value-based care is a critical shift that requires health centers to think differently about how their approach to performance management, health center operations, and general execution will need to adjust over time. In this session, we will explore the capabilities necessary for successful participation in value-based care models, as well as what will be required to take the next step in maturing as a value-based entity.

**Brandon Hill**, *Managing Director, Forvis Mazars*

**1.8 CPE Specialized Knowledge – Technical / 1.5 CEU**

# REGISTRATION FORM

2026 TRAINING

## Financial Operations Management III Effective Leadership and Management Practices for Community Health Center Leaders

### PARTICIPANT INFORMATION

Name \_\_\_\_\_

Title \_\_\_\_\_

Email \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City, State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_ Fax (\_\_\_\_) \_\_\_\_\_

### COST INFORMATION\*

Member Rate            \$975 per person            \$ \_\_\_\_\_

Non-Member Rate        \$1950 per person            \$ \_\_\_\_\_

\* Registration closes June 10, 2026

### PAYMENT INFORMATION

(Payment **MUST** be received with registration form.)

Check (payable to NACHC)     MasterCard     Visa     American Express

Total amount enclosed \$ \_\_\_\_\_

Card Number \_\_\_\_\_ Exp. Date \_\_\_\_\_

Print name as it appears on credit card \_\_\_\_\_

Cardholder's signature \_\_\_\_\_

*Note: Registration is not final until NACHC confirmation is received.  
This may take up to two weeks from NACHC's receipt of REGISTRATION FORM.*



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2026 TRAINING

## Financial Operations Management III Effective Leadership and Management Practices for Community Health Center Leaders

### THREE WAYS TO REGISTER



#### ELECTRONICALLY

Online registration is available. Go to [www.nachc.org](http://www.nachc.org). Click Trainings, find the date and name of the training and click "register now."



#### MAIL

Mail Registration to:  
NACHC Meetings/Acct. Dept.  
7501 Wisconsin Avenue  
Suite 1100W  
Bethesda, MD 20814  
**Mail Registration by  
May 8, 2026**



#### FAX

Send registration form with credit card information to (301) 347-0457.  
**Fax Registration by  
May 15, 2026**

**NOTE: Registration forms will not be processed without payment.**

### ATTENDEE CANCELLATION POLICY:

All Cancellations must be in writing and must be received at NACHC on/before June 9, 2026.

- Cancellations received on/before June 9, 2026 will be assessed a \$100 processing fee.
- Cancellations received after June 9, 2026 are not refundable.
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged.
- "No Shows" are non-refundable.

To cancel your reservation, please send a request in writing to the Training and Technical Assistance Department at [eventlogistics@nachc.org](mailto:eventlogistics@nachc.org).

### NACHC CANCELLATION POLICY:

If NACHC cancels or postpones a conference or online offering, NACHC will automatically issue a 100% registration refund.

For more information on our cancellation policies please contact our offices at 301-347-0400.